**MassHealth  
Standard Companion Guide  
837 Post-adjudicated Claims Data Reporting: Dental**

Refers to the Implementation Guides Based on ASC X12N Version 005010X300

April 2024

## Disclosure Statement

This *MassHealth Standard Companion Guide* (“Companion Guide”) serves as a companion document to the corresponding ASC X12N/005010X300 837 Post-adjudicated Claims Data Reporting: Dentaland its related Addenda (005010X300A1). MassHealth strongly encourages its Trading Partners to use this Companion Guide in conjunction with the *ASC X12 Implementation Guide* to develop the HIPAA batch transaction. Copies of the ASC X12 Technical Report Type 3s (TR3s) are available for purchase at [www.x12.org](http://www.x12.org/).

This document supplements, but does not contradict, disagree, oppose, or otherwise modify the 005010X300A1 implementation specification in a manner that will make its implementation by users out of compliance. Tables contained in this Companion Guide align with the CAQH CORE v5010 Companion Guide Template. The template is available at [www.caqh.org](http://www.caqh.org/).

## About MassHealth

In Massachusetts, the Medicaid, and Children’s Health Insurance Program (CHIP) are combined into one program called MassHealth. MassHealth provides comprehensive health insurance and dental coverage for eligible individuals, families, and people with disabilities across the Commonwealth of Massachusetts. The program serves over 2.4 million residents in the state. MassHealth’s coverage is managed and facilitated through an array of programs, including Fee for Service, accountable care organizations (ACOs) and managed care organizations (MCOs), which enable members to choose the plan that best meets their needs. The agency is nationally recognized for providing high-quality care in an innovative and cost-effective manner. See [www.mass.gov/masshealth](http://www.mass.gov/masshealth).

## MassHealth’s Standardized Encounter Data Program (SENDPro)

MassHealth requires that Managed Care Entities (MCE)s submit encounter data to the agency on a weekly basis through its SENDPro solution. SENDPro manages trading partner information, facilitates the exchange of HIPAA ASC X12 and NCPDP transactions, validates HIPAA compliance, and produces acknowledgments for each submitted file. Additional details about SENDPro are detailed below.

## Contact for Additional Information

*Please note: Updates to be incorporated in future versions of the Companion Guide.*

MassHealth Encounter Data Support Services

Email: TBD

Phone Number: TBD

MassHealth Data Warehouse

XXXXX

## Preface

This *MassHealth Standard Companion Guide* to the *005010 ASC X12N Technical Report Type 3 Implementation Guide* and associated addenda adopted under Health Insurance Portability and Accountability Act (HIPAA) clarifies and specifies the data content when exchanging transactions electronically with MassHealth. The *MassHealth Standard Companion Guide* is not intended to convey information that in any way exceeds or replaces the requirements or usages of data expressed in the Implementation Guides. Neither the Executive Office of Health and Human Services nor MassHealthis responsible for any action or inaction, or the effects of such action or inaction, taken in reliance on the contents of this guide.

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## Introduction

The Health Insurance Portability and Accountability Act of 1996 (HIPAA) requires MassHealth and all other health insurance payers in the United States to comply with the electronic data interchange (EDI) standards for health care as established by the Secretary of the U.S. Department of Health and Human Services (HHS). The ASC X12N implementation guides are the standards of compliance for electronic health care transactions.

This document is intended to provide information from MassHealth to its Trading Partners that provides the information necessary to exchange Electronic Data Interchange (EDI) X12 transactions with the agency. This includes information about specific data requirements, registration, testing and support.

### SCOPE

The standard adopted by Health & Human Services (HHS) for electronic health care transactions is ASC X12N Version 005010, which became effective January 1, 2012. Although HHS did not mandate the adoption of the Post-Adjudicated Claims Data Reporting transaction, EOHHS has adopted the transaction set to support its encounter data submissions from MassHealth Managed Care Entities (MCE)s. The unique version/release/industry identifier code for the Post-adjudicated Claims Data Reporting: Dental (837) transactions is 005010X300A1.

This Companion Guide assumes compliance with all loops, segments, and data elements contained in the 005010X300A1. It defines the requirements for HIPAA transactions submitted to and/or received from MassHealth.

### OVERVIEW

MassHealth created this Companion Guide for MassHealth Managed Care Entities (Trading Partners) to supplement the *ASC X12N Implementation Guide.* This guide contains MassHealth-specific instructions related to the following.

* Data formats, content, codes, business rules, and characteristics of the electronic transaction;
* Technical requirements and transmission options; and
* Information on testing procedures that each Trading Partner must complete before transmitting electronic transactions.

The information in this document outlines MassHealth’s requirements for HIPAA standard electronic encounter data reporting. The following standards are in addition to those outlined in the MassHealth provider manuals. These standards in no way supersede MassHealth regulations.

Where applicable, trading partners must use this guide in conjunction with the information available in your MassHealth provider manual.

### REFERENCES

The Implementation Guide specifies in detail the required formats for transactions exchanged electronically with an insurance company, health care payer, or government agency. The Implementation Guide contains requirements for the use of specific segments and specific data elements within those segments and applies to all health care providers and their Trading Partners. It is critical that your IT staff or software vendor review this document in its entirety and follow the stated requirements to exchange files with MassHealth while maintaining HIPAA compliance.

The Implementation Guides for ASC X12N and all other HIPAA standard transactions are available electronically at [www.x12.org](http://www.x12.org/). Information about the X12 Licensing Program can be found at [x12.org/products/licensing-program](https://x12.org/products/licensing-program).

### ADDITIONAL INFORMATION

The intended audience for this document is the technical and operational staff responsible for generating, submitting, receiving, and reviewing electronic health care transactions.

## 2. Getting Started

### WORKING WITH MASSHEALTH

Managed Care Entity (MCE) Trading Partners can exchange electronic health care transactions with MassHealth by directly uploading and downloading transactions via the SENDPro portal, Secure File Transfer Protocol (SFTP), or system-to-system using the SENDPro’s connectivity submission method. Submitters must determine whether they will use SFTP or industry standard, Simple Object Access Protocol (SOAP) / Web Services Description Language (WSDL) or Hypertext Transfer Protocol (HTTP) Multipurpose Internet Mail Extensions (MIME) Multipart Web service to support the submission of encounter data to MassHealth.

After determining the transmission method, each Trading Partner must successfully complete testing of the connectivity protocol and the HIPAA transaction. Additional information regarding testing is noted in the next section of this companion guide. After successful completion of testing, trading partners may exchange production transactions with MassHealth.

