

# Health Policy Commission Advisory Council

**January 18, 2017** 



#### **AGENDA**

- Presentation: Select Findings from the 2016 Cost Trends Report
- Discussion: Process for Setting the 2018 Health Care Cost Growth Benchmark
- Discussion: CHART Phase 3 Design and Timeline
- Presentation: Executive Director's Report

# **Key statistics from the 2016 Cost Trends Report**

# HPC Key Findings

#### 4.1%

total health care expenditure growth between 2014 and 2015

#### 6.0%

commercial health care spending per person in MA in excess of national average

#### 30%

portion of income a typical family of 3 at three times the federal poverty level pays for health insurance premiums, copayments, and deductibles

### \$20,400

annual health insurance premium plus cost-sharing for typical family in MA in 2015

#### 8.8%

per capita growth in commercial prescription drug spending, not factoring rebates

#### 87%

growth in opioid related emergency department visits between 2011 and 2015

#### 21%

approximate percent of commercial health care spending attributable to prescription and medical drugs combined in 2015

#### 24.4%

rate of nonrecommended imaging for lower back pain per 100 eligible cases

#### 22.8%

portion of behavioral health related emergency department visits with a length of stay of more than 12 hours

### 4X

growth in percent of prescriptions with no cost sharing among women between 2012 and 2014 (3.2% to 13.4%)

### +11,000

change in the number of inpatient admissions in Massachusetts in 2015 after 3 years of declines of over 20,000 per year



# Presentation themes and potential areas for recommendations

#### **Themes**

# Spending and the delivery system

- Spending trends
- Affordability of care
- Prescription drug spending



# Opportunities to improve quality and efficiency

- Avoidable hospital utilization
- Post-acute care
- Variation in spending by primary care provider group



# Progress in aligning incentives

- Alternative payment methods
- Demand-side incentives





### **Select findings from the 2016 Cost Trends Report**

# **Themes Spending and** the delivery **Opportunities to Progress in aligning** system improve quality and incentives efficiency Affordability of **Prescription Spending** drug spending trends care



# Massachusetts healthcare spending growth

# **Background**

- After years of high growth in annual healthcare spending throughout the 2000s,
   Massachusetts spent more than any other state on health care per person in 2009
  - Medicare spending per capita was 9% higher
  - Commercial premiums were 13% higher
- Since 2012, the state (through the HPC) annually establishes a health care cost growth benchmark, as measured by growth in total health care expenditures (THCE) per capita. This target is based on projections of the state's long-term economic growth and has been set at 3.6% annual growth through 2017
- Since 2012, the actual growth rates in THCE were:
  - **2012-2013: 2.4%**
  - **2013-2014: 4.2%**
  - 2014-2015 preliminary: 4.1%
- Overall, between 2012-2015, the average growth rate in TCHE was 3.57%



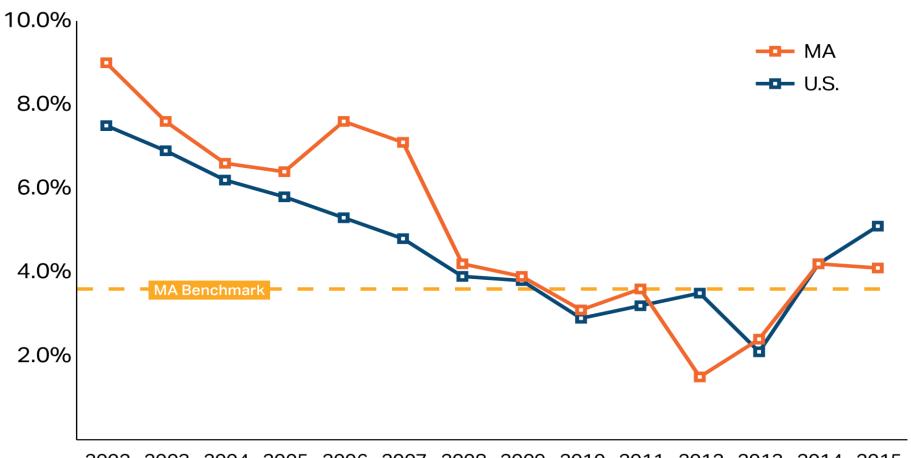
# Growth in prescription drug spending, among other factors, contributed to exceeding the benchmark in 2015

| Sector/spending category | Drivers of growth beyond benchmark rate, 2014-2015  |  |  |
|--------------------------|---|--|--|
| Commercial               | <ul> <li>Prescription drugs (8.9% growth, not factoring rebates)</li> </ul>   |  |  |
| Medicare (FFS)           | <ul> <li>Prescription drugs (10.9% growth, not factoring rebates)</li> <li>Home health care (6.6% growth)</li> </ul>  |  |  |
| MassHealth               | <ul> <li>Prescription drugs (9.1% growth, not factoring rebates)</li> <li>Long term services and supports (LTSS), particularly spending on home and community-based services</li> </ul> |  |  |
| Other                    | <ul> <li>Medicare enrollment growth (Original Medicare,<br/>One Care and Senior Care Options)</li> <li>Net cost of private health insurance</li> </ul>                                  |  |  |



# Since 2009, total healthcare spending growth in Massachusetts has been near or below national growth

Annual growth in per capita healthcare spending, MA and the U.S., 2002-2015

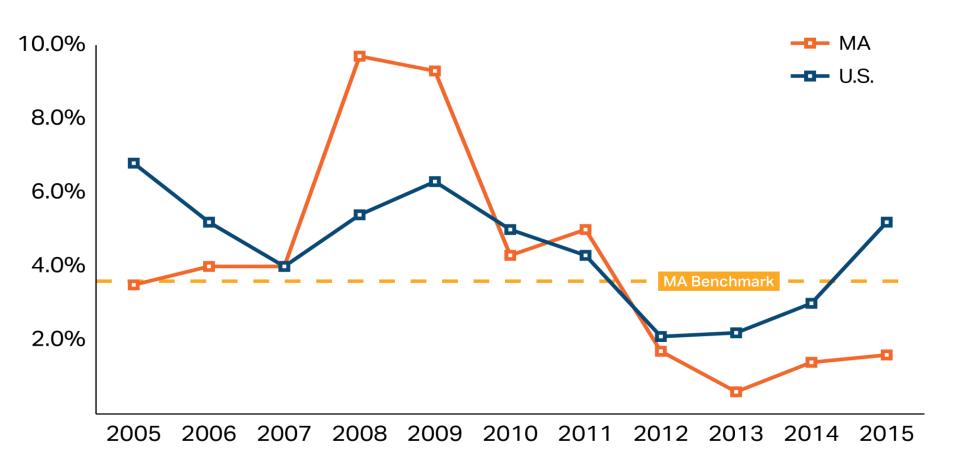


2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015



# In recent years, commercial spending growth in Massachusetts has been consistently lower than national growth

Annual growth in commercial health insurance premium spending from previous year, per enrollee





