



PROBATION



The New Faces of the Massachusetts Probation Service



Worcester Superior Probation Officers Laura Tagliaferri, Luis Aviles, Megan Fettes, Joseph Bonilla, and Meghan McBride.



Boston Municipal Court Central Probation Officer Julie Jacobs.



Suffolk Superior Court Probation Officers Edward Phillips, Crystal Beauford, Lynette Eitenne, Sopor Beloin, Nancy Brophy, Maurice Greaves, Tara Yaffi, and Gavin Flanagan.

The Massachusetts Probation Service has added 43 Probation Officers to its ranks who are first-time employees of the Massachusetts Trial Court.

This new group of Probation Officers bring to their positions varied and rich backgrounds in areas that range from elementary education to human services to law enforcement.

Twenty-eight of these 43 employees hold advanced degrees such as master's and juris doctorates.

They are among the first group required to take the Probation Officer Entrance Exam.

Another group of newly-appointed Probation Officers, 20 in total, are those who have moved up the ranks to become Probation Officers.

Three Probation Officers began their careers with the Massachusetts Probation Service as clerical employees.

Sixteen Assistant Probation Officers (APO's) and two former employees of the Electronic Monitoring Center are also among this group of newly-appointed Probation Officers.

Another new Probation Officer is a former Trial Court Security Department employee.

Twenty-seven employees relocated from one court to another.

Why I became a Probation Officer:

"I like to help people succeed and become productive members in the community, especially those who have been impacted by the heroin epidemic."

To meet more of our new Probation Officers, check the **"New Faces" photo gallery** during Probation Supervision Month, beginning July 14th, at:

www.mass.gov/courts/probation

Probation Is Awarded MOVA Grant To Fund Victim Services Program

The Massachusetts Probation Service will launch its first Victim Services Program thanks to a three-year \$319,350 Victims of Crime Act (VOCA) grant awarded by the Massachusetts Office for Victim Assistance (MOVA), Victim & Witness Assistance Board, which will also fund a Victim Services Coordinator. The grant will be awarded in increments of \$106,450 each year over a three-year span.

This program will assist Probation with developing a coordinated strategy to identify and assist crime victims, according to Deputy Commissioner Dianne Fasano of the Field Services Division. It will also provide victim services to Probation Officers across the state and to court-involved individuals in Worcester County. The three-year grant cycle will begin in fiscal year 2016, according to Jessica Fix, Grant Manager in the Executive Office of the Trial Court.

According to Fix, this Probation initiative is one of 36 new Victim Services Programs awarded grant money across the state.

"I am very excited that MOVA has awarded us this grant. Adding a Victim Services Coordinator will strengthen our ability to respond to the ongoing needs of crime victims and the communities we serve," said Fasano.

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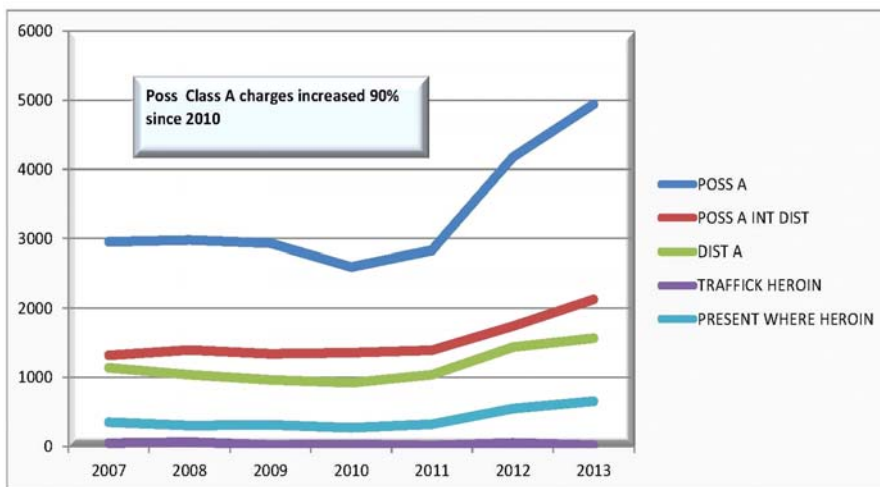
Probation Plays Key Role In Forums To Address State's Opiate Crisis

Massachusetts Probation Service employees are among the key organizers of forums that explore the increasing rise in opioid addiction and approaches to addressing this epidemic across the Commonwealth.

