



Massachusetts Department of Environmental Protection  
One Winter Street  
Boston, MA 02108-4746

## Preventive Maintenance Card File for Small Public Water Systems Using Ground Water

Commonwealth of Massachusetts  
Deval L. Patrick, Governor  
Timothy P. Murray, Lt. Governor

Executive Office of Environmental Affairs  
Ian A. Bowles, Secretary

Department of Environmental Protection  
Laurie Burt, Commissioner

### Tools for Preventive Maintenance

These log cards, along with the accompanying guidance notes booklet, provide a schedule of routine operation and maintenance tasks for small ground water systems. The cards and booklet will help you develop a preventive maintenance program for your system. The cards also provide some security measures water systems need to do to help prevent loss of service through terrorist acts, vandalism, or mischief.

The cards are divided into sections that list daily, weekly, and monthly tasks, with individual sections that outline specific tasks for each month of the year. They correspond to the guidance notes in the booklet. Each section of cards contains a list of suggested tasks to be carried out for that time period and log cards to record information. We have not included log cards for every task because some tasks can be completed without recording anything. Tasks that do not have log cards are in *italicized* print.

You should copy all of the blank log cards for future use. Each log card has space for additional comments. A follow-up log card, included at the end of this card set, can be used to record any problems you encounter and to help you keep a schedule for any needed repairs or replacements. Please review the guidance notes in the accompanying booklet, which provide additional information on some tasks. Note that we have not defined all tasks because some are self-explanatory. A contact list is provided in the accompanying cards if you need additional information.

**Emergency Notification/Contact Information**

**Water System Name:** \_\_\_\_\_ **PWS ID #:** \_\_\_\_\_

**Pop. Served:** \_\_\_\_\_

**Owner Name:** \_\_\_\_\_ **Owner Phone:** \_\_\_\_\_

**Water System Operator:** \_\_\_\_\_ **Phone (Day):** \_\_\_\_\_

**Phone (Night):** \_\_\_\_\_ **Phone (Cell):** \_\_\_\_\_

Organization	Contact Name	Phone (Day)	Phone (Cell)	Phone (Night)
Safety Officer				
Supervisors				
Ambulance				
Fire Department				

**Emergency Notification/Contact Information**

Organization	Contact Name	Phone (Day)	Phone (Cell)	Phone (Night)
Police Department				
Hospital				
Poison Control				
FBI Field Office				
Health Department				
Primacy Agency				
Well Driller				
Chemical Supplier				
Local Emergency Planning Committee				

REFERENCE	REFERENCE	REFERENCE	REFERENCE
-----------	-----------	-----------	-----------

**Emergency Notification/Contact Information**

Organization	Contact Name	Phone (Day)	Phone (Cell)	Phone (Night)
Designated Water System Spokesperson				
Local Government Official				
Local Hazmat Team				
Other Operators				
Neighboring Water System				
Neighboring Water System				
Television				
Radio				

REFERENCE	REFERENCE	REFERENCE	REFERENCE
-----------	-----------	-----------	-----------

**Emergency Notification/Contact Information**

Organization	Contact Name	Phone (Day)	Phone (Cell)	Phone (Night)
Other:				
Other:				
Other:				

## Contacts

**For more information, contact:**

MassDEP  
 Drinking Water Program  
 (617) 292 -5770  
<http://www.mass.gov/dep/water/index.htm>



### Phone Numbers and Websites

<p><b>Massachusetts</b>                  Department of Environmental Protection                  Drinking Water Program</p>	<p>(617) 292-5770  <a href="http://www.mass.gov/dep/water/drinking.htm">http://www.mass.gov/dep/water/drinking.htm</a></p>
<p><b>Massachusetts</b>                  Department of Environmental Protection                  Drinking Water Program                  24 Hour Emergency</p>	<p>1-888-304-1133</p>

## Contacts

Additional Contacts	
<b>Massachusetts Water Works Association</b>	(978) 263 – 1388 <a href="http://www.masswaterworks.org/">http://www.masswaterworks.org/</a>
<b>New England Water Works Association</b>	(508) 893 - 7979 <a href="http://www.newwa.org/">http://www.newwa.org/</a>
<b>Barnstable County Water Utilities Association</b>	(508) 432-0304 <a href="http://www.bcwua.org/">http://www.bcwua.org/</a>
<b>Massachusetts Rural Water Association</b>	Toll Free: (866) 451-8099 (413) 498-5779 <a href="http://www.massrwa.org/">http://www.massrwa.org/</a>
<b>Rural Utilities Service</b>	(202) 690 – 2670 <a href="http://www.rurdev.usda.gov/rus/index.html">http://www.rurdev.usda.gov/rus/index.html</a>
<b>Board of Certification</b>	(617) 292-5500 <a href="http://mass.gov/dep/water/compliance/certop.htm">http://mass.gov/dep/water/compliance/certop.htm</a>
<b>Plumbers Board</b>	(617) 727-9952 <a href="http://www.mass.gov/dpl/boards/plumbers">www.mass.gov/dpl/boards/plumbers</a>

REFERENCE	REFERENCE	REFERENCE	REFERENCE
-----------	-----------	-----------	-----------

<b>Safe Drinking Water Hotline</b>	1-800-426-4791 hotline-sdwa@epa.gov
<b>EPA National (24-Hour)</b>	1-800-424-8802
<b>Massachusetts Department of Public Health</b>	(617) 624-6000 <a href="http://www.mass.gov/dph/">http://www.mass.gov/dph/</a>

REFERENCE	REFERENCE	REFERENCE	REFERENCE
-----------	-----------	-----------	-----------

***Commonly Used Conversion Factors***

1 foot = 12 inches
1 pint = 16 ounces
1 pound = 16 ounces
1 quart = 2 pints = 32 ounces
1 gallon = 3.785 liters
1 liter = .264 gallons
1 square foot (sq. ft.) = 144 square inches (sq. in.)
1 cubic foot (cu. ft.) = 7.48 gallons (gal.)
1 acre foot (ac. ft.) = 43,560 cu. ft. = 325,829 gal.