# Despite recent lower growth, spending per person in Massachusetts remains 6-7% higher than U.S. averages

Massachusetts per person spending in excess of U.S. averages, 2014 and 2015

|                               | Overall | Inpatient<br>hospital | Outpatient<br>hospital | Physician | Post-acute care | Prescription drugs |
|-------------------------------|---------|-----------------------|------------------------|-----------|-----------------|--------------------|
| Original<br>Medicare<br>(FFS) | 6%      | 19%                   | 24%                    | -9%       | 18%             | 1%                 |

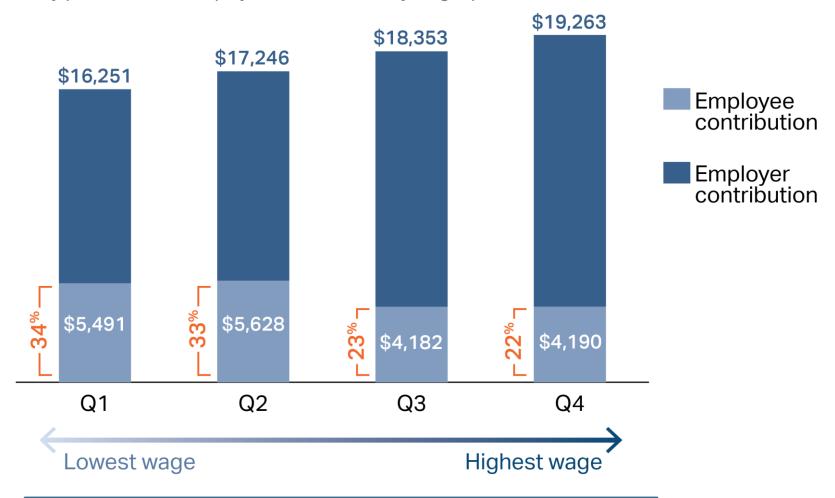
#### Commercial

- Milliman, Inc. (claims-based), 2014
  - 6% overall (statewide)
    - 9% Boston-area
- U.S. Agency for Healthcare Research and Quality (survey of employers), 2015
  - 6.5% family premiums
  - 9.3% single premiums



# On average, health insurance premiums in Massachusetts are relatively similar for low- and high-wage employers, but the employee share is greater among lower-wage employers

Average family premiums and employee contributions, by wage quartile, 2015

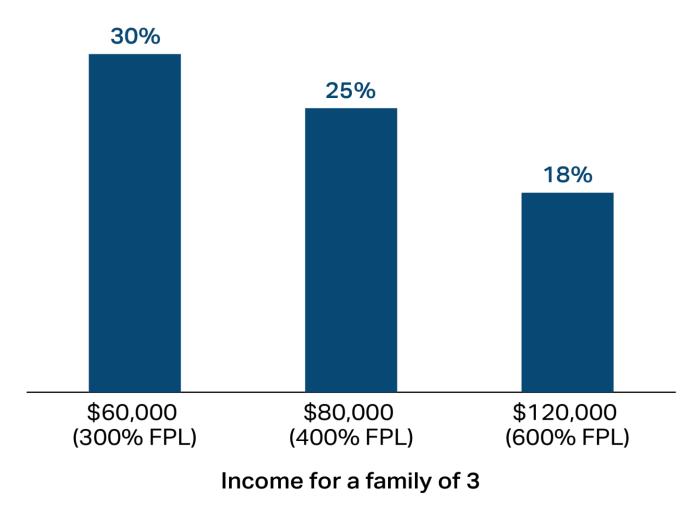


Average premium plus typical cost sharing was \$20,400 in 2015 while the average wage was \$64,116



# Massachusetts residents with low to middle incomes face a high burden of healthcare costs relative to income

Total healthcare spending relative to income for a family with employer-based coverage, 2015





Note: FPL= federal poverty level. Calculation assigns premium (including employer and employee contribution) for lowest-wage quartile employers (from private health insurance premium slide) to the 200% FPL family, the second highest-quartile to the 400% FPL family and the highest-quartile premium to the 600% FPL family. Cost sharing is assigned as a fixed proportion of the total premium using total cost sharing as reported by the Center for Health Information and Analysis. Calculations do not account for tax deductibility of employer-sponsored health insurance premiums or spending on health care outside of covered benefits.

Source: HPC analysis of Agency for Healthcare Research and Quality Medical Expenditure Panel Survey, 2015

### **Prescription drug spending**



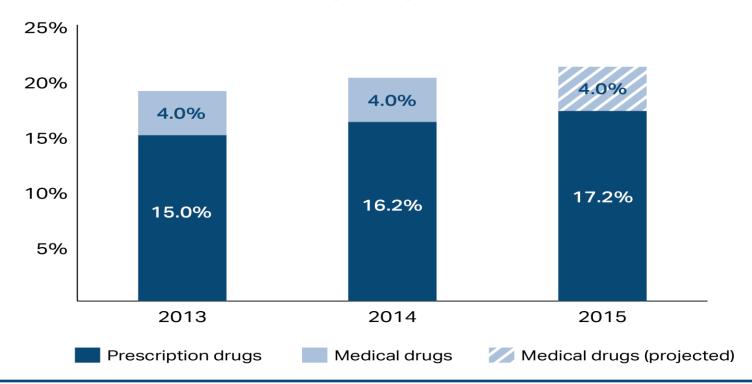
# **Background**

- For the second year in a row, prescription drug spending in Massachusetts exceeded historical growth rates (10.2% in 2015 and 13.5% in 2014)
  - This growth is consistent with national trends
  - The entry of new high-cost drugs, price growth for existing drugs, and a low level of patent expirations remained the largest contributors to drug spending growth in 2015
- Commercial prescription drug spending grew 8.8% per capita in 2015, down from 12.5% in 2014
- The estimates above do not factor rebates, which affect both level and trend
  - AGO reports that commercial\* per capita prescription drug spending growth in 2015 was two percentage points lower net of rebates: from 8.2% to 6.1%
- Even including rebates, growth in prescription drug spending exceeded spending growth in all other commercial categories of service



# Medical and prescription drug spending combined comprise over 20% of commercial health spending in Massachusetts

Percent of commercial healthcare spending, by drug benefit type, 2013-2015



- Medical drugs are administered by providers (e.g. chemotherapeutic agents, flu vaccine)
- Medical drug spending grew 4% per capita from 2013 to 2014, with ~ 6% annual per capita growth from 2011 to 2014
- Combined medical and prescription drug spending represents a growing share of total health spending



# From 2012-2014, cost sharing on prescription drugs decreased substantially for women, due in large part due to the ACA

|  | r |  |  |
|--|---|--|--|

|  | Year | Women                                   | Men                                     |  |
|--|------|---|---|--|
|  |      | Percent of claims with \$0 cost sharing | Percent of claims with \$0 cost sharing |  |
|  | 2012 | 3.2%                                    | 0.9%                                    |  |
|  | 2013 | 10.7%                                   | 1.6%                                    |  |
|  | 2014 | 13.4%                                   | 2.4%                                    |  |



- Many contraceptive methods are included under the ACA's mandatory coverage
- Average annual cost sharing particularly dropped for women from 2012 to 2014 a 14% decline (\$205 to \$176) versus a 4% decline for men (\$202 to \$193)

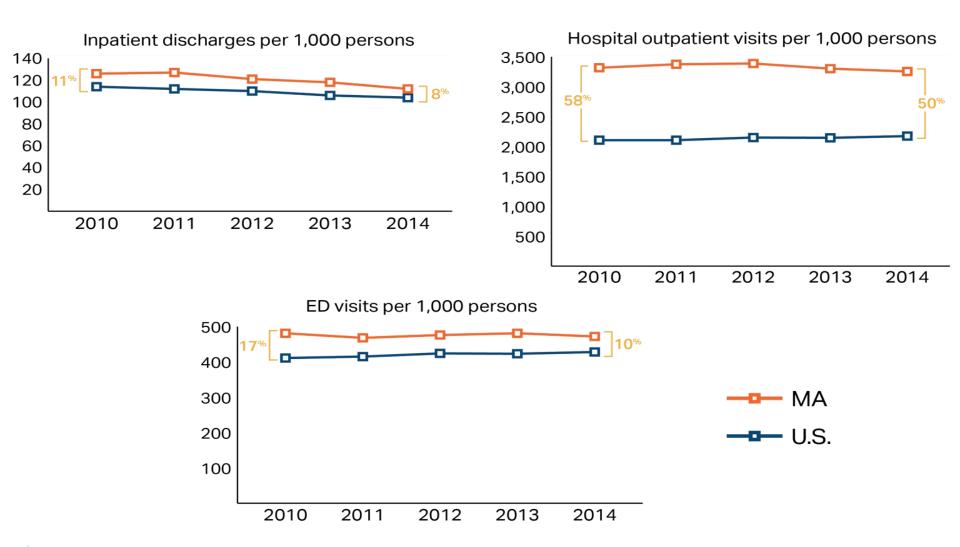
# **Select findings from the 2016 Cost Trends Report**

# **Themes Opportunities to** improve quality **Spending and the Progress in aligning** & efficiency delivery system incentives **Avoidable Variation in** Post-acute hospital spending by care utilization **PCP** group



# Hospital use in Massachusetts remains higher than national averages

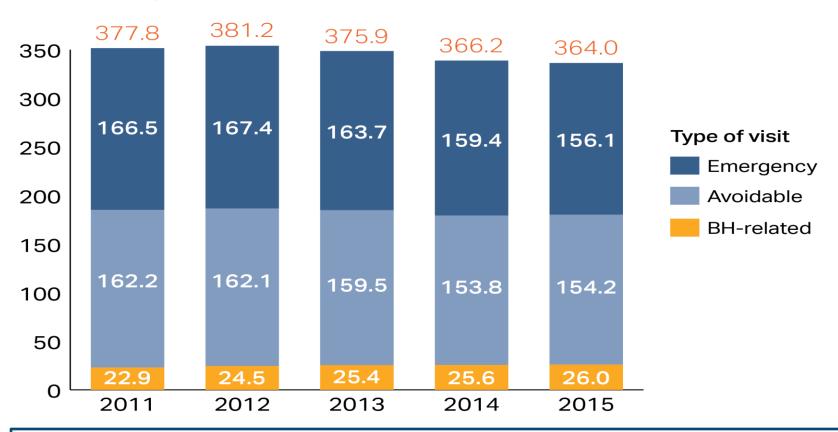
Hospital use in MA and U.S., per 1,000 population, 2010-2014





# While ED visits have declined overall, behavioral health-related visits have increased steadily

ED visits by category, per 1,000 population, 2011-2015



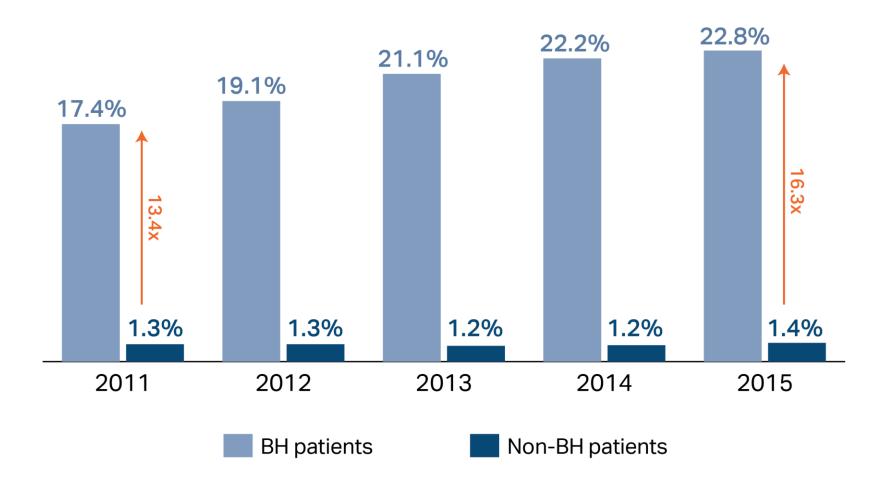
The growth in BH-related ED visits was in part due to increases in opioid-related ED visits, which grew 87% from 2011 to 2015



Notes: ED= emergency department; BH= behavioral health. The total ED rate (in orange above the bars) includes all categories of ED visits, including unclassed ED visits which are not shown here. Unclassified visits increased 5.7% during this time period. Definition of ED categories based on NYU Billings Algorithm categorization of a patient's primary diagnosis and are mutually exclusive. BH ED visits includes any discharge with a primary mental health, substance use disorder, or alcohol-related diagnosis code. Emergency visits include the Billings categories of emergency and emergent, ED care preventable; avoidable visits include the Billings categories of non-emergent and emergent, primary care treatable. Some non-Massachusetts residents are included in the number of ED visits. In 2015, 4% of all ED visits in Massachusetts were made by non-Massachusetts residents.

