



PROBATION



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The Massachusetts Probation Service

First Cultural Appreciation Day is a great success



Wampanoag Tribal Youths at Barnstable celebration. Left to right: Ciara Hendricks, Amiah Peters, Payton Widdiss-Hendricks, Paris Widdiss-Hendricks (Little Miss Wampanoag) and Cesar Hendricks.



Lowell District Court staff celebrate Cultural Appreciation Day. Left to right: Probation Officer Ineabelle Dominguez, Tevery Nope and Chip Proeung of the Clerk's Office, Probation Officer Katherine Diaz, Khmer musician Sovann Khon, Lowell Police Officer Nadja Peace, Judge Stacey Fortes, Heavey Quinn Academy Irish dancers, Angkor Dance Troupe, Chief Steven Mastandrea, and First Deputy Chief Lydia Todd.



New Bedford Chief Donald Chausse hangs up rainbow flag in front of Bristol County

More than 3,000 people— Probation and Trial Court employees as well as members of the general public—participated in the very first Cultural Appreciation Day celebrated at 83 courts and community corrections centers across the state on September 28, 2017. Of the 83 celebrations, nearly 40 were events open to the general public. Cultural Appreciation Day was conceived by Regional Supervisor Pamerson Ifill and serves as a cornerstone event of MPS's Strategic Plan and its Workforce Diversity and Cultural Competence tactic.

Celebrations featured food, cooking demonstrations, cultural attire, a fashion show, dance, music, art exhibits, poetry, and a Book Talk on *Hillbilly Elegy*. The festivities were kicked off by a group of New Bedford fifth graders who on Wednesday, September 27, visited New Bedford District Court where they presented Judges Bernadette Sabra and Siobhan Foley with flags they made that represented their heritage. Most of the public events occurred on September 28 and were held from noon to 2 pm at the courts and were planned by the more than 120 Cultural Proficiency Champions (CPCs) across the state. Community Corrections Center celebrations featured group art activities and the sharing of cultural music, food, and center clients' presentations on their ethnic heritage. Several of the centers observed this celebration for several days.

"We are working to achieve a racially, ethnically, and gender-diverse workforce that draws from and looks like the communities we serve. The more we understand the lives of those we serve, the more we can do to assist in changing those lives, improve families, and make our communities safer," said Probation Commissioner Edward J. Dolan.

Turn to Page 7 for more coverage on Cultural Appreciation Day.

Four Changing Lives through Literature grads receive full-tuition scholarships

Ben, a graduate of the Changing Lives through Literature (CLTL) Program in Greenfield, a joint initiative of the Greenfield District and Franklin Hampshire courts, said he was "blown away" when he learned that he was one of four recipients of a full-tuition scholarship to Greenfield Community College (GCC) after graduating from CLTL.

The 33-year-old man, who does not want his full name used, said "I had written it off as not an option again. I dropped out of school the second day of junior high school. I was 25 when I went back but then I stopped when my mother got cancer and it became too much after she died. But, Changing Lives through Literature really got my brain fired up. I loved reading and the books and the conversation during the meetings got me thinking. Although, I must admit that I was a little anxious when I first started the program because the district attorney, judges, and probation officers also participated in the sessions. I wondered what they would think of me. It was the lively nature of the conversation, the openness of the people, and the literature that just really sucked me in. I didn't want CLTL to end. It was so exciting."

Ben is now enrolled in business classes at GCC and preparing for mid-terms. Ben and CLTL graduates Jody Cole, Michael Boyer, and Erikah Carter were also afforded the opportunity to attend the school thanks to a collaboration among GCC, Probation, and the Franklin County Opiate Task Force. The Greenfield and Franklin/Hampshire CLTL is one of more than 20 programs across the state that introduces probationers to literature and the power of reading to change the trajectory of their lives, decision making, as well as opening more opportunities for future education and employment to them.