### TRADING PARTNER REGISTRATION

Trading Partners are required to sign a Trading Partner Agreement (TPA), as described in [Section 9](#_bookmark3) below. If you have elected to use a third party to perform electronic transactions on your behalf, they will also be required to complete a TPA. If you or your submitter have already completed this form, you are not required to complete it again.

### CERTIFICATION AND TESTING OVERVIEW

All MCE Trading Partners that exchange electronic batch transactions with MassHealth must complete Trading-Partner testing. At the completion of testing, Trading Partners will receive approval from MassHealth to submit transactions in the production environment.

Test transactions exchanged with MassHealth should include a representative sample of the various types of encounter scenarios that Managed Care Entities would normally submit to MassHealth. This includes typical transactions received from enrolled health plan providers that were then adjudicated by your organization. The size of each test file should be between 25 and 50 transactions.

## Testing with SENDPro

Each MCE Trading Partner must complete testing. Trading Partner testing includes HIPAA compliance testing, as well as validating the use of conditional, optional, and mutually defined components of the transaction.

SENDPro will process de-identified transactions in a test environment to verify that the file structure and content meet HIPAA standards and MassHealth-specific data and business requirements. MassHealth will also verify the quality of the data submitted within the test files. MCEs will receive responses for every test file submitted. MCEs should review 999s and 277CAs reports for errors, make the appropriate corrections, and resubmit updated test files. [Section 8](#_Acknowledgements_and_Reports) of this Companion Guide provides a brief description of the 999 and 277DRA reports.

**Please note:** Trading partners will not be allowed to submit encounter data transactions in the production environment until they have successfully passed both data quality validation and HIPAA standards testing. Once this testing and validation is complete, the Trading Partner may submit transactions to MassHealth’s SENDPro for processing.

## Connectivity with SENDPro/Communications

This section outlines how MCE Trading Partners may connect and communicate with MassHealth to exchange ASC X12N-formatted batch transactions via the SENDPro.

### TRANSMISSION ADMINISTRATIVE PROCEDURES

#### System Availability

#### The system is typically available 24 hours a day, seven days a week, except for scheduled maintenance windows. Please ensure that files are submitted only from Monday 8 a.m. to Friday 6 p.m. ET. Files submitted after 6 a.m. EST Friday will undergo processing once SENDPro completes its maintenance window.

#### Transmission File Size

Transmission sizes are defined based on two factors:

* Number of Segments/Records allowed by HIPAA Standards
* HIPAA standards limit the size of the transaction (ST-SE envelope) to a maximum of 5000 CLM segments.
* File size limitations *(Please note: File size limitations will be updated in future versions of the Companion Guide.*)

Please note that SENDPro does not unzip or decompress files. Transmit all files in an unzipped or uncompressed format.

#### Transmission Errors

Upon the submission of the file by the trading partner and its successful reception by SENDPro, responses in the form of TA1 and 999 acknowledgment transactions are generated within 1 hour of file ingestion. These generated responses will be deposited into the relevant folder on the trading partner's SFTP server.

SENDPro generates positive 999 acknowledgements if the submitted file meets HIPAA standards related to syntax and data integrity. For files that do not meet the HIPAA standards, a negative TA1 and/or negative 999 are generated describing the validation error(s) and sent to the trading partner.

#### Production File-naming Convention

For Inbound transactions, use the below naming convention:

*submitterid\_transactionid\_transtype\_datetime\_env*

For example, a production 837 D file submitted on January 4, 2024, at 2:30 p.m. ET, by a TP with a three-digit PID of “xyz” might be named:

*xyz\_pacdrd\_010420241430\_prod*

If a file is intended for a specific request, it is essential to include this specificity in the naming convention to facilitate easy identification of the file. In the case of this process, the naming convention is as follows:

*submitterid\_transactionid\_transtype\_datetime\_env\_xxx*

The three-character alpha suffix *xxx* defines the exception when needed.

### RETRANSMISSION PROCEDURE

SENDPro does not require any identification of a previous transmission of a file. SENDPro processes each file independently of other files; therefore, all files sent should be marked as original transmissions.

### COMMUNICATION PROTOCOL SPECIFICATIONS

SENDPro offers Council for Quality Healthcare Committee on Operating Rules for Information Exchange (CAQH CORE) connectivity submission methods using one of the two Envelope Standards; HTTP MIME Multipart or Simple Object Access Protocol (SOAP)/Web Services Description Language (WSDL). However, this rule is not intended to require trading partners to remove existing connections that do not match the rule, nor is it intended to require that all CAQH CORE trading partners must use this method for all new connections. SENDPro provides the following methods for submitting batch EDI transaction files.

### CONNECTIVITY SUBMISSION METHOD

MCE trading partners can send 837 Encounters Transactions to MassHealth using one or both of the following methods:

* Batch using Secure File Transfer Protocol (SFTP)
* SENDPro Web Portal (MFTP - MOVEit File Transfer protocol)

## Contact Information

**EDI CUSTOMER SERVICE**

MassHealth Encounter Data Support Services

Days Available: Monday through Friday

Time Available: TBD

Email: TBD

Phone: TBD

Fax: TBD

**EDI TECHNICAL ASSISTANCE**

MassHealth Encounter Data Support Services

Days Available: Monday through Friday

Time Available: TBD

Email: TBD

Phone: TBD

Fax: TBD

*Further details will be updated in the next iteration of the CG*.

**APPLICABLE WEBSITES/EMAIL**

**Accredited Standards Committee (ASC X12)**

* ASC X12 develops and maintains standards for inter-industry electronic interchange of business transactions. See [www.x12.org](http://www.x12.org/).

**Centers for Medicare & Medicaid Services (CMS)**

* CMS is the unit within HHS that administers the Medicare and Medicaid programs. CMS provides the electronic Health Care Transactions and Code Sets Model Compliance Plan. See <https://www.cms.gov/Regulations-and-Guidance/Administrative-Simplification/HIPAA-ACA/index>.

**Committee on Operating Rules for Information Exchange (CORE)**

* A multiphase initiative of CAQH, CORE is a committee of more than 100 industry leaders who help create and promulgate a set of voluntary business rules focused on improving physician and hospital access to electronic patient insurance information at or before the time of care. See [www.caqh.org](http://www.caqh.org/).

**Council for Affordable Quality Healthcare (CAQH)**

* CAQH is a nonprofit alliance of health plans and trade associations working to simplify health care administration through industry collaboration on public-private initiatives. Through two initiatives—the Committee on Operating Rules for Information Exchange (CORE) and Universal Provider Data source (UPD)—CAQH aims to reduce administrative burden for providers and health plans. See [www.caqh.org](http://www.caqh.org/).