# Behavioral health patients are increasingly more likely to have an extended length of stay in the ED

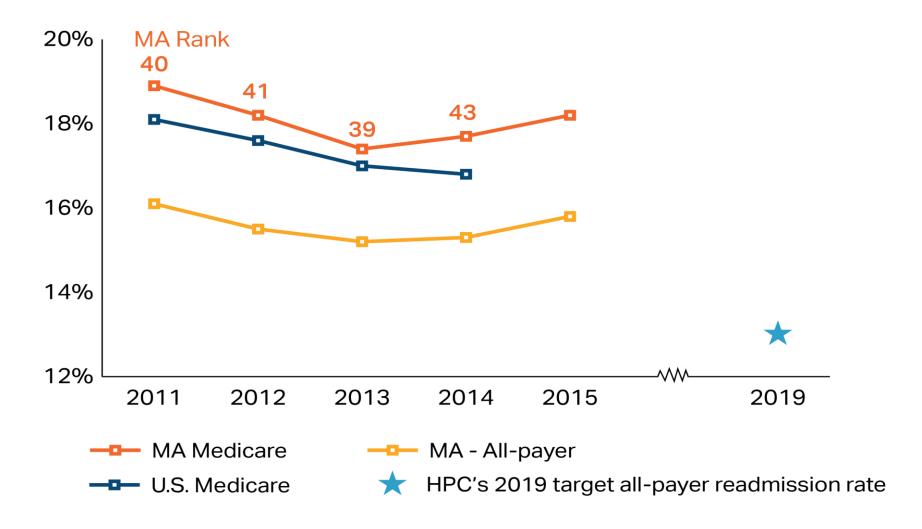
Percent of ED visits with a length of stay of more than 12 hours, by primary diagnosis type, 2011-2015





# Massachusetts hospital readmissions began increasing in 2014 after a sustained decline

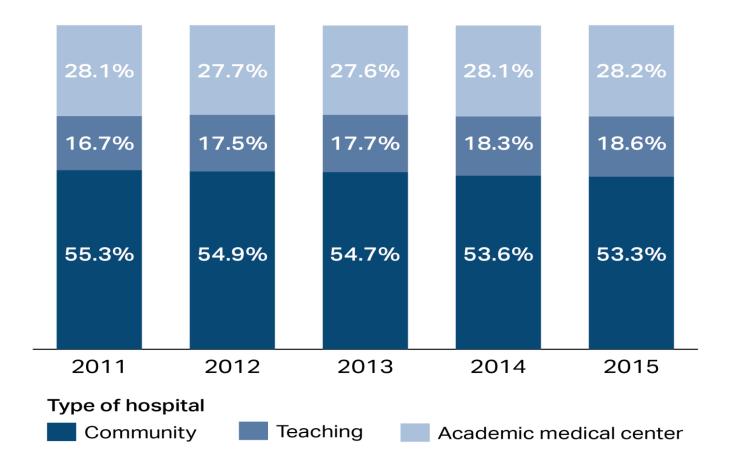
Thirty-day readmission rate, by payer, MA and the U.S., 2011-2014

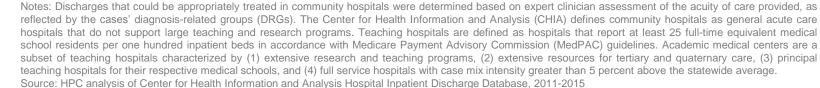




# Inpatient care that could safely and effectively be provided in community hospitals is increasingly being provided by teaching hospitals

Share of community appropriate discharges, by hospital type, 2011-2015

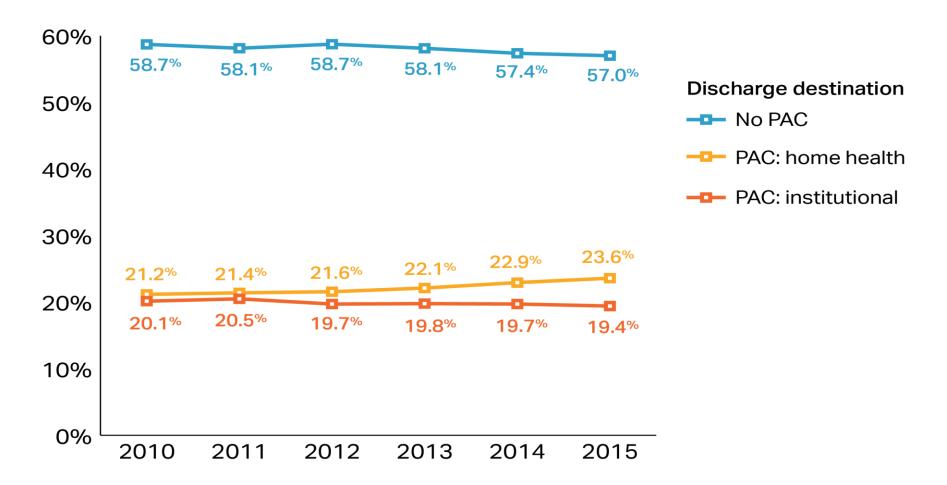






# Since 2010, home health PAC use is increasing, while institutional PAC use remains fairly constant

Discharge destination following an inpatient admission, adjusted for DRG mix, 2010-2015





Notes: PAC= post-acute care. Data include adult patients who were discharged to routine care or some form of PAC. Discharges from hospitals that closed and specialty hospitals, except New England Baptist, were excluded. Discharges from UMass Memorial, Cape Cod, Marlborough, Clinton and Falmouth hospitals were excluded due to coding irregularities in the database. Institutional PAC settings include skilled nursing facilities, inpatient rehabilitation facilities, and long-term care hospitals. Adjusted using ordinary least squares (OLS) regression to control for changes in mix of diagnosis-related groups (DRGs) over time. 22 Source: HPC analysis of Center for Health Information and Analysis Hospital Inpatient Discharge Database, 2010-2015

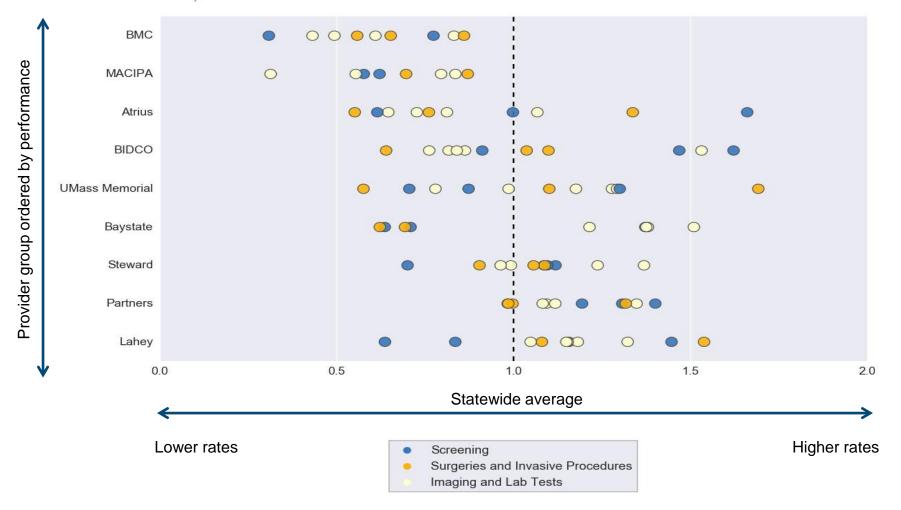
# Examining non-recommended care as an opportunity for improvement

