

14 Day Warranty

330 CMR 12.00: LICENSING AND OPERATION OF PET SHOPS

12.05 (3) All licensees shall provide a substitution or a full refund on the purchase price of any dog or cat to any purchaser who:

- (a) within 14 calendar days of sale has the dog or cat examined by a licensed veterinarian of his or her choice, and the examination indicates the dog or cat is diseased or has a congenital disorder; and
- (b) presents the dog or cat, a veterinarian's written statement that the dog or cat is diseased or has a congenital disorder, and proof of sale within two business days of the date of the examination.

Any other warranty or guarantee offered by the pet shop shall be in addition to the State Warranty. Where any conflict exists the State Warranty shall supercede warranties offered by the pet shop.

I have received a copy of the following documents:

- | | |
|---|---------------------|
| 1. Veterinarian Medical Record including: | Buyer Initial _____ |
| A. Vaccination records | Buyer Initial _____ |
| B. Prophylactic medication | Buyer Initial _____ |
| C. Treatment records | Buyer Initial _____ |
| D. 7 day health certificate | Buyer Initial _____ |
| 2. 14 Day Warranty | Buyer Initial _____ |

Purchaser: _____

Address: _____

Phone: _____

Signature: _____ Date: _____

Purchase date: _____

Microchip/Animal ID: _____

Sales person: _____