**MassHealth (MH)**

* The MassHealth website assists providers with HIPAA billing and policy questions, as well as enrollment support. See [www.mass.gov/masshealth](http://www.mass.gov/masshealth).

**National Committee on Vital and Health Statistics (NCVHS)**

* The National Committee on Vital and Health Statistics was established by Congress to serve as an advisory body to the U.S. Department of Health and Human Services on health data, statistics, and national health information policy. See [www.ncvhs.hhs.gov](http://www.ncvhs.hhs.gov/).

**National Council of Prescription Drug Programs (NCPDP)**

* The NCPDP is the standards and codes development organization for pharmacy. See [www.ncpdp.org](http://www.ncpdp.org).

**Washington Publishing Company (WPC)**

* WPC is a resource for HIPAA-required transaction implementation guides and code sets. See <http://www.wpc-edi.com/>.

## Control Segments/Envelopes

### ISA (INTERCHANGE CONTROL HEADER)

This section describes MassHealth’s use of the interchange control segments. It includes the expected sender and receiver codes, authorization information, and delimiters. All ISA segments within a single file must be consistent with the exception of the date/time and control # data elements. The chart below and all charts in this document aligns with the CAQH CORE v5010 Companion Guide Template format. The template is available at [www.caqh.org](http://www.caqh.org/).

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **TR3 Page #** | **Loop ID** | **Reference** | **Name** | **Codes** | **Notes/Comments** |
| C.3 | ---- | ISA | Interchange Control Header |  |  |
| C.4 | ----- | ISA01 | Authorization  Information Qualifier | 00 |  |
| C.4 | ----- | ISA02 | Authorization Information |  | 10 blank spaces |
| C.4 | ----- | ISA03 | Security Information  Qualifier | 00 |  |
| C.4 | ----- | ISA04 | Security Information |  | 10 blank spaces |
| C.4 | ----- | ISA05 | Interchange ID  Qualifier | ZZ |  |
| C.4 | ----- | ISA06 | Interchange Sender ID |  | Trading Partner ID assigned by MassHealth (10-character MMIS PID/SL-provider ID/service location) |
| C.5 | ----- | ISA07 | Interchange ID  Qualifier | ZZ |  |
| C.5 | ----- | ISA08 | Interchange Receiver ID | DMA7384 | Post-adjudicated claims from MassHealth Managed Care Entities |

### GS (FUNCTIONAL GROUP HEADER)

This section describes MassHealth’s use of the functional group control segments. It includes the expected application sender and receiver codes. All GS segments within a single file must be consistent.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **TR3 Page #** | **Loop ID** | **Reference** | **Name** | **Codes** | **Notes/Comments** |
| C.7 | ----- | GS02 | Application Sender’s  Code |  | Trading Partner ID assigned by MassHealth (10-character MMIS PID/SL-provider ID/service location) |
| C.7 | ----- | GS03 | Application Receiver’s  Code | DMA7384 | Post-adjudicated claims from MassHealth Managed Care Entities |

## MassHealth-Specific Business Rules and Limitations

This section describes MassHealth’s business rules. For example:

* Reporting specific scenarios such as coordination of benefits (COB), amounts paid, reporting voids and adjustments, and populated provider identification numbers; and
* Communicating MassHealth-specific edits.

Before submitting encounter claims to MassHealth, please review the appropriate HIPAA implementation guide and MassHealth companion guide to ensure the X12 transaction will comply with MassHealth’s requirements.

The following sections outline recommendations, instructions, and conditional data requirements for claims submitted to MassHealth. This information is designed to help Trading Partners construct transactions in a manner that will allow MassHealth to efficiently process claims.

### ENCOUNTER-SUBMISSION GUIDELINES

ST/SE segments within transactions submitted to MassHealth must not contain more than 5,000 encounters. Submissions larger than 5,000 will be rejected.

MassHealth strongly encourages all submitters to ensure that redundant or excessive transactions are not submitted for processing. Transactions should be submitted to MassHealth only to directly support services that have or will be provided directly to MassHealth members.

**ENCOUNTER SENDER/SUBMITTER IDS**

For Encounter submissions, SENDPro supports three approaches:

* Parent organizations can submit on their own behalf.
* Parent organizations can submit files on behalf of their affiliates.
* Affiliates can independently submit their own files.

See Appendix C for detailed examples of all three options.

**TRANSFORMED MEDICAID STATISTICAL INFORMATION SYSTEM (TMSIS)**

MassHealth is required to submit TMSIS information to the Centers for Medicare & Medicaid Services (CMS) on a monthly basis. That information includes both medical and pharmacy managed care encounter data. The encounter data that MCEs submit to MassHealth is integral to the completeness and accuracy of that information. Furthermore, CMS requires a number of critical data elements that must be included in every relevant encounter when applicable. It's imperative that MCEs submit any/all federally required TMSIS data within the transaction in order to ensure compliance. However, it’s especially important that the following data elements are included in every applicable encounter data submission to MassHealth:

|  |  |
| --- | --- |
| **Data Element** | **Notes** |
| Provider ID/Service Location (PID/SL) | For Billing, Admitting, Referring, Servicing (especially) |
| Detail and Total Medicaid Paid Amounts | All claim types |
| Revenue Codes on all Detail lines | 837I claims |
| Detail and Total Allowed Amounts | All claim types |
| Revenue Charges on all Detail Lines | 837I claims |
| Detail and Total Billed Amounts | All claim types |
| Provider Taxonomy | For Billing on all claim types except Pharmacy |
| Medicare Paid, Deductible, Copay, and Coinsurance Amounts | All claim types |
| Present and Valid NPI values | All provider types (Billing, Admitting, Referring, Servicing, Operating, Prescribing, etc.) |

### NATIONAL PROVIDER IDENTIFIER (NPI) AND TAXONOMY CODE

MassHealth expects the provider’s National Provider Identifier (NPI) in the appropriate NM109 data element, and the taxonomy code in the appropriate PRV data element. Trading partners are required to all NPIs and taxonomy codes when known.

