

The Commonwealth of Massachusetts

Executive Office of Health and Human Services

Department of Public Health

Bureau of Environmental Health

Community Sanitation Program

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| CHARLES D. BAKER  Governor  KARYN E. POLITO  Lieutenant Governor |

May 24, 2018

Kristie Ladouceur, Superintendent

Pondville Correctional Center

P.O. Box 146

Norfolk, MA 02056

Re: Facility Inspection - Pondville Correctional Center, Norfolk

Dear Superintendent Ladouceur:

In accordance with M.G.L. c. 111, §§ 5, 20, and 21, as well as Massachusetts Department of Public Health (Department) Regulations 105 CMR 451.000: Minimum Health and Sanitation Standards and Inspection Procedures for Correctional Facilities; 105 CMR 480.000: Storage and Disposal of Infectious or Physically Dangerous Medical or Biological Waste (State Sanitary Code, Chapter VIII); 105 CMR 590.000: Minimum Sanitation Standards for Food Establishments (State Sanitary Code Chapter X); the 1999 Food Code; 105 CMR 520.000 Labeling; and 105 CMR 205.000 Minimum Standards Governing Medical Records and the Conduct of Physical Examinations in Correctional Facilities; I conducted an inspection of Pondville Correctional Center, on May 11, 2018 accompanied by Jeff Arruda, Environmental Health and Safety Officer. Violations noted during the inspection are listed below including 46 repeat violations:

**HEALTH AND SAFETY VIOLATIONS**

(*\* indicates conditions documented on previous inspection reports*)

*Dining Area*

No Violations Noted

*Kitchen*

FC 4-501.114(C)(2)\* Maintenance and Operation; Equipment: Quaternary ammonium solution lower than the manufacturers recommended concentration

FC 5-205.15(B) \* Plumbing System, Operations and Maintenance: Plumbing system not maintained in good repair, faucet leaking when turned on

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged near 3-compartment sink

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Ceiling covering not easily cleanable, ceiling damaged above pots and pans

FC 4-502.13(B) Maintenance and Operation, Utensils: Bulk milk dispenser tube not cut at a diagonal and protruding more than 1 inch from chilled dispensing head

*Mechanical Warewashing Area*

FC 6-201.16(A)\* Design, Construction, and Installation; Cleanability: Wall covering not easily cleanable, wall paint damaged

*Front Dry Storage*

FC 3-304.12(A) Preventing Contamination from Utensils: Service utensils handle stored below the food and container line, scoop stored in sugar

*Walk-in Refrigerator/Freezer*

No Violations Noted

*Office*

No Violations Noted

*Rear Dry Storage*

No Violations Noted

*Exterior Freezer*

No Violations Noted

*Toxic Caustic Room (near Barber Shop)*

No Violations Noted

**WAREHOUSE**

*Bulk Storage (Outside)*

No Violations Noted

*Linens and Toiletries*

No Violations Noted

*Toxic Caustic*

No Violations Noted

*Laundry*

No Violations Noted

*Barber Shop*

105 CMR 451.353\* Interior Maintenance: Razors not cleaned prior to storage

*House Manager’s Office*

Unable to Access - Locked

**PROPERTY**

No Violations Noted

**CONTROL**

105 CMR 451.200 Food Storage, Preparation and Service: Food storage not in compliance with 105 CMR 590.000, no functioning thermometer in refrigerator