- This analysis was informed by the Choosing Wisely campaign, in which physician specialty groups defined wasteful or unnecessary screenings, procedures, and tests within their own specialty. Non-recommended care is alternatively referred to as "lowvalue care"
- Previous work has examined practice pattern variation by region and payer, while
   HPC's analysis also examines measures of utilization by primary care provider group
  - Through combination of the Massachusetts All-Payer Claims Database with the Registry of Provider Organizations dataset
- Methods to measure non-recommended care are based on previous studies care:
  - Rosenthal et. Al, "Choosing Wisely: prevalence and correlates of low-value health care services in the United States", *Journal of General Internal Medicine* (2015)
  - Schwartz et. Al, "Measuring low-value care in Medicare", Journal of American Medical Association (2016)



### Some provider groups had consistently low or high rates of nonrecommended care across measures

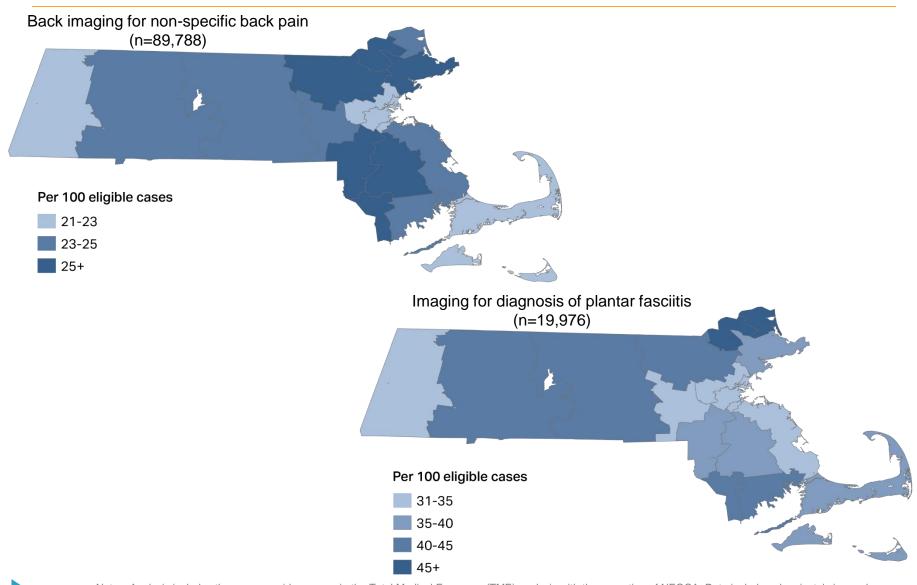
Rates of non-recommended care, by provider group relative to the statewide average (indexed to 1.0 for each measure), 2013





Notes: Analysis includes the same provider groups in the Total Medical Expenses (TME) analysis with the exception of NEQCA. Some measures are not reported for some organizations due to cell size limitations. Data include only privately insured individuals covered by Tufts Health Plan, Blue Cross Blue Shield of MA, and Harvard Pilgrim Health Care.

# Rates of non-recommended imaging vary by region





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# **Select findings from the 2016 Cost Trends Report**

#### **Themes**

Spending and the delivery system

Opportunities to improve quality & efficiency

Progress in aligning incentives



Alternative payment methods

Demand-side incentives



### **Demand-side incentives (DSI)**

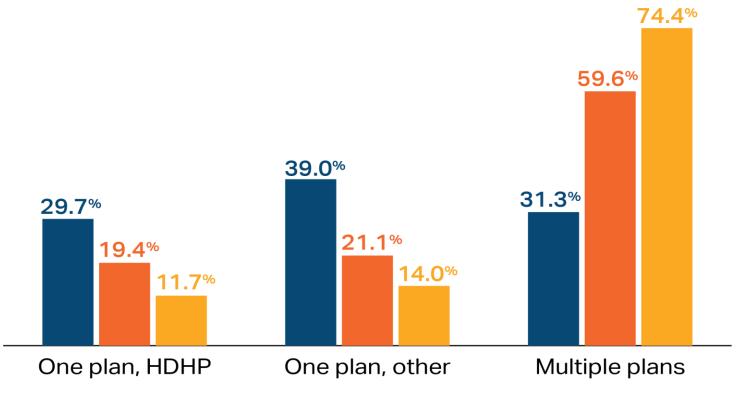
# **Background**

- DSIs reduce healthcare spending and improve market functioning by encouraging individuals and employers to make value-based choices, including:
  - Tiered and limited network plans
  - Cash-back incentives and price transparency programs
  - Reference pricing products
- These mechanisms are enabled and fostered by:
  - Informed and activated employers and employees
  - Price and quality transparency
  - Competitive insurance markets such as exchanges



# Most small group employees do not have a choice of plans

Among employees offered coverage by their firms, percent with plan choice by company size, 2014