If you are an atypical provider and do not have an NPI, submit your 15-character internal provider ID (G2) and MassHealth provided PID/SL, in the appropriate Reference Identification (REF) segment according to the rules below:

### SECONDARY PROVIDER IDENTIFIERS

In addition to the NPI, MassHealth Managed Care Entities must populate **ALL** secondary provider identifiers in the allowable and appropriate REF segments to include the following:

|  |  |  |
| --- | --- | --- |
| **Qualifier** | **IG Definition** | **MassHealth Description** |
| G2 | Provider Commercial Number | **Internal Provider Number**  MCE’s must populate G2 with both the Internal Provider Number and the MassHealth PID/SL in the event the LU qualifier is not available within a segment and the PID/SL is known. A description of how to populate the date element is as shown below:  “Internal provider Number<space>PID/SL” (when known). If the PID/SL is unknown, populate the Internal Provider Number only.  ***Details are specified in each Provider ID data element in the Section 10 table*** |
| LU | Location Number | **PID/SL**  MCE’s must populate LU with the MassHealth PID/SL when known.  In the event the LU qualifier is not available within a segment, MCEs must populate G2 with both the Internal Provider number and the MassHealth PID/SL (if known) as described above.  ***Details are specified in each Provider ID data element in the Section 10 table*** |
| 0B | State License Number | **State License Number**  MCEs must populate the State License Number when known.  ***Details are specified in each Provider ID data element in the Section 10 table*** |

### ORIGINAL, VOID, AND ADJUSTMENT/REPLACEMENT TRANSACTIONS – OVERPAYMENT RECOVERIES

MassHealth requires MCEs to clearly document adjustments, overpayments, and recoveries by submitting void and adjustment/replacement encounter data transactions. MassHealth strongly recommends that MCEs submit voids to document a full replacement of a paid transaction and “Adjust/Replace” to document a partial replacement of a paid transaction to facilitate overpayment and recovery reporting.

**Please note:** Trading partners should only submit Void and Replacement encounters AFTER receiving a corresponding 277DRA for the original encounter submission.

**VOID AND ADJUSTMENT/REPLACEMENT TRANSACTIONS**

MassHealth strongly recommends that MCEs follow the approach below to report adjustments, overpayments, and recoveries.

**Void Transactions:** to be used for a full recovery

* Use Claim Frequency Type “8” in Loop 2300 CLM05-03 to completely void/cancel the paid transaction. This will ensure a complete void of a previously submitted claim.

#### Adjustment/Replacement Transactions: to be used for a partial recovery

* Use Claim Frequency Type “7” in Loop 2300 CLM05-03 to adjust or modify a previously paid transaction.

Upon receipt of a void or replacement transaction, MassHealth will validate the following:

* The adjustments/voids are linked to the original claim.
* The appropriate Adjustment Reason Codes are used in Provider Overpayment Scenarios.
* The adjustments are properly updated across header and detail lines to maintain overall claim integrity.

**Please note**: All validations will occur at the time of 837 encounter claims intake, and post-837 intake at MassHealth DW.

### COORDINATION OF BENEFITS (COB)

#### COB Claims

MCE trading partners should report all instances of COB scenarios received by providers in their encounter submissions. Information such as the other payer’s adjudication amounts and details, subscriber/patient details, line-item details, and adjustment reason codes (using standard claim adjustment reason codes – CARCs) must be reported in the appropriate data elements. Appendices B and C provide business scenario examples for reporting COB.

#### COB Claims with Medicare

MCE trading partners should report all instances of Medicare COB scenarios received by providers in their encounter submissions. Appendices B and C provide business scenario examples for reporting COB from Medicare.

### DENIED CLAIMS

MassHealth requires denied and partially denied claims to be submitted in a separate file from paid claims. Denied claims should be populated where CN104 Contract Code = D and CAS02 Claim Adjustment Reason Codes reflect a denied reason. Partially denied claims should be populated where CN104 Contract Code = R and CAS02 Claim Adjustment Reason Codes reflect denied reason(s) only for the denied claim lines.

## Acknowledgements and Reports

MassHealth has adopted three acknowledgement transactions with the 837 Post-Adjudicated Claims Data Reporting Version 005010 transaction: the TA1, 999, and 277DRA. These acknowledgments will replace any/all proprietary reports issued by MassHealth in response to proprietary encounter data submissions.

### REPORT INVENTORY

### THE TA1 INTERCHANGE ACKNOWLEDGEMENT

The TA1 allows the receiver of a file to notify the sender that an invalid interchange structure was received or that problems were encountered. The TA1 verifies only the interchange header (ISA/GS) and trailer (IEA/GE) segments of the file envelope. If ISA or GS errors were encountered, then the generated TA1 report with the Interchange Header errors will be returned.

### THE 999 IMPLEMENTATION ACKNOWLEDGEMENT

Each submission of an ASC X12 V5010 file to MassHealth generates a 999 Implementation acknowledgement and is sent to the submitter within one business day.

### THE 277 DATA REPORTING ACKNOWLEDGEMENT (277DRA)

This report acknowledges the validity and acceptability of data reporting claim submissions at the pre-processing stage and identifies encounter claims that are accepted as well as those that are not accepted.

## Trading Partner Agreements

MCEs that intend to conduct electronic transactions with MassHealth must sign the MassHealth Trading Partner Agreement (TPA). A copy of the agreement is available for download ([www.mass.gov](http://www.mass.gov)) or by contacting the MassHealth Encounter Data Support services at (email address TBD, targeting to be provided after Design phase) if you have any questions.

### TRADING PARTNERS

MassHealth defines a Trading Partner as any entity (provider, billing service, software vendor, employer group, financial institution, etc.) that exchanges electronic transactions with MassHealth. The Trading Partner and MassHealth acknowledge and agree that the privacy and security of data held by or exchanged between them is of utmost priority. Each party agrees to take all steps reasonably necessary to ensure that all electronic transactions between them conform to the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and regulations promulgated thereunder.

## Transaction-Specific Information

This section describes how ASC X12N Implementation Guides (IGs) adopted under HIPAA will be detailed with the use of tables. The tables contain a row for each segment that MassHealth has something specific, and additional, over, and above, the information in the IGs. That information can

* Limit the repeat of loops, or segments;
* Limit the length of a simple data element;
* Specify a subset of the IGs internal code listings;
* Clarify the use of loops, segments, composite, and simple data elements; and
* Provide other information tied directly to a loop, segment, composite, or simple data element pertinent to trading electronically with MassHealth.

In addition to the row for each segment, MassHealth uses one or more additional rows to describe its usage for composite and simple data elements and for any other information. Notes and comments are placed at the deepest level of detail. For example, a note about a code value is placed on a row specifically for that code value, not in a general note about the segment.