REFERENCE	REFERENCE	REFERENCE	REFERENCE
-----------	-----------	-----------	-----------

### Commonly Used Formulas

Area = Length x Width
Chemical dosage: pounds per day (lbs./day) = MGD x ppm x 8.34 lbs./gal.
Circular area = $B r_2$ (B.3.14) <b>OR</b> circular area = $0.785 \times \text{diameter} (D)_2$
Circular volume = Width x Length x Height
Circumference = $2B r$ (where B.3.14; r = radius)
CT = Chlorine concentration (mg/L) x time (minutes)
Detention time = $\frac{\text{Tank Volume (gallons)}}{\text{Flow (gpm or gpd)}}$
Perimeter (of rectangle) = $2(\text{length}) + 2(\text{width})$
Perimeter for other shapes= add lengths of all sides

REFERENCE	REFERENCE	REFERENCE	REFERENCE
-----------	-----------	-----------	-----------

### Commonly Used Formulas

Flow rate (Q, ft. <sup>3</sup> /sec.) = Velocity (ft./sec.) X Area (ft. <sup>2</sup> )
Force = Pressure (psi) x Area (in. <sup>2</sup> )
Pounds per gallon (not water) = Specific Gravity x 8.34
Specific capacity = $\frac{\text{flow (gpm)}}{\text{Drawdown (ft.)}}$
Water horsepower = $\frac{Q (\text{flow in gpm}) \times H (\text{feet head})}{3,960}$

**Water Line Repairs Log\***

Date	Location	Size	Replaced/Repaired	Comments

\*Remember to photocopy the log card for future use before filling it out.  
**See Guide Book Page 3**

**Water Line Repairs Log\***

Date	Location	Size	Replaced/Repaired	Comments

\*Remember to photocopy the log card for future use before filling it out.  
**See Guide Book Page 3**

DAILY	DAILY	DAILY	DAILY
-------	-------	-------	-------

### ***Recommended Daily Operational Duties***

- Check water meter readings and record water production.
- Check chemical solution tanks and record amounts used.
- Check and record water levels in storage tanks.
- Inspect chemical feed pumps.
- Check and record chlorine residual at the point of application.
- Check and record chlorine residual in the distribution system.
- Inspect booster pump stations.
- Check and record fluoride concentration in the distribution system.
- Record well pump running times and pump cycle starts.

See Guide Book Pages 3-5

DAILY	DAILY	DAILY	DAILY
-------	-------	-------	-------

### ***Recommended Daily Operational Duties (cont.)***

- Check instrumentation for proper signal input/output.
  - Chlorine residual
  - Fluoride
- Investigate customer complaints. Use special "Telephone Threat" card to record threats or suspicious activity.
- Complete a daily security check.
  - Check all windows, doors, hatches, seals and vents for evidence of vandalism or tampering.
  - Check all well caps, seals, and vents to ensure that they are intact and sealed.
  - Check all security lighting to ensure proper operation.
- Inspect heater operation during winter months.
- Inspect well pumps, motors, and controls.

See Guide Book Page 5

### Daily Water Production Log Card\*

Month/Year: \_\_\_\_\_

Date	Meter Reading	Amount of Water Used	Notes or Comments
1 <sup>st</sup>			
2 <sup>nd</sup>			
3 <sup>rd</sup>			
4 <sup>th</sup>			
5 <sup>th</sup>			
6 <sup>th</sup>			
7 <sup>th</sup>			
8 <sup>th</sup>			
9 <sup>th</sup>			
10 <sup>th</sup>			
11 <sup>th</sup>			
12 <sup>th</sup>			
13 <sup>th</sup>			
14 <sup>th</sup>			
15 <sup>th</sup>			

See Guide Book Page 3

Date	Meter Reading	Amount of Water Used	Notes or Comments
16 <sup>th</sup>			
17 <sup>th</sup>			
18 <sup>th</sup>			
19 <sup>th</sup>			
20 <sup>th</sup>			
21 <sup>st</sup>			
22 <sup>nd</sup>			
23 <sup>rd</sup>			
24 <sup>th</sup>			
25 <sup>th</sup>			
26 <sup>th</sup>			
27 <sup>th</sup>			
28 <sup>th</sup>			
29 <sup>th</sup>			
30 <sup>th</sup>			

See Guide Book Page 3

### Daily Chemical Solution Usage Log Card\*

Chemical Pump Settings:      Speed \_\_\_\_\_ Stroke \_\_\_\_\_ Month/Year \_\_\_\_\_

Date	Water Prod. (From Prod. Card)	Chlorine Solution Used	Chlorine Used per _____ water produced	Any Cl <sub>2</sub> Dosage Failures & Duration	Fluoride Solution Used	Fluoride Used per _____ gal water produced
1 <sup>st</sup>				yes/no		
2 <sup>nd</sup>				yes/no		
3 <sup>rd</sup>				yes/no		
4 <sup>th</sup>				yes/no		
5 <sup>th</sup>				yes/no		
6 <sup>th</sup>				yes/no		
7 <sup>th</sup>				yes/no		
8 <sup>th</sup>				yes/no		
9 <sup>th</sup>				yes/no		
10 <sup>th</sup>				yes/no		
11 <sup>th</sup>				yes/no		
12 <sup>th</sup>				yes/no		
13 <sup>th</sup>				yes/no		
14 <sup>th</sup>				yes/no		
15 <sup>th</sup>				yes/no		

See Guide Book Page 3

Date	Water Prod. (From Prod. Card)	Chlorine Solution Used	Chlorine Used per _____ water produced	Any Cl <sub>2</sub> Dosage Failures & Duration	Fluoride Solution Used	Fluoride Used per _____ gal water produced
16 <sup>th</sup>				yes/no		
17 <sup>th</sup>				yes/no		
18 <sup>th</sup>				yes/no		
19 <sup>th</sup>				yes/no		
20 <sup>th</sup>				yes/no		
21 <sup>st</sup>				yes/no		
22 <sup>nd</sup>				yes/no		
23 <sup>rd</sup>				yes/no		
24 <sup>th</sup>				yes/no		
25 <sup>th</sup>				yes/no		
26 <sup>th</sup>				yes/no		
27 <sup>th</sup>				yes/no		
28 <sup>th</sup>				yes/no		
29 <sup>th</sup>				yes/no		
30 <sup>th</sup>				yes/no		
31 <sup>st</sup>				yes/no		

