Insurance Provider	% of Physicians voluntarily	Top 3 reasons for
	terminating contracts	contract termination
AETNA Life Insurance Company		_
Medical	0.07%	Dissatisfaction w/ fee schedule
		2. Opt out of network
_ , ,	0.4004	3. Voluntary Termination
Dental	9.43%	1. Unspecified
	-	Changed group affiliation 3. not satisfied w/ compensation
AETNA U.S. Healthcare, Inc.	Same as medical above	Same as medical above
Altus Dental Insurance Company	2%	1. Retired
		2. Left the practice
Ameritas Life Insurance Corporation	23.10%	1. Left Practice
		2. Sold Practice
		Corporate-owner terminated
Reliance Standard Life Insurance Company	Same as above	Same as above
Baystate Health Systems (PPA)	1.69%	NA
Blue Cross & Blue Shield of Massachusetts	HMO Blue: 6.2%	1. Relocated
	Blue Care Elect: 6.5%	2. Non-compliance w/ recredentialing
		3. Resignation
	Indemnity Products: 7.9%	No reasons are tracked
Phys Cases 9 Phys Chiefd of Physics Island	00/	4. Laft last known address
Blue Cross & Blue Shield of Rhode Island	6%	Left last known address Left state
		3. Retired
CIGNA Health Care of Massachusetts	2.64%	1. Moved
		2. Retired
		3. Office Closed
Conn. General Life Ins. (PPO, DPP, DPPO)	Same as above	Same as above
Onlymphian Life Lym On warmen	Ness	N/A
Columbian Life Ins. Company	None 1.30%	NA 1. Relocation
ConnectiCare, Inc. & Associates	1.30%	1. Relocation 2. Retirement
		3. Deceased
Corvell (PPA for OHU-Compcare)	2%	1. Retirement
(2. Relocation out of state

Insurance Provider	% of Physicians voluntarily	Top 3 reasons for
	terminating contracts	contract termination
Delta Dental Plan of Massachusetts	15.70%	Complexity of fee reimbursement
		2. Left Practice
		3. Not compliant w/ re-credentialing
Fallon Community Health Plan	In 2001, termination stats were	not collected in the outlined format.
Fallon Health & Life Assurance Com.	NA	NA
Fortis Insurance Company	3.00%	1. Relocated
		2. Retired
		Left contracted medical group
Fortis Benefits Insurance Co.	9.40%	Left the Practice
		2. Tax ID Change
		Location closed
John Alden Life Insurance Co.	5.50%	Left service area
		2. Retired
		3. Deceased
GE Group Life Insurance Company	3%	Left contracted medical group
(Medical)		2. Relocated
_		3. Retired
(Dental)	1.30%	Dissatisfied w/ fee schedule
_	_	Not enough patients
		3. Dissatisfied w/ managed care
Great West Life &	Total #of Physicians: 16,300	Left the state (moved)
Annuity Insurance Company	326 or 2%	2. Retired
		3. Deceased
One Health Plan of Massachusetts, Inc.	Same as above	Same as above
	/	
New England Life Insurance Company	3.00%	Left contracted medical group
		2. Relocated
		3. Retired
Metropolitan Life Insurance Company	Same as above	Same as above
Guardian	3.00%	Left contracted medical group
Guardian	3.00 /0	2. Relocated
		3. Retired
		J. Retired
L	L	l .