### STANDARD CLAIMS

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Page #** | **Loop ID** | **Reference** | **Name** | **Codes** | **Notes/Comments** |
| 39 | 1000A | NM103 | Submitter Name |  | The organization name must be consistent with the MassHealth-assigned Trading Partner ID PID/SL |
| 39 | 1000A | NM109 | Submitter Identifier |  | Trading Partner ID assigned by MassHealth (the 10-character MassHealth MMIS provider number including service location) |
| 41 | 1000A | PER03 | Communication Number Qualifier | EM | MassHealth only requires the contact’s email address |
| 44 | 1000B | NM103 | Receiver Name | MassHealth |  |
| 44 | 1000B | NM109 | Receiver Primary Identifier | DMA7384 |  |
| 47 | 2000A | PRV01 | Provider Taxonomy Code | BI |  |
| 54 | 2010AA | NM109 | Billing Provider Identifier |  | If you are an atypical provider and do not have an NPI, populate Internal ID in REF02 as well as PID/SL if known using G2 qualifier; otherwise, enter the billing provider NPI. |
| 58 | 2010AA | REF01 | Billing Provider Tax Identification Qualifier | EI |  |
| 60 | 2010AA | REF01 | Billing Provider License Information | 0B |  |
| 61 | 2010AA | REF01 | Billing Provider Secondary ID Qualifier | G2 | Populate with the “Internal Provider Number<space>PID/SL” (when known). If the PID/SL is unknown, use Internal Provider Number only. |
| 63 | 2000B | HL04 | Hierarchical Child Code | 0 | Subscriber is always the patient in Medicaid |
| 67 | 2010BA | NM102 | Entity Type | 1 | The Subscriber must always be a Person |
| 67 | 2010BA | NM104 | Name First |  |  |
| 68 | 2010BA | NM108 | Identification Code qualifier | MI |  |
| 68 | 2010BA | NM109 | Subscriber Primary Identifier |  | 12-character MassHealth member ID |
| 96 | 2300 | CLM05-03 | Claim Frequency Code | 1-5, 7, 8 | Indicate the claim frequency using the following codes:  1 = Original; Admit through Discharge  2 = Original; Interim – First Claim  3 = Original; Interim – Continuing Claims  4 = Original; Interim – Last Claim  5 = Original; Late Charge Only  7 = Adjustment/Replacement of Prior Claim  8 = Void/Cancel of Prior Claim |
| 106 | 2300 | CN101 | Contract Type Code |  | Use Contract Type 05 to report Medicaid Fee for Service Equivalent Amount when other code types are not applicable |
| 106 | 2300 | CN102 | Monetary Amount |  |  |
| 107 | 2300 | CN104 | Contract Code | P, R, D | Indicate if a claim is paid, partially paid, or denied using the following codes:  P = Paid  R = Partially Paid  D = Denied |
| 110 | 2300 | REF01 | Prior Authorization Number | G1 | Prior Authorization Number |
| 116 | 2300 | HI01-01 | Principal Diagnosis Type Code | ABK | Populate when this data element is applicable, |
| 117 | 2300 | HI02-01 | Code List Qualifier Code | ABF | Populate when this data element is applicable, |
| 118 | 2300 | HI03-01 | Code List Qualifier Code | ABF | Populate when this data element is applicable, |
| 118 | 2300 | HI04-01 | Code List Qualifier Code | ABF | Populate when this data element is applicable, |
| 122 | 2310A | NM109 | Referring Provider Identifier |  |  |
| 123 | 2310A | PRV01 | Referring Provider Taxonomy Code | RF |  |
| 125 | 2310A | REF01 | Referring Provider Secondary ID Qualifier | G2  0B | Populate with the “Internal Provider Number<space>PID/SL” (when known). If the PID/SL is unknown, use Internal Provider Number only  State License Number |
| 129 | 2310B | NM109 | Rendering Provider Identifier |  |  |
| 130 | 2310B | PRV01 | Rendering Provider Code | PE |  |
| 132 | 2310B | REF01 | Rendering Provider Secondary ID Qualifier | G2  LU  0B | Internal Provider Number  PID/SL  State License Number |
| 136 | 2310C | NM109 | Service Facility Location Provider Identifier |  | If services were performed on an Indian reservation, use NPI of Indian Health Services |
| 140 | 2310C | REF01 | Service Facility Location Secondary ID Qualifier | G2  LU  0B | Internal Provider Number  PID/SL  State License Number |
| 144 | 2310D | NM109 | Assistant Surgeon Provider Identifier |  |  |
| 145 | 2310D | PRV01 | Assistant Provider Code | AS |  |
| 147 | 2310D | REF01 | Assistant Surgeon Secondary Identification Qualifier | G2  LU  0B | Internal Provider Number  PID/SL  State License Number |
| 151 | 2310E | NM109 | Supervising Provider Identifier |  |  |
| 152 | 2310E | REF01 | Supervising Provider Secondary ID Qualifier | G2  LU  0B | Internal Provider Number  PID/SL  State License Number |
| 160 | 2320 | CAS04 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS03) is greater than 0 |
| 161 | 2320 | CAS07 | Adjustment Quantity |  | Populate when this data element is applicable when corresponding amount (CAS06) is greater than 0 |
| 161 | 2320 | CAS010 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS09) is greater than 0 |
| 162 | 2320 | CAS013 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS012) is greater than 0 |
| 162 | 2320 | CAS016 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS15) is greater than 0 |
| 163 | 2320 | CAS019 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS) is greater than 0 |
| 184 | 2330B | 1 | Payer Claim Control Number | F8 |  |
| 210 | 2400 | CN101 | Contract Type Code |  | Use Contract Type 05 to report Medicaid Fee for Service Equivalent Amount when other code types are not applicable |
| 210 | 2400 | CN102 | Monetary Amount |  |  |
| 211 | 2400 | CN104 | Contract Code | P, , D | Indicate if a claim is paid, partially paid, or denied using the following codes:  P = Paid  D = Denied |
| 218 | 2420A | NM109 | Rendering Provider Identifier |  |  |
| 219 | 2420A | PRV01 | Rendering Provider Code | PE |  |
| 221 | 2420A | REF01 | Rendering Provider Secondary ID Qualifier | G2  LU  0B | Internal Provider Number  PID/SL  State License Number |
| 225 | 2420B | NM109 | Assistant Surgeon Primary Identifier |  |  |
| 226 | 2420B | PRV01 | Assistant Provider Code | AS |  |
| 228 | 2420B | REF01 | Assistant Surgeon Secondary ID Qualifier | G2  LU  0B | Internal Provider Number  PID/SL  State License Number |
| 232 | 2420C | NM109 | Supervising Provider Identifier |  |  |
| 233 | 2420C | REF01 | Supervising Provider Secondary ID Qualifier | G2  LU  0B | Internal Provider Number  PID/SL  State License Number |
| 241 | 2430 | CAS04 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS03) is greater than 0 |
| 241 | 2430 | CAS07 | Adjustment Quantity |  | Populate when this data element is applicable when corresponding amount (CAS06) is greater than 0 |
| 242 | 2430 | CAS010 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS09) is greater than 0 |
| 242 | 2430 | CAS013 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS012) is greater than 0 |
| 243 | 2430 | CAS016 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS15) is greater than 0 |
| 244 | 2430 | CAS019 | Adjustment Quantity |  | Populate when this data element when corresponding amount (CAS) is greater than 0 |

## APPENDICES

### Appendix A. Implementation Checklist

This appendix contains all necessary steps for implementing the transactions with MassHealth.

