

Health Policy Commission Board Meeting November 9, 2016



- Approval of Minutes from the September 27, 2016 Meeting
- Cost Trends and Market Performance
- Quality Improvement and Patient Protection
- Care Delivery and Payment System Transformation
- Community Health Care Investment and Consumer Involvement
- Administration and Finance
- Schedule of Next Board Meeting



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VOTE: Approving Minutes

MOTION: That the Commission hereby approves the minutes of the Commission meeting held on September 27, 2016, as presented.



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Type of Transaction	Number of Transactions	Frequency
Physician group merger, acquisition, or network affiliation	17	25%
Clinical affiliation	16	23%
Acute hospital merger, acquisition, or network affiliation	14	20%
Formation of a contracting entity	10	14%
Merger, acquisition, or network affiliation of other provider type (e.g., post-acute)	6	9%
Change in ownership or merger of corporately affiliated entities	5	7%
Affiliation between a provider and a carrier	1	1%



Proposed clinical affiliation between **Boston Children's Hospital** and **South Shore Medical Center** (SSMC), a private practice owned by South Shore Health System with more than 100 providers in Norwell, under which Children's would become the preferred pediatric academic medical center for SSMC patients, and Children's would provide a discount on services provided to SSMC risk members.

- HPC staff analysis indicated that referral patterns for SSMC patients were not expected to shift significantly, and thus that there was limited scope for changes to health care spending.
- The HPC did not find evidence suggesting negative impacts on quality or access to care.

Proposed contracting affiliation between the **Pediatric Physicians' Organization at Children's**, **LLC** (PPOC), partially owned by Children's Hospital Corporation with 295 primary care pediatricians, and **Child Health Associates** (CHA), a 12-physician pediatric primary care group in Auburn and Shrewsbury, under which CHA would join PPOC payer contracts.

- HPC staff analysis using claims data in the All Payer Claims Database indicated that PPOC and CHA primary care pediatricians received similar rates for primary care services.
- The HPC found that referral patterns were not expected to shift significantly, and thus that there was limited scope for changes to health care spending.
- The HPC did not find evidence suggesting negative impacts on quality or access to care.



Proposed acquisition by **Partners HealthCare System** of **Wentworth-Douglass Health System**, which serves the Seacoast Region of New Hampshire and includes an acute care hospital, Wentworth-Douglass Hospital, as well as physicians and other health professionals.

- HPC staff analysis indicated that Wentworth-Douglass provides few services to Massachusetts patients, and will largely continue to conduct its own payer contracting with New Hampshire licensed health plans. The HPC also found that any change in referral patterns is likely to increase referrals from New Hampshire patients to Massachusetts.
- Thus, the HPC anticipates limited scope for negative impact on spending in Massachusetts or on the competitive market for health care in Massachusetts. The HPC did not find evidence suggesting negative impacts on quality or access to care in Massachusetts.
- The HPC understands the transaction is still undergoing review by other agencies, e.g., the New Hampshire Attorney General's Office.



Received Since 9/27

Proposal by **Southcoast Health System** to cease participation in NEQCA payer contracts and create a new contracting entity, Southcoast Health Network, which would establish risk contracts on behalf of Southcoast Physicians Network (approximately 425 employed and affiliated physicians) and the Southcoast Hospitals Group (Saint Luke's Hospital, Tobey Hospital, and Charlton Memorial Hospital).

- HPC staff analysis indicated that Southcoast physician rates and referral patterns were not expected to change significantly, and thus that there was limited scope for changes to health care spending.
- The HPC did not find evidence suggesting negative impacts on quality or access to care.



Received Since 9/27

Proposed merger of two general acute care hospitals owned by UMass Memorial Health Care, **HealthAlliance Hospital** (HAH) and **Clinton Hospital** (Clinton), under which Clinton would become a satellite location under HAH's hospital license. The parties state that HAH and Clinton would continue to provide their current services.

Proposed acquisition of **Central Massachusetts Independent Physician Association** (CMIPA), a 200-physician independent practice association in Worcester County and Springfield, by **Steward Health Care Network** (Steward). Under the proposed transaction, Steward would purchase substantially all assets of CMIPA and take over certain CMIPA contracts.





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Overview of HPC's 2016 Initial Review Process



Key Themes Reported by the Entities

Preliminary Data

The entities pointed to changes in the final 2014 data versus the preliminary 2014 data

High Cost Outliers

Some entities provided data indicating that a few high cost patients had significant impact on their spending performance



Pharmacy

Entities pointed to growing pharmaceutical costs as a significant driver of spending that was largely outside their control

Risk Adjustment

Entities raised questions about the ability of risk adjustment tools to capture risk for specific subpopulations



September 27, 2016: Staff recommended no further review for two of the four entities.