See Guide Book Page 3

### Daily Chemical Solution Usage Log Card Other\*

Chemical Pump Settings: Speed \_\_\_\_\_ Stroke \_\_\_\_\_ Month/Year \_\_\_\_\_

Date	Water Prod. (From Prod. Card)	Solution Used	Solution Used Per _____ gal. Water Produced	Test Results Raw & Treated	Backwash meter reading and/or cycles
16 <sup>th</sup>				yes/no	
17 <sup>th</sup>				yes/no	
18 <sup>th</sup>				yes/no	
19 <sup>th</sup>				yes/no	
20 <sup>th</sup>				yes/no	
21 <sup>st</sup>				yes/no	
22 <sup>nd</sup>				yes/no	
23 <sup>rd</sup>				yes/no	
24 <sup>th</sup>				yes/no	
25 <sup>th</sup>				yes/no	
26 <sup>th</sup>				yes/no	
27 <sup>th</sup>				yes/no	
28 <sup>th</sup>				yes/no	
29 <sup>th</sup>				yes/no	
30 <sup>th</sup>				yes/no	
31 <sup>st</sup>				yes/no	

See Guide Book Page 3 & 4

Date	Water Prod. (From Prod. Card)	Solution Used	Solution Used per _____ gal. Water Produced	Test Results Raw & Treated	Backwash meter reading and/or cycles
16 <sup>th</sup>				yes/no	
17 <sup>th</sup>				yes/no	
18 <sup>th</sup>				yes/no	
19 <sup>th</sup>				yes/no	
20 <sup>th</sup>				yes/no	
21 <sup>st</sup>				yes/no	
22 <sup>nd</sup>				yes/no	
23 <sup>rd</sup>				yes/no	
24 <sup>th</sup>				yes/no	
25 <sup>th</sup>				yes/no	
26 <sup>th</sup>				yes/no	
27 <sup>th</sup>				yes/no	
28 <sup>th</sup>				yes/no	
29 <sup>th</sup>				yes/no	
30 <sup>th</sup>				yes/no	
31 <sup>st</sup>				yes/no	

See Guide Book Page 3 & 4

### Daily Storage Tank Water Level Log Card\*

Tank No.: \_\_\_\_\_

Month/Year \_\_\_\_\_ Normal Operational Range of Tank Levels (High & Low) \_\_\_\_\_

Date	Water Level (in ft.)	Action Taken	System Pressure (at tank)	Time of Reading
1 <sup>st</sup>				
2 <sup>nd</sup>				
3 <sup>d</sup>				
4 <sup>th</sup>				
5 <sup>th</sup>				
6 <sup>th</sup>				
7 <sup>th</sup>				
8 <sup>th</sup>				
9 <sup>th</sup>				
10 <sup>th</sup>				
11 <sup>th</sup>				
12 <sup>th</sup>				
13 <sup>th</sup>				
14 <sup>th</sup>				
15 <sup>th</sup>				

See Guide Book Page 3 & 4

Date	Water Level (in ft.)	Action Taken	System Pressure (at tank)	Time of Reading
16 <sup>th</sup>				
17 <sup>th</sup>				
18 <sup>th</sup>				
19 <sup>th</sup>				
20 <sup>th</sup>				
21 <sup>st</sup>				
22 <sup>nd</sup>				
23 <sup>rd</sup>				
24 <sup>th</sup>				
25 <sup>th</sup>				
26 <sup>th</sup>				
27 <sup>th</sup>				
28 <sup>th</sup>				
29 <sup>th</sup>				
30 <sup>th</sup>				
31 <sup>st</sup>				

See Guide Book Page 3 & 4

**Daily Storage Tank Water Level Log Card\***

Tank No.: \_\_\_\_\_

Month/Year \_\_\_\_\_ Normal Operational Range of Tank Levels (High & Low)

Date	Water Level (in ft.)	System Pressure (at tank)	Time of Reading	Action Taken
1 <sup>st</sup>				
2 <sup>nd</sup>				
3 <sup>rd</sup>				
4 <sup>th</sup>				
5 <sup>th</sup>				
6 <sup>th</sup>				
7 <sup>th</sup>				
8 <sup>th</sup>				
9 <sup>th</sup>				
10 <sup>th</sup>				
11 <sup>th</sup>				
12 <sup>th</sup>				
13 <sup>th</sup>				
14 <sup>th</sup>				
15 <sup>th</sup>				

See Guide Book Page 3 & 4

Date	Water Level (in ft.)	System Pressure (at tank)	Time of Reading	Action Taken
16 <sup>th</sup>				
17 <sup>th</sup>				
18 <sup>th</sup>				
19 <sup>th</sup>				
20 <sup>th</sup>				
21 <sup>st</sup>				
22 <sup>nd</sup>				
23 <sup>rd</sup>				
24 <sup>th</sup>				
25 <sup>th</sup>				
26 <sup>th</sup>				
27 <sup>th</sup>				
28 <sup>th</sup>				
29 <sup>th</sup>				
30 <sup>th</sup>				
31 <sup>st</sup>				

See Guide Book Page 3 & 4

**Daily Chemical Feed Pump Log Card\***

Month/Year: \_\_\_\_\_

Dosage Calculation =  $(a \times b)/c = d$  (Make sure to include units of measurement.)

