

Meeting of the Care Delivery Transformation Committee

October 4, 2023







Approval of Minutes (VOTE)

Guest Presentation: Baystate Birth Equity and Support through the Inclusion of Doula Expertise (BESIDE) Pilot Program

Guest Presentation: Inviting Narratives of Substance Use Disorder (SUD) Treatment in the Perinatal Period: A Focus on Race and Equity (INSPiRE) Project Update

Schedule of Upcoming Meetings





Call to Order



APPROVAL OF MINUTES (VOTE)

Guest Presentation: Baystate Birth Equity and Support through the Inclusion of Doula Expertise (BESIDE) Pilot Program

Guest Presentation: Inviting Narratives of Substance Use Disorder (SUD) Treatment in the Perinatal Period: A Focus on Race and Equity (INSPiRE) Project Update

Schedule of Upcoming Meetings



Approval of Minutes



MOTION

That the Members hereby approve the minutes of the Committee meeting held on May 10, 2023, as presented.





Call to Order

Approval of Minutes (VOTE)

GUEST PRESENTATION: BAYSTATE BIRTH EQUITY AND SUPPORT THROUGH THE INCLUSION OF DOULA EXPERTISE (BESIDE) PILOT PROGRAM

Guest Presentation: Inviting Narratives of Substance Use Disorder (SUD) Treatment in the Perinatal Period: A Focus on Race and Equity (INSPiRE) Project Update

Schedule of Upcoming Meetings

The Birth Equity and Support through the Inclusion of Doula Expertise (BESIDE) Pilot Program

Neena Qasba, MD, MPH Principal Investigator HPC Investment Award Manager



Baystate Health Health

Baystate BESIDE Team

Principal Investigators Neena Qasba, MD, MPH Autumn Versace, DNP, CNM (PI a/o 9/1/2023)	Midwife Consultants Carly Detterman, CNM Liza Winston, CNM	UMass Team – Secondary Core Measures Laura Attanasio, PhD Sarah Goff, MD, PhD
Racial Disparities/Health Equity Consultant Tonja Santos, CNM	Springfield Family Doulas Tanita Council, Full Spectrum DONA-trained doula Laconia Fennell, Certified Holistic Birth Doula	Program Manager Laura Gebhardt, CCRP

Baystate Man Health Advancing care.

Baystate BESIDE Program

Service-based goals

- Provide doula services throughout the prenatal, labor/delivery, and postpartum periods
- Evaluate impact of doula services on health disparities, increasing equity of birthing experience, and maternalfetal outcomes
- Evaluate implementation and feasibility of a new program

Community-based goals

- Engage in efforts to expand the Springfield doula workforce through doula training for community members or reengaging with individuals previously trained as doulas.
- Facilitate ongoing engagement with members of the Springfield community through community events to disseminate information about doula care.

Sustainability

- Train additional community members as doulas
- Create relationships between clinical and hospital leadership and local doulas

Evidence regarding Doula Care & Labor Support

2017 Cochrane Review of 26 studies with >15,000 women

When someone has continuous support:

25% decrease in the risk of Cesarean; the largest effect was seen with a doula (39% decrease) 8% increase in the likelihood of a spontaneous vaginal birth; the largest effect was seen with a doula (15% increase)

For these two outcomes, the best results occurred when a birthing person had continuous labor support from a doula– someone who was NOT a staff member at the hospital and who was NOT part of their social network

-Bohren, et.al, 2017

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Racial Disparities

More women in the US are dying of pregnancy related complications than any other developed country and that rate keeps rising. (CDC, 2022)

In the US alone, women of color women of color are 3-4x more likely to die of a childbirth related complication and their babies are 3-4 times less likely to make it to their first birthday. (CDC, 2022)

Springfield, MA infant mortality rate is 2x the rate of the State of Massachusetts (Massachusetts DPH, 2020)

In 2020, Black patients at Baystate experienced SMM at a 3x higher rate than white counterparts and Hispanic pts had a 2.5 x higher rate than white patients (Baystate' internal data, 2020)

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Doulas Reduce Racial Disparities in Maternity Care





-Decker, 2019

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Doulas' Role in Reducing Health Disparities

Low-income women of color reporting wanting but not having sufficient access to doula care, particularly those who are Black, African American, publicly insured, or uninsured

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Doula care can best impact birthing people who are historically underserved such as Black and African American Birthing People, families with substance use disorder, adolescents, and those impacted by stressors such as trauma and homelessness.