Woburn District Court's HEAT (Heroin Education Awareness Task Force) Program, the longest running program of its kind, is hosting its 9th annual conference on June 19th at the Hilton Hotel in Woburn. Speakers will include Middlesex Sheriff Peter Koutoujian, Mary Wheeler of Healthy Streets and Narcan, Learn to Cope founder Joanne Peterson, parents, and people suffering with addiction.

Norfolk Juvenile Court Probation Department hosted the Substance Abuse Symposium April 2nd to share community resource information on treatment, education, and support services with representatives from schools, police departments, and human service agencies.

Probate and Family Court Chiefs Michele Mullin of Bristol County and Donna Fineberg of Norfolk County helped coordinate a three-part Roundtable Discussion on the Heroin Epidemic.



The first session, held April 14th, featured "The Medical Model of Addiction and Impact on Families and the Community." A May 12th discussion, "The Legal Perspective," was moderated by Attorney Laura Gibbs and featured panelists: Judge James Menno, and attorney John Ciraulo. On June 9th, Norfolk Probate & Family Probation Chief Officer Donna Feinberg will moderate "Understanding Treatment Options." Panelists will include Guardian Ad Litem Harry Somers and Probation Officer Jay Field-

Evidence-Based Practices Video Features Agency



Commissioner Edward J. Dolan, Innovation Fellow Monique Bertic, and Videographer George Headley of MassIT.

The Massachusetts Probation Service will be featured in an eight-minute video, highlighting evidence-based practices to reducing recidivism, produced by Mass Results First.

Mass Results First is a collaborative effort of the Commonwealth of Massachusetts, Office of the Government Innovation Officer (OGIO) and Executive Office for Public Safety and Security (EOPSS), and the Office of Grants and Research, and Policy Analysis Division. The Mass. Results First initiative is funded by grants from the Pew Charitable Funds and MacArthur Foundations.

Filming for the video took place in April and featured interviews with Probation Commissioner Edward J. Dolan, Deputy Commissioner-Programs Division Michael Coelho, and Boston Municipal Court-Dorchester Probation Officer Ericka Monteiro. The group of fellows will complete the video and make it available for distribution in June, according to Innovation Fellow and interviewer Monique Bertic.



Mark Your Calendar
for

Probation Supervision Month,
July 12th-August 4th

Chief Probation Officers contact the Central Communications Department, to receive your Probation Month 2015 package:

- Probation brochure
- Fact Sheet
- Powerpoint presentation
- Poster

This year's theme is "A Worldwide Force For Change."

Central Communications: 617-624-9319
coria.holland@jud.state.ma.us



Dedham District and Hampden Juvenile Probation Officers Are Recognized With Ovation Awards



Commissioner Edward J. Dolan, Probation Officer Sara Cohen, and Harriet Beasley, Region 2 Regional Supervisor.

Dedham District Court Probation Officer Sara Cohen was recognized with a Massachusetts Probation Service Ovation Award for her work with the Norfolk County Veterans Treatment Court.

In addition to supervising her own caseload of clients, Cohen— a 17-year Probation Officer— coordinates the Veterans Court. She works with disabled and limbless veterans by coordinating clothing drives with local veterans agencies and elementary schools. Cohen has also arranged transportation for veterans to court and medical appointments, set up holiday meals, and collected used phones to donate to veterans.

“The amount of time and effort that she gives to our veterans is absolutely off the charts,” said Chief Probation Officer William J. Laubenstein who nominated Cohen for the award.



Hampden Juvenile Chief Probation Officer Danny Baez, PO Yazdel Correa, ACPO Karen Sullivan, and Juvenile Statewide Supervisor John Millett.

Ovation Award winner Hampden Juvenile Court Probation Officer Yazdel Correa is assigned to the Care & Protection Unit and is responsible for managing a caseload of 125 which represents 250 children.