AUTUMN MESSAGE FROM COMMISSIONER ED DOLAN

My fellow MPS Team Members,

Welcome to the autumn edition of *Probation Update*. This is a wonderful time of year—the leaves are turning, the humidity has dropped, and the temperatures have fallen. Autumn is one of my favorite times of year because in addition to cider donuts and pumpkin lattes, it is “back to school” time. The rhythm of our lives changes (along with the traffic) as the children, young adults, and perpetual learners are back in the classroom for another semester of learning and growing. It’s invigorating and inspires all of us to sharpen our pencils, focus up, and accomplish some great things.

This edition of *Probation Update* showcases some of the back to school traditions we share, whether we are students, parents, grandparents, aunts, uncles, and/or neighborhood observers.

Speaking of great things, the various strategic plan teams have really been shaking things up. Just look at this sampling of our accomplishments over the summer:


- Recruited 130 Cultural Proficiency Champions and delivered the first ever Cultural Appreciation Day, which has now gone Trial Court wide!
- Completed our first MPS employee satisfaction survey which has been remarkably instructive. We will be sharing results soon.
- Had our demonstration from Northpointe for a probation electronic case management system on Sept. 21, 2017. We will be initiating a pilot/development process in six courts soon.
- Deployed more Associate Probation Officers to help with intakes and cover courtrooms thereby freeing up Field Probation Officers to focus more on field-based work.
- Settled on VASOR-SOTIPS, for sex offender assessment and initiated a training process.
- Contracted for recertification for our defensive tactics instructors and will begin that process the first week in December.
- Achieved Veterans Administration recognition of success of the MPS Veteran Liaison Initiative. Data shows over a 25 % single-year increase in identified and served Veterans across the system by virtue of the work of the voluntary liaisons in local courts across the state.
- Presented at the American Probation and Parole Association (APPA) Conference this August, putting MPS on the national map. (APPA.org).

There are too many more exciting initiatives to enumerate here, but you get the idea. It is noteworthy that most of this work is being done by folks in the field who research, coordinate, debate, inspire and educate about what’s needed and what works.

We are looking forward to the Trial Court Excellence awards on November 16, 2017 and the on-going MPS Ovation awards, which celebrate only a small bit of the continued great work you all do every day to improve lives and safety in the Commonwealth.

We hope you enjoy a happy and healthy autumn with your family and friends doing whatever you like to do to commemorate the season.

Gratefully,



Edward J. Dolan, Commissioner
The Massachusetts Probation Service (MPS)



Probation Commissioner
Edward J. Dolan

Inside This Edition:



Table of Contents:

Cultural Appreciation Day....	Page 1
CLTL scholarship.....	Page 1
Probation Updates.....	Page 3
Domestic Violence	Page 4
The Hiring Report.....	Page 5
Chiefs Conference.....	Page 5
Graduations.....	Page 6
Community Service.....	Page 7
Retirements.....	Page 8
Charitable Giving.....	Page 9

Probation Updates

Chiefs speak of Cultural Appreciation Day in State of the Judiciary Address

During the Annual State of the Judiciary address last week, Chief Justice Paula Carey lauded the work done on Cultural Appreciation Day with an acknowledgement of Regional Supervisor Pamerson Ifill. Carey reiterated the Trial Court's commitment to addressing issues of racism and unconscious bias.

"We come to our work as persons of all shapes, sizes, and ethnicities. This year, thanks to an amazing initiative conceived by our Probation Department, we just celebrated the strength of our differences with our first Cultural Appreciation Day," Carey told the audience.

Supreme Judicial Court Chief Justice Ralph Gants spoke about his suggestions for criminal justice reform which includes taking steps to reduce recidivism. The address before the Massachusetts Bar Association also happened to be the same day the Massachusetts Senate debated a comprehensive criminal justice reform bill.

Gants spoke of eliminating fees, such as probation fees and court fines, providing reasonable incentives for defendants to seek treatment such as earned time off sentences, and reducing the degree to which a criminal conviction makes it harder to keep a driver's license, get a job, obtain education or find housing. "If we take these steps, then we can finally make a dent in that persistent recidivism rate and reduce the overall crime rate," he said.

Trial Court's outreach session on strategic planning features Probation

Chief Justice Paula Carey and Court Administrator Jonathan Williams hosted the first of three statewide outreach sessions highlighting the progress of the court system's Strategic Plan, Strategic Plan 2.0 at Suffolk Courthouse earlier this month. Chief Justice Paula Carey informed the audience that the plan will be revised every three years.

