

# PROBATION



# **November-December 2014**

## Office of the Commissioner of Probation

Veterans Court Graduates Second Class



A group of nine veterans enrolled in the Norfolk County Veterans Treatment Court recently became the second class to graduate in a ceremony marked by the emotional testimonies of the graduates.

Based at Dedham District Court, the Norfolk County program is one of two treatment courts in the state. The other is based at Boston Municipal Court-Central and there are plans to add two additional Veterans Treatment Courts at Framingham and Holyoke District courts in the coming months.

The nine graduates, ages 25 to 57, completed the 12 to 24-month post disposition program which provides a full immersion into treatment, counseling, intensive probation supervision with regular appearances before a judge, introduction to community resources, a match with mentors who offer support and guidance for veterans, followed by integration into the community.

U.S. Navy Veteran Kevin McGee, 57, said the program "gave me the opportunity to change my life."

"If it were not for the Veterans Treatment Court, I would not have made it. I have a problem with drugs and alcohol. I was on regular probation all of my life. But, this program forced me to take a real hard look. Now, I don't want to leave the program. Life is so much better," he said.

First established in 2012, the Norfolk Veteran's Treatment Court is coordinated by Dedham District Court Judge Mary Hogan Sullivan, Assistant Chief Probation Officer Jeffrey Jarasitis, and Probation Officer Sara Cohen.

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3 90+Employees are recognized statewide

**Electronic Monitoring Center Employees Play Crucial Role In Tracking Offenders** 



Assistant ELMO Coordinator Anissa Hannon checks on offenders' whereabouts at the Clinton, Massachusetts headquarters.

Alerts per day

1,700 to 1,800

600

Warrants Issued

15 to 20

Three hundred and sixty-five days a year, 24-hours a day, during holidays and through Nor'easters that bring businesses to a grinding halt, the 40 employees at the Electronic Monitoring (ELMO) Center in

**Probationers** 

and Parolees

3,000

Clinton are closely monitoring the whereabouts of 3,000 probationers and parolees who are sentenced to wear the GPS bracelet. This is all done in real time.

The employees manage up to 1,800 alerts a day. Of that number, staff on any given shift investigate the nature of the alert. An alert may include a signal interruption, uncharged battery, curfew, or serious infraction that may require an immediate action or response. The employees follow through on these 600-700 alerts by calling offenders or resetting signals. This results in 15 to 20 warrants per day.

"When we are having Thanksgiving dinner, they will be working. The Center has never closed for any reason since opening in 2001," said Commissioner Edward J. Dolan.

The ELMO staff works closely with the 106 courts in the five Trial Court Departments-Boston Municipal Court (BMC), District, Superior, Juve-Alerts Investigated per shift nile, and Probate & Family. They collaborate daily with more than 360 local and state police agen-

cies and District Attorney's offices throughout the state.

This group of employees also contributes to crime correlation efforts which enables staff to place an offender at the scene of a crime or rule them out as suspects.

"They perform this function by creating complex point-by-point reconstructions of offender movement and location over a period of time ranging from hours to days, weeks, and months," Dolan said.

News and updates for Probation employees on the activities of The Massachusetts Probation Service.

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# Probation Update

# WORCESTER HOPE/MORR PROGRAM OFF TO GREAT START

The Worcester HOPE/MORR Program, Honest Opportunity Probation with Enforcement/ Massachusetts Offender Recidivism Reduction, is making great strides with 32 individuals enrolled in this intensive probation supervision program.

Another 23 participants are in a Probation As Usual (PAU) Control Group. This control group consists of offenders who are being monitored by traditional probation methods.

Worcester is the second of the two official HOPE/MORR programs with three more slated to open at Middlesex Superior Court, Greenfield and Chelsea District Court in the coming months.

The first program, which includes Essex Superior Court and Salem District, was established in 2011.

Commissioner Edward J. Dolan said the HOPE/MORR Programs are playing a vital role in addressing recidivism among probationers who require intensive supervision.

The 29 men and three women enrolled in the Worcester program range in age from 18 to 47 and more haustive search to find a suitable than half are on probation for "assaultive behavior," according to Worcester HOPE/MORR Project Coordinator Sheila Flanagan.

Drug testing is a condition of probation for 19 of the HOPE probationers. easy access to the Lynn District More than half have remained clean based on negative test results, Flanagan said.

"For the most part, there are only a handful of HOPE probationers that have appeared before the court more than once for non-compliance and held in detention," she said.