Both remaining entities have met with the HPC and provided the requested follow-up information.

The HPC has reviewed the information submitted by such entities and has no further questions at this time.

These entities have identified their cost growth drivers and are implementing activities to control costs and increase efficiency.

CHIA will provide a new list that includes final 2014 and preliminary 2015 data this fall.

With additional data, the HPC will continue to assess performance over time for these entities.

Staff recommend against Performance Improvement Plans for the two remaining entities.



Entities appearing again on CHIA's list will receive particular attention and will be required to demonstrate a strong commitment to cost control in order to avoid a PIP.



Consistently high year-over-year cost growth will be particularly concerning, especially when occurring in large member-month contracts.



The HPC expects to look at whether mergers, affiliations, or other transactions that included claims of increased efficiency have led to decreased TME.



HPC staff look forward to discussing these and other possible additions to the gated review process at the next CTMP Committee meeting (December 7, 2016).



Proposed Regulation 958 CMR 10.00

- The HPC released Interim Guidance in March.
- The HPC is developing a draft regulation, based on the Interim Guidance, which will be released for public comment this winter.
- Promulgation of a final regulation is anticipated in Spring 2017.

958 CMR: HEALTH POLICY COMMISSION

958 CMR 10.00: PERFORMANCE IMPROVEMENT PLANS

Section

10.01: General Provisions 10.02: Definitions 10.03: Notice of Identification by the Center 10.04: Notice of Requirement to File a Performance Improvement Plan 10.05: Timing for Submission of a Performance Improvement Plan or Request for a Waiver or Extension 10.06: Request for Waiver 10.07: Request for Extension 10.08: Performance Improvement Plan Proposal 10.09: Approval or Disapproval of a Proposed Performance Improvement Plan 10.10: Implementation, Reporting and Monitoring 10.11: Amendments during Implementation 10.12: Conclusion of Implementation Period 10.13: Confidentiality 10.14: Penalties 10.15: Notice of a Cost and Market Impact Review 10.16: Cost and Market Impact Review Process for CHIA-Identified Provider Organizations 10.17: Severability

10.01: General Provisions.

<u>Scope and Purpose.</u> 958 CMR 10.00 governs the process and criteria used to require Performance Improvement Plans as authorized in M.G.L. c. <u>6D. § 10</u>, 958 CMR 10.00 specifies the process for submission, approval, and amendment of Performance Improvement Plans pursuant to M.G.L. c. 6D, § 10, as well as the process for conducting Cost and Market Impact Reviews of Provider Organizations pursuant to M.G.L. c. 6D, § 13(b).

10.02: Definitions.

All defined terms in 958 CMR 10.00 are capitalized. As used in 958 CMR 10.00, these terms have the following meaning:



Next Steps







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U.S. Department of Labor (DOL) requested public comments on the annual reporting requirements for group health benefit plans in light of *Gobeille*.

The National Academy for State Health Policy (NASHP), in collaboration with the National Association of Health Data Organizations and the APCD Council, submitted detailed comments to the DOL advocating for enhanced federal reporting by self-insured health plans.

CHIA endorsed the NASHP comments in furtherance of its participation in a national working group of states with APCDs to develop strategies to sustain access to robust health care data for Massachusetts and other states.



Commissioners expressed interest in submitting an HPC letter to the DOL endorsing the NASHP comments.



NASHP -September 20, 2016



Comments on Department of Labor Notice of Proposed Rulemaking

Docket # EBSA-2016-0010; RIN 1210-AB63

Submitted by the National Academy for State Health Policy (NASHP), in collaboration with National Association of Health Data Organizations (NAHDO), and the APCD Council

On July 21, 2016, the Department of Labor (DOL) and coordinating agencies published a Notice of Proposed Rulemaking¹ and a Notice of Proposed Revision of Annual Information Return/Reports² proposing changes to the Form 5500 annual report for employee benefit plans. We are responding to DOL's request for public comments on "those conforming amendments and the proposed annual reporting requirements for plans that provide group health benefits, including the new Schedule J, in light of the Supreme Court's recent decision in *Gobeille v. Liberty Mutual Insurance Co.*, 136 S. Ct. 936 (2016)."³

These comments are submitted by the National Academy for State Health Policy (NASHP), in collaboration with The National Association of Health Data Organizations (NAHDO), and the APCD Council, reflecting the views of States that have enacted laws establishing all-payer claims database reporting laws. All-payer claims databases (APCDs) are large-scale, State-run databases that collect health care claims data and provider data from all types of payers in the State, including private insurers, public payers, dental insurers, prescription drug plans, State employee health plans, and others. APCDs gather data for each patient encounter that can be used to better understand health care payments, quality, and utilization. Eighteen states have or are in the process of establishing APCDs, which are critical tools for regulators and researchers to oversee health care costs and quality,⁴ and are recognized in the Affordable





Vote: Letter in Support of NASHP Comments to the DOL

Motion: That the Commission hereby authorizes the submission of the attached letter in support of the comments of the National Academy for State Health Policy to the U.S. Department of Labor regarding proposed annual reporting requirements for self-insured group health plans.