Williams said race and implicit bias is a top agenda item and improving "user experience and the way we do business" for those that come to the court. "We want to promote public trust," he said.

Commissioner Edward Dolan spoke about addressing probation challenges and integrating its Strategic Plan with the Trial Court's. He spoke of the 32 separate tactics highlighted in MPS's strategic plan, many of which have been accomplished or are in the process of being implemented such as achieving the goal of Probation agencies nationwide of introducing a juvenile risk/need instrument. MPS is also integrating Community Corrections Centers with the Drug Courts and Probation offices, providing data analytics and dashboards on probation trends, enhancing drug testing, and improving onboarding for new Probation employees. Training and certification as Veteran liaisons, Employment Specialists, and Substance Abuse Specialists is now available. There is also better alignment within courthouses, integrating the work of MPS, clerks/registers, judges, security and facilities, Dolan said.

Bristol Probate and Family and New Bedford District Probation provide school supplies



Left to right, front row: Probation Officer (PO) Leanne Potter, Probation Case Specialist (PCS) Liz Cabral-Dipippo, Assistant Chief Probation Officer Laurie Plante, ACPO Krystal Rodriguez, PCS Sarah Serpa, PCS En Fen Li, CPO Michele Mullin. Back row: PO Ryan Lefebvre, ACPO Joyce George, and PO Casey Martin.



Probation Officer Carrinda Houston, APO Rosemary Resendes, Gayle Borden, PO Heather Mitchell, APO Geanne Govanni, ACPO David Branco, Probation Case Specialist Lisa Amaral, ACPO Vicent Godwin, PO Jennifer Foley, PCS Chrissy Monteiro, PO Michael Borden, PO Melissa Gordon, PO Kaya Lopes, APO Drea Krasnianski, APO Sharitza Pena, and Chie Donald Chausse.

Children from struggling families in the Fall River, New Bedford, and Taunton areas got off to a great start to the school year with school supplies such as backpacks, notebooks, pens, crayons, and markers thanks to the Bristol Probate & Family and New Bedford District Court Probation Departments. Bristol Probate & Family Probation conducted a donation drive for school supplies for the School on Wheels program which serves homeless shelters. The P&F staff also helped stuff backpacks and wrote inspirational notes for each of the children who are in grades 3 through 12.

"The backpacks will have an immediate positive impact on the children who received them," Mullin said.

New Bedford Probation gave away school supplies, wiffle ball and bats, hula hoops, and bubbles to 250 children at the National Night Out event. They also raffled off 10 bicycles.

"It was a huge success," said Probation Officer Michael Borden.

MPS host activities that focus on military veterans

In November, the Massachusetts Probation Service (MPS) will offer a special training, *The Vital Role of Veteran Liaisons*, and a first-time breakfast for MPS employees who are military veterans.

The MPS Veterans Liaison initiative has been hugely successful. Roughly 1,400 veterans have been referred to important resources through this initiative, according to Lead Program Manager Diane Richards. Richards said registration is still open for those who want to make a difference in a veteran's life. This professional development opportunity is scheduled for Wednesday, November 15, 10 am—2 pm, at the Massachusetts Probation Service Training Academy in Clinton. This professional development opportunity is for newly identified and standing Veteran Liaisons. The curriculum is designed to highlight established processes and services available and will include a module by the Legal Department on sealing records and expungements, an interactive session between regional and statewide supervisors, a veteran's testimony about his experience with the court system, as well as updated process and referral forms. There will also be a networking lunch where Department of Veteran Services representatives will be available.

The Executive Team of the Office of the Commissioner of Probation is hosting a breakfast for probation employees who are military veterans on Friday, November 10, from 8:30-10:30 am. Thirty-two employees have responded to the invitation. If you are a military veteran and have not signed up to attend the breakfast, you may do so by contacting Thomas Walsh at thomas.walsh@jud.state.ma.us.