Described as “organized, efficient, and thorough in her approach to case management” by her supervisor Karen Sullivan, Correa is committed to the youth and families she works with.

“She links families with resources, gathers donations for specific families in need, and always seeks to empower those whose lives are marginalized,” said Sullivan who nominated Correa for the award. “PO Correa makes personal sacrifices in order to be flexible when arranging visits-many times working after hours. She perseveres when trying to keep parents in compliance so that they can retain custody of their children.

“She demonstrates the qualities of a good Probation Officer: compassion, firmness, flexibility, dedication, community awareness, organization, reliability, and personal responsibility,” Sullivan added.

Fall River District Probation Officer Helps Identify Suspect In Bomb Threat

Fall River District Court Probation Officer Lisa Jones helped State Police identify a suspect in two bomb threats, one at the Fall River District Court and the other at Taunton District Court. The incidents took place on March 26th.

Jones, a 21-year Fall River District Court Probation Officer, said one of the probationers she supervises on a domestic violence case expressed concern to her that the father of the victim in his case was harassing and stalking him on the social media site: Facebook. The father called Jones and left a voicemail message indicating that he was unhappy with the court. Several days later and coincidentally on the same day of the probationer’s hearing, two bomb threats were called in to Fall River and Taunton District Courts. After listening to a recording of the bomb threats, Jones recognized the voice as the father. The state police were contacted and the suspect was arrested.

Suffolk Juvenile Probation Officer Lauded for Preventing A Violent Confrontation

Suffolk Juvenile Probation Officer Elizabeth “Beth” Davis and her colleagues, Kevin McClerkin and Ray Ford, were recently recognized by the Massachusetts Bay Transportation Authority (MBTA) Transit Police in a letter written by Sergeant Mark F. Gillespie of the Transit Police to their Chief Probation Officer Mary Kay McIntyre for preventing a brawl involving incensed students and an inebriated man spewing racial insults and threats. Davis, whom Gillespie lauded for calming the students down, and her colleagues were at John F. Kennedy (JFK) Station as part of Operation Stopwatch— a long-running partnership involving probation, transit police, and the Boston Police who work to maintain safety on the public transit system during prime commuting hours for children traveling to and from school. The man was removed from the train car which contained approximately 30 students.

To read more about Probation Officers Lisa Jones and Beth Davis, go to the Trial Court intranet and Probation website: www.mass.gov/courts/probation



Learning Links

Dear Probation Colleagues:

Welcome to the new Learning Links Column where you will find information about the Training Division.

It has been said that "The best contribution one can make to humanity is to improve oneself." This simple statement embodies what we do within the Massachusetts Probation Service.

The Training Division's mission is to support you in improving outcomes for probationers through professional development opportunities and resources. Linking you to information is key to achieving this.

We invite you to visit the Training Division link within the Service's Bulletin Board. There you'll find various information, policies and procedures and our monthly training calendar. We will continue to update you as content is built and invite your suggestions to achieve the above.

Lastly, I would personally like to thank you all for such a warm welcome. It is clear that your passion and dedication is what drives our mission.

Sincerely,

Patricia "Patti" Gavin, Training Division Supervisor
The Massachusetts Probation Service



Patricia Gavin

DC CORNER

Probation and the Department of Mental Health: A Historic Meeting Of The Minds



Front row, left to right: Renee Payne, BMC Probation Supervisor; Francine Ryan, Region 6 Supervisor; Brian Mirasolo, Probation Field Services Division Administrator; Debra Pinals, DMH Forensics Assistant Commissioner; Dianne Fasano, Probation FSD Deputy Commissioner. Middle row, left to right: Richard O'Neill, Elizabeth Daignault, Maria Walsh, and Andrew Peck. Last row: Jeffrey Akers

The Massachusetts Probation Service joined with colleagues from the Department of Mental Health (DMH) for a historic meeting as the two agencies pledge to build a partnership which benefits the population of individuals both serve.

This meeting was followed by a training at the University of Massachusetts Medical School where Deputy Commissioner Dianne Fasano, Field Services Administrator Brian Mirasolo, and Elizabeth Daignault, Region 5 (Worcester) Regional Supervisor, presented at a DMH training. Fasano and Mirasolo provided an overview of the Massachusetts Probation Service.