Day	Concentration of Chemical Solution (a)	Volume of Solution Pumped (b)	Volume of Water Treated (c)	Calculated Dosage (mg/L) (d)	Expected Dosage
1 <sup>st</sup>					
2 <sup>nd</sup>					
3 <sup>rd</sup>					
4 <sup>th</sup>					
5 <sup>th</sup>					
6 <sup>th</sup>					
7 <sup>th</sup>					
8 <sup>th</sup>					
9 <sup>th</sup>					
10 <sup>th</sup>					
11 <sup>th</sup>					
12 <sup>th</sup>					
13 <sup>th</sup>					
14 <sup>th</sup>					
15 <sup>th</sup>					

See Guide Book Page 4

Day	Concentration of Chemical Solution (a)	Volume of Solution Pumped (b)	Volume of Water Treated (c)	Calculated Dosage (mg/L) (d)	Expected Dosage
16 <sup>h</sup>					
17 <sup>h</sup>					
18 <sup>th</sup>					
19 <sup>h</sup>					
20					
21 <sup>st</sup>					
22 <sup>nd</sup>					
23 <sup>rd</sup>					
24 <sup>th</sup>					
25 <sup>th</sup>					
26 <sup>th</sup>					
27 <sup>th</sup>					
28 <sup>th</sup>					
29 <sup>th</sup>					
30 <sup>th</sup>					
31 <sup>st</sup>					

See Guide Book Page 4

### Daily Chlorine Residual Log Card\*

Month/Year: \_\_\_\_\_

Location: \_\_\_\_\_

Day	Chlorine Residual (in mg/L) at Point of Application Target Level ____ mg/L to ____ mg/L	Chlorine Residual (in mg/L) in Distribution System (include sample location)	Notes or Comments
1 <sup>st</sup>			
2 <sup>nd</sup>			
3 <sup>rd</sup>			
4 <sup>th</sup>			
5 <sup>th</sup>			
6 <sup>th</sup>			
7 <sup>th</sup>			
8 <sup>th</sup>			
9 <sup>th</sup>			
10 <sup>th</sup>			
11 <sup>th</sup>			
12 <sup>th</sup>			
13 <sup>th</sup>			
14 <sup>th</sup>			

See Guide Book Page 4

Day	Chlorine Residual (in mg/L) at Point of Application Target Level ____ mg/L to ____ mg/L	Chlorine Residual (in mg/L) in Distribution System (include sample location)	Notes or Comments
15 <sup>th</sup>			
16 <sup>th</sup>			
17 <sup>th</sup>			
18 <sup>th</sup>			
19 <sup>th</sup>			
20 <sup>th</sup>			
21 <sup>st</sup>			
22 <sup>nd</sup>			
23 <sup>rd</sup>			
24 <sup>th</sup>			
25 <sup>th</sup>			
26 <sup>th</sup>			
27 <sup>th</sup>			
28 <sup>th</sup>			
29 <sup>th</sup>			
30 <sup>th</sup>			
31 <sup>st</sup>			

See Guide Book Page 4

**Daily Booster Pump Log Card\***      Month/Year: \_\_\_\_\_

Day	Are Pump Operating Times Equalized?	Meter Readings		Pressure Gauge Readings		
		Run Time	Starts	Suction Side	Discharge Side	Pump on/off
1 <sup>st</sup>	Yes/No					
2 <sup>nd</sup>	Yes/No					
3 <sup>rd</sup>	Yes/No					
4 <sup>th</sup>	Yes/No					
5 <sup>th</sup>	Yes/No					
6 <sup>th</sup>	Yes/No					
7 <sup>th</sup>	Yes/No					
8 <sup>th</sup>	Yes/No					
9 <sup>th</sup>	Yes/No					
10 <sup>th</sup>	Yes/No					
11 <sup>th</sup>	Yes/No					
12 <sup>th</sup>	Yes/No					
13 <sup>th</sup>	Yes/No					
14 <sup>th</sup>	Yes/No					
15 <sup>th</sup>	Yes/No					

See Guide Book Page 4

Day	Are Pump Operating Times Equalized?	Meter Readings		Pressure Gauge Readings		
		Run Time	Starts	Suction Side	Discharge Side	Pump on/off
16 <sup>th</sup>	Yes/No					
17 <sup>th</sup>	Yes/No					
18 <sup>th</sup>	Yes/No					
19 <sup>th</sup>	Yes/No					
20 <sup>th</sup>	Yes/No					
21 <sup>st</sup>	Yes/No					
22 <sup>nd</sup>	Yes/No					
23 <sup>rd</sup>	Yes/No					
24 <sup>th</sup>	Yes/No					
25 <sup>th</sup>	Yes/No					
26 <sup>th</sup>	Yes/No					
27 <sup>th</sup>	Yes/No					
28 <sup>th</sup>	Yes/No					
29 <sup>th</sup>	Yes/No					
30 <sup>th</sup>	Yes/No					
31 <sup>st</sup>	Yes/No					

See Guide Book Page 4

### Daily Fluoride Concentration Log Card\*

Predetermined Concentration: \_\_\_\_\_ Month/Year: \_\_\_\_\_  
 Sample Point Location: \_\_\_\_\_

Day	Fluoride Concentration in Distribution System	Adjustment Needed +/-	Notes or Comments
1 <sup>st</sup>			
2 <sup>nd</sup>			
3 <sup>rd</sup>			
4 <sup>th</sup>			
5 <sup>th</sup>			
6 <sup>th</sup>			
7 <sup>th</sup>			
8 <sup>th</sup>			
9 <sup>th</sup>			
10 <sup>th</sup>			
11 <sup>th</sup>			
12 <sup>th</sup>			
13 <sup>th</sup>			
14 <sup>th</sup>			
15 <sup>th</sup>			

See Guide Book Page 4

Day	Fluoride Concentration in Distribution System	Adjustment Needed +/-	Notes or Comments
16 <sup>th</sup>			
17 <sup>th</sup>			
18 <sup>th</sup>			
19 <sup>th</sup>			
20 <sup>th</sup>			
21 <sup>st</sup>			
22 <sup>nd</sup>			
23 <sup>rd</sup>			
24 <sup>th</sup>			
25 <sup>th</sup>			
26 <sup>th</sup>			
27 <sup>th</sup>			
28 <sup>th</sup>			
29 <sup>th</sup>			
30 <sup>th</sup>			
31 <sup>st</sup>			

See Guide Book Page 4

### Daily Well Pump Log Card\*

Month/Year: \_\_\_\_\_

Date	Running Time (in Hrs.)	Number of Cycle Starts	Notes or Comments
1 <sup>st</sup>			
2 <sup>nd</sup>			
3 <sup>rd</sup>			
4 <sup>th</sup>			
5 <sup>th</sup>			
6 <sup>th</sup>			
7 <sup>th</sup>			
8 <sup>th</sup>			
9 <sup>th</sup>			
10 <sup>th</sup>			
11 <sup>th</sup>			
12 <sup>th</sup>			
13 <sup>th</sup>			
14 <sup>th</sup>			
15 <sup>th</sup>			

