

STATE 911 18-002
BID #: BD-18-1044-EPS90-1044E-22147
9-1-1 Telecommunicator Training and Certification Programs

Vendor Name: **PowerPhone, Inc.**

Address: 1321 Boston Post Road, Madison, CT 06443

Vendor Code: VC0000191966

Contract Manager: Patrick Kelly

Phone: 203-245-8911 Fax: 203-245-3022

E-Mail: Pat@PowerPhone.com

Contract Start Date: March 20, 2018 Contract End Date: February 25, 2023

Contract Authorized Programs/Courses	Classroom - Cost per Student*	On-Line - Cost per Student*	On-Line Recertification - Cost per Student*
9-1-1 Liability	\$209	\$199	N/A
9-1-1 Supervision	\$209	\$199	N/A
Active Shooting Response	\$209	\$199	N/A
Disasters and the Dispatcher	\$209	\$199	N/A
Domestic Violence Intervention	\$209	\$199	N/A
The End of the Line: Your Role in Suicide Intervention	\$209	\$199	N/A
Homeland Security for Telecommunicators	\$209	\$199	N/A
Hostage Negotiations	\$209	\$199	N/A
Non-Emergency Call Handling	\$209	\$199	N/A
Protecting Law Enforcement Responders	\$209	\$199	N/A
Rewind	\$209	N/A	N/A
Sexual and Domestic Violence on College Campuses	\$209	\$199	N/A
Stress Identification & Management	\$209	\$199	N/A
Continuing Education Subscription - 12 Months	N/A	\$179	N/A

Public Safety Telecommunicator (40 Hours)	N/A	\$389	N/A
Emergency Medical Dispatch Certification (24 Hours)	\$359	\$329	\$129
Law Enforcement Dispatch Certification	\$329	\$299	\$129
Fire Service Dispatch Certification	\$329	\$299	\$129
Call Assessment Certification	N/A	\$329	\$129
Transition Training	N/A	\$129	N/A
Practicum Assessor Certification	\$5,000		\$5,000
Telecommunicator - CPR	N/A	\$229	\$229

*includes course materials

Prompt Payment Discount terms:

- 4% within 10 days
- 3% within 15 days
- 2% within 20 days
- 1% within 30 days

Appendix E – Cost Tables, Training Courses, Training Materials & Course Descriptions, as awarded, follow.

(See www.COMMBUYS.com **BID #: BD-18-1044-EPS90-1044E-22147** for additional information regarding this bid and the vendor's response.)