* Develop your system to comply with ACS X12N v5010 Technical Reports 3/Implementation Guides.
* Review MassHealth SENDPro Companion Guides to identify and implement necessary changes to your system.
* Complete the SENDPro Connectivity Form.
* Test connectivity.
* Participate in all trading partner testing activities.
* Utilize various and real case business scenarios during testing.

### Appendix B. Business Scenarios

This appendix contains typical business scenarios. The actual data streams linked to these scenarios are included in Appendix C.

1. MCEs have the option to submit PACDR files as described below:
2. Parent submitting for themselves.
3. Parent submitting on behalf of their affiliate.
4. MCE submitting for themselves.
5. PACDR Institutional containing a denied encounter.
6. PACDR Institutional with COB payer
7. PACDR Institutional with Void
8. PACDR Institutional with replacement

### Appendix C. Transmission Examples

Below are examples of how MCEs should submit PACDR files as described in Appendix B:

1. **Parent**-Tufts Health Together TPID/PIDSL = 110088791A and their **Affiliate** is Tuft’s Health Together with CHA: TPID/PIDSL =110088791E, it would look like this:

1. Tufts submitting as **Parent** for themselves:

ISA\*00\*          \*00\*          \*ZZ\*11008791A      \*ZZ\*DMA7384        \*230809\*0813\*^\*00501\*000000954\*0\*P\*:

GS\*HC\*110088791A \*DMA7384\*20230809\*081356\*954\*X\*005010X299A1

ST\*837\*0954\*005010X299A1

BHT\*0019\*00\*20230809081347003\*20230809\*081239\*RP

NM1\*41\*2\*TUFTS HEALTH TOGETHER\*\*\*\*\*46\*110088791A

1. Tufts submitting as a **Parent** on behalf of their **Affiliate** Tuft’s Health Together:

ISA\*00\*          \*00\*          \*ZZ\*110088791A      \*ZZ\*DMA7384        \*230809\*0813\*^\*00501\*000000954\*0\*P\*:

GS\*HC\*110088791A \*DMA7384\*20230809\*081356\*954\*X\*005010X299A1

ST\*837\*0954\*005010X299A1

BHT\*0019\*00\*20230809081347003\*20230809\*081239\*RP

NM1\*41\*2\*TUFTS HEALTH TOGETHER WITH CHA\*\*\*\*\*46\*110088791E

1. MCEs submitting for themselves:

ISA\*00\*          \*00\*          \*ZZ\*110088791E       \*ZZ\*DMA7384        \*230809\*0813\*^\*00501\*000000954\*0\*P\*:

GS\*HC\*110088791E \*DMA7384\*20230809\*081356\*954\*X\*005010X299A1

ST\*837\*0954\*005010X299A1

BHT\*0019\*00\*20230809081347003\*20230809\*081239\*RP

NM1\*41\*2\*TUFTS HEALTH TOGETHER WITH CHA\*\*\*\*\*46\*110088791E

1. **PACDR Dental containing a denied encounter.**

ISA\*00\*          \*00\*          \*ZZ\*11008791A      \*ZZ\*DMA7384       \*20020901\*1230\*CH\*00501\*000000001\*0\*P\*:

GS\*HP\*11008791A\*DMA7384\*20230901\*1230\*1\*X\*005010X299A1~

ST\*837\*0001\*005010X298A1~

BHT\*0019\*00\*0123\*20230901\*1230\*RP~

NM1\*41\*2\*SUBMITTER MEDICAL CENTER\*\*\*\*\*46\*P123~

PER\*IC\*IT GROUP\*TE\*1234567890\*EX\*231~

NM1\*40\*2\*MASSHEALTH\*\*\*\*\*46\*DMA7384~

HL\*1\*\*20\*1~

NM1\*85\*2\*ABC DENTAL CLINIC\*\*\*\*\*XX\*1234567890~

N3\*4000 E ABC STREET~

N4\*BOSTON\*MA\*46204~

REF\*EI\*311400511~

HL\*2\*1\*22\*0~

SBR\*P\*18\*\*IHCP\*\*\*\*\*MC~

NM1\*IL\*1\*SUBSCRIBER\*JILL\*\*\*\*MI\*100444555999~

N3\*6000 WEST STREET~

N4\*BOSTON\*MA\*46410~

DMG\*D8\*19590529\*M~

NM1\*PR\*2\*EDS\*\*\*\*\*PI\*EDS~

HL\*3\*2\*23\*0~

PAT\*10~

NM1\*QC\*1\*PATIENT\*BOB\*\*\*\*MI\*ABC1234567890~

N3\*236 N Main ST~

N4\*BOSTON\*MA\*12345~

DMG\*D8\*19820519\*M~

CLM\*755555M\*110\*\*\*11:B:1\*Y\*A\*Y\*1~

DTP\*439\*D8\*20231019~

CL1\*1\*7\*3~

CN1\*02\*10\*\* D ~  (CN104 – D(Denied))

HI\*BK:V723\*BF:4660~

SBR\*P\*18\*G00786\*\*\*6\*\*\*CI~

CAS\*CO\*39\*15~ (Denied CARC)

AMT\*D\*0~

LX\*1~

SV3\*AD:D2150\*110\*\*\*\*1~

SVD\*P\*0\* AD:D2150\*0510\*1~

CAS\*CO\*39\*100~ (Denied CARC)