*Female Bathroom*

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Male Bathroom*

No Violations Noted

*Classroom*

105 CMR 451.353 Interior Maintenance: Window shade damaged

*Staff Break Room*

105 CMR 451.353 Interior Maintenance: Window shade damaged

*Staff Bathroom (in Hall)*

No Violations Noted

*Holding Cell*

No Violations Noted

**DAY ROOM**

No Violations Noted

*Library*

No Violations Noted

**VISITING ROOM**

No Violations Noted

**H.S.U.**

*Medical Records/Treatment Room*

No Violations Noted

*Doctor’s Office*

No Violations Noted

*Nurse’s Office*

No Violations Noted

*Treasurer’s Office*

No Violations Noted

*Administrative Assistant’s Office*

No Violations Noted

*Staff Bathroom*

No Violations Noted

*Medical Waste Storage (Boiler Room)*

No Violations Noted

**ADMINISTRATION AREA**

No Violations Noted

**HOUSING UNITS**

**1-1**

*Bathroom*

105 CMR 451.123\* Maintenance: Soap scum on walls in shower # 2

105 CMR 451.123\* Maintenance: Curtain dirty in shower # 1-4

105 CMR 451.123 Maintenance: Grout dirty in shower # 1 and 2

105 CMR 451.123 Maintenance: Ceiling dirty in shower # 1 and 2

105 CMR 451.123 Maintenance: Ceiling paint peeling in shower # 3

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Parole Office*

No Violations Noted

*Laundry*

105 CMR 451.353 Interior Maintenance: Dryer # 2 not connected to the exterior

**1-2**

*Bathroom*

105 CMR 451.123\* Maintenance: Curtain dirty in shower # 1 and 2

105 CMR 451.123\* Maintenance: Floor drain not secure in shower # 2

105 CMR 451.123\* Maintenance: Grout moldy in shower # 1

105 CMR 451.123 Maintenance: Ceiling light cracked

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

*Laundry*

No Violations Noted

**1-3**

*Bathroom*

105 CMR 451.123 Maintenance: Exhaust fan dusty

*Handicapped Bathroom*

105 CMR 451.123\* Maintenance: Caulking moldy in shower

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

**2-1**

*Work Release*

No Violations Noted

*Classification*

105 CMR 451.353 Interior Maintenance: Ceiling vent dusty

*Bathroom*

No Violations Noted

*Slop Sink (in Bathroom)*

105 CMR 451.353\* Interior Maintenance: Wet mop stored in bucket

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Wall unfinished in cell # 210

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 206 and 208

**2-2**

*Showers*

105 CMR 451.123\* Maintenance: Curtain dirty in shower # 1-5

105 CMR 451.123\* Maintenance: Exhaust fan dusty

105 CMR 451.123 Maintenance: Curtain damaged in shower # 4

*Bathroom*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Window shade damaged in cell # 216

105 CMR 451.353\* Interior Maintenance: Wall paint damaged in cell # 221

**2-3**

*2nd Floor Laundry*

No Violations Noted

*IPS/Operations*

105 CMR 451.200\* Food Storage, Preparation and Service: Food service not in compliance with 105 CMR 590.000, utensils left uncovered

*Showers*

105 CMR 451.123\* Maintenance: Caulking moldy in shower # 3 and 6

105 CMR 451.123 Maintenance: Caulking moldy in shower # 1 and 2

105 CMR 451.123\* Maintenance: Curtain dirty in shower # 1-6

105 CMR 451.123 Maintenance: Ceiling vent dusty

*Bathroom*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353\* Interior Maintenance: Window shade damaged in cell # 237

105 CMR 451.353 Interior Maintenance: Window shade damaged in cell # 236

**2-4**

*Bathroom*

No Violations Noted

*Cells*

105 CMR 451.320\* Cell Size: Inadequate floor space in all cells

105 CMR 451.353 Interior Maintenance: Window shade damaged in cell # 258

**DUMPSTER AREA**

105 CMR 451.371\* Rubbish Storage: Rubbish stored in an unsanitary condition, recycling stored on the ground

**GYM**

105 CMR 451.350\* Structural Maintenance: Door not rodent and weathertight

**CLASSROOMS**

No Violations Noted

**Observations and Recommendations**

1. The inmate population was 150 at the time of inspection.

This facility does not comply with the Department’s Regulations cited above. In accordance with 105 CMR 451.404, please submit a plan of correction within 10 working days of receipt of this notice, indicating the specific corrective steps to be taken, a timetable for such steps, and the date by which correction will be achieved. The plan should be signed by the Superintendent or Administrator and submitted to my attention, at the address listed above.

To review the specific regulatory requirements please visit our website at [www.mass.gov/dph/dcs](http://www.mass.gov/dph/dcs) and click on "Correctional Facilities" (available in both PDF and RTF formats).

To review the Food Establishment regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “Retail” click “105 CMR 590.000 - State Sanitary Code Chapter X – Minimum Sanitation Standards for Food Establishments” and “[1999 Food Code](http://www.cfsan.fda.gov/%7Edms/fc99-toc.html)”.

To review the Labeling regulations please visit the Food Protection website at [www.mass.gov/dph/fpp](http://www.mass.gov/dph/fpp) and click on “Food Protection Regulations”. Then under “General Food Regulations” click “105 CMR 520.000: Labeling.”

This inspection report is signed and certified under the pains and penalties of perjury.

Sincerely,

Amy Riordan, MPH

Field Supervisor, EA III, CSP, BEH

cc: Jana Ferguson, Director, BEH

Steven Hughes, Director, CSP, BEH

Marylou Sudders, Secretary, Executive Office of Health and Human Services

Thomas Turco, Commissioner, DOC

Jeffrey Arruda, EHSO

Betsy Fijol, Administrative Assistant, Norfolk Board of Health

Clerk, Massachusetts House of Representatives

Clerk, Massachusetts Senate

Daniel Bennett, Secretary, EOPSS

Nelson Alves, Director, Policy Development and Compliance Unit