October is Domestic Violence Awareness Month

By Corinn Nelson, Statewide Manager of the Victim Services Unit

Domestic violence is a pervasive and life threatening crime that affects people from all walks of life. Domestic violence has no boundaries and affects everyone regardless of gender, age, race, sexual orientation, socio-economic status, religion or education. The number of people experiencing domestic violence is alarming. On average, 24 people per minute are victims of rape, physical violence, or stalking by an intimate partner in the United States. Over the course of one year, that equals 12 million people. This is what that 12 million looks like:

- One in four women is the victim of severe physical violence by an intimate partner while one in seven men experiences severe physical violence by an intimate partner at some point in their lifetime.

- Nationwide, an average of three women are killed by a current or former intimate partner every day.

Victims of rape, physical violence, or stalking by an intimate partner experienced impacts such as fear, concern for their safety, need for medical care, injury, need for housing services, and missing work or school.

- One in 10 women and nearly one in 25 men who have experienced rape, physical violence, or stalking by an intimate partner missed work or school as a result of the abuse.

- Approximately 15.5 million children are exposed to domestic violence every year.

Men exposed to physical abuse, sexual abuse and/or domestic violence as children are almost four times more likely than other men to perpetrate domestic violence as adults.

Domestic Violence Awareness Month is about affirming our commitment to supporting victims and survivors, holding offenders accountable, and being the change that helps end domestic violence! Join the MPS VSU at local events and wear your purple in support! For a listing of local events, please visit http://www.janedoe.org/how_you_can_help/calendar_of_events.

It's important for victims and survivors to know that the abuse is not their fault, they are not alone and that there are resources available to them. If you or someone you know is experiencing domestic violence, please call SAFE-LINK at 1-877-785-2020, the Massachusetts statewide domestic violence toll-free hotline.

If you are supervising a domestic violence offender/probationer/litigant and the victim/survivor needs services, please contact your Victim Services Coordinator (VSC). The VSC can provide advocacy, court accompaniment, safety planning and referrals. The direct line for the VSU is 617-557-0242



The Hiring Report

Haverhill District Chief is MPS's newest Chief Probation Officer



Chief Felipe Romero

Felipe Romero, named Haverhill District Court Chief Probation Officer in August, is the most recently appointed CPO in the Commonwealth. Romero began his duties there on August 28.

Before being named chief at Haverhill District, Romero served as Assistant Chief Probation Officer at Lawrence District Court after transferring from Marlboro District Court where he was promoted to the rank of Assistant Chief in January 2014. Romero began his career as an Essex Juvenile Probation Officer in 1997. He later transferred to Lawrence District Court.

"I am really excited about being the chief at Haverhill District Court and proud of my staff and the good work that they do," Romero said

Romero earned a master's degree in criminal justice from Fitchburg State College and a bachelor's degree in sociology from Worcester State College.

He together with former Suffolk Probate & Family Probation Officer Victor Melendez designed the Challenge Court Coins, a coin that is presented to probationers who graduate from the Specialty Courts—Drug and Veteran courts as well as the Fatherhood and Mothers Programs.

"The Challenge Court Coins are a symbolic memento of the hard work these probationers endured in dealing with issues that led to their court involvement," Romero said. "These coins resemble similar tokens that one would receive after accomplishing a significant milestone in AA/NA groups."

Chief Probation Officers Association meets in Foxborough

The Chief Probation Officers Association's (CPOA) Autumn Leadership Conference had one of the largest attendance turnouts to date of the association's conferences with 81 of the 93 Chiefs in attendance at the October 12 "Inspiring Leadership" event, according to CPOA President and Southern Berkshire Chief Probation Officer Alfred "Alf" Barbalunga. The conference was held at the Lakeview Pavilion in Foxborough.

Court Administrator Jon Williams provided the opening address which featured his top priorities for the Trial Court: converting the court to e-filing paperless court; workforce development, including job training and cultural proficiency and preparing employees to understand cultural, racial, and ethnic issues; and enhancing the efficiency and effectiveness of managing assets and making the most of operational resources.

Four-star General Richard Neal "hit it out of the park," with his talk, "Leadership along the way," according to Barbalunga. The audience of Chiefs showed their interest in Neal's experiences during an engaging Question and Answer session that followed the retired Marine's talk, Barbalunga said.