DTP\*573\*D8\*20231103

SE\*37\*0001~

GE\*1\*1~

IEA\*1\*000000001~

**3a. PACDR Dental with COB payer**

ST\*837\*0021\*005010X300A1~

BHT\*0019\*00\*244579\*20230315\*1023\*RP~

NM1\*41\*2\*AHC PLAN\*\*\*\*\*46\*T0J23~

PER\*IC\*IT GROUP\*TE\*3055552222\*EX\*231~

NM1\*40\*2\*MASSHEALTH\*\*\*\*\*46\*DMA7384~

HL\*1\*\*20\*1~

PRV\*BI\*PXC\*314000000X~

NM1\*85\*2\*ABD DENTAL CLINIC\*\*\*\*\*XX\*1033405170~

N3\*70 COLUMBUS CIRCLE~

N4\*BOSTON\*MA\*457010000~

REF\*EI\*260846316~

HL\*2\*1\*22\*0~

SBR\*N\*18~

NM1\*IL\*1\*ROSSITER\*WESTON\*\*\*\*MI\*9999999~

N3\*6272 PERRY RD~

N4\*BOSTON\*MA\*457010000~

DMG\*D8\*20200619\*M~

REF\*SY\*454454545~

NM1\*ZD\*2\*MASS HEALTH~

CLM\*23216211156\*7750\*\*\*21:B:1\*\*A\*Y\*Y~

DTP\*472\*RD8\*20230701-20230731~

CL1\*3\*4\*30~

CN1\*02\*5577.18\*\*P~

REF\*9F\*2316400487NASNF~

REF\*D9\*23215IGC0107250~

REF\*EA\*004144~

HI\*ABK:M25511~

HI\*BK:01:D8:20230420~

NM1\*71\*1\*LLOYD\*JOHN MD\*\*\*\*XX\*1740252923~

PRV\*DN\*PXC\*207Q00000X~

REF\*0B\*35.041207~

REF\*G2\*0389477~

NM1\*77\*2\*THE LAURELS OF ATHENS – 0050912~

N3\*70 COLUMBUS CIRCLE~

N4\*BOSTON\*MA\*457010000~

SBR\*S\*18\*0077186\*\*\*6\*\*\*HM ~

AMT\*D\*5577.18~

NM1\*IL\*1\*ROSSITER\*WESTON\*\*\*\*MI\*9999999~

N3\*6272 PERRY RD~

N4\*BOSTON\*MA\*457010000~

NM1\*PR\*2\*MOLINA HEALTH CARE\*\*\*\*\*PI\*0077186~

DTP\*573\*D8\*20230808~

REF\*F8\*23216211156~

SBR\*P\*18\*L01733M001\*\*\***1**\*\*\*CI~ **(*SBR06=1 COB)***

AMT\*D\*0~

NM1\*IL\*1\*ROSSITER\*MELISSA\*\*\*\*MI\*88888888~

N3\*6272 PERRY RD~

N4\*BOSTON\*MA\*457010000~

NM1\*PR\*2\*BLUE CROSS BLUE SHIELD\*\*\*\*\*PI\*L01733M001~

DTP\*573\*D8\*20230808~

LX\*1~

SV3\*AD:D2140\*100~

TOO\*JP\*15:O~

DTP\*472\*D8\*20230701~

SVD\*43\*75\*AD:D2140\*\*14~

CAS\*CO\*45\*25~

DTP\*573\*D8\*20230808~

LX\*2~

SV3\*AD\*D1110\*100~

DTP\*472\*D8\*20230720~

SVD\*43\*75\*AD:D2140\*\*12~

CAS\*CO\*45\*25~

DTP\*573\*D8\*20230808~

LX\*3~

SV3\*AD:D1110\*120~

DTP\*472\*D8\*20230715~

SVD\*43\*90\*AD:D1110\*5~

CAS\*CO\*45\*30~

DTP\*573\*D8\*20230808~

SE\*73\*0021~

**3b. PACDR Dental with COB Medicare**

ST\*837\*0002\*005010X300A1~

BHT\*0019\*00\*000001142\*20050214\*115101\*RP~

NM1\*41\*2\*SPECIALISTS\*\*\*\*\*46\*1111111~

PER\*IC\*SUE\*TE\*8005558888~

NM1\*40\*2\*MASSHEALTH\*\*\*\*\*46\*DMA7384~

HL\*1\*\*20\*1~

NM1\*85\*2\*DENTAL SPECIALISTS\*\*\*\*\*XX\*0100000090~

N3\*5 MAP COURT~

N4\*BOSTON\*MA\*45701~

REF\*EI\*890123456~

REF\*G1\*110101~

HL\*2\*1\*22\*0~

SBR\*S\*18\*\*MCE\*12\*\*\*\*HM~

NM1\*IL\*1\*MEDYUM\*WAYNE\*M\*\*\*MI\*102200221B1~

N3\*1010 THOUSAND OAK LANE~

N4\*BOSTON\*MA\*45701~

DMG\*D8\*19560110\*M~

NM1\*PR\*2\*MEDICARE MASSHEALTH\*\*\*\*\*PI\*10234~

N3\*5232 MAYNE AVENUE~

N4\*BOSTON\*MA\*45701~

CLM\*101KEN6055\*120\*\*\*11:B:1\*Y\*A\*Y\*Y\*P~

HI\*BK:71516\*BF:71906~

NM1\*DN\*1\*BRYHT\*LEE\*T~

REF\*G1\*B01010~

NM1\*82\*1\*HENZES\*JACK\*\*\*\*XX\*9090909090~

PRV\*PE\*PXC\*207X00000X~

REF\*G2\*110102CCC~

SBR\*P\*18\*\*MEDICARE\*\*1\*\*\*MB~

AMT\*D\*80~

AMT\*A8\*15~

OI\*\*Y\*P\*\*Y~

NM1\*IL\*1\*MEDYUM\*CAROL\*\*\*\*MI\*COM188-404777~

N3\*PO BOX 45~

N4\*BOSTON\*MA\*45701~

NM1\*PR\*2\*COMMERCE\*\*\*\*\*PI\*59999~

LX\*1~

SV3\*AD:D1110\*150~

DTP\*472\*D8\*20050119~

SVD\*P\*80\* AD:D1110\*\*1~

CAS\*CO\*42\*45~

CAS\*PR\*2\*25~

DTP\*573\*D8\*20050128~

SE\*43\*0002~

1. **PACDR Dental with Void**

ST\*837\*0021\*005010X300A1~

BHT\*0019\*00\*244579\*20230315\*1023\*RP~

NM1\*41\*2\*AHC PLAN\*\*\*\*\*46\*T0J23~

PER\*IC\*IT GROUP\*TE\*3055552222\*EX\*231~

NM1\*40\*2\*MASSHEALTH\*\*\*\*\*46\*DMA7384~

HL\*1\*\*20\*1~

PRV\*BI\*PXC\*203B170100Y~

NM1\*85\*2\*ABC DENTAL CLINIC\*\*\*\*\*XX\*9876543210~

N3\*234 SEAWAY ST~

N4\*BOSTON\*MA\*331119998~

REF\*EI\*587654321~

HL\*2\*1\*22\*1~

SBR\*N~

NM1\*IL\*1\*SMITH\*JANE\*\*\*\*MI\*JS00111223333~

N3\*891 GREENWAY ST~

N4\*BOSTON\*MA\*33111~

DMG\*D8\*19430501\*F~

NM1\*ZD\*2\*DATA RECEIVER~

HL\*3\*2\*23\*0~

PAT\*19~

NM1\*QC\*1\*SMITH\*TED\*\*\*\*MI\*JS00111224444~

N3\*236 N MAIN ST~

N4\*BOSTON\*MA\*33413~

DMG\*D8\*19730501\*M~

CLM\*26463774\*100\*\*\*13:B: 8 ~ (CLM05-03 = 8 (Void))