Harvard Pilgrim Health Care, Inc. Pilgrim Health Care, Inc. Pilgrim Health Care, Inc. First Return Insurance Company Harvard Pilgrim Insurance Company Managed Comp (PPA) 2.24% 1. Not taking worker's comp. patients 2. State fee schedule too low 3. Decreased volume 1. Left practice 2. Tax ID Change 3. Location Closed Same as above Same as above Company of Tennessee Chesapeake Life Insurance Company (Dental) Neighborhood Health Plan 4.50% Total #of Physicians: 8450 Total #of Physicians: 8450 Pioneer Health Network- The PPO 166 (number, not percentage) Pioneer Health Network- The PPO 166 (number, not percentage) Pincipal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) 5% 1. Left practice 2. Tax ID Change 3. Location Closed 1. Establishing solo practice 2. Jolining a non-participating group 3. Retirement/ Moving out of state 3. Medical leave or Deceased Same as above 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area ReliaStar Life Insurance Company (Superior Vision Plan)	Insurance Provider	% of Physicians voluntarily	Top 3 reasons for
Pilgrim Health Care, Inc. First Return Insurance, Inc. Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England Health New England Health New England Managed Comp (PPA) MEGA Life & Health Insurance Company Mid-West National Life Insurance Company of Tennessee Chesapeake Life Insurance Company Metropolitan Life Insurance Company (Dental) Neighborhood Health Plan Neighborhood Health Network-The PPO Pioneer Health Network-The PPO Pioneer Health Network-The PPO Pincipal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) Same as above (moved out of area, retired, withdrawn / deceased, etc.) (mithdrawn / deceased, etc.) (moved out of area, retired, withdrawn / deceased, etc.) (moved out of area, retired, withdrawn / deceased, etc.) (moved out of area, retired, withdrawn / deceased, etc.) NA NA Same as above Same as above 1. Let service area 2. Tax ID Change 3. Location Closed Same as above 2. Tax ID Change 3. Location Closed Same as above 1. Let practice 2. Tax ID Change 3. Location Closed Same as above 1. Let practice 2. Tax ID Change 3. Location Closed Same as above 1. Let practice 2. Joining a non-participating group 3. Retirement Moving out of state 4.50% 1. Let the area 2. Retired 3. Medical leave or Deceased Same as above 2. Retired 3. Not practicing in PPO service area 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area 1. Let contract practice/ group 2. Dissatisfied w/ fee reimbursement		terminating contracts	contract termination
Pilgrim Health Care, Inc. First Return Insurance, Inc. Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England Health New England Health New England Health New England Health New England A.00% Managed Comp (PPA) 2.24% Managed Comp (PPA) 2.24% MEGA Life & Health Insurance Company MId-West National Life Insurance Company of Tennessee Chesapeake Life Insurance Company (Dental) Metropolitan Life Insurance Company (Dental) Neighborhood Health Plan Neighborhood Health Plan Pioneer Health Network-The PPO Combined Insurance Company of America Principal Life Insurance Company (Superior Vision Plan) Withdrawn / deceased, etc.) NA NA Same as above 1. Left spricice 2. Tax ID Change 3. Location Closed Same as above 9.37% 1. Left practice 2. Tax ID Change 3. Location Closed NA NA 1. Left practice 2. Tax ID Change 3. Location Closed NA Metropolitan Life Insurance Company (Dental) 1. Establishing solo practice 2. Joining a non-participating group 3. Retirement/ Moving out of state 1. Left the area 2. Retired 3. Medical leave or Deceased Same as above Principal Life Insurance Company (Dental) 3% 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area ReliaStar Life Insurance Company (Superior Vision Plan)	Harvard Pilgrim Health Care, Inc.	Total # of Physicians: 19,732	Left contracted pratice
Pilgrim Health Care, Inc. First Return Insurance, Inc. Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England Health New England 4.00% 1. Left service area 2. Retired 3. Left participating group practice Managed Comp (PPA) 2.24% 1. Not taking worker's comp. patients 2. State fee schedule too low 3. Decreased volume MEGA Life & Health Insurance Company Mid-West National Life Insurance Company of Tennessee Chesapeake Life Insurance Company Metropolitan Life Insurance Company (Dental) Neighborhood Health Plan 4.50% Total #of Physicians: 8450 Pioneer Health Network-The PPO 166 (number, not percentage) Pioneer Health Network-The PPO 166 (number, not percentage) Principal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) 5% 1. Left contract practice 2. Joining a non-participating group 3. Medical leave or Deceased Same as above 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area 1. Left contract practice/group 3. Not practicing in PPO service area		1129 (5.7%)	(moved out of area, retired,
First Return Insurance, Inc. Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England Health New England Health New England Health New England A.00% 1. Left service area 2. Retired 3. Left participating group practice Managed Comp (PPA) 2.24% 1. Not taking worker's comp. patients 2. State fee schedule too low 3. Decreased volume MEGA Life & Health Insurance Company Mid-West National Life Insurance Company of Tennessee Chesapeake Life Insurance Company Metropolitan Life Insurance Company (Dental) Neighborhood Health Plan Neighborhood Health Plan Pioneer Health Network- The PPO Pioneer Health Network- The PPO 166 (number, not percentage) Principal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) Same as above 1. Left tonatice 2. Joining a non-participating group 3. Retirement/ Moving out of state 1. Left the area 2. Retired 3. Medical leave or Deceased 3. Medical leave or Deceased 3. Not practicing in PPO service area 3. Not practicing in PPO service area 3. Not practicing in PPO service area ReliaStar Life Insurance Company (Superior Vision Plan)			withdrawn / deceased, etc.)