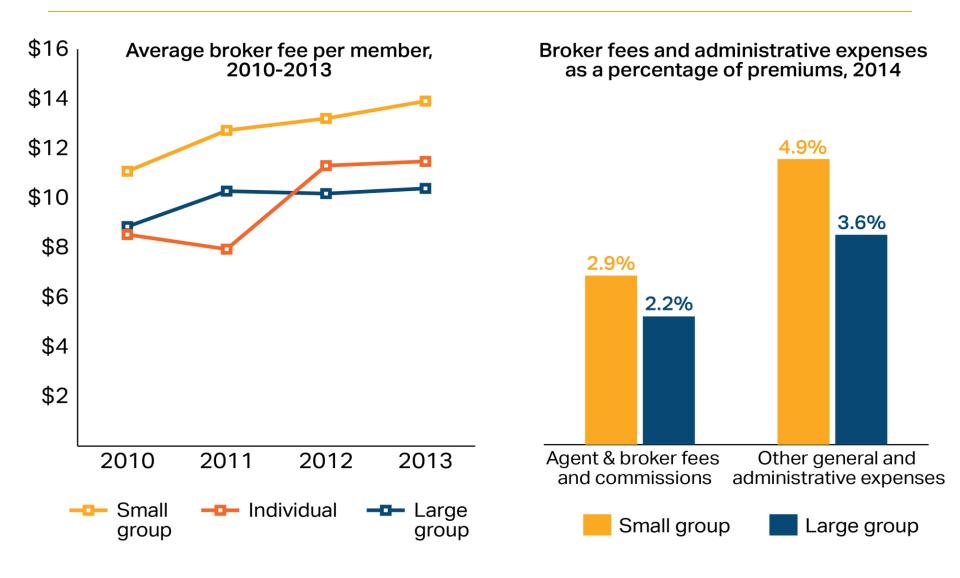






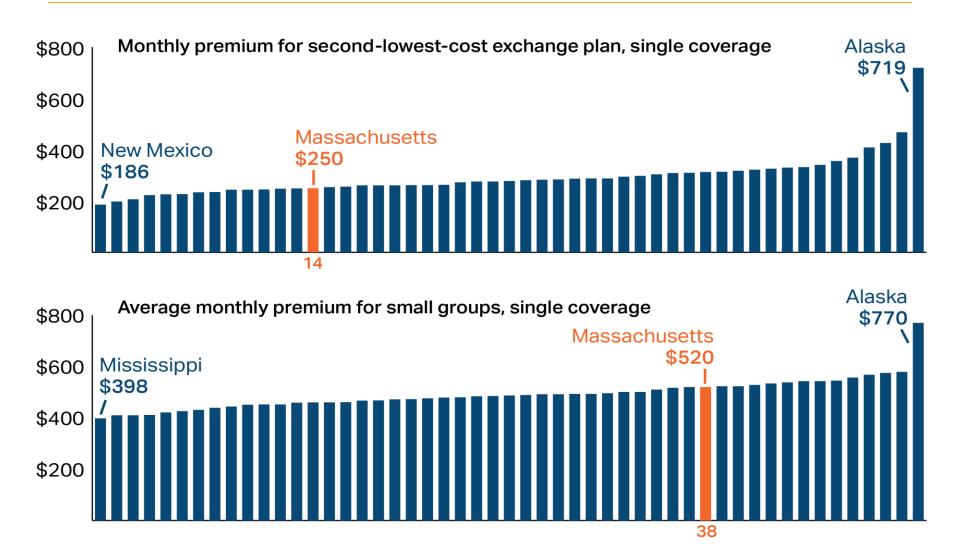


# Small group employers pay more in broker fees and other insurance administrative costs





# Massachusetts Health Connector premiums are below the national average, but employer based small-group premiums are higher





### 2016 Cost Trends Report: summary of preliminary findings

# **Promising Developments**

- Recent spending growth per person in Massachusetts continues to be below national rates;
   Massachusetts now spends about 6-7% more on health care than other states, down from about 9-13% more in 2009
- Overall, Massachusetts residents benefitted from lower prescription drug cost sharing from 2012-2014, due in large part to protections in the Affordable Care Act
- Early directional evidence suggests adoption of Alternative Payment Methods (APMs) may contribute to moderated spending growth for certain primary care provider groups
- Premiums for individual coverage offered through the Massachusetts Health Connector are below the U.S. average, unlike employer-based coverage

# Challenging Developments

- Hospital utilization and readmissions increased in 2015 after years of decline
- Community appropriate care is continuing to increase at teaching hospitals
- While moderating somewhat in 2015, prescription drug spending in Massachusetts continues to grow more rapidly than any other category of service
- Rates of behavioral health-related ED use and ED boarding are increasing
- Post-acute care spending and utilization particularly use of institutional care remains high
- Growth in APM coverage stalled in 2015, though there are promising signs for 2016 and beyond
- Most small employers do not offer employees choice of insurance plan and pay higher broker/administrative fees



# **Key statistics from the 2016 Cost Trends Report**

# HPC Key Findings

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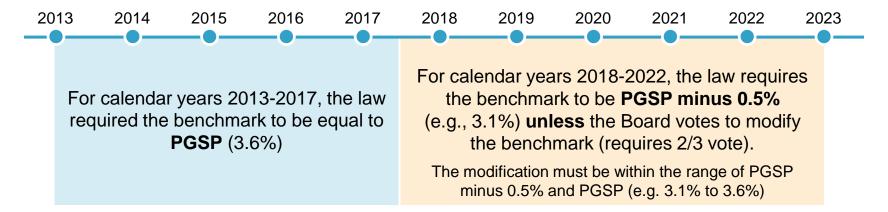


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### **Benchmark Modification Process Overview**

- For the first time, in 2017, the HPC Board may modify the statutory annual health care cost growth benchmark (for calendar year 2018), pursuant to a public hearing process and engagement with the Legislature.
- The HPC Board sets the health care cost growth benchmark for the following calendar year annually between January 15 (when the PGSP is established in the consensus revenue process) and April 15.



The law requires an extensive notice and hearing process prior to modification and gives the Legislature an opportunity to take legislative action to change the benchmark and "override" any Board action to modify the benchmark.



### **Benchmark Modification Process – Key Steps**

#### **HPC** Role

- HPC Board must hold a public hearing prior to making any modification of the benchmark
- Hearing must consider testimony, information, and data on whether modification of the benchmark is appropriate:
  - Data: CHIA annual report, other CHIA data, or other data considered by the Board
  - Information: "health care provider, provider organization, and private and public health care payer costs, prices and cost trends, with particular attention to factors that contribute to cost growth within the commonwealth's health care system"
  - Testimony: representative sample of providers, provider organizations, payers and other parties determined by HPC
  - The Joint Committee on Health Care Financing may participate in the hearing
- Following a potential vote to modify, the HPC Board must submit notice of its intent to modify the benchmark to the Joint Committee

# Legislative Process

- Joint Committee must hold a public hearing within 30 days of notice
- Joint Committee must submit findings and recommendations, including any legislative recommendations, to the General Court within 30 days of hearing
- General Court must act within 45 days of public hearing or the HPC Board's modification of the benchmark takes effect



### **Benchmark Modification Process - Proposed Timeline**

#### January 11, 2017

Board discusses process for potential modification of benchmark for calendar year 2018 which by operation of law will be PGSP minus 0.5% unless the board votes to modify; Board authorizes ED to submit notice of hearing on *potential* modification of benchmark to Joint Committee on Health Care Financing and schedule a hearing, providing 45 days notice to Joint Committee

#### January 15, 2017

Benchmark established in consensus revenue process

#### February 8, 2017

Board discussion of hearing, factors to be considered in potential modification

#### March 8, 2017

Board hearing on potential modification of benchmark

#### March 28, 2017

Board votes whether to modify benchmark; if Board votes to modify, submit notice of intent to modify to Joint Committee on Health Care Financing

#### April 15, 2017

Statutory deadline for Board to set benchmark

#### **April 2017**

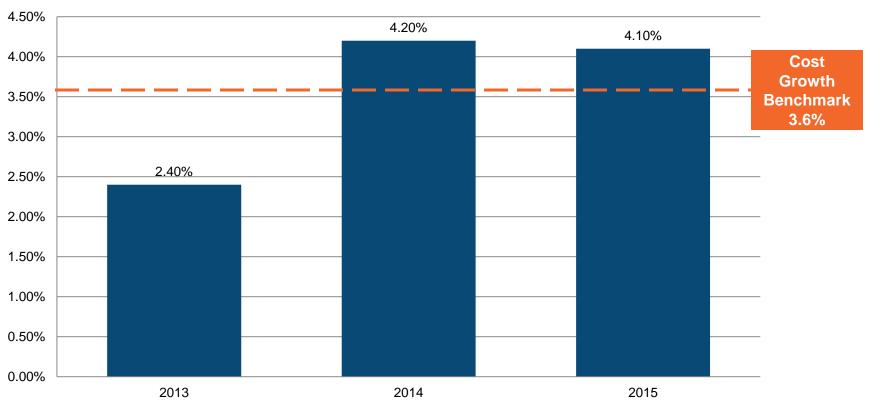
Joint Committee holds a hearing within 30 days of notice (between March 29 and April 29)

#### May 2017

Joint Committee reports findings and recommended legislation to General Court within 30 days of hearing; legislature has 45 days from hearing to enact legislation which may establish benchmark; if not legislation, then Board vote to modify takes effect



# **Performance Against the Benchmark to Date**



■ Total Health Care Expenditure Growth

2013-2015 Average Growth Rate: 3.57%



### **Benchmark Modification Process – Discussion**

- What factors should the HPC consider in determining whether to modify the CY 2018 benchmark?
- What information (data, testimony, expert input) should the HPC consider in determining whether modification of the benchmark is appropriate?
- What role does the Commonwealth's benchmark play in your own organization's performance?