DTP\*472\*RD8\*20230204-20230204~

CL1\*1\*9\*03~

HI\*BK:0340~

NM1\*71\*1\*JONES\*BARNABY\*\*\*\*XX\*1234567890~

NM1\*77\*2\*ABC HOSPITAL\*\*\*\*\*XX\*9876543210~

N3\*234 SEAWAY ST~

N4\*BOSTON\*MA\*331119998~

SBR\*P\*01\*2222-SJ\*\*\*6\*\*\*CI~

AMT\*D\*75~

NM1\*IL\*1\*SMITH\*JANE\*\*\*\*MI\*JS00111223333~

N3\*236 N MAIN ST~

N4\*BOSTON\*MA\*33413~

NM1\*PR\*2\*ABC PLAN\*\*\*\*\*PI\*59999~

DTP\*573\*D8\*20230314~

REF\*F8\*20121092600001~

NM1\*QC\*1\*SMITH\*TED\*\*\*\*MI\*JS00111224444~

N3\*236 N MAIN ST~

N4\*MIAMI\*PL\*33413~

LX\*1~

SV3\*AD:D2150\*100\*\*\*\*1~

SVD\*59999\*75\* AD:D2150\*1~

CAS\*CO\*45\*25~

DTP\*573\*D8\*20230314~

SE\*51\*0021~

1. **PACDR Dental with Replacement**

ST\*837\*0021\*005010X300A1~

BHT\*0019\*00\*244579\*20230315\*1023\*RP~

NM1\*41\*2\*AHC PLAN\*\*\*\*\*46\*T0J23~

PER\*IC\*IT GROUP\*TE\*3055552222\*EX\*231~

NM1\*40\*2\*MASSHEALTH\*\*\*\*\*46\*DMA7384~

HL\*1\*\*20\*1~

PRV\*BI\*PXC\*203B170100Y~

NM1\*85\*2\*ABC DENTAL HOSPITAL\*\*\*\*\*XX\*9876543210~

N3\*234 SEAWAY ST~

N4\*BOSTON\*MA\*331119998~

REF\*EI\*587654321~

HL\*2\*1\*22\*1~

SBR\*N~

NM1\*IL\*1\*SMITH\*JANE\*\*\*\*MI\*JS00111223333~

N3\*891 GREENWAY ST~

N4\*BOSTON\*MA\*33111~

DMG\*D8\*19430501\*F~

NM1\*ZD\*2\*DATA RECEIVER~

HL\*3\*2\*23\*0~

PAT\*19~

NM1\*QC\*1\*SMITH\*TED\*\*\*\*MI\*JS00111224444~

N3\*236 N MAIN ST~

N4\*BOSTON\*MA\*33413~

DMG\*D8\*19730501\*M~

CLM\*26463774\*100\*\*\*13:B: **7** ~ (CLM05-03 = 7 (Replacement))

DTP\*472\*RD8\*20230204-20230204~

CL1\*1\*9\*03~

HI\*BK:0340~

NM1\*71\*1\*JONES\*BARNABY\*\*\*\*XX\*1234567890~

NM1\*77\*2\*ABC HOSPITAL\*\*\*\*\*XX\*9876543210~

N3\*234 SEAWAY ST~

N4\*BOSTON\*MA\*331119998~

SBR\*P\*01\*2222-SJ\*\*\*6\*\*\*CI~

AMT\*D\*75~

NM1\*IL\*1\*SMITH\*JANE\*\*\*\*MI\*JS00111223333~

N3\*236 N MAIN ST~

N4\*BOSTON\*MA\*33413~

NM1\*PR\*2\*ABC PLAN\*\*\*\*\*PI\*59999~

DTP\*573\*D8\*20230314~

REF\*F8\*20121092600001~

NM1\*QC\*1\*SMITH\*TED\*\*\*\*MI\*JS00111224444~

N3\*236 N MAIN ST~

N4\*MIAMI\*PL\*33413~

LX\*1~

SV3\*AD:D1110\*100~

SVD\*59999\*75\* AD:D1110\*0510\*1~

CAS\*CO\*45\*25~

DTP\*573\*D8\*20230314~

SE\*51\*0021~

### Appendix D. Frequently Asked Questions

This appendix contains a compilation of questions and answers. Typical questions would involve content related to file submission, testing, and file processing issues, etc.

**Please note:** This information will be included in future versions of the Companion Guide.

### Appendix E. Change Summary

This version of the MassHealth Companion Guide follows the CAQH CORE V5010 Companion Guide template. All references to the ASCX12 Implementation Guide are necessary to convey MassHealth's specific usage of the data elements to support electronic processing of the transaction with its Trading Partners, including codes and specific program instructions. The following changes were made to this MassHealth Companion Guide.

| **TR3 Page #** | **Loop ID** | **Reference** | **Name** | **Codes** | **Notes/Comments** |
| --- | --- | --- | --- | --- | --- |
| n/a | n/a | n/a | Section 3: Testing with SENDPro |  | Updated document contents to include additional details. |
| n/a | n/a | n/a | Section 7: MassHealth Specific Business Rules and Limitations |  | Updated document contents to include additional details. |
| 95 | 2300 | CLM05-03 | Claim Frequency Code | 1, 2, 3, 4, 5, 7, 8 | Added notes including descriptions for codes to be populated in this field. |
| 300 | 2400 | CN104 | Contract Code | P, D | Removed ‘R = for Partially Paid’ as an accepted adjudication status at the line level. Note that ‘R’ is still an accepted status at the claim header level. |
| n/a | n/a | n/a | Appendix B: Business Scenarios |  | Updated with scenarios for which examples have been provided, identified in Section 7. |
| n/a | n/a | n/a | Appendix C: Transmission Examples |  | Updated with example EDI files based on scenarios identified in Section 7. |

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CG 837D (Rev 04-24) TR