

Title Sheet

Piece by Piece Movers, LLC

Tariff No. 2

This tariff contains the description, regulations, and rates applicable to the furnishing of services and facilities for household goods services provided by Piece by Piece Movers, LLC with principal offices at 90 Blueberry Hill Rd, Woburn, MA 01801.

This tariff is on file with the Commonwealth of Massachusetts Department of Public Utilities and copies may be inspected during normal business hours at the Company's principal place of business.

The Company's phone number is 617-515-9886



**TABLE OF CONTENTS****Additional Services and Charges**

Bulky Items	5-6
Moving Labor Rates	5
Additional Crew and Truck	5
Other Local Charges	5
Packing and Unpacking	4
Materials	4
Definitions	3

**Insurance Options**

ACV Cash Value	7 & 8
TDP Transit Damage Protection	7 & 8
Released Liability	7 & 8
Coverage Details	9
Items of Extraordinary Value	9
Items Excluded from Liability	9

**Rules and Regulations**

Rule 1 – Overtime Packing	4
Rule 2 – Option for packing	4
Rule 3 – Foreign Warehouse Delivery	6
Rule 4 – Regular Hours of Service	6
Rule 5 – Third Party Charges	6
Rule 6 – Payments	6
Rule 7 – Cash Value (ACV)	7
Rule 8 – Transit Damage Protection (TDP)	7

Rule 9 – Released Liability	7
<b>Limitation of Service</b>	7

## **DEFINITIONS**

### **TERM – DEFINITIOIN**

Cu Ft – Cubic Feet

CWT – Hundred Pound Weigh

LB or LBS – Pound or Pounds

Legal holiday – any legal national / state holiday

Ma or MA - Massachusetts

### Section 1 – Mileage calculations

All moves within the Commonwealth of Mass will be done on an hourly basis with time starting and ending at our closest dispatch location to the origin address.

### Item 2 - Additional Services/Charges

#### Item 2A – Packing and Unpacking

All packing and unpacking will be done on an hourly basis.

#### Item 2 B – Materials charges

	<b>New</b>	<b>Used</b>
1.5 book carton	\$2.75	\$1.25
3.0 medium carton	\$3.75	\$1.75
4.5 large carton	\$4.25	\$2.00
Dish Pack	\$7.00	\$3.50
Wardrobe (rental)	\$10.00	
Wardrobe (purchase)	\$20 (includes bar)	
Mirror carton	\$7.75	\$2.50
Commercial Bin (rental)	\$9.00	
Commercial Bin (purchase)	\$40.00	
Mattress Bag	\$10.00	
Packing paper 25lb	\$33.00	
Tape per roll	\$4.25	
Shrink wrap per item	\$8.75	
Paper pad	\$4.00	
Floor protection	\$30.00 per application	

**Rule 1** – Overtime packing will be charged when services are performed at times when overtime rates apply.

**Rule 2** – Articles that must be packed, crated, or wrapped may be prepared for shipping by the shipper/customer or, Piece by Piece Movers, LLC will perform this service at the request of the shipper.

**Item 2 C – Labor Charges**

**Local Hourly Moving Rates**

	Storage In/Out	Regular	Saturday/Sun	Peak	Prime Peak
2 Men 1 Truck	\$150	\$160	\$210	\$175	\$185
3 Men 1 Truck	\$190	\$200	\$275	\$215	\$225
4 Men 1 Truck	\$230	\$240	\$340	\$255	\$265

Storage In/Out rates are for clients moving into or out of storage at Piece by Piece Movers, LLC facilities.

Regular rates are weekdays which extend from the beginning of the second week through the end of the third week of every month.

Peak rates are for weekdays during the first and last week of every month.

Overtime rates apply on Saturdays and Sundays.

Prime peak rates apply on the first two days and last three days for the months of April through September.

Travel time will be charged portal to portal from our nearest location to residence.

Fuel surcharge of \$35 for moves up to 49 miles, \$50 fuel surcharge for moves over 50 miles up to 100 miles, \$75 - 101 miles and over.

**Additional Crew and Truck Charges**

Crew Chief: \$55

Mover: \$50

Truck: \$50

**Other Local Charges**

Hoist Charges: \$150 for first item, \$75 each additional item. Hoisting done up to 2<sup>nd</sup> floor only.

Piano Surcharges: \$100 for Spinet, \$150 for full Upright, \$175 for Grand, \$60 for each flight of stairs.

Parking Permits: \$200 for permit and \$25 for each meter if present.

Debris removal: \$4 per cubic foot for items destined for trash.

