MANDATORY SAFETY STANDARDS

SOCIAL DISTANCING & CAPACITY LIMITS

Require face coverings for all workers and attendees, except where an individual is unable to wear a face covering due to a medical condition or disability.

The host of an indoor event at a private residence must limit the number of attendees at all times to:

- No more than 10 persons

The host of an outdoor event at a private residence (such as in a backyard) must limit the number of attendees at all times to:

- No more than 25 persons

The host of an indoor event held at an event venue (e.g., hotels, private clubs, and space available for lease) or in a public setting (e.g., public parks) must limit the number of attendees at all times to:

- No more than 25 persons

For outdoor events held at an event venue (e.g., hotels, private clubs, and space available for lease) or in a public setting (e.g., public parks), the permitted capacity depends on whether the community is a Lower Risk Community or not.

In Lower Risk communities in Phase 3 Step 1, each host of an outdoor event at an event venue or public setting must limit the number of attendees at all times to:

- No more than 50 persons

In Lower Risk communities in Phase 3 Step 2, each host of an outdoor event at an event venue or public setting must limit the number of attendees at all times to:

- No more than 100 persons

Occupancy counts in all cases must include all attendees, but may exclude event staff, or other workers.

In addition to the capacity restrictions specified above, all participants in indoor and outdoor gatherings, including gatherings at private residences, must maintain at least 6 feet of physical distance from every other participant in the gathering except where participants are members of the same household.

Restaurants hosting events must adhere to the capacity limits specified in these standards.

Additional details on Sector-Specific Protocols can be found at https://www.mass.gov/info-details/reopening-massachusetts
MANDATORY SAFETY STANDARDS

SOCIAL DISTANCING & CAPACITY LIMITS

Ensure separation of 6 feet or more between individuals

• Close or reconfigure worker common spaces and high density areas where workers are likely to congregate (e.g., break rooms, eating areas) to allow social distancing
• Physical partitions must separate workstations that cannot be separated by 6 feet or more (partitions must extend to at least 6 feet in height)
• For customer facing enterprises, install visual social distancing markers to encourage customers to maintain 6 feet apart (e.g., lines to make payments, lines to use the restroom) and physical barriers for checkout stations where possible
• Mark rooms and hallways to indicate 6 feet separation

Stagger lunch and break times for workers, regulate the maximum number of people in one place, and ensure at least 6 feet of physical distancing.

VALET PARKING

• Valets must be provided with hand sanitizer and should use sanitizer before and after parking vehicles

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HYGIENE PROTOCOLS

Ensure access to handwashing facilities on site, including soap and running water, wherever possible and encourage frequent handwashing; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative

Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)

Post visible signage throughout the site to remind workers of hygiene and safety protocols

Alcohol-based hand sanitizers with at least 60% alcohol must be made available at entrances, exits and throughout floor areas for both workers and customers

Avoid sharing equipment and supplies between workers

Disinfect shared equipment between uses by customers or workers

Prohibit any mutual touching of customer or worker equipment without sanitation between uses

Require that any equipment that cannot be disinfected between use to be removed from service for 24 hours before it can be used by another customer

Provide training to workers on up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission, including:

• Social distancing, hand-washing, proper use of face coverings
• Self-screening at home, including temperature and symptom checks
• Importance of not coming to work if ill
• When to seek medical attention if symptoms become severe
• Which underlying health conditions may make individuals more susceptible to contracting and suffering from a severe case of the virus

Adjust workplace hours and shifts (working teams with different schedules or staggered arrival / departure) to minimize contact across workers and reduce congestion

Event venue operators are urged to inform clients of the Commonwealth’s current out-of-state travel order and to encourage them to inform any out-of-state guests of the order. Event venue operators are encouraged to post information on their websites about requirements for out-of-state travelers

Workers must stay home if feeling ill

Encourage workers and attendees who test positive for COVID-19 to disclose to the workplace employer or event organizer for purposes of cleaning / disinfecting and contact tracing. If the employer is notified of any positive case at the workplace, the employer must immediately notify the local Board of Health (LBOH) in the city or town where the workplace is located. Event organizers and venue operators must assist the LBOH with contact tracing efforts, including advising likely contacts to isolate and self-quarantine. Testing of other workers and attendees may be recommended consistent with guidance and / or at the request of the LBOH

Post notice to workers and attendees of important health information and relevant safety measures as outlined in the Commonwealth’s Mandatory Safety Standards for Workplace

Maintain a log of workers and attendees to support contact tracing (name, date, time, contact information) if needed

Whether seated or standing, attendees should not gather in groups of more than 6 people

Additional details on Sector-Specific Protocols can be found at https://www.mass.gov/info-details/reopening-massachusetts
MANDATORY SAFETY STANDARDS

Additional on-site amenities and services may only open and operate when those amenities or services would otherwise be authorized to operate under the Commonwealth’s Phased Reopening Plan and then must adhere to all sector-specific safety protocols, available on the Reopening Plan website, applicable to the amenity or service. Examples include:

- Food services: Must follow the latest restaurant guidance, provided however that staffed buffets and passed food service is permitted. Self-serve, unattended buffets, topping bars, drink stations, and other communal serving areas must remain closed.
- Bars: Must remain closed until Phase 4, provided however that drink service may be provided by servers and alcoholic beverages do not have to be accompanied by food orders.
- Musical and other performances: Must follow the latest theater and performance venue guidance, including distance between performers and between performers and attendees. Any performers arriving from other states must follow the Commonwealth’s current out-of-state travel order. Performances at indoor venues in step 1 communities may not include singing or the playing of wind or brass instruments. Performances at indoor venues in step 2 communities may not include singing, but may include the playing of wind or brass instruments in accordance with the performance venue guidance.
- Dance floors: Must remain closed until Phase 4.

Encourage workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control to stay home or re-assign duties to reduce contact with other workers and attendees.

Encourage workers to self-identify symptoms or any close contact to a known or suspected COVID-19 case to the employer.

Encourage workers who test positive for COVID-19 to disclose to the workplace employer for purposes of cleaning / disinfecting and contact tracing.

CLEANING & DISINFECTING

Conduct frequent cleaning and disinfection of site (at least daily, and more frequently if feasible).

Keep cleaning logs that include date, time, and scope of cleaning.

Conduct frequent disinfecting of high traffic areas and high-touch surfaces (e.g., doorknobs, rolling carts, bathrooms).

In the event of a positive case, shut down the site for a deep cleaning and disinfecting of the workplace in accordance with CDC guidance.

Open windows and doors to increase air flow where possible.