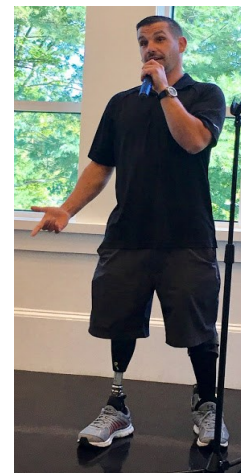
Boston Marathon bombing survivor Marc Fucarile was keynote speaker at the conference. Fucarile, who lost a leg and sustained other injuries during the bombing, presented "A message from a survivor overcoming the obstacles." He returned to the race three years after the catastrophic event to compete as a hand-cyclist.

The conference also featured the presentation of the Jim Minton Excellence Award to this year's recipient, Worcester Probate & Family Chief Probation Officer Marjorie Urseleo. The award is named in honor of Minton, a Brookline District Court Chief Probation Officer who passed away in 2005. Minton was a long-time CPOA member "who faithfully served first as an Executive Board member," Barbalunga said.

To read more about Chief Urseleo's award check out the upcoming ***Congratulations Chronicle***.



Chief Association President Alfred Barbalunga and Court Administrator Jonathan Williams



Boston Marathon Survivor Marc Fucarile

Probation Officers participate and maintain safety at Caribbean Carnival



BMC-Dorchester Probation Officers Nathania Lescouflair and BMC Roxbury Probation Officer Joe Robles.



BMC-Dorchester Probation Officer Deirdre Kerr

Suffolk County Probation Officers maintained a presence and participated in the 46th Annual Boston Caribbean Carnival on August 26.

Each year, Probation Officers work with police to enhance public safety at this event which attracts people from all over the world. For more than a decade, the Boston Police has turned to the Massachusetts Probation Service to assist with crowd control. Regional Administrator Renee Payne helped coordinate a team of Probation Officers and some Assistant Chiefs to assist with this mission.

Probation Officers wear probation shirts as well as patrol and monitor the sidewalks of the parade route, which runs from Martin Luther King Boulevard to Warren Street wending its way down Blue Hill Avenue to Franklin Park in Boston. At least one Probation Officer, Deirdre Kerr of Boston Municipal Court-Dorchester, celebrated West Indian culture this year by participating in the parade donning a beautiful, multi-color costume with feathers.

GRADUATIONS

Norfolk County teens graduate to sobriety

If a child begins using drugs or drinking before the age of 15, their risk of becoming an addict as an adult increases exponentially, according to national statistics.

A group of 13 teenagers, 11 boys and two girls, graduated from Norfolk Juvenile Probation's CHAMP Program--which is an acronym for Clean, Healthy, and Motivated Person-- on Wednesday, October 25, during an informal ceremony held at Norfolk Juvenile's Dedham location at 55 Allied Drive.

This eight-week program helps teenagers who are struggling with substance abuse problems. Program participants learn about the effects of drugs and alcohol, the impact of substance abuse on relationships, family, and friends. They also participate in team building exercises. Participants may be recommended for the program by a Probation Officer or referred by a judge or the Assistant District Attorney as a diversion program. Local schools that catch children using drugs or drinking alcohol may also refer them to the program in lieu of suspension, according to Assistant Chief Probation Officer Teresa Plante, one of three people who conceived this four-year-old program. The program is facilitated by Assistant Chief Plante, Probation Officer Steve Slavin, and Lujana Milton, MSW, LICSW, of South Shore Child and Family Counseling in Braintree. Thirty-four children have graduated from the program over the past four years. Of that number, only eight have been re-arrested.



Left to right: Lujana Milton, PCS Glen Misho, Steve Slavin, ACPO Teresa Plante, and PO Steve Slavin.

Do you have a program graduation coming up? Please tell us about it two to three weeks in advance. Information may be sent to coria.holland@jud.state.ma.us

Community Corrections staff and clients across the state celebrate Cultural Appreciation Day



Berkshire Community Corrections Center participant helps prepare the meal for celebration.



Worcester CCC participants enjoy a performance by Bagpiper Lieutenant Keith Hamilton of the Worcester Sheriff's Office.