Birthing People tend to seek out doulas who look like them and share their background, representation matters in health care.

- Kozhimannil, et. al., 2016

BESIDE Timeline



Preparatory Activities: Staff & Clinicians

Kick-off "Meet and Greets"

- 12 meetings between May July 2022
- All types of staff and providers who would interact with BESIDE doulas and participants
- Introduce BESIDE program and doulas to promote awareness
- Answer questions from staff and providers
- Solicit feedback from staff and providers
- Administer baseline provider survey

Cultural Humility Training

 All Baystate patient-facing OBGYN staff received equity training and cultural humility training provided by the Women of Color Health Equity Collective during GY 2021-2022

Inclusion/ Exclusion Criteria

Inclusion Criteria:

- Age > 18 years
- Self-identify as Black (African American)
- Express interest in participating
- Currently pregnant before 32 weeks 6 days EGA

Exclusion Criteria:

- Age: < 18 years
- Planning to obtain an abortion
- Fetal demise
- Entry into prenatal care beyond 32 weeks 6 days EGA
- Non-Black race

Recruitment

Recruitment Sites:

- Wesson Women's Clinic
- Baystate Midwifery and Women's Health
- Mason Square Health Center

Identifying Potential Participants:

- Patients complete race/ethnicity survey at new OB visit
- All patients provided with BESIDE recruitment brochure
- Research Coordinator contacts/screens eligible patients who have expressed interest
- Springfield Family Doulas provides doula care

Doula Visit Schedule

Prenatal Visits

- 4 between enrollment and delivery
- Convenient location options:
 - Participant's house
 - Accompany to OB visit
 - Other in-person location
 - Virtually
 - Phone

Labor and Delivery

 Continuous doula support from onset of active labor until ~ 2 hours postpartum

Postpartum Visits

- 2 doula visits between delivery hospital discharge and 8 weeks postpartum
- Convenient location options:
 - Participant's house
 - Accompany to OB visit
 - Other in-person location
 - Virtually
 - Phone

BESIDE Recruitment

a/o 9/01/2023



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Doula Visits

through 8/31/2023



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Results for Neonates delivered through 9/01/23 (n=33)



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Results for Participants delivered through 9/01/23 (n=32)



discharge and 8 weeks postpartum

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Provider Involvement & Feedback: Baseline Survey



Emailed following initial BESIDE introductory presentations Gauge baseline familiarity, experience, readiness for program

76.3% reported having had positive experiences with doulas

ported had

37.5% of respondents indicated having at least one negative experience with a doula



Most cited doula's interference with medical advice making it difficult for the health professionals to build a trusting relationship with the patient

Results consistent with prior studies mixed attitudes toward doulas among labor and delivery nurses, midwives, and obstetricians



Aware that the BESIDE implementation may encounter some resistance

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Provider Involvement & Feedback: 1-Year Survey



year

Results still being analyzed

patients/practices who would likely benefit from the added supports" - MD

"I wish we had the opportunity to offer this service to all Black birthers at BMC!" – CNM

Selected Quotes from Providers

BESIDE Midwives: Carly Detterman CNM & Liza Winston, CNM Continuous Collaboration with Doulas



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Orient Doulas to Baystate & Orient Baystate to Doulas

- Midwives were laying groundwork for Doulas even before Beside Sponsored Grand rounds with Christina Gebel, MPH Birth Doula(DONA), LCCE
- Collaborated with Doulas to create a presentation to introduce the evidence behind doula care and the specific work of Springfield Family Doulas – presented to Providers, Nurses, and staff in both the in and outpatient settings
- Orient Doulas to the "Medical Industrial Complex"



Liaison and Troubleshoot concerns

- Receive alerts when BESIDE participants admitted to Baystate, able to follow in medical record to have an overview of situation
- Available 24/7 by internal paging system to help doulas in moment – some reoccurring concerns – patients not hearing back from providers, doulas not being let into triage, doulas not being let into OR
- Able to have ear to ground to hear real time feedback on Labor and delivery floor, Liza works with residents on OB team