### **AGENDA**

- Presentation: Select Findings from the 2016 Cost Trends Report
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### **Programmatic Goals of CHART**

# **Background**

- Community Hospital Acceleration, Revitalization, and Transformation (CHART) Investment Program is a \$120 million reinvestment program funded by an assessment on large health systems and commercial insurers
- Aim of program is to make phased investments for certain Massachusetts community hospitals to successfully engage in health system transformation and to enhance their delivery of efficient, effective care

# Overarching Goals of CHART

- Promote care coordination, integration, and delivery transformations
- Advance electronic health records adoption and information exchange among providers
- Increase alternative payment methods and accountable care organizations
- Enhance patient safety, access to behavioral health services, and coordination between hospitals and community-based providers and organizations



### **CHART Goals and Investments**

#### **CHART Phase 1**

Goal Support capacity building through short term, high-need expenditures

Awards > \$10 million was awarded to 28 community hospitals in October 2013

### **CHART Phase 2**

Goal

Incentivize care delivery transformation towards readiness for effective participation in accountable care models through a focus on one or more of the following primary aims:

- Maximize appropriate hospital use
- Enhance behavioral health care
- Improve hospital-wide (or system-wide) processes to reduce waste and improve quality and safety

Awards \$60 million was awarded to 25 community hospital awardees in October 2014.

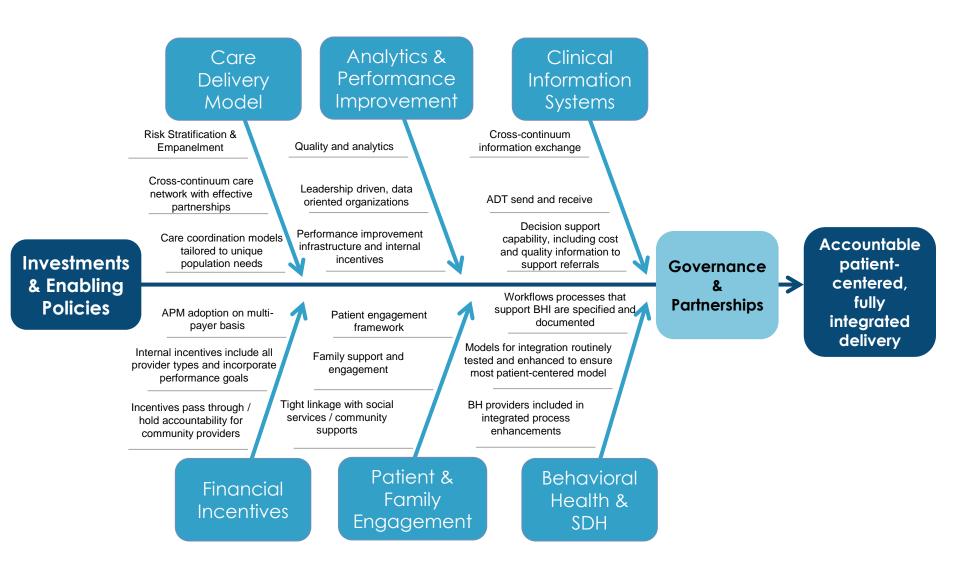
### **CHART Phase 3**

Goal Proposed Provide a bridge to payment reform in part by enhancing and hardwiring successful Phase 2 programs with a continued emphasis on Community Partnerships

Awards \$20 million available to be awarded in October 2017 (target date)



# **Health System Capabilities Necessary for Accountable Care**





# **Looking from Phase 1 to Phase 2 to Phase 3**

2013

#### QI, Collaboration, and Leadership Engagement Measurement & Evaluation Partnership

2018

# Phase 1: Foundational Activities to Prime System Transformation

- Modest investment with many eligible hospitals receiving funds
- Short term, high-need expenditures
- Participation not requisite for receipt of Phase 2 funds nor a guarantee of Phase 2 award
- Identified need to assess capability and capacity of participating institutions
- Opportunity to promote engagement and foster learning

# Phase 2: Driving System Transformation

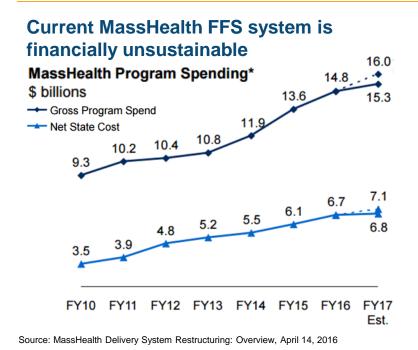
- Deeper investment in hospitals over a 2 year period of performance
- Competitive application process
- Focused areas for care transformation
- Data driven approach
- Outcomes oriented aims and targets
- Close engagement between awardees and HPC, with substantial technical assistance

# Phase 3: Sustaining System Transformation

- Ensure program sustainability post grant funding and support the successful adoption of alternative payment models, including the MassHealth ACO program
- Continue and expand the work of proven interventions from Phase 2
- Hardwire relationships with community partners
- Matching or in-kind contributions from hospitals/systems
- Alignment with MassHealth's DSRIP funding and programmatic goals
- Lessening engagement between awardees and HPC



### **Delivery System Reform Incentive Program (DSRIP) Overview**



#### Key features of program

- Care delivery and payment reform to improve population health and care coordination through movement toward ACO model
- Integration of physical and behavioral health care by requiring ACOs to form linkages with state-certified BH and LTSS Community Partners (CPs)
- Ability for ACOs to provide and seek reimbursement for "flexible services" that address social determinants of health

Pilot ACOs (Dec 2016-Nov 2017)\*

- 6 Pilot ACOs for 12-month period
- ACOs contract with MassHealth to provide care for PCC plan members