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Most Attended Hearing in HPC History

AUDIENCE



- Nearly 400 individuals in-person
- Over 2,700 individuals watching online
- Viewers came from the US, Germany, the Philippines, the UK, and Australia

WEBSITE



- 5,330 unique website visits
- + 6.6% of all traffic to the Mass.Gov website
- The majority of people navigated to the Cost Trends Hearing agenda and materials

TWITTER

- 143 Official HPC Tweets
- 69,800 impressions
 (potential views by unique Twitter users)
- + 32% outside of Massachusetts with 4% outside of the US
- + 304 Retweets \rightarrow 175 Likes \rightarrow 50 Replies





Growing health insurance premiums are a significant burden for businesses and consumers



Provider price variation continues to be a major concern \$\$\$\$ Pharmaceutical price increases and a lack of pricing transparency are primary concerns for payers and providers



Acquisitions of physicians, including acquisitions under MCN thresholds, are driving consolidation of care into large, hospital-based systems. Providers believe that consolidation creates efficiencies but they lack data demonstrating resulting cost savings.

MA continues to have significantly higher rates of hospital readmissions and ED utilization than the rest of the country







Community-based care has the potential to improve outcomes and reduce costs, as local resources often best identify gaps in care



Improving price transparency, especially for physicians at the time of referral, can promote high-value care

Properly addressing social determinants of health requires investment but has the potential to produce longterm cost savings and increase overall wellness

Patient involvement and engagement are key to cost containment and transformation efforts

Telemedicine has the potential to enable cost-effective care and is growing in use, but reimbursement policies and other barriers keep it from being used widely



What Did YOU Take Away From the Hearing?













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OPP Regulatory Amendment (958 CMR 3.000)

- Recent opioid law included a provision to add new carrier reporting requirements detailing aggregate data on claims and claims denials submitted annually to OPP (Chapter 52 of the Acts of 2016 & M.G.L. c. 1760, sec. 7).
 - OPP's Health Insurance Consumer Protection regulation must be amended to incorporate the new statutory requirements.

The new reporting requirements:

- Provide greater transparency regarding the total "universe" of fully insured claims/requests for services submitted and denied, with further specificity about the reasons for which claims are denied.
- Broaden the data currently reported to OPP which is limited to data on internal grievances and external reviews of adverse determinations for medical necessity.
- Supplement information submitted to DOI pursuant to DOI's mental health parity authority, which is limited to information about services that require prior authorization (comparing medical/surgical and mental health/substance use disorder) and excludes pharmacy claims.
- Captures post-service denials and claims regarding treatments/services that do not require prior authorization (e.g, out-of-network provider, service not covered, administrative denials, such as duplicate/incomplete claims, coding errors).



- Since previewing the regulatory revisions with the QIPP Committee, HPC staff have conducted significant stakeholder outreach with carriers (MAHP, BCBS) to get input in developing the proposed regulation
- HPC staff have been working closely with the **Division of Insurance** (DOI), given DOI's authority regarding parity certification and the related reporting requirements
- HPC staff have conducted preliminary outreach to other states (VT, CT, MD) that have similar carrier reporting requirements



HPC staff seek to **minimize administrative burden** for carriers to the extent possible in implementing the new requirements

HPC staff are developing a proposed **reporting template** to guide submissions, on which staff is soliciting feedback from carriers and DOI; staff encourage comments on the reporting template during the public comment period

The new required information would be first reported to OPP in 2018 (reporting on 2017 data)

Stakeholders will have additional opportunities to provide feedback on 958 CMR 3.00 during the upcoming **public comment period**, including during a public hearing



May 18, 2016 – Previewed regulatory revision with the QIPP Committee

June 1, 2016 – Previewed regulatory revision to full Board

November 2, 2016 – QIPP Committee voted to advance proposed regulation

November 9, 2016 - Full Board to review and vote to release proposed regulation

November 30, 2016 – Public hearing on proposed regulation; deadline to submit comments (5:00PM)

December 7, 2016 – QIPP Committee to review final regulation

December 14, 2016 – Full Board to review final regulation

*Dates may be subject to change.