Birth debriefs and Monthly Check ins

In addition to being available for real time feedback concerns, Midwives performed debriefs with Doulas after each birth and at the end of every month both for timely awareness of issues and concerns and for data collection



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Tanita Council – Full Spectrum Doula

Laconia Fennell – Holistic Doula

Springfield Family Doulas

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Increased Connection Between Doulas and Midwives

Doulas Teaching labor support class to Midwifery Students





Doulas Sharing their voice during Baystate Black Maternal Health week event







Doula Training

Laconia Fennell

- Prenatal yoga teaching training/certification
- Baystate onboarding activities
- Breastfeeding educator certification (in progress)
- Train-the- Trainer certification (in progress)

Tanita Council

- Baystate onboarding activities
- Breastfeeding educator certification (in progress)
- Train-the- Trainer certification (in progress)

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Community Outreach Events



Springfield Family Doulas participated in 18 community events between May 2022 – July 2023:

- Promoted doula services
- Promoted BESIDE project
- Events included:
 - Health fairs
 - Community Baby Showers
 - Black Maternal Health Week
 - Juneteenth Jubilee
 - Breastfeeding Awareness

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Springfield Family Doulas

Evolution of interactions with clinical and administrative staff (e.g., nurses, doctors, front desk staff):

- At first, we received a lot push back, hesitation, and felt the sense that we were on opposite sides.
- As the staff became more familiar with us, we felt more cohesiveness with client's team while in the hospital.

Important factors in building positive relationships between doulas and hospital staff:

- Education about the role of a Doula, as part of the hospital orientation, the nurses learn about the role of trained birth doulas.
- Attending workshops together can facilitate relationship building, respect, trust, and communication.



Effects of Shared Identity Between Doulas and Clients

- Asset that helps clients overcome fears about how they might be treated or mistreated within the medical system.
- Opportunity for a woman to show up with you that already identifies with you.
- By identifying with clients and acknowledging their experiences, Black doulas can create a space of trustworthiness
- We have several clients that state, "Thank you for looking like me in a hospital that is filled people that don't look me or come from where I come from".



Connecting with Patients' Support Systems

- Including support people (partners, parents, etc.) in the prenatal appointments
- Teaching the support person comfort measures
- Help partners become more engaged



Sustainability

Met with Baystate Strategic Planning	Select Preferred Doula Model	SFD Applied for Massachusetts Attorney General's Health Equity grant program	Doula Workforce Development
 Continue to identify potential internal and external funding sources for future doula program 	 Baystate employees Independent contractor Discussions of pros/cons with existing doula companies 	 Hope to secure funds to train new doulas as well fund training to become parent educators 	 Doula Train-the- Trainers Train additional doulas

References

- Special thanks to Christina Gebel, MPH for her Grand Rounds talk on doula care (some information included adapted from her talk)
- Bey, A et al (2019) Advancing Birth Justice: Community Based Doula Care for Ending Racial Disparities.
- <u>Bohren, M.A., Hofmeyr, G., Sakala, C., et al.</u> (2017). "Continuous support for women during childbirth." Cochrane Database of Systematic Reviews
- Decker, Rebecca (2019) Evidence on Doulas. Evidenced Based Birth
- Declercq, E. R., Sakala, C., Corry, M. P., et al. (2007). "<u>Listening to mothers II: Report of the second national U.S.</u> <u>survey of women's childbearing experiences</u>." The Journal of Perinatal Education 16:9-14.
- <u>Declercq, E. R., Sakala, C., Corry, M. P., et al. (2013)</u>. "Listening to mothers III pregnancy and birth: Report of the third national U.S. survey of women's childbearing experiences." New York: Childbirth Connection.
- Gruber KJ, Cupito SH, Dobson CF. Impact of doulas on healthy birth outcomes. *J Perinat Educ*. 2013;22(1):49-58. doi:10.1891/1058-1243.22.1.49
- <u>Kozhimannil, K. B., Vogelsang, C. A., Hardeman, R. R., et al. (2016</u>). Disrupting the Pathways of Social Determinants of Health: Doula Support during Pregnancy and Childbirth. Journal of the American Board of Family Medicine : JABFM, 29(3), 308–317.
Questions? Feedback?