Community Corrections

COMMUNITY CORRECTIONS OPEN HOUSES

The Lynn Community Corrections Center hosted a May 5th Open House at its new site located at 100 Willow Street in Lynn. The Lowell Community Counseling Center, a collaborative initiative of the Middlesex Sheriff's Office and the Lowell Community Corrections Center, 291 Summer Street in Lowell, will host an Open House on Thursday, June 4th, 1 to 3 p.m.



Deputy Commissioner Michael Coelho and Sheriff Frank Cousins at Lynn Community Corrections Center Open House.

Photo submitted by Yardley Theolien, Regional Program Manager.

CLEANING UP THE COMMONWEALTH

Probationers ordered to perform community service as part of the Massachusetts Trial Court Community Service Program picked up branches and debris along the Boston Marathon 26-mile route in preparation for the race.



Probationers clear Boston Marathon route near Commonwealth Avenue in Boston in preparation for race. Photo submitted by Lisa Hickey, Assistant Statewide Supervisor of the Massachusetts Trial Court Community Service Program.

Quincy District Probation Officer Honored At Court's Law Day

For the first time in Quincy District Court's history of celebrating Law Day, staff recognized a Probation employee, 33-year Probation Officer Clarence Richard "Richie" Mines. Mines was recognized with the "Outstanding Service Award" at the May 18th ceremony. Mines, a retired Combat Decorated Master Sergeant, served three tours of duty during the Vietnam war where he earned a Silver Star and multiple Purple Heart medals.

"He treats everyone with dignity and respect and he deeply cares about all of his co-workers and they in return care about him. We honor this man with affection and gratitude for him and the many acts of kindness and generosity which he quietly dispenses each day," stated Clerk Magistrate Arthur Tobin, who presented the award.



Probation Officer Clarence "Richie" Mines in tan suit is surrounded by colleagues. Left to right are Christine Pancyck, Leslie Ryan, Robin Mont, Vincenz Gangi, Terrence Staley, Sophia Elia, Jeong Lee, Debbie Duopulo, Will Andrews, Court Administrator Harry Spence, Kimberly Grenberg, Melissa Haynes, Chief James Brennan, Kelly White, Philip Landry, and Catelyn Foley.



Left to right: Clinton District Chief Bernard O'Donnell, past president; and Norfolk Juvenile Chief Mark Prisco, and Chief Justice Ralph D. Gants.

Chief Justice Gants Addresses Chief Probation Officer Association

Chief Justice Ralph D. Gants addressed members of the Massachusetts Chief Probation Officers (CPO) Association at their Annual Conference held May 21st at Endicott Estate in Dedham.

"We were quite pleased that Chief Justice Gants was able to attend this one-day conference. It was quickly quite obvious that the Chief Justice had an intimate understanding, regarding Trial Court operations. During his speech, the chief's were also able to tell he sincerely cares deeply about each and everyone of his employees," said Alfred "Alf" Barbalunga, CPO Association president.

Letter of Acknowledgement

To: Chief Mark Prisco,

I want to tell you about my experience at Quincy District Court CRA (Children Requiring Assistance) Program. I am a single parent with a 17-year-old son.

At that time, he was making all of the wrong choices and my efforts to help him were not working. Mr. Malmberg had my son's case. He was honest and upfront which my son responded to.

Jeff has a wisdom beyond his years. My son had a lot of feelings of anger that he held inside. Jeff was able to access those feelings and bring them to the surface. In doing so, he was able to show my son a more productive way of dealing with them."

Parent Praises Norfolk Juvenile Probation Officer Jeffrey Malmberg

Jeffrey Malmberg, a 17-year Norfolk Juvenile Probation Officer, was recently acknowledged by the mother of a teenager he supervises for "changing a lost 17-year-old to a special young man."

In a glowing letter the mother wrote to Chief Probation Officer Mark Prisco, she lauded Malmberg for his positive impact on her son.