#### Long-time Lynn Community **Center Moves To New Location**

Lynn Community Corrections Center (CCC) moved into its new space located at 100 Willow Street on November 28th thanks to the collaborative efforts of the City of Lynn and the Essex County Sheriff's Department. The staff of Sheriff Frank Cousins conducted an exbuilding, according to Patricia Horne, Assistant Director at the Office of Community Corrections (OCC).

The city-owned property— with Court, a social service agency and soup kitchen-is less than a block away from the former OCC building which was housed in an armory since the center opened in 2000. The Sheriff's Department has done renovation work and the city expedited the occupancy process for the site, according to Horne.

# **The Hiring Report: Probation Adds Personnel**

The hiring of 35-40 Probation Officers is scheduled to begin. The new Probation Officers will fill positions at courts throughout the state that have been identified by Regional and Statewide Supervisors as having a "critical need."

More than 500 initial screening interviews were conducted for Probation Officers in the criminal courts. A separate interview process for Probate & Family and Juvenile Court Probation Officers was also performed. Successful candidates have been placed in local candidate pools, consisting of existing PO's and those who passed the screening, for the courts they expressed interest in. For more information, call the Office of the Commissioner of Probation (OCP) at 617-727-5300.

In addition to the hiring of new Probation Officers, approximately 10 Chief Proba-

tion Officers have been appointed over the past seven months. The new Chief Probation Officers include Erie C. Contreras, Suffolk Superior Court; Mary K. McIntyre, Suffolk Juvenile Court; James Brennan, Quincy District Court; Donald Wright, Northern Berkshire District; Lorna Simmons, Hampden Superior Court; Melvin Arroyo, Palmer District; Matthew McDonough, Boston Municipal Court (BMC)-West Roxbury; Donald Chausse, New Bedford District Court; Edward Sullivan, Leominster District Court; and Matthew Stracuzzi, Pittsfield District.

# Lynn District Court Probation to Host First Opiate Awareness Summit

The Lynn District Court Probation Department will host the Greater Lynn Opiate Awareness Summit on January 16th, 8:30 a.m. to 1 p.m., at North Shore Community College's Lynn-campus, 300 Broad Street.

This day-long training event was developed in response to the 231 opiate overdoses and 30 deaths in the past year, according to Probation Officer Donald Castle. Probation Commissioner Edward J. Dolan, Lynn District First Justice Albert Conlon, Drug Court Judge James Lamonte are among the keynote speakers. Fay Healey, MassHealth representative; Mary Wheeler, Program Director of Healthy Streets Outreach, which runs mobile clinics; Kevin Quinlan, a Supervisor in the Boston Region of the DEA (Drug Enforcement Agency); a father of a young woman who died from an overdose, and an addict in recovery will address the summit. For more information, contact Castle at donald.castle@jud.state.ma.us; 781-598-7323.





# **Probation Update**

# 90 Plus Probation Employees are Recipients of Statewide Awards

#### **Massachusetts Juvenile Detention Alternatives** Initiative (JDAI) Recognition Awards

Jane E. Tewksbury Leadership Award

John P. Millett, State Supervisor, Juvenile Court

#### Unsung Hero Award

Laura Lempicki, Director of Research, OCP

#### **Promising Practices Award**

Daniel Lopes, Manager of Clinical Services, OCC Patricia Horne, Deputy Director, OCC

#### **Massachusetts Trial Court Excellence Awards**

Probation Department Electronic Monitoring Staff, presented by Commissioner Dolan

Stephanie Cardaci, Adam D'Ambrossio, Patrick Donovan, Carmine Giuggio, Meghan Ryan, Tracey Albrecht, Shawna Allder, Emmanuel Avril, Allison Beard, Jeanna Bennett, Andrea Celi, Matthew Cipriani, Colleen Connors, Daniel Collins, Kevin Cunniff Jr., Michelle Dalton, Courtney Davis, Joey De-Pasquale, Katherine Diaz, Robert Donnelly, Jennifer Ducharme, Lynette Ettienne, William Fitzpatrick, Gavin Flanagan, David Fournier, Daniel Fox, Jacalyn Gearin, Anissa Hannon, Christina Huff, Phil Lang, John Langone, Susan Lapointe, Calvin Lopez, Brandon McLaughlin, Maura O'Toole, Louis Strazzulo, Diana Truong, Stephen Ware, Kenley Wasmer, and Justin Yawn.

#### Judiciary Public Website Planning and **Development Team**

Coria Holland, Karen Noonan, and AnnMarie Palermo.



Anthony Gully, Chief Probation Officer

Milton Britton, NorfolkSuperior Chief Probation Officer CPO) Crystal Collier, First Deputy Commissioner Maureen Chamberlain, Worcester District CPO Marisa Cogliandro-Vaughn, Malden District Assistant Chief (ACