

Year 2002 Annual Reporting Requirements for Massachusetts Health Plans

*information based on 2001 statistics

Insurance Provider	% of Physicians voluntarily terminating contracts	Top 3 reasons for contract termination
AETNA Life Insurance Company		
Medical	0.07%	1. Dissatisfaction w/ fee schedule 2. Opt out of network 3. Voluntary Termination
Dental	9.43%	1. Unspecified 2. Changed group affiliation 3. not satisfied w/ compensation
AETNA U.S. Healthcare, Inc.	Same as medical above	Same as medical above
Altus Dental Insurance Company	2%	1. Retired 2. Left the practice
Ameritas Life Insurance Corporation	23.10%	1. Left Practice 2. Sold Practice 3. Corporate-owner terminated
Reliance Standard Life Insurance Company	Same as above	Same as above
Baystate Health Systems (PPA)	1.69%	NA
Blue Cross & Blue Shield of Massachusetts	HMO Blue: 6.2% Blue Care Elect: 6.5% Indemnity Products: 7.9%	1. Relocated 2. Non-compliance w/ recredentialing 3. Resignation No reasons are tracked
Blue Cross & Blue Shield of Rhode Island	6%	1. Left last known address 2. Left state 3. Retired
CIGNA Health Care of Massachusetts	2.64%	1. Moved 2. Retired 3. Office Closed
Conn. General Life Ins. (PPO, DPP, DPPO)	Same as above	Same as above
Columbian Life Ins. Company	None	NA
ConnectiCare, Inc. & Associates	1.30%	1. Relocation 2. Retirement 3. Deceased
Corvell (PPA for OHU-Compcare)	2%	1. Retirement 2. Relocation out of state

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Delta Dental Plan of Massachusetts	15.70%	1. Complexity of fee reimbursement 2. Left Practice 3. Not compliant w/ re-credentialing
Fallon Community Health Plan Fallon Health & Life Assurance Com.	In 2001, termination stats were NA	not collected in the outlined format. NA
Fortis Insurance Company	3.00%	1. Relocated 2. Retired 3. Left contracted medical group
Fortis Benefits Insurance Co.	9.40%	1. Left the Practice 2. Tax ID Change 3. Location closed
John Alden Life Insurance Co.	5.50%	1. Left service area 2. Retired 3. Deceased
GE Group Life Insurance Company (Medical)	3%	1. Left contracted medical group 2. Relocated 3. Retired
(Dental)	1.30%	1. Dissatisfied w/ fee schedule 2. Not enough patients 3. Dissatisfied w/ managed care
Great West Life & Annuity Insurance Company	Total #of Physicians: 16,300 326 or 2%	1. Left the state (moved) 2. Retired 3. Deceased
One Health Plan of Massachusetts, Inc.	Same as above	Same as above
New England Life Insurance Company	3.00%	1. Left contracted medical group 2. Relocated 3. Retired
Metropolitan Life Insurance Company	Same as above	Same as above
Guardian	3.00%	1. Left contracted medical group 2. Relocated 3. Retired

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Harvard Pilgrim Health Care, Inc.	Total # of Physicians: 19,732 1129 (5.7%)	1. Left contracted practice (moved out of area, retired, withdrawn / deceased, etc.)
Pilgrim Health Care, Inc.	NA	NA
First Return Insurance, Inc.	Same as above	Same as above
Harvard Pilgrim Insurance Company	4.00%	1. Left service area 2. Retired 3. Left participating group practice
Harvard Pilgrim Health Care of New England	2.24%	1. Not taking worker's comp. patients 2. State fee schedule too low 3. Decreased volume
Health New England	9.37%	1. Left practice 2. Tax ID Change 3. Location Closed
Managed Comp (PPA)	Same as above	Same as above
MEGA Life & Health Insurance Company	9.37%	1. Left practice 2. Tax ID Change 3. Location Closed
Mid-West National Life Insurance Company of Tennessee	9.37%	1. Left practice 2. Tax ID Change 3. Location Closed
Chesapeake Life Insurance Company	# of dentists leaving: 30	NA
Metropolitan Life Insurance Company (Dental)	4.50%	1. Establishing solo practice 2. Joining a non-participating group 3. Retirement/ Moving out of state
Neighborhood Health Plan	Total #of Physicians: 8450	1. Left the area 2. Retired 3. Medical leave or Deceased
Pioneer Health Network- The PPO	166 (number, not percentage)	Same as above
Combined Insurance Company of America	3%	1. Provider request-no reason 2. Retired 3. Not practicing in PPO service area
Principal Life Insurance Company (Dental)	5%	1. Left contract practice/ group 2. Dissatisfied w/ fee reimbursement 3. Practice/group office closed
ReliaStar Life Insurance Company (Superior Vision Plan)		

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Trustmark Insurance Company	Does not contract w/ physicians. Uses Private Health Care Systems: 3%	1. Left contracted medical group 2. Relocated 3. Retired
Tufts Associated Health Maintenance Organization	5.30%	1. relocation 2. retirement 3. no reason given
UniCare	NA	NA
United Healthcare Insurance Company United Healthcare of New England Inc.	NA	NA
Vision Services Plan Insurance Com.	0.58%	1. Requested removal due to VSP policies/procedures