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Call to Order

Approval of Minutes (VOTE)

Guest Presentation: Baystate Birth Equity and Support through the Inclusion of Doula Expertise (BESIDE) Pilot Program



GUEST PRESENTATION: INVITING NARRATIVES OF SUBSTANCE USE DISORDER (SUD) TREATMENT IN THE PERINATAL PERIOD: A FOCUS ON RACE AND EQUITY (INSPIRE) PROJECT UPDATE

Schedule of Upcoming Meetings

Perinatal-Neonatal Quality Improvement Network





Department of Public Health

Source of funds from SAMSHA State Opioid Response (SOR) Grant



Health Policy Commission Contract and project management Collaborate on projects to provide treatment and support to families and infants affected by opioid use disorder (OUD)



Perinatal Neonatal Quality Improvement Network of MA Clinical/Technical Expertise

INSPiRE

(Inviting <u>Narratives of SUD</u> treatment in the <u>Perinatal period</u>: a focus on <u>Race and Equity</u>) + <u>Family Engagement Project</u>



LATISHA GOULLAUD, JULYVETTE VAZQUEZ, DAVIDA SCHIFF



OCTOBER 4, 2023



Outline

- Present Massachusetts data on perinatal OUD treatment disparities
- Review project aim, objectives, and methods
- Describe participant characteristics
- Highlight key themes from interviews
- Disseminate actionable areas for hospital-based teams to address discrimination/inequitable care and patients to understand their rights



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Original Investigation | Obstetrics and Gynecology Assessment of Racial and Ethnic Disparities in the Use of Medication to Treat Opioid Use Disorder Among Pregnant Women in Massachusetts

Davida M. Schiff, MD, MSc; Timothy Nielsen, MPH; Bettina B. Hoeppner, PhD; Mishka Terplan, MD, MPH; Helena Hansen, MD, PhD; Dana Bernson, MPH; Hafsatou Diop, MD, MPH; Monica Bharel, MD, MPH; Elizabeth E. Krans, MD, MSc; Sabrina Selk, ScD; John F. Kelly, PhD; Timothy E. Wilens, MD; Elsie M. Taveras, MD, MPH



Schiff et al, JAMA Network Open, 2020

Original Research



OBSTETRICS

Methadone and buprenorphine discontinuation among postpartum women with opioid use disorder

Davida M. Schiff, MD, MSc; Timothy C. Nielsen, MPH; Bettina B. Hoeppner, PhD; Mishka Terplan, MD, MPH; Scott E. Hadland, MD, MPH, MSc; Dana Bernson, MPH; Shelly F. Greenfield, MD, MPH; Judith Bernstein, RN, PhD; Monica Bharel, MD, MPH; Julia Reddy, MA; Elsie M. Taveras, MD, MPH; John F. Kelly, PhD; Timothy E. Wilens, MD



Racial and Ethnic Disparities in Maternal and Infant Outcomes Among Opioid-Exposed Mother–Infant Dyads in Massachusetts (2017 - 2019)



Mary Peeler, MD, MPH, Munish Gupta, MD, Patrice Melvin, MPH, Allison S. Bryant, MD, MPH, Hafsatou Diop, MD, MPH, Ronald Iverson, MD, MPH, Katherine Callaghan, MD, Elisha M. Wachman, MD, Rachana Singh, MD, MS, Mary Houghton, MPH, Shelly F. Greenfield, MD, MPH, and Davida M. Schiff, MD, MSc

AJPH OPEN-THEMED RESEARCH



Peeler et al., AJPH, 2020

Project Aim



Identify drivers of disparities in care for Black and LatinX pregnant and parenting people with substance use disorder through qualitative, semi-structured interviews



Project Approach

- Use a community-based approach to outreach and engagement with key stakeholders and Black and Latinx birthing people with SUD;
- 2. Promote **individuals with lived experience as experts** with equal voice from project inception to completion;
- **3. Train peers** with lived experience with substance use disorder themselves or within their family to facilitate interviews;
- 4. Identify core program partners to enhance reach of recruitment
- 5. Complete **semi-structured interviews** to elicit views of birthing people of color with substance use disorder on engaging in care and treatment during the perinatal period
- Triangulate findings with key stakeholders individuals with lived experience and clinical teams



