



September 19, 2025

Massachusetts Department of Career Services Rapid Response
Charles F. Hurley Building
19 Staniford Street
Boston, MA 02114
warnnotice@mass.gov

To Whom It May Concern,

I am sending this official correspondence in compliance with both the Federal and MA State WARN notice requirements.

On September 19, 2025 an announcement was made confirming Piedmont Airlines, Inc. (hereinafter "Piedmont") would be commencing furloughs at its Boston Logan International Airport station, located at 1 Harborside Drive Boston , MA 02128 (hereinafter "BOS"). The furloughs will commence on or around November 18, 2025.

The following job categories will be impacted:

Management: 2 employees
Customer Service Supervisors: 7 employees
Customer Service Agents: 51 employees
Administrative: 1 employees

The Customer Service Agents are represented by the Communications Workers of America (CWA) and their official is Mr. Claude Cummings, President, Communications Workers of America, 501 Third Street, NW, Washington, DC 20001, (202) 434-1100. Our contact on daily matters involving the Union is Tom Gunning, Director of Airline Passenger Service. We anticipate that this furlough will be permanent however the employees will be placed on furlough status for four years. Although our Agents have limited bumping rights into other locations, we are actively soliciting transfer requests. We will work with each individual employee to facilitate their transfer.

Notices were provided on September 19, 2025 to all impacted employees. Additionally, notice was provided to the CWA. Our HR Director, Stephen Monserrate, has also been in contact with the Office of Mayor Michelle Wu. His contact number is 980-985-7713. Should you have any questions, please do not hesitate to contact him.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Garver".

Jeff Garver
Vice President, Ground Handling
Piedmont Airlines, Inc.

