

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

Mid-Cycle Review Final Report

Provider P.R.I.D.E, INC

Provider Address 3 Maple Street, Taunton

Survey Team Boyd,Michelle; Griffith,Linda; Nolan,Scott;

Date(s) of Review 24-SEP-25 to 30-SEP-25

Mid-Cycle Scope and results :					
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated at Mid-Cycle	Sanction status prior to Mid-Cycle	Combined Results post-Mid-Cycle;	Sanction status post Mid-Cycle
Employment and Day Supports 3 Locations 14 Audits	2 Year License with Mid-Cycle Review	3/14	<input checked="" type="checkbox"/> Eligible for new business <input type="checkbox"/> Ineligible for new business.	2 Year License with Mid-Cycle Review 51/62 (82.26%)	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Employment and Day Supports Areas Needing Improvement on Standards not met:

Indicator #	L1
Indicator	Abuse/neglect training
Area Need Improvement	Seven out of fourteen individuals and/or guardians were not provided with information on how to report alleged abuse. The agency needs to ensure that all individuals and guardians are provided information on how to report abuse and neglect.
Status at mid-cycle	Nine out of fourteen individuals and/or guardians were not provided with information on how to report alleged abuse. The agency needs to ensure that all individuals and guardians are provided information on how to report abuse and neglect.
#met /# rated at mid-cycle	5/14
Rating	NOT MET

Indicator #	L5
Indicator	Safety Plan
Area Need Improvement	At two locations, safety plans were expired; after two years a new one needed to be submitted to the area office. The safety plans expired in November 2023. The new safety plans were sent to the area office for review and approval. The agency must ensure that safety plans are approved by the area office for both locations prior to expiration.
Status at mid-cycle	At the CBDS location, staff had not been trained on the safety plan. During the survey, the agency provided training to the staff on the safety plan for this location.
#met /# rated at mid-cycle	1/2
Rating	NOT MET

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Indicator #	L7
Indicator	Fire Drills
Area Need Improvement	The agency conducted fire drills as required; a written record was not kept marking who was present or not present as is required for safe evacuation. The agency needs to ensure that a written record is kept when conducting fire drills.
Status at mid-cycle	The agency conducted fire drills as required; a written record was kept of who was present.
#met /# rated at mid-cycle	2/2
Rating	MET

Indicator #	L9 (07/21)
Indicator	Safe use of equipment
Area Need Improvement	For eight out of thirteen individuals, an assessment was not completed for individuals on the safe use of equipment, tools and machinery. The agency needs to ensure individuals are assessed and able to utilize equipment and machinery safely.
Status at mid-cycle	For three out of twelve individuals, an assessment was not completed for individuals on the safe use of appliances. The agency needs to ensure individuals are assessed and able to utilize appliances safely.
#met /# rated at mid-cycle	9/12
Rating	NOT MET

Indicator #	L27
Indicator	Pools, hot tubs, etc.
Area Need Improvement	At one location, water safety training was not in place for the staff accompanying individuals while swimming. Water safety assessments were not completed for the individuals that swim. The agency needs to ensure that individuals are assessed for their water safety skills and that the staff

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	who support individuals to swim are trained on water safety.
Status at mid-cycle	At one location, water safety training was not in place for the staff accompanying individuals while swimming. The agency did not have a policy for safe use of swimming pools and other bodies of water. The agency needs to ensure staff are trained in water safety and the agency has a policy for safe use of pools and other bodies of water.
#met /# rated at mid-cycle	0/1
Rating	NOT MET

Indicator #	L49
Indicator	Informed of human rights
Area Need Improvement	For six out of fourteen individuals, individuals and/or guardians were not informed of their human rights and/or how to file a grievance. The agency must ensure that individuals and guardians receive education/information about human rights and the grievance procedure.
Status at mid-cycle	Nine out of fourteen individuals and/ or guardians were not informed of their human rights and/ or how to file a grievance. The agency needs to ensure that individuals and guardian receive education/information about human rights and the grievance procedure.
#met /# rated at mid-cycle	5/14
Rating	NOT MET