The South Shore mother stated: "Due to Jeff and my son working together, my son has increased his self-esteem, has more confidence, better decision making, and most of all— a sense of pride in himself that he was lacking before. Jeff's interest in my son has changed a lost 17-year-old into a special young man that realizes life is for him if he keeps working at it."

"I will always remember the positive impact Jeff had on me and my son."

Malmberg said, "One of the biggest rewards of my job is to help a child reach their full potential."

The mother also credited Chief Mark Prisco for Malmberg's work: "Since you are his supervisor, you should take credit for influencing a department that will stop at nothing to save a child."



Norfolk Juvenile Probation Officer Jeffrey Malmberg.

IT IS GRADUATION SEASON FOR PROBATION

Graduation season is upon us as students everywhere celebrate the culmination of their studies. Several Probation programs are hosting ceremonies to mark probationers' completion of programs such as Changing Lives Through Literature (CLTL), Drug Court, the Womanhood Program, and the Fatherhood Program. Below is a sampling of ceremonies that are scheduled or have already taken place.

Lawrence District Court's Changing Lives Through Literature Program, one of five new CLTL programs introduced last fall, will hold its first graduation on June 2nd at the court.

Dudley District Court will host its first Drug Court graduation on Wednesday, June 3rd, at the court. Fourteen participants, 10 men and four women: ages 18 to 28, are scheduled to graduate. The Drug Court, one of nine new specialty courts that opened its doors a year ago. Dudley Drug Court, according to Dudley District Court Chief Probation Officer Nilza Sylvestre, is the only one that has a partnership with a local hospital, Harrington Hospital in Southbridge, where Drug Court graduates may receive drop-in, after-care services such as counseling.



Front row: Lynda Provost, Jackie Hawk, Heather Jolly, Jessica Hawk, and Probation Officer Regina Sanderson. Second row: Tammy Wilson, Carly McLean, and Emily Lorenzo.

The Eastern Hampshire District Court hosted its first Womanhood Program graduation on May 19th at the courthouse where a standing-room only crowd of 75 people attend the ceremony. Ten women, ages 20's to early 50's, graduated from the 10-week program which featured such information as nutrition, breast and cervical cancer, and self-defense. The participants each received an "Alex and Ani" bracelet with a charm which symbolized their journey to wellness, according to Probation Officer Regina Sanderson.

Boston Municipal Court-Dorchester Division's Fatherhood Program held its graduation on Monday, May 18th. Seventeen of the 19 participants were presented with certificates of completion. The graduates and their families were treated to a home-cooked meal prepared by Probation staff.

Salem District Court's Changing Lives Through Literature Program hosted its third graduation ceremony on May 13th at the courthouse. Judge Matthew Machera presented certificates of achievement to the eight male graduates. One graduate shared that he had never read a book prior to the class. The 11-week program was facilitated by Assistant Chief Probation Officer Richard Ferrino and Probation Officer Jeffrey Dowd. The class was taught by Professor Lance Eaton of North Shore Community College. Students read books such as "I'm Not Scared," by Niccolo Ammaniti as well as nine short stories, including Jack London's "To Build A Fire."



Richard Simpson, Jeff Dowd (shirt & tie), Robert Connell, Scott Stead, Jorge Rivera, Andrew White, ACPO Richard Ferrino, Judge Matthew Machera, Professor Lance Eaton, and Brian Holohan.

Franklin Superior Court in Greenfield held its graduation on April 28th at Greenfield Community College where seven graduated.



Franklin Superior Court Chief Probation Officer Sheila Moriarty and Greenfield Community College Professor Hwang present participant, Michael Lahoski, with a certificate at ceremony.

To read more about these program graduations, check out the press release on the Trial Court intranet and Probation site of the Judicial Branch website: www.mass.gov/courts/probation.

THE PROBATION UPDATE NEWSLETTER

Probation Update is an internal publication featuring the current news of The Massachusetts Probation Service.

Please forward newsletter story suggestions or comments to:

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SHARE A STORY

Story Submission and Event Calendar forms are available through your Regional and Statewide Supervisors or go to the Probation Bulletin Board:

bb.jud.state.ma.us.

The submission deadline is the 20th of the month prior to publication.