**Item 3 – Additional Commodities and Charges**

**Item 3A – Bulky Items**

Item	Charge		
Boats – 10 feet or less	\$75.00	Riding lawn movers	\$50.00
Boats – 10 feet or more	\$150.00	Tractors	\$150.00
Grandfather clocks	\$50.00	Trailers – 10 feet or less	\$75.00
Hot Tubs	\$175.00	Trailers – 10 feet or more	\$150.00

Playhouses	\$100.00	Motorcycle	\$75.00
Swing set	\$250.00		

### Section 3 – Rules and Regulations – Rates

#### Rule 3 – Foreign Warehouse Delivery

Except as provided in Rule 4, when goods are consigned or delivered to a foreign warehouse, the location of the warehouse will be considered the destination and must be noted on the bill of lading. Piece by Piece Movers, LLC's liability will end when the shipment is unloaded into the foreign warehouse. The goods will be stored in the name of the shipper, owner, consignee, subject to a lien for transportation and any other lawful charges

#### Rule 4 – Regular Hours of Service

Piece by Piece Movers, LLC regular hours of service are between 7 AM and 5 PM each day except Saturdays, Sundays, and legal holidays, except as otherwise provided.

#### Rule 5 – Third Party Charges

When necessary or requested by shipper, Piece by Piece Movers, LLC will make arrangements for various services that will be performed by other service providers for the purpose of making items ready and safe for transportation. Items to be included but are not limited to; servicing grandfather clocks, wall units, gym equipment, wall mounted flat screen tv's, washers, gas dryers, crating and uncrating services, chandeliers, and rigging.

#### Rule 6 – Payments

- A. Piece by Piece Movers, LLC will not deliver or hand over any shipment or any part of a shipment until all rates and charges have been paid in cash, money order, travelers check, cashier's check, certified check or by an approved credit card.
- B. When arrangements for credit are made between PBP and the consignor or consignee, the following conditions apply:
  1. A free credit period will extend for 7 days, excluding Saturdays, Sundays, and legal holidays.
  2. When Piece by Piece Movers, LLC moving bill is not paid within the *free-credit* period, credit will be automatically extended to 30 days including the free-credit period and a service charge of TBD % of the bill (TBD minimum) will be charges for extension of credit.
  3. Piece by Piece Movers, LLC bill will display the *extended-credit* period separately from the free-credit period.
  4. The postmark date of the payment to Piece by Piece Movers, LLC will be deemed the date the charges were collected.
  5. Credit will not be given to any shipper who fails to pay a legally presented bill within the extended-credit period.
  6. This rule does NOT apply to Government bills of lading.
- C. Piece by Piece Movers, LLC may require the shipper to pre-pay, in full or in part, for a specific service required by the shipper on or before starting the performance of this service.

### **Rule 7 – Cash Value (ACV)**

When *Cash Value* is requested in writing by the customer, Piece by Piece Movers, LLC is liable to the maximum declared value less depreciation based on age and condition of articles lost or damaged while in Piece by Piece Movers, LLC's custody. There will also be a deductible of \$150 that will apply.

*Cash Value* will be provided by Piece by Piece Movers, LLC only if it is requested by the shipper and if the shipper states an amount equal to or greater than \$6.00 per pound of the weight of the shipment.

The customer will pay for protection based on the table submitted.

### **Rule 8 - Transit Damage Protection (TDP)**

This option provides customers with coverage for loss or damage up to \$500 with no deductible. PBP's liability beyond the first \$500 of loss or damage is limited to the State mandated \$0.60 cents per pound per article with a maximum liability of \$2000 per shipment.

The cost for this coverage is \$99 for goods in transit and \$12.50 per month for goods stored under PBP's care.

Note 1 – PBP maximum liability will not exceed the released or declared value on any shipment, 100% of the actual cash value of the item(s), or the full repair cost, whichever is less.

Note 2 – These options do not apply to lost, damaged, destroyed, or missing papers of any kind, including accounts, bills, passports, deeds, stocks, bonds, and money. These options do not apply to items such as photographs, newspaper clippings and heirlooms having little or no market value. These options do not apply from loss or damage due to insects, extreme temperatures, or acts of god.

### **Rule 9 – Released Liability**

This option is Piece by Piece Movers, LLC's basic liability required by law. It provides coverage based on \$.60 cents per pound per article of liability with a maximum liability of \$2000. There is no cost for this option

### **Limitation of Service**

Services may not be used for any unlawful purposes.

Piece by Piece Movers, LLC reserves the right to discontinue service(s) upon written notice, when necessitated by conditions beyond its control or when customer is using its services in violation of the provisions of this tariff or in violation of the law.