Harvard Pilgrim Insurance Company Harvard Pilgrim Health Care of New England Health New England Health New England 4.00% 1. Left service area 2. Retired 3. Left participating group practice Managed Comp (PPA) 2.24% 1. Not taking worker's comp. patients 2. State fee schedule too low 3. Decreased volume MEGA Life & Health Insurance Company Mid-West National Life Insurance Company of Tennessee Chesapeake Life Insurance Company Metropolitan Life Insurance Company (Dental) Neighborhood Health Plan Pioneer Health Network-The PPO Pioneer Health Network-The PPO Principal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) NA NA Same as above 1. Left practice 2. Tax ID Change 3. Location Closed Same as above 1. Left practice 2. Tax ID Change 3. Location Closed NA 1. Left practice 2. Tax ID Change 3. Location Closed NA 1. Left practice 2. Tax ID Change 3. Location Closed NA 1. Left practice 2. Joining a non-participating group 3. Retirement/ Moving out of state 2. Retired 3. Medical leave or Deceased Same as above Principal Life Insurance Company (Dental) 3% 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area ReliaStar Life Insurance Company (Superior Vision Plan)	Pilgrim Health Care, Inc.		
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Managed Comp (PPA) 2.24% 1. Not taking worker's comp. patients 2. State fee schedule too low 3. Decreased volume MEGA Life & Health Insurance Company Mid-West National Life Insurance Company of Tennessee Chesapeake Life Insurance Company (Dental) Metropolitan Life Insurance Company (Dental) Metropolitan Life Insurance Company (Dental) Meighborhood Health Plan A.50% Total #of Physicians: 8450 Pioneer Health Network-The PPO Total #of (number, not percentage) Combined Insurance Company of America Principal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) 1. Not taking worker's comp. patients 2. State fee schedule too low 3. Decreased Value P. Left practice 2. Tax ID Change 3. Location Closed NA 1. Establishing solo practice 2. Joining a non-participating group 3. Retirement/ Moving out of state 1. Left the area 2. Retired 3. Medical leave or Deceased Same as above Same as above 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area ReliaStar Life Insurance Company (Superior Vision Plan)			
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MEGA Life & Health Insurance Company MEGA Life & Health Insurance Company 9.37% 1. Left practice 2. Tax ID Change 3. Location Closed Same as above Company of Tennessee Chesapeake Life Insurance Company (Dental) Metropolitan Life Insurance Company (Dental) # of dentists leaving: 30 NA Neighborhood Health Plan 4.50% Total #of Physicians: 8450 Pioneer Health Network- The PPO 166 (number, not percentage) Pioneer Health Network- The PPO 166 (number, not percentage) Principal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) 2. State fee schedule too low 3. Decreased User practice 2. Tax ID Change 3. Location Closed NA 1. Establishing solo practice 2. Joining a non-participating group 3. Retirement/ Moving out of state 1. Left the area 2. Retired 3. Medical leave or Deceased Same as above 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area 3. Not practicing in PPO service area 1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement	Managed Comp (PDA)	2 24%	1 Not taking worker's comp. nationts
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Company of Tennessee Chesapeake Life Insurance Company Metropolitan Life Insurance Company (Dental) Metropolitan Life Insurance Company (Dental) # of dentists leaving: 30 NA Neighborhood Health Plan 4.50% Total #of Physicians: 8450 Pioneer Health Network- The PPO 166 (number, not percentage) Principal Life Insurance Company of America Principal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) 9.37% 1. Left practice 2. Tax ID Change 3. Location Closed 1. Establishing solo practice 2. Joining a non-participating group 3. Retirement/ Moving out of state 1. Left the area 2. Retired 3. Medical leave or Deceased Same as above 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area 1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement			