Full ACO Program (Jan 2017 -Dec 2022)\*

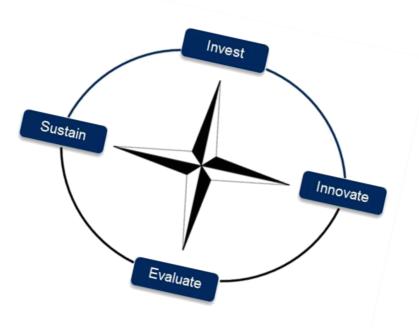
- 20-25 full program ACOs for 5-year contract period
- 3 types of ACOs, all HPC certified



\*see appendix for detailed timeline

# **Key Decision Points for Phase 3**

- Size of total opportunity and caps
- Duration of award
- Focus areas
- Performance targets
- Sustainability





### **Decision: Award size and Duration**

# **HPC Proposal: CHART Phase 3**

Total Funding \$20,000,000

Individual Awards \$500,000 - \$2,000,000

Duration 12-18 months

### **CHART Phase 1**

Total Funding \$10,000,000

Individual Awards \$65,000 - \$500,000

Duration 9 months

### **CHART Phase 2**

Total Funding \$60,000,000

Individual Awards \$900,000 - \$8,000,000

Duration 27 months



# **Decision: Focus Areas and Performance Targets**

# **HPC Proposal: CHART Phase 3**

Hardwire proven interventions from Phase 2 and ensure successful adoption of alternative payment models; continued focus on reduction in readmissions and avoidable ED use

|                         | Phase 1   | Phase 2   |
|-------------------------|---|---|
| Goal                    | Support capacity building through short term, highneed expenditures   | Incentivize care delivery transformation towards readiness for effective participation in accountable care models through a focus on one or more of the following primary aims:   |
| Pathway/<br>Primary Aim | <ul> <li>Implementation of pilot projects to improve quality of care and/or reduce cost</li> <li>Building capability or capacity that aligns with the goals of better health, better health care, and lower costs</li> <li>Meaningful operational and business planning activities to yield a strategic vision and plan for system transformation.</li> </ul> | <ul> <li>Maximize appropriate hospital use</li> <li>Enhance behavioral health care</li> <li>Improve hospital-wide (or system-wide) processes to reduce waste and improve quality and safety</li> </ul>  |
| Metrics                 | Proposed by Applicants and approved by the HPC, with a focus on metrics that have a continuous improvement method of measurement and operational metrics to demonstrate efficient, effective implementation   | <ul> <li>Metrics include targets aligned with Primary Aim(s):</li> <li>Reduce Readmissions</li> <li>Reduce ED utilization</li> <li>Reduce lower acuity adult tertiary transfers</li> <li>Reduce excess ED Boarding for long stay BH patients</li> </ul> |



### **Decision: HPC Financial Support**

### **HPC Proposal: CHART Phase 3**

Require matching or in-kind contributions from hospitals/systems to lessen financial reliance on HPC

#### Phase 1

The HPC seeks to use Phase 1 of the CHART Investment Program to fund short-term, high-need foundational activities to prime system transformation

#### Phase 2

HPC requires the following:

- For Awardees that are part of a health system and have a teaching hospital, the System must make a contribution to the Award
- A majority of Awardees have In Kind Contributions from their hospitals
- Undertake Strategic Planning, with funding of \$50K from the HPC, to engage in planning, at a minimum, to ensure sustainability of the CHART Phase 2 initiative(s)



# **Preliminary discussion of Scope of Phase 3**

### **HPC Proposal: CHART Phase 3**

Preliminary structure proposal for discussion

THEME

Scaling and ensuring sustainability of **community-focused**, **collaborative approaches** to care delivery transformation and the successful adoption of alternative payment models, including the MassHealth ACO program

**FUNDING** 

Staff propose a total funding of approximately \$20M

FOCUS AREAS Limited bridge funding to continue proven interventions from Phase 2. **Awards** would be highly selective, with a continued focus on :

- Reducing ED-use
- Reducing readmissions
- Increasing post-acute care coordination
- Strengthening community partnerships

Funding to support the successful adoption of alternative payment models, including the MassHealth ACO program, through continued capacity-building activities in three areas:

- Analytics/risk stratification expertise
- Data exchange
- Legal support for community partnership contracting

COMPETITIVE FACTORS

Required matching/in-kind funds from hospitals/systems to ensure sustainability Ensure alignment with DSRIP funding and MassHealth payment reform programmatic goals

# **Next Steps**

HPC to continue developing Phase 3 design, including:

- Comprehensive stakeholder engagement
- Increased specificity of focus areas and targets
- Adapting administrative framework to reflect early lessons learned from Phases 1 and 2
- Review of CHART Phase 2 performance at the one year mark

HPC to present updated framework to CHICI for consideration and input in February

HPC to continue goal-setting activities, including evaluation framework and performance targets, for Committee consideration





### **AGENDA**

- Presentation: Select Findings from the 2016 Cost Trends Report
- Discussion: Process for Setting the 2018 Health Care Cost Growth Benchmark
- Discussion: CHART Phase 3 Design and Timeline
- Presentation: Executive Director's Report

### **HPC** by the Numbers: The First Four Years

166 public board meetings

634 **HPC** articles



\$46 million

distributed in grants to **27** community hospitals

1,403,272 unique twitter impressions

686,323

unique

website hits







900,000,000

lines of **claims** analyzed in the APCD

1,000,000

lines of **code** written



2,551 tweets





# **HPC** by the Numbers: Public Engagement in 2016

206,809 unique website hits







2,120 attendees at public meetings throughout 2016

650+ meetings with over 200different stakeholders

211 pages of minutes

newsletters





hosted 19 external meetings for MA state agencies



# **HPC** by the Numbers: 2016 Policy Work

19

MCNs Reviewed



12

Reports Released

2

Regulations Approved



4

Investment Programs



60

Registering Provider Organizations



26

PCMH PRIME Certified Practices



8

unique data sets in 2016 Cost Trends Findings



# **HPC by the Numbers: Consumer and Patient Support in 2016**

# In 2016, the Office of Patient Protection processed

1241

calls and emails from
consumers seeking
information on health
insurance enrollment and
appeals

ASS







330

External Review Cases filed by consumers seeking a determination of medically necessary



# **HPC** by the Numbers: 2016 Cost Trends Hearing



### **AUDIENCE**



- Nearly 400 individuals in-person
- Over 2,700 individuals watching online
- Viewers came from the US, Germany, the Philippines, the UK, and Australia

#### WEBSITE



- 5,330 unique website visits
- 6.6% of all traffic to the Mass.Gov website
- The majority of people navigated to the Cost Trends Hearing agenda and materials

#### **TWITTER**



- 143 Official HPC Tweets
- 69,800 impressions (potential views by unique Twitter users)
- 32% outside of Massachusetts with 4% outside of the US
- 304 Retweets  $\longrightarrow$  175 Likes  $\longrightarrow$  50 Replies





25 unique articles across 14 major news outlets



### **Contact Information**

For more information about the Health Policy Commission:

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