See Guide Book Page 5

Date	Running Time (in Hrs.)	Number of Cycle Starts	Notes or Comments
16 <sup>th</sup>			
17 <sup>th</sup>			
18 <sup>th</sup>			
19 <sup>th</sup>			
20 <sup>th</sup>			
21 <sup>st</sup>			
22 <sup>nd</sup>			
23 <sup>rd</sup>			
24 <sup>th</sup>			
25 <sup>th</sup>			
26 <sup>th</sup>			
27 <sup>th</sup>			
28 <sup>th</sup>			
29 <sup>th</sup>			
30 <sup>th</sup>			
31 <sup>st</sup>			

See Guide Book Page 5

**Daily Instrumentation Equipment Check Log Card\***  
**Type of Equipment:** \_\_\_\_\_ **Date:** \_\_\_\_\_

- Check to make sure the instrument is working—input/output signal.
- Check to make sure proper flow is going to the instrument.

**Per Manufacturer Specifications:**

(Review operation manual and set the following per recommendations. Use this list for daily checks.)

<b>Equipment Check</b>	<b>Operation Manual Settings Notes</b>
<i>Verify all signals.</i>	
<i>Calibrate input/output.</i>	
<i>Clean as recommended.</i>	
<i>Replace all standby batteries/power (as needed).</i>	

See Guide Book Page 5

**Other Instrumentation Equipment Notes or Comments**

---



---



---



---



---



---



---



---



---



---

See Guide Book Page 5

### Customer Complaint Log Card\*

Date	Questions, Concerns, or Potential Problems	Customer Name and Information	Person Assigned/ Action Taken	Compliant Resolved/ Researched
	1.  <i>Time Complaint Made</i> _____			<i>Time Resolve</i> _____
	2.  <i>Time Complaint Made</i> _____			<i>Time Resolved</i> _____

See Guide Book Page 5

Date	Questions, Concerns, or Potential Problems	Customer Name and Information	Person Assigned/ Action Taken	Compliant Resolved/ Researched
	1.  <i>Time Complaint Made</i> _____			<i>Time Resolved</i> _____
	2.  <i>Time Complaint Made</i> _____			<i>Time Resolved</i> _____

See Guide Book Page 5

### Water System Telephone Threat Identification Checklist\*

<p><b>1. Types of Tampering/Threat</b></p> <ul style="list-style-type: none"> <li>• Contamination</li> <li>• Biological</li> <li>• Chemical</li> <li>• Threat to tamper</li> <li>• Bombs, explosives, etc.</li> <li>• Other (explain)</li> </ul>	<p><b>2. Call Received By (Name, Address, and Telephone Number)</b></p> <p>Date &amp; Time of Call Received:</p>
<p><b>3. Location of Tampering</b></p> <ul style="list-style-type: none"> <li>• Distribution Line</li> <li>• Water Storage Facilities</li> <li>• Treatment Plant</li> <li>• Raw Water Source</li> <li>• Treatment Chemicals</li> <li>• Other</li> </ul>	<p><b>4. Contaminant Source and Quantity:</b></p> <p>Date and Time of Tampering/Threat:</p> <p>Caller's Name/Alias, Address, and Telephone Number:</p>
<p><b>5. Is the Connection Clear?</b> (could it have been a wireless or cell phone)</p>	<p><b>6. Is the Caller (check all that apply)</b></p> <ul style="list-style-type: none"> <li>• Male</li> <li>• Female</li> <li>• Impolite</li> <li>• Illiterate</li> <li>• Well Spoken</li> <li>• Irrational</li> <li>• Incoherent</li> </ul>

**See Guide Book Page 5**

<p><b>7. Is the Caller's Voice (check all that apply):</b></p> <ul style="list-style-type: none"> <li>• Soft</li> <li>• Slurred</li> <li>• Deep</li> <li>• Old</li> <li>• Calm</li> <li>• Loud</li> <li>• Nasal</li> <li>• High</li> <li>• Angry</li> <li>• Laughing</li> <li>• Clear</li> <li>• Cracking</li> <li>• Slow</li> <li>• Crying</li> <li>• Lispering</li> <li>• Excited</li> <li>• Rapid</li> <li>• Normal</li> <li>• Stuttering</li> <li>• Young</li> </ul>
<p><b>8. Are There Background Noises?</b></p> <ul style="list-style-type: none"> <li>• Street noises (what kind?) _____</li> <li>• Machinery (what type?) _____</li> <li>• Voices (describe) _____</li> <li>• Children (describe) _____</li> <li>• Animals (what kind?) _____</li> <li>• Computer Keyboard, Office _____</li> <li>• Motors (describe) _____</li> <li>• Music (what kind?) _____</li> <li>• Other _____</li> </ul>

**See Guide Book Page 5**

DAILY	DAILY	DAILY	DAILY
-------	-------	-------	-------

**Daily Security Checklist\***

Date: \_\_\_\_\_

- Hatches – closed, locked
- Doors – closed, locked
- Windows - closed, intact, locked
- Gates - closed, locked
- Fences - intact
- Well caps, seals, & vents - intact, sealed
- Signs - visible, in good repair
- Lights - working, available
- Alarms - on, functioning
- Work needed:

---



---



---

See Guide Book Page 5

DAILY	DAILY	DAILY	DAILY
-------	-------	-------	-------

**Other Notes and Comments**

---



---



---



---



---



---



---



---

WEEKLY	WEEKLY	WEEKLY	WEEKLY
--------	--------	--------	--------

### **Recommended Weekly Operational Duties**

- Inspect chlorine and fluoride testing equipment.
- Clean pump house and grounds. Make sure fire hydrants are accessible.
- Record pumping rate for each well or source water pump.
- Conduct weekly security check.
  - *Inspect all pump house plumbing for leaks.*
  - *Check all sump pumps for proper operation.*
  - *Check all station alarms.*
  - *Check backup power source to ensure it will operate when needed.*
  - *Inspect fencing and gates.*