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Metropolitan Life Insurance Company (Dental) Neighborhood Health Plan Pioneer Health Network- The PPO Combined Insurance Company of America Principal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) # of dentists leaving: 30 # of dentists leaving: 30 NA 1. Establishing solo practice 2. Joining a non-participating group 3. Retirement/ Moving out of state 1. Left the area 2. Retired 3. Medical leave or Deceased Same as above 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area 1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement	Chesapeake Life Insurance Company	9.37%	1. Left practice
Metropolitan Life Insurance Company (Dental)			2. Tax ID Change
Neighborhood Health Plan			3. Location Closed
Neighborhood Health Plan		# of dentists leaving: 30	NA
Total #of Physicians: 8450 Pioneer Health Network- The PPO Pioneer Health Network- The PPO Combined Insurance Company of America Principal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) Total #of Physicians: 8450 2. Joining a non-participating group 3. Retirement/ Moving out of state 1. Left the area 2. Retired 3. Medical leave or Deceased Same as above Same as above 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area 1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement	, ,		
Pioneer Health Network- The PPO Pioneer Health Network- The PP	Neighborhood Health Plan	4.50%	Establishing solo practice
Pioneer Health Network- The PPO Combined Insurance Company of America Principal Life Insurance Company (Dental) ReliaStar Life Insurance Company (Superior Vision Plan) 166 (number, not percentage) 2 Retired 3 Medical leave or Deceased Same as above Same as above 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area 1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement		Total #of Physicians: 8450	
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Combined Insurance Company of AmericaSame as aboveSame as abovePrincipal Life Insurance Company (Dental)3%1. Provider request-no reason 2. Retired2. Retired3. Not practicing in PPO service areaReliaStar Life Insurance Company (Superior Vision Plan)5%1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement			
Principal Life Insurance Company (Dental) 3% 1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area ReliaStar Life Insurance Company (Superior Vision Plan) 5% 1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement			
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ReliaStar Life Insurance Company (Superior Vision Plan) 3. Not practicing in PPO service area 1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement	Principal Life Insurance Company (Dental)	3%	- ·
ReliaStar Life Insurance Company (Superior Vision Plan) 5% 1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement			
(Superior Vision Plan) 2. Dissatisfied w/ fee reimbursement	ReliaStar Life Insurance Company	50%	-
		370	
	(ouperior vision rian)		3. Practice/group office closed
o. 1 Tabliborg Sup Office Globed			2.1. (acade, g. cap cinico dicoca

Insurance Provider	% of Physicians voluntarily terminating contracts	Top 3 reasons for contract termination
Trustmark Insurance Company	Does not contract w/ physicians.	Left contracted medical group
	Uses Private Health Care	2. Relocated
	Systems: 3%	3. Retired
Tufts Associated	5.30%	1. relocation
Health Maintenance Organization		2. retirement
		3. no reason given
UniCare	NA	NA
United Healthcare Insurance Company		
United Healthcare of New England Inc.	NA	NA
Vision Services Plan Insurance Com.	0.58%	Requested removal due to VSP policies/procedures