Vote: Office of Patient Protection Regulation

Motion: That the Commission hereby approves the issuance of the PROPOSED updates to Office of Patient Protection regulation, 958 CMR 3.00, *Health Insurance Consumer Protection*, as advanced by the Quality Improvement and Patient Protection Committee and attached hereto, for public comment.



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 - Care Delivery Certification Programs
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The Massachusetts Registration of Provider Organizations (MA-RPO) Program is a firstin-the-nation initiative through which the largest Massachusetts health systems submit information about their corporate, contracting, and clinical relationships.





Sample Provider Organization: Southcoast Health System





For each Provider Organization, the dataset includes:





The RPO dataset can provide value to a wide variety of end users





Available Immediately

- Individual files for each Provider Organization, including org chart and physician roster
- Master file that includes all 60 Provider Organizations

Future Options

- Interactive features and maps
- Report builders and search tools



The RPO dataset is a robust source of information on the Massachusetts acute hospital and physician markets

All general acute care hospitals (57) and four specialty hospitals located in Massachusetts are accounted for in the data.

21,678

Total MA-based physicians captured

85.5%

Percent of all MAlicensed physicians

91.9 & 105.1%

Physician overlap between RPO dataset and similar commercial datasets

Because the statutory threshold for registration is based on commercial NPSR, providers that typically have a high public payer mix may not be captured. For example, the RPO dataset includes few exclusively behavioral health providers and long term care providers.



Provider Organizations vary in size and complexity



Number of Corporate Affiliates by Provider Organization Type



The RPO dataset can identify the types of licensed facilities – and their system affiliation – within a given geographic region





The RPO dataset can show the geographic spread of physicians affiliated with a given system







"The RPO dataset, coupled with the APCD, could make Massachusetts an early leader and the best understood state health system in the country."

- Researcher, Harvard T. H. Chan School of Public Health



Approach to MA-RPO Program Development and Administration





2017 Filing Overview

Data submitted in Initial Registration **will be prepopulated** in the online submission platform. Provider Organizations will **review and update** this information.

New Information	Updates to Existing Information
Standardized Financial Statements	
APM Revenue	Minor updates to existing files based on Provider Organization
Provider-to-Provider Discounts	feedback and data user needs



Anticipated 2017 Annual Filing Timeline							
	Summer 2016	Fall 2016	Winter 2017	Spring 2017	Summer 2017		
Stakeholder Meetings							
Initial Registration data release							
Public Comment on the Draft DSM							
Updates to DSM and online submission platform							
Release Final DSM and any filing templates							
Online submission platform open							
Annual filing materials due					*		
*Dates are approximate.							

The proposed DSM will be posted on the HPC's website and e-mailed to everyone on the program's listserv. Please send comments to <u>HPC-RPO@state.ma.us</u>.





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8 practices are PCMH PRIME Certified

Boston Health Care for the Homeless Program (BHCHP) (3 sites)

East Boston Neighborhood Health Center Family Doctors, LLC Fenway South End Lynn Community Health Center Whittier Street Health Center

19 practices

have applications under review for PCMH PRIME Certification

28 practices

are on the Pathway to PCMH PRIME

2 practices

are working toward NCQA PCMH Recognition and PCMH PRIME Certification concurrently







Celebratory Events at Fenway South End and Lynn CHCs



The Boston Globe

The Boston Globe Lynn health center joins innovative program Sept. 29, 2016



The Lynn Daily Item Help for body and mind in downtown Lynn Sept. 30, 2016

In conjunction with NCQA, the HPC has held a variety of trainings on criteria, documentation requirements, and application processes.



4 webinars	~100 primary care practice attendees	83% Attendees found training effective
2	65	QQ 0/



practice

OO / 0**Attendees** found training effective



PCMH PRIME Certification

- Complete technical assistance program design activities and implement TA in early winter 2017
- Continue discussions with NCQA regarding 2017 PCMH program redesign and implications for PCMH PRIME
- Determine schedule of program communications and trainings for 2017

ACO Certification

- Engage with Mass IT to design and build online submission platform
- Finalize detailed submission requirements for ACOs
- Develop training materials / platform instructions for ACOs





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 - CHART Phase 2 Evaluation
 - CHART Phase 2 Financial Monitoring
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CHART Phase 2: Activities Since Program Launch¹

regional meetings

with

500+

hospital and community provider attendees

135

technical assistance working meetings

HPC

456+ hours of coaching phone calls

CHART newsletters



HART Regional

Aeetings

tcheduled for Monday, April 25 by, April 25, Reserves

Featured Topic: Notes from Community Partnerships

2,406 unique visits to the CHART hospital resource page

CHART Hospital Resource Center

Updates from the HPC CHART Phase 2 Reports

CHART Phase 2 reports with due dates that fall during a weekend or state holiday may be submitted before the due date or on the next business day after the weekend/state holiday

Upcoming CHART Regional Meetings

HPC CHART will host several regional meetings in 2016. Registration is required; instructions on registration are forthcoming. Please note that space is limited to 5 attendees per hospital. Regional assignments can be found here.