See Guide Book Pages 6

WEEKLY	WEEKLY	WEEKLY	WEEKLY
--------	--------	--------	--------

### **Weekly Chemical Equipment Testing Log Card\***

Equipment: \_\_\_\_\_ Month/Year: \_\_\_\_\_

Week (Date)	Is Equipment Calibrated Properly?	Are Reagents Clearly Marked and Safely Stored?	Are Reagents Expired?	Amount of Reagent on Hand	Notes or Comments
1 <sup>st</sup>	Yes/No	Yes/No	Yes/No		
2 <sup>nd</sup>	Yes/No	Yes/No	Yes/No		
3 <sup>rd</sup>	Yes/No	Yes/No	Yes/No		
4 <sup>th</sup>	Yes/No	Yes/No	Yes/No		
5 <sup>th</sup>	Yes/No	Yes/No	Yes/No		

See Guide Book Page 6

### Weekly Chemical Equipment Testing Log Card\*

Equipment \_\_\_\_\_ Month/Year: \_\_\_\_\_

Week (Date)	Is Equipment Calibrated Properly?	Are Reagents Clearly Marked and Safely Stored?	Are Reagents Expired?	Amount of Reagent on Hand	Notes or Comments
1 <sup>st</sup>	Yes/No	Yes/No	Yes/No		
2 <sup>nd</sup>	Yes/No	Yes/No	Yes/No		
3 <sup>rd</sup>	Yes/No	Yes/No	Yes/No		
4 <sup>th</sup>	Yes/No	Yes/No	Yes/No		
5 <sup>th</sup>	Yes/No	Yes/No	Yes/No		

See Guide Book Page 6

### Weekly Cleanliness Log Card\*

Month/Year: \_\_\_\_\_

Week (Date)	Are Pump House and Grounds Clean?	Are Fire Hydrants Accessible?	Notes or Comments
1 <sup>st</sup>	Yes/No	Yes/No	
2 <sup>nd</sup>	Yes/No	Yes/No	
3 <sup>rd</sup>	Yes/No	Yes/No	
4 <sup>th</sup>	Yes/No	Yes/No	
5 <sup>th</sup>	Yes/No	Yes/No	

See Guide Book Pages 6

### Weekly Cleanliness Log Card\*

Month/Year: \_\_\_\_\_

Week (Date)	Are Pump House and Grounds Clean?	Are Fire Hydrants Accessible?	Notes or Comments
1 <sup>st</sup>	Yes/No	Yes/No	
2 <sup>nd</sup>	Yes/No	Yes/No	
3 <sup>rd</sup>	Yes/No	Yes/No	
4 <sup>th</sup>	Yes/No	Yes/No	
5 <sup>th</sup>	Yes/No	Yes/No	

See Guide Book Pages 6

### Weekly Pumping Rate Log Card\*

Well: \_\_\_\_\_ Month/Year: \_\_\_\_\_

Week (Date)	Pumping Rate/Flow	Notes or Comments
1 <sup>st</sup>		
2 <sup>nd</sup>		
3 <sup>rd</sup>		
4 <sup>th</sup>		
5 <sup>th</sup>		

See Guide Book Page 6

### Weekly Pumping Rate Log Card\*

Well: \_\_\_\_\_ Month/Year: \_\_\_\_\_

Week (Date)	Pumping Rate/Flow	Notes or Comments
1 <sup>st</sup>		
2 <sup>nd</sup>		
3 <sup>rd</sup>		
4 <sup>th</sup>		
5 <sup>th</sup>		

See Guide Book Page 6

### Weekly Security Check Log Card\*

Month/Year: \_\_\_\_\_

Week (Date)	Are Security Measures in Good Condition?	Repairs/Changes	Notes
1 <sup>st</sup>	Yes/No		
2 <sup>nd</sup>	Yes/No		
3 <sup>rd</sup>	Yes/No		
4 <sup>th</sup>	Yes/No		
5 <sup>th</sup>	Yes/No		

See Guide Book Page 6

### Weekly Security Check Log Card\*

Month/Year: \_\_\_\_\_

Week (Date)	Are Security Measures in Good Condition?	Repairs/Changes	Notes
1st	Yes/No		
2nd	Yes/No		
3rd	Yes/No		
4th	Yes/No		
5th	Yes/No		

See Guide Book Page 6

### Other Notes and Comments

---



---



---



---



---



---



---



---



---



---

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

### ***Recommended Monthly Operational Duties***

- Read electric meter at pump house and record.
- Take appropriate monthly water quality samples.
- Check and record static and pumping levels of each well.
- Read all customer meters and compare against total water produced for the month.
- Inspect well heads.
- Lubricate locks.
- Check on-site readings against lab results.
- Confirm submittal of monthly reports.

See Guide Book Page 7

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

### ***Monthly Electric Meter Log Card\****

*Year:*

<b><i>Month (Date)</i></b>	<b><i>Electric Meter Reading</i></b>	<b><i>Monthly Water Production (if pumping is major use of energy)</i></b>	<b><i>Notes or Comments</i></b>
<b><i>Jan.</i></b>			
<b><i>Feb.</i></b>			
<b><i>March</i></b>			

See Guide Book Page 7

**Monthly Electric Meter Log Card\***      Year: \_\_\_\_\_

Month (Date)	Electric Meter Reading	Monthly Water Production (if pumping is major use of energy)	Notes or Comments
<i>April</i>			
<i>May</i>			
<i>June</i>			

See Guide Book Page 7

**Monthly Electric Meter Log Card\***      Year: \_\_\_\_\_

Month (Date)	Electric Meter Reading	Monthly Water Production (if pumping is major use of energy)	Notes or Comments
<i>July</i>			
<i>Aug.</i>			
<i>Sept.</i>			

See Guide Book Page 7

**Monthly Electric Meter Log Card\***      Year: \_\_\_\_\_

Month (Date)	Electric Meter Reading	Monthly Water Production (if pumping is major use of energy)	Notes or Comments
<b>Oct.</b>			
<b>Nov.</b>			
<b>Dec.</b>			

See Guide Book Page 7

**Monthly Water Quality Sampling Log Card\***      Year: \_\_\_\_\_

Month	Take Coliform Sample (*)	Take Other Samples (*)	Notes or Comments
<b>Jan.</b>			
<b>Feb.</b>			
<b>Mar.</b>			
<b>Apr.</b>			
<b>May</b>			
<b>June</b>			
<b>July</b>			
<b>Aug.</b>			
<b>Sept.</b>			
<b>Oct.</b>			
<b>Nov.</b>			
<b>Dec.</b>			

See Guide Book Page 7

**Monthly Water Quality Sampling Log Card\***

Year: \_\_\_\_\_

Month	Take Coliform Sample (*)	Take Other Samples (*)	Notes or Comments
Jan.			
Feb.			
Mar.			
Apr.			
May			
June			
July			
Aug.			
Sept.			
Oct.			
Nov.			
Dec.			