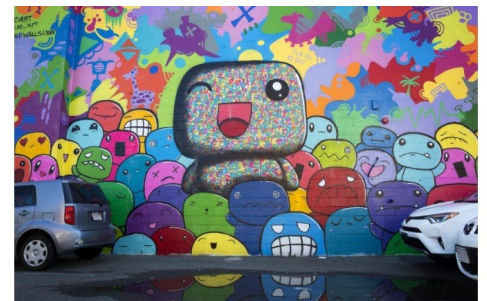
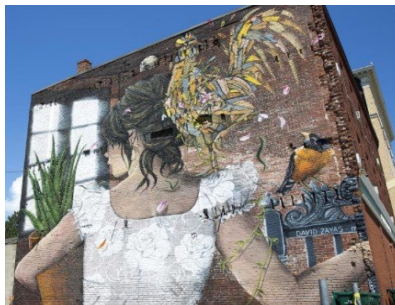


Worcester CCC and Cultural Proficiency Champion Alida Roman and Chief George Spring Buffalo.

The Community Corrections Centers celebrated Cultural Appreciation Day like no other department as they engaged both staff and clients in a range of activities that were both therapeutic, educational, and fun.

Some centers like Salisbury celebrated for a week with food, the sharing of family history of national origin and immigration stories. Berkshire County, clients helped prepare a meal from the vegetables grown at the site and used the food to create their own lotion. In Worcester, a bagpiper performed for clients and a member of the Pocasset Tribe of the Pokanoket Nation and Affiliated tribes of New England Indians of Massachusetts and Rhode Island spoke about this rich culture. Dartmouth CCC hosted a cookout featuring ethnic dishes that represents the cultural diversity of the local communities. Lynn CCC staff and clients attended a luncheon featuring a variety of ethnic dishes provided by My Brother's Table, a soup kitchen located in the building where the center is housed. Cultural stories, music, food and the "experiences of cultural diversity" were shared. Hampden CCC hosted a Salsa and Motown themed day with music playing throughout the building. Salsa lessons were offered and food from different ethnic backgrounds was shared.

Community Service assists with Lynn Mural Project



A Community Service crew from Lynn District Court helped clean up Downtown Lynn in preparation for the unveiling of 15 murals as part of the Beyond the Walls Mural Festival this summer in the city. Crew members spent 132 hours cutting brush, pulling weeds from flower beds, and removing litter and debris from sidewalks

"Keeping the downtown clean for all who live, work, and visit is a priority. We are grateful to the Trial Court Community Service Program for its assistance in beautifying the downtown in conjunction with the Beyond Walls murals," said Lynn Mayor Judith Flanagan Kennedy. "We have had thousands of people come to take in these spectacular works of art. This has been an initiative for which Lynn has put its best foot forward. We appreciate all those who have worked so hard to make it possible."

RETIREMENTS

More than 40 Massachusetts Probation Service (MPS) employees recently took advantage of the early retirement option. To read more about this option as well as view the names of MPS employees who took this option, check out the next issue of the MPS Business Bulletin.

Below you will find write-ups on two employees who have retired in the past six months. If you know of a colleague who recently celebrated their retirement, please forward their names, title and court to coria.holland@jud.state.ma.us

Wareham District Court Chief celebrates his retirement

Wareham District Chief Probation Officer Donald "Butch" Nielsen was feted at a retirement party hosted by family at the Century House in Acushnet on September 29.

Chief Brian Weber, who also serves as clerk for the Chief Probation Officers Association (CPOA), presented Nielsen with a plaque in recognition of his more than 30 years of service.

Nielsen's colleagues attended this festive event along with Deputy Commissioner Michael Coelho and Field Services Administrator Brian Mirasolo representing the Commissioner's Office.