## PIECE BY PIECE MOVERS, LLC VALUATION OPTIONS – TRANSIT & STORAGE

### Option A: Cash Value (ACV)

This option requires that you declare the full value for the entire shipment. If Piece by Piece Movers, LLC is responsible for any loss of damage, then the item(s) will either be repaired fully or replaced using depreciation based on age and condition of the goods. The maximum depreciation is 75% of the replacement cost. You must use \$6 per pound for a minimum value when declaring. Example a 5000lb shipment must have at least \$30,000 for a declared value.

Coverage Valuation	Charges				
	Move	Stge		Move	Stge
\$6,000	\$50	\$10	\$75,000	\$525	\$105
\$10,000	\$70	\$14	\$100,000	\$700	\$140
\$15,000	\$105	\$21	\$125,000	\$750	\$150
\$20,000	\$140	\$28	\$150,000	\$900	\$180
\$30,000	\$210	\$42	\$175,000	\$1,050	\$210
\$40,000	\$280	\$56	\$200,000	\$1,200	\$240
\$50,000	\$350	\$70	\$250,000	\$1,500	\$300

*When selecting coverage for your move into storage the same amount and type must be taken while goods are in storage and again with another transit policy for the move out of storage for goods to be properly covered.*

**Storage rates are charged per month with no prorating.** There will be a \$150 deductible for this option.

For goods valued over \$250,000 an insurance certificate would be required, and the cost is based on the quote from our insurance carrier.

### Option B: Transit Damage Protection (TDP)

This option provides customers with coverage for loss or damage up to \$500 with no deductible. Piece by Piece Movers, LLC's liability beyond the first \$500 of loss or damage is limited to our state mandated \$0.60 cents per pound per article with a maximum liability of \$2,000 per shipment.

The cost for this coverage is \$99 for transit and \$12.50 per month for while the goods are stored.

### Option C: Released Legal Liability

As a licensed common carrier, Piece by Piece Movers, LLC is required to accept a minimal amount of liability for your goods while they are in our custody. There is no charge for this option, however our maximum legal liability for loss or damage is \$0.60 per pound per article with a \$2,000 maximum liability per shipment/occurrence.

### Coverage details

It is important to understand that these valuation options **do not** represent insurance. Valuation does not cover Acts of God (for example high winds, earthquakes, tornadoes, hurricanes), riots or strikes, etc. Once you declare a value on your shipment, Piece by Piece Movers, LLC is then additionally liable up to the value that was declared while the goods are in our possession.

### Declaration of Items of Extraordinary Value

We want to make sure your prized possessions receive the best care during your relocation, therefore, regardless of what valuation option you select, we ask that you detail any and all items of extraordinary value that will be part of your relocation. Items of extraordinary value are defined as any box with a total value in excess of \$1,000, any matching set of items with a value in excess of \$1,000 or any single item with a value in excess of \$2,500. Common examples of high value items include artwork, paintings, jewelry, fine china, antiques, oriental rugs or tapestries, rare collectable items, computer software programs, manuscripts, or other rare documents.

Declaring items of extraordinary value on the high valuation form alone does not provide coverage for your goods. Failure to disclose items of extraordinary value will result in limited liability. Failure to have Piece by Piece Movers, LLC pack your items of extraordinary value at origin and unpack them at destination will result in limited liability.

### Items Excluded from Liability – Absent negligence, Piece by Piece Movers, LLC is not liable for damage to the following items

- Items of extraordinary value *not listed* on our high value inventory form
- Any of the following items not packed or crated by Piece by Piece Movers,
- Mechanical condition of electronic equipment including but not limited to audio/visual equipment, computers, printers, major appliances not properly serviced by a professional.
- Missing hardware for items not disassembled by Piece by Piece Movers, LLC, pressboard, or particle board furniture.
- Previously damaged, repaired items or loose veneer.
- Furniture where the original gluer has dried out.
- Any small, loose items which are not boxed and sealed.
- If one item of a set is damaged, only that one item is covered, not the entire set.
- Plants
- Condition of walls if movers are asked to unscrew/attach furniture to/from walls.
- Any damage resulting from Piece by Piece Movers, LLC employee(s) slipping on a driveway or path where the shipper is obviously negligent in properly shoveling and salting the access to the residence.

### Placing a Claim

If there is an unfortunate case of loss or damage during your move, we ask that you notify us as soon as you are aware of the issue. All claims must be filed with Piece by Piece Movers, LLC within 15 days after the completion of your move. Once you contact us, we will provide you with a claim form and you will be required to provide supporting documentation such as photos of the damaged item(s), description of the damage and receipts. If no receipts are available, please note that it is your responsibility to provide proof of value. In all instances Piece by Piece Movers, LLC reserves the right to make final determination of value. You must retain all items until final resolution of the claim. Your coverage does not cover any fees associated with the estimates or repairs without advance written authorization from Piece by Piece Movers LLC. Finally, no claim can be addressed until all services performed are paid for in full.