April CHART Regional Meetings

Northeast/Southeast Regions Monday, April 25 10:00am-12:00pm

SUSTAIN

CHART Phase 2 Program Gu

- CHART Phase 2 Award Guide 📆
- · Lessons Learned and Reflections
- · Request for Modification Budget
- Request for Modification Key Pe

CHART Phase 2 Measureme

To obtain a copy of your CHART Prog unique measure reporting template, pl

Baseline Data Submission Templa

Program-specific Measure Spec



HPC Hosts First CHART Phase 2 Statewide Convening



UMass Medical School, Worcester Oct 28, 2016

115 hospital and partner attendees

Four panels:

 Readmission reduction programs
ED *or* inpatient high utilization programs 3. ED *and* inpatient high utilization programs4. ED behavioral health programs



Several key themes emerged from the CHART teams





CHART teams are passionate about their work and excited to sustain their programs over time

"We engage patients as people...[who] need a connection. We ask, 'how are you doing? How can we help?""

- Tracey Weeden, LICSW, Director of Assessment Services, Harrington Memorial Hospital "It's not easy to move from a 'patient-' to a 'personcentered' approach, but **that's what our patients need from us**."

- Annette Szpila, RN, Program Manager, Baystate Franklin Medical Center

Massachusetts HPC @Mass_HPC · Oct 28
How do #HPCCHART teams engage patients they can't find? "We FIND them!" says @SignatureHIth Brockton's Deborah Jean Parsons #WhateverItTakes

"Your encouragement and support made me keep going, and you connected me to the program that I'm now on my way to. Thank you for making this possible."

- Heywood/Athol Joint Award patient

"We build a bridge between services."

- Yajaira Ramos, Community Health Worker, Behavioral Health Network ♦ Massachusetts HPC @Mass_HPC

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Following

.@BIDMilton reports proper management of pts w/BH needs means reduced stigma: "This [CHART] grant has humanized these patients" #HPCCHART

Massachusetts HPC @Mass_HPC · Oct 28 Carol Plotkin of @HallmarkHealth: There are 1,000's whose lives have changed because of the #HPCCHART Programs; that needs to be celebrated.

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Evaluation goals



in partnership with





Assessing performance of a forward-looking investment







Evaluation Status





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The HPC developed a Financial Monitoring Program for CHART Phase 2 to complement programmatic oversight of CHART awards

Purpose of program is to:

- 1) Provide a framework for identifying, assessing, monitoring, investigating, and responding to risks related to the expenditure of CHART Phase 2 funds
- 2) Assist CHART hospitals in meeting compliance requirements

Includes risk assessment process and financial site visits at CHART hospitals



August 2016: The HPC engaged Ernst and Young to conduct financial site visits at some CHART hospitals during FY17

October 2016: The HPC notified all CHART hospitals that they might be selected for a financial site visit from Ernst and Young

November 2016: Financial site visits will begin

Ernst and Young will perform financial site visits for approximately six CHART Phase 2 Awards during FY17





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Accenture Support of the HPC

To date, Accenture has...

- Provided project management planning and support for the care delivery certification programs, including design for an ACO IT platform
- 2 Conducted "after action" efficacy assessments of recent projects, including investment awards
- Assisted with operational planning and internal process improvement

Moving forward, Accenture will...

- Continue to provident project management planning and support to the certification and investment programs
- 2 Continue with operational planning and internal process improvement, including development of a grant-making "playbook" for administering investment programs
 - Assist with internal strategic planning efforts



Vote: Professional Services Contract Amendment

Motion: That, pursuant to Section 6.2 of the Health Policy Commission's By-Laws, the Executive Director is hereby authorized to amend the Commission's contract with Accenture, LLP, for an additional amount of up to \$225,000 through June 30, 2017 for project management support, subject to further agreement on terms deemed advisable by the Executive Director.



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For more information about the Massachusetts Health Policy Commission:

Contact Us: <u>HPC-INFO@state.ma.us</u>

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