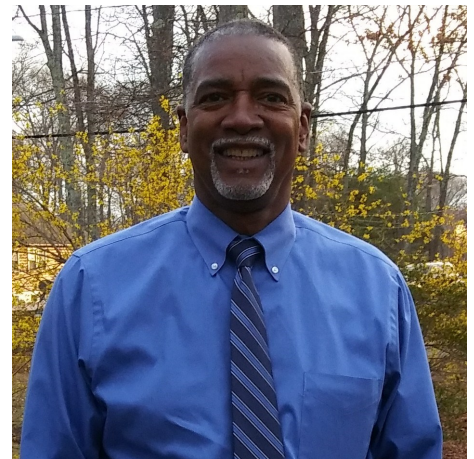
New Bedford District Court CPO Donald Chausse, Stoughton District Court CPO Dennis Maietta, Wrentham District Court CPO Lillian Amaru, Barnstable Superior Court CPO Brian Weber Wareham District Court. CPO Donald "Butch" Nielsen Plymouth Juvenile Court CPO (Retired), Joel West, Fall River District Court CPO Donelle Gomes-

Cambridge District Assistant Chief Retires

Cambridge District Court Assistant Chief Probation Officer Ronald "Ronnie" Layne retired in June after a three-decade career with the Massachusetts Probation Service.

Layne first joined the service as a Probation Officer at Cambridge District Court in 1984. He was recognized by his colleagues at a party held at the courthouse.

He was one of the founding members of the Cambridge Fatherhood Program, one of the longest running Fatherhood Programs in the state. Born and raised in Cambridge, Layne was an active member of the community where he regularly volunteers at events that benefited the city such as the annual Thanksgiving Dinner for seniors at the Cambridge Community Center.



Retired Cambridge District Assistant Chief Ronald "Ronnie" Layne

News from the Retired Chiefs' Association

By Patricia Kane, retired Newburyport District Court Chief

Each May and October the Retired Chief Probation Officers' Association members meet to share a meal and reminisce about our work days, share stories about our families, travels, current work, and volunteering. A group of 23 retired Chief Probation Officers met for lunch in Marlborough in May. There were folks who have been retired for over 20 years from the service as well as those who have been retired only a few months. All departments from the Trial Court were represented. Folks came from all corners of the Commonwealth—west, north, south, east, and central areas. As always, it was great to see so many Chiefs. Several retired chiefs have returned to work for the Massachusetts Probation Service. They were able to update the retirees on what is happening in the service now.

The Association is always trying to locate retirees chiefs. If you know of someone who was a CPO and has retired, please share this information and have them contact Patricia Kane at pkane104@gmail.com for more information about the luncheons.

Season for Giving and Charitable Drives

The Season for Giving is fast approaching. Is your court planning charitable giving effort such as a food drive for Thanksgiving or clothing, toiletries, or toy drive for struggling families with children?



Please forward information about your holiday drive by **Tuesday, November 21**, to coria.holland@jud.state.ma.us and call 617-624-9319 to confirm receipt. In your email, kindly include details about:

- Items you are collecting and for whom
- The site where you are collecting items, including drop-off times, deadline, and date of delivery of the items to the charity or facility
- Contact name, number, and email for the coordinator of the drive at your court

UPCOMING

MPS to host Veterans Breakfast for staff

The Executive Team of the Massachusetts Probation Service will be hosting a breakfast for MPS staff who are military veterans at the Massachusetts Probation Service Training Academy, Clinton, on November 10, at 8:30 am. If you are a military veteran and you have not registered for the breakfast, please RSVP to Thomas Walsh, Thomas.Walsh@jud.state.ma.us no later than November 6, 2017.

Check your inbox in the coming weeks for the Massachusetts Probation Service's other publications:

- **The MPS Business Bulletin**
- **The Congratulations Chronicle**
- **Special Editions: Veterans Day edition of the MPS Business Bulletin**
- **Cultural Appreciation Booklet**

The Probation Update Newsletter

Probation Update is an internal publication featuring the quarterly news of The Massachusetts Probation Service. Please forward newsletter story suggestions or comments to:

Coria Holland, Communications Director
The Massachusetts Probation Service

617-624-9319; CP: 617-429-5629
coria.holland@jud.state.ma.us



Massachusetts Probation Service (MPS) Mission Statement: The Massachusetts Probation Service's mission is to increase community safety, reduce recidivism, contribute to the fair and equitable administration of justice, support victims and survivors, and assist individuals and families in achieving long-term positive change.