Guiding Principles and Frameworks

- Public Health Critical Race Framework (PHCRF)
 - Race consciousness
 - Social construction of knowledge
 - Intersectionality
 - Voice
- Community-Enhanced Research
- Reproductive Justice
- Anti-racist research methodologies

Core Project Team

Program Partners



Peer Interviewers





Advisory Board



Trainees













Patient Demographics



Avg Age - 33.5

Less than High School Education – 13.5%

Public Payor Insurance – 100%

Receipt of Government Assistance – 100%

Language spoken other than/in addition to English -- 56.5%

Staying in a shelter, sober home, or residential treatment program – 47.8%

Problematic Substance Use:

- 74% crack/cocaine
- 70% opioid
- 56.5% alcohol.

Non-fatal OD – 30.4%

Any use of Medications to treat OUD – 70%

Average number of children - 2.7

Children residing outside of maternal care – 30%

Key Findings

*TRAUMA INFORMED APPROACH – TAKE THE SPACE YOU NEED TO PROCESS THE INFORMATION PRESENTED IN THE WAY THAT IS BEST FOR YOU



Theme 1

Compared with white patients, participants of color experienced increased scrutiny, mistrust, and expectations from clinicians and treatment programs.



Representative Quote

"I did know a girl that was going through the same situation I was. Basically, her medication, they would give it to her right away nonstop during the pandemic... I would have to take drug tests and go physically into the office. I felt like it was kind of racism because... she's American and I'm Spanish. I felt like why are we getting treated differently when we're going through the same thing and we're getting help at the same place? After that, that's when I didn't really go back to receive medical care for my pregnancy because I felt like I was being judged." (34-year-old Latina mother)



Theme 2

Greater self-advocacy was required of participants during and after their pregnancy, including presenting themselves in ways to counteract racial and ethnic stereotypes and addiction stigma.



Representative Quote

"We don't have that privilege of just being, because automatically, we're already labeled as being lazy or being late or being rude. Some people will try to push our buttons just to prove that... 'Watch. Yeah, you know, all Black women got a temper.' Now, adding the addict side, 'Oh, she's a fiend. She has ulterior motives. She's not kind. She's probably dirty.' Just all those extra things that we have to work that much harder at. You're right. It is exhausting." (33-year-old Black and Latina mother)



Theme 3

SUD history and gender intersect with racism to heighten and form unique experiences of discrimination.



Representative Quote

"When my son was in the NICU... they looked at me differently. First, because I was a woman of color and second, because I was on methadone and [in] recovery. You can see the difference when another parent came in. They'd be so happy interacting with them. Then when I come in it's just like no emotion... They acted like I didn't know what I was doing with my child... They were definitely judging, and that was not right of them. I felt not comfortable and out of place."



Specific areas of inequitable perinatal care

- 1. Inadequate pain management
- 2. Unnecessary urine drug testing
- **3**. Greater chance of DCF reporting and child removal
- 4. Pressure for postpartum contraception
- 5. Overt bias and discrimination from staff



Pain Management Representative Quote

"During that time, going through it after care, I didn't wanna take the opioids they gave for pain because I was so scared for them to think that I was really a user of opiates... I'm talking about obviously a C-section, so I'm sitting there in excruciating pain, and I wouldn't take the opioids because of the situation."



Contraceptive Coercion Representative Quote

"After pregnancy, I didn't wanna get the IUD, and they were very persistent of me gettin' the IUD... I asked about getting on birth control pills because that's what I used to do... Again, the doctors were just so persistent, and they kept coming up with why it's such a good idea and everything like that. At that point, it's just like, 'There's no point to argue.'"

