



DOB connects
a program by the Division of Banks

Prevailing Through the Pandemic: Recommendations from a Massachusetts Community Bank

Featured Speakers:



**John Battaglia, President & CEO
The Cooperative Bank**



**Renee Owens, Vice President of
Community Lending
The Cooperative Bank**

Our featured speakers will discuss the strategic solutions their community bank has undertaken to remain open and provide excellent service to their customers amidst a pandemic. Additionally, they will discuss leadership at financial institutions, CRA activity, and maintaining a sense of community. Mr. Battaglia will also highlight his role as CEO in the day to day of a community bank.

Moderator: Mayte Rivera, Deputy Commissioner, Division of Banks

Date: September 28, 2021

Time: 11:00 AM

Speakers

John Battaglia

John brings a wealth of banking experience to the role of president and chief executive officer. He previously founded the Cambridge Mortgage Group Inc., where he was co-owner and president. John is a former chair of the MA Mortgage Bankers Association, and member of several local bankers and mortgage committees including the Advisory Council of the American Bankers Association , Mortgage Markets Committee, and the MA Bankers Residential Committee. John also served as the former Treasurer/Director of the Chelsea Neighborhood Housing Services and as former Director of the MA Association of Realtors.

John earned his bachelor's degree from Boston College and his Masters Degree in Business Administrations from BC's Carroll School of Management. In his spare time, he enjoys coaching youth football in his hometown of Hingham where he is past President of the Hingham Youth Football Association.

Renee Owens

Renee is the VP of Community Lending at The Cooperative Bank. Her focus is in the Greater Boston and all surrounding communities. Renee has 38 years of experience in lending working for large nationwide banks and smaller community-based banks. She has a focus on affordable housing, first home buyer mortgage products and first-time home buying educational programs. She partners and serves on the lending committee for Massachusetts Affordable Housing Alliance also known as MAHA, and she also partners with multiple nonprofit entities. She is a past board member of the Mass Mortgage Bankers where she served for 6 years. She is a current member of the selection committee of Citizen's Housing and Planning Association.