**LT2ESWTR Failure to Conduct Required *Cryptosporidium* Monitoring for Any Three-Months Notice – Template 2-10**

**No**

Instructions: (Template on last page)

A system’s failure to conduct required *Cryptosporidium* monitoring of its source water for any three months is a monitoring violation that requires Tier 2 notification and special notice. (Note: failure to collect one or two of the scheduled samples requires Tier 3 notification.) You must provide public notice to persons served as soon as practical but within 30 days after you learn of the violation [310 CMR 22.16 (3)(b))]. You must issue a repeat notice every three months for as long as the violation persists. You may be required to provide water from an alternate source; check with your regional MassDEP office to make sure you meet all requirements.

Community systems must use one of the following methods [310 CMR 22.16 (3)(c)]:

* Hand or direct delivery
* Mail, as a separate notice or included with the bill

Noncommunity systems must use one of the following methods [310 CMR 22.16 (3)(c)]:

* Posting in conspicuous locations
* Hand delivery
* Mail

In addition, both community and noncommunity systems must use *another* method reasonably calculated to reach others if they would not be reached by the first method (310 CMR 22.16 (3)(c)). Such methods could include newspapers, e-mail, or delivery to community organizations. If you mail, post, or hand deliver, print your notice on your system’s letterhead, if available.

The notice on the last page is appropriate for mailing, posting, or hand delivery. If you modify this notice you must still include all the required PN elements (310 CMR 22.16 (5)) and leave the mandatory language unchanged.

Mandatory Language

Mandatory special notice language (310 CMR 22.16 (5)(d)) must be included as written and is presented in this notice in *italics*.

Corrective Action

In your notice, describe corrective actions you are taking. Listed below are some steps commonly taken by water systems with LT2ESWTR monitoring violations. Depending on the corrective action you are taking, you can use one or more of the following statements, if appropriate, or develop your own text:

* We will begin collecting the required source water monitoring samples on [give date].
* We have since taken the required samples for source water monitoring.

After Issuing the Notice

Make sure to send your MassDEP regional office and local board of health a copy of each type of notice and a certification that you have met all public notification requirements within ten days after issuing the notice (310 CMR 22.15 (3)(b)).

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

**Monitoring Requirements Not Met for [System]**

Our water system recently violated a drinking water requirement. Although this is not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct this situation.

We are required to monitor the source of your drinking water for *Cryptosporidium*. *Results of the monitoring are to be used to determine whether water treatment at the [treatment plant name] is sufficient to adequately remove* Cryptosporidium *from your drinking water. We are required to complete this monitoring and make this determination by [required bin determination date]. We [‘‘did not monitor or test’’ or ‘‘did not complete all monitoring or testing’’] on schedule and, therefore, we may not be able to determine by the required date what treatment modifications, if any, must be made to ensure adequate* Cryptosporidium *removal. Missing this deadline may, in turn, jeopardize our ability to have the required treatment modifications, if any, completed by the deadline required, [give date].*

*Cryptosporidium* is a disease-causing microorganism that may be present in our raw water source.

What should I do?

* There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
* If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available by emailing the EPA at [safewater@epa.gov](mailto:safewater@epa.gov).

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

What is being done?

[Describe corrective action.] We will collect all required samples by [give date].

**Where can I get additional information?**

If you have questions about your water system’s operation, water quality monitoring, or response to this issue, please contact the system operator directly. If you have questions about the drinking water regulations or health risks posed by this contaminant you can contact the MassDEP Drinking Water Program at: [program.director-dwp@mass.gov](mailto:program.director-dwp@mass.gov) or (617) 292-5770. If you have questions about specific symptoms, you can contact your doctor or other health care provider.  If you have general questions about public health, you can contact the Massachusetts Department of Public Health at 1-617-624-5757.

For more information, please call (name of water system contact) of (name of water system) at (phone number) or (email address).

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by [system]. System ID#: [XXXXXXX].Date distributed: [mm-dd-yyyy].