Action is needed to improve care for women of color affected by perinatal SUD

Education and **training** of providers through an antiracist lens to correct historical injustices

Advocacy for patients to understand their rights and available resources

Promote equity, harm reduction, and a culture of safety

Standardization of policies to reduce room for bias and discrimination

Redesign policies to address inequitable toxicology testing and reporting mandates

Dissemination Efforts

Focus Area		
Clinician / Hospital- based Teams	Oral Presentation to PNQIN	April 2023
	Academic Manuscript	Under review at JSAT Oct 2023
	Family Engagement Project QI Work	<mark>Ongoing</mark>
Public Health / Policy	PNQIN Presentation	April 2023
Makers	HPC Board	Oct 2023

- Initiative across 5 MA hospitals to improve perinatal care quality and equity for families affected by substance use disorder
 - Aim 1: Form Patient-Family Advisory Councils of patients with lived experience
 - Aim 2: Collect family experience data with the goal of identifying areas of inequitable care and create a state-wide database
 - Aim 3: Hospital-specific QI project based on an area of inequitable perinatal SUD
 - Aim 4: Participate in staff trainings centered on racism and equity

Aim 1: Form Patient-Family Advisory Councils of patients with lived experience

- Goal is to keep patients at the center of QI efforts
- Selection of PFAC members to consciously uplift perspectives of Black and LatinX birthing persons

Aim 2: Collect family experience data with the goal of identifying areas of inequitable care and create a state-wide database

- Patient experience survey includes maternal and newborn demographic data
- Ongoing data monitoring and analysis to determine areas of inequitable care by race and ethnicity at each hospital

Aim 3: Hospital-specific QI project based on an area of inequitable perinatal SUD

- •MGH: Disproportionate toxicology testing of Black and multiracial birthing persons despite overall decrease in number of tests
 - Next steps: Staff guideline re-education, racial equity and implicit bias training, reexamination of toxicology testing policy



Aim 3: Hospital-specific QI project based on an area of inequitable perinatal SUD

- •Emerson: Staff implicit bias identified as major barrier to equitable care
 - Next steps: Panel of patients with lived experience, perinatal staff education on perinatal racial/ethnic disparities, standardizing clinical workflow (safety huddles, DCF Plan of Safe Care completion)

Aim 4: Participate in staff trainings centered on racism and equity





Dissemination Efforts

Focus Area		
Affected individuals, families, and communities	Community reflection groups, presentation to community partners	Summer 2023
	Visual Mapping Graphic	<mark>Winter 2024</mark>

THE NEGATIVE IMPACT OF MANDATED REPORTING POLICIES FOR PRENATAL SUBSTANCE USE



Reimagining infographic focus

Feedback: Patient "bill of rights"





Back to our participants...

"When DCF took my kids is when I became sober, because my kids shouldn't have to go through that. My kids are African American and they're Latino and they're going through shit at the age of 15, 14, and 2 and they're not white, so that's what it is, and it hurts. It hurts me. I'm watching a lot of white people [whose] kids get that and this. As minorities, we've got to pull and pull and keep pulling and fighting, that's not fair. You feel like you're doing the right thing and you're still not doing the right thing."

"I'm accomplishing a lot. Like I said, it's not easy being a Latina and not getting the proper help we need because they don't want to help us. They want to help the Caucasians, and I don't think that's fair how they treat us minorities. We're not getting no proper help. We've got to fight for our own and use our own words just to get what we need. I mean, nowadays, it's even hard to go to the hospital without them judging us. Yeah. Yeah that's my story."

Thank you!



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SCHEDULE OF UPCOMING MEETINGS

SAVE THE DATE

2023

HEALTH CARE COST TRENDS HEARING

WEDNESDAY, NOVEMBER 8

9:00AM – 4:00PM



SUFFOLK UNIVERSITY LAW SCHOOL 120 Tremont Street, Boston

LIVESTREAM: tinyurl.com/hpc-video

REGISTER ONLINE: tinyurl.com/CTH23reg *The event will be open to a limited number of pre-registered members of the public

2023 Public Meeting Calendar



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BOARD MEETINGS

Wednesday, January 25 Wednesday, April 12 Wednesday, June 7 Wednesday, July 12 Wednesday, September 13 Wednesday, December 13

COMMITTEE MEETINGS

Tuesday, January 24 (ANF, 2:00 PM) Wednesday, February 15 Wednesday, May 10 Monday, July 10 (ANF, 2:00 PM) Wednesday, October 4

ADVISORY COUNCIL

Wednesday, February 8 Wednesday, May 24 Wednesday, December 6

SPECIAL EVENTS

Thursday, March 2 – OPP Regulation Hearing Wednesday, March 15 – Benchmark Hearing Wednesday, March 29 - Health Care Workforce Event Wednesday, November 8 - Cost Trends Hearing

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– NOVEMBER –										
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