See Guide Book Page 7

**Monthly Static (S) and Pumping (P) Level Log Card\***

Well: \_\_\_\_\_ Year: \_\_\_\_\_

Month	S & P Level (in ft)	Recharge Time	Notes or Comments
<b>Jan.</b>	S:		
	P:		
<b>Feb.</b>	S:		
	P:		
<b>March</b>	S:		
	P:		
<b>April</b>	S:		
	P:		
<b>May</b>	S:		
	P:		
<b>June</b>	S:		
	P:		

See Guide Book Page 7

**Monthly Static (S) and Pumping (P) Level Log Card cont.\***

Well: \_\_\_\_\_ Year: \_\_\_\_\_

Month (Date)	S & P Level (in ft)	Recharge Time	Notes or Comments
<i>July</i>	S:		
	P:		
<i>Aug.</i>	S:		
	P:		
<i>Sept.</i>	S:		
	P:		
<i>Oct.</i>	S:		
	P:		
<i>Nov.</i>	S:		
	P:		
<i>Dec.</i>	S:		
	P:		

See Guide Book Page 7

**Other Notes and Comments**

---



---



---



---



---



---



---



---



---



---

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

**Recommended January Operational Duties**

- Overhaul chemical feed pumps (O rings, check valves, and diaphragms).
- Inspect and clean chemical feed lines and solution tanks.
- Calibrate chemical feed pumps after overhaul.
- Begin Safety Equipment Repair Log. Maintain log continuously throughout the year.
- Operate all valves inside the treatment plant and pump house. Maintain log continuously throughout the year.
- Review emergency response plans.

See Guide Book Pages 8

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

**January Task Log Card\***      Feed Pump: \_\_\_\_\_      Year: \_\_\_\_\_

<b>Task</b>	<b>Date Completed</b>	<b>Notes or Comments</b>
<b>Overhaul chemical feed pumps:</b>		
<i>Feeder head cleaned.</i>		
<i>O rings and valves checked for wear.</i>		
<i>Worn-out parts replaced (e.g., diaphragms).</i>		
<b>Inspect and clean:</b>		
<i>Chemical feed lines.</i>		
<i>Solution tanks.</i>		
<i>Calibrate chemical feed pumps after overhaul.</i>		

See Guide Book Pages 8

**Other Feed Pump Notes or Comments\***

<b>Maintenance Needs:</b>
<b>Supplier Information:</b>
<b>Age of Equipment:</b>
<b>Changes or Repairs:</b>

See Guide Book Page 8

**Safety Equipment Repair Log\***

Year: \_\_\_\_\_

<b>Date</b>	<b>Equipment:</b> (SCBA, air monitor, fire extinguisher, etc.)	<b>Maintenance or Repair Completed:</b> (calibrated, cleaned, etc.)	<b>Notes or Comments:</b>

See Guide Book Page 8

<b>Date</b>	<b>Equipment:</b> <i>(SCBA, air monitor, fire extinguisher, etc.)</i>	<b>Maintenance or Repair Completed:</b> <i>(calibrated, cleaned, etc.)</i>	<b>Notes or Comments:</b>

See Guide Book Page 8

**Valve Log Card\***

Year: \_\_\_\_\_

*When exercising the valves, be sure to record the time, type of valve, if the valve functions properly, and valve position.*

<b>Date</b>	<b>Time</b>	<b>Valve Number</b>	<b>Location</b>	<b>Type: (gate, plug, etc.)</b>	<b>Position: (open full, open partial, or closed; # turns)</b>	<b>Comments: (ok, repairs needed, will not seat, etc.)</b>

See Guide Book Page 8

Date	Time	Valve Number	Location	Type: (gate, plug, etc.)	Position: (open full, open partial, or closed; # turns)	Comments: (ok, repairs needed, will not seat, etc.)

See Guide Book Page 8

***Recommended February Operational Duties***

- Inspect chemical safety equipment and repair or replace as needed.
- Operate all valves inside the treatment plant and pump house.

See Guide Book Page 8

**February Task Log Card\***

Year: \_\_\_\_\_

<b>Task</b>	<b>Date Completed</b>	<b>Number and Direction of Turns</b>	<b>Notes or Comments</b>
<i>Check chemical safety equipment and repair or replace as needed.</i>		<i>Not Applicable</i>	
<i>Operate all valves inside the treatment plant and pump house.</i>			

See Guide Book Page 8

**Other Notes or Comments**

---



---



---



---



---



---



---



---



---

### ***Recommended March Operational Duties***

- Inspect, clean, and repair control panels in pump house and treatment plant.
- Exercise half of all mainline valves.

See Guide Book Page 9

### ***March Task Log Card\****

Year: \_\_\_\_\_

<b><i>Task</i></b>	<b><i>Date Completed</i></b>	<b><i>Valves Exercised</i></b>	<b><i>Condition of Valves</i></b>	<b><i>Date Scheduled for Repair</i></b>	<b><i>Number and Direction of Turns to Close</i></b>
<b><i>Inspect, clean, and repair control panels in pump house and treatment plant.</i></b>		<b><i>Not Applicable</i></b>	<b><i>Not Applicable</i></b>		<b><i>Not Applicable</i></b>
<b><i>Exercise half of all mainline valves.</i></b>					

See Guide Book Page 9

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Other Notes or Comments***

---

---

---

---

---

---

---

---

---

---

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Recommended April Operational Duties***

- **Inspect and clean chemical feed lines and solution tanks.**
- **Calibrate chemical feed pumps.**

**See Guide Book Page 9**

**April Task Log Card\***

Year: \_\_\_\_\_

<b>Task</b>	<b>Date Completed</b>	<b>Notes or Comments</b>
<i>Exercise/check all fire hydrant valves.</i>		
<i>Inspect and clean:</i>		
<i>Chemical feed lines</i>		
<i>Solution tanks</i>		
<i>Calibrate chemical feed pumps.</i>		

See Guide Book Page 9

**Other Notes or Comments**

---



---



---



---



---



---



---



---



---



---

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

### **Recommended May Operational Duties**

- Inspect storage tanks for defects and sanitary deficiencies.
- Clean storage tanks if necessary.