Indicator #	L55
Indicator	Informed consent
Area Need Improvement	For nine out of ten individuals who had photographic images published, proper consent was not obtained. The agency must ensure that consents are obtained from competent individuals and their guardians, as well as indicating the intended purpose/use of the photograph on the consent forms.
Status at mid-cycle	For four out of nine individuals who had photographic images published, proper consent was not obtained. The agency needs to ensure that

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	consents are obtained from competent individuals and/or the guardians, as well as indicating the intended purpose/use of the photograph on the consent forms.
#met /# rated at mid-cycle	5/9
Rating	NOT MET

Indicator #	L57
Indicator	Written behavior plans
Area Need Improvement	For one of two individuals with an intensive PBS plan, the plan did not include all required components. The agency must ensure that written intensive PBS plans include all necessary components and approvals.
Status at mid-cycle	One individual had a targeted PBS plan, and it contained all of the required components.
#met /# rated at mid-cycle	1/1
Rating	MET

Indicator #	L60
Indicator	Data maintenance
Area Need Improvement	For one of two individuals with an intensive PBS plan, behavior data was not being collected to determine the efficacy of behavioral interventions. The agency needs to ensure that data collection is consistently completed related to behavior plans and intensive/targeted PBS plans.
Status at mid-cycle	Data was being consistently collected and maintained for the individual's targeted PBS plan.
#met /# rated at mid-cycle	1/1
Rating	MET

Indicator #	L86
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Indicator	Required assessments
Area Need Improvement	For nine individuals, required assessments for the ISP were not submitted within the required timelines. The agency needs to ensure that all required assessments are submitted within the required timelines.
Status at mid-cycle	For seven individuals, required assessments for the ISP were not submitted within the required timelines. The agency needs to ensure that all required assessments are submitted within the required timelines.
#met /# rated at mid-cycle	5/12
Rating	NOT MET

Indicator #	L87
Indicator	Support strategies
Area Need Improvement	For nine individuals, support strategies were either missing or submitted outside of the required timelines. Required support strategies need to be completed within required timelines in preparation for the ISP.
Status at mid-cycle	For six individuals, support strategies were submitted outside of the required timelines. The agency needs to ensure support strategies are completed within the required timelines.
#met /# rated at mid-cycle	6/12
Rating	NOT MET

Indicator #	L88
Indicator	Strategies implemented
Area Need Improvement	For ten individuals, the agency was not collecting data toward the achievement of support strategies. The agency needs to ensure that accomplishments and progress towards meeting ISP support strategies is tracked and measured.
Status at mid-cycle	For ten individuals, the agency was not collecting data on the individuals' progress on ISP support strategies. The agency needs to ensure that

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	progress toward meeting ISP support strategies is being tracked and measured via data collection.
#met /# rated at mid-cycle	4/14
Rating	NOT MET

Indicator #	L91
Indicator	Incident management
Area Need Improvement	At two locations, incidents were not submitted and/ or finalized within the required timelines in HCSIS. The agency needs to ensure incidents are submitted and finalized within the required timelines.
Status at mid-cycle	At two locations, incident reports were not submitted and/or finalized within the required timelines in HCSIS. The agency needs to ensure that incident reports are submitted and finalized within the required timelines.
#met /# rated at mid-cycle	0/2
Rating	NOT MET

Indicator #	L94 (05/22)
Indicator	Assistive technology
Area Need Improvement	Eight individuals were not assessed and/or supported to use assistive technology that could help to increase their independence when there is an identified need. The agency needs to ensure that individuals have assistive technology to maximize independence.
Status at mid-cycle	Eight individuals were not assessed and/or supported to use assistive technology that could help to increase their independence when there is an identified need. The agency needs to ensure that individuals have assistive technology to maximize independence.
#met /# rated at mid-cycle	6/14
Rating	NOT MET