See Guide Book Page 27 & 28

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

### **May Task Log\***

Year: \_\_\_\_\_

Task	Date Completed	Notes or Comments
<i>Inspect Storage</i> _____ <i>Tank #</i>		
<i>Check vents and screens.</i>		
<i>Check water level measuring devices.**</i>		
<i>Check hatch seals/locks.**</i>		
<i>Check for deterioration.</i>		
<i>Inspect Storage</i> _____ <i>Tank #</i>		
<i>Check vents and screens.</i>		
<i>Check water level measuring devices.**</i>		
<i>Check hatch seals/locks.**</i>		
<i>Check for deterioration.</i>		
<i>Clean Storage Tanks.</i>		

See Guide Book Pages 9 & 10

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Other Notes or Comment***

---



---



---



---



---



---



---



---



---



---

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Recommended June Operational Duties***

- Flush the distribution system and exercise/check all fire hydrant valves.
- Perform preventive maintenance on treatment plant and pump house buildings.

### June Task Log Card\*

Year: \_\_\_\_\_

Task	Date Completed	Notes or Comments
<i>Flush the distribution system</i>		
<i>Paint:</i>		
<i>Plant piping</i>		
<i>Buildings</i>		
<i>Tanks</i>		
<i>Safely store:</i>		
<i>Pipes</i>		
<i>Plumbing fittings</i>		
<i>Chemicals</i>		
<i>Tools</i>		
<i>Check fan operation</i>		

See Guide Book Page 10

### Other Notes or Comments

---



---



---



---



---



---



---



---



---



---

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

**Recommended July Operational Duties**

- Inspect and clean chemical feed lines and solution tanks.
- Calibrate chemical feed pumps.

See Guide Book Page 11

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

**July Task Log Card\***

Year: \_\_\_\_\_

<b>Task</b>	<b>Date Completed</b>	<b>Notes or Comments</b>
<b>Inspect and clean:</b>		
<b>Chemical feed lines</b>		
<b>Solution tanks</b>		
<b>Calibrate chemical feed pumps</b>		

See Guide Book Page 11

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Other Notes or Comments***

---

---

---

---

---

---

---

---

---

---

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Recommended August Operational Duties***

- Operate all valves inside the treatment plant and pump house.

**August Task Log Card\***

Year: \_\_\_\_\_

<i>Task</i>	<i>Date Completed</i>	<i>Number and Direction of Turns</i>	<i>Notes or Comments</i>
<i>Operate all valves inside the treatment plant and pump house.</i>			

See Guide Book Page 11

**Other Notes or Comments**

---



---



---



---



---



---



---



---



---

### ***Recommended September Operational Duties***

- **Exercise mainline valves that were not exercised in March.**
- **Prepare system for winter operation.**  
This task may be postponed until October or November, based on local conditions.
- **Make sure unnecessary equipment is properly decommissioned.**

See Guide Book Page 11

### ***September Task Log Card\****

Year: \_\_\_\_\_

Task	Date Completed	Valves Exercised	Number of Failures	Date Scheduled for Repair	Direction and Number of Turns to Close
<b><i>Exercise mainline valves that were not exercised in March.</i></b>					
<b><i>Prepare System for Winter Operation</i></b>					
Task	Date Completed	Notes or Comments			
<b><i>Check that all exposed facilities are properly insulated.</i></b>					
<b><i>Check that all heaters are operable.</i></b>					
<b><i>Check that all vents are closed.</i></b>					

See Guide Book Page 11

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Other Notes or Comments***

---

---

---

---

---

---

---

---

---

---

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Recommended October Operational Duties***

- **Inspect and clean chemical feed lines and solution tanks.**
- **Calibrate chemical feed pumps.**

**October Task Log Card\***

Year: \_\_\_\_\_

<i>Task</i>	<i>Date Completed</i>	<i>Notes or Comments</i>
<b>Inspect and clean:</b>		
<b>Chemical feed lines</b>		
<b>Solution tanks</b>		
<b>Calibrate chemical feed pumps</b>		

See Guide Book Page 12

**Other Notes or Comments**

---



---



---



---



---



---



---



---



---



---

**Recommended November Operational Tasks**

- Prepare system for winter operation if not completed in September or October.

See Guide Book Page 12

**November Task Log Card\***

Year: \_\_\_\_\_

<b>Prepare System for Winter Operation</b>		
<b>Task</b>	<b>Date Completed</b>	<b>Notes or Comments</b>
<i>Check that all exposed facilities are properly insulated.</i>		
<i>Check that all heaters are operable.</i>		
<i>Check that all vents are closed.</i>		

See Guide Book Page 12

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Other Notes or Comments***

---

---

---

---

---

---

---

---

---

---

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Recommended December Operational Duties***

- Contact an electrician to check running amps on well pumps.

**December Task Log Card\***

Year: \_\_\_\_\_

<b>Task</b>	<b>Date Completed</b>	<b>Notes or Comments</b>
<i>Contact an electrician to check running amps on well pumps.</i>		

See Guide Book Page 12

**Other Notes or Comments**

---

---

---

---

---

---

---

---

---

---

**Follow-Up Log Card\***

<b>Questions, Concerns, or Potential Problems</b>	<b>Date</b>	<b>Lead Person/Action Plan</b>

<b>Questions, Concerns, or Potential Problems</b>	<b>Date</b>	<b>Lead Person/Action Plan</b>

MONTHLY	MONTHLY	MONTHLY	MONTHLY
---------	---------	---------	---------

***Other Notes or Comments***

---

---

---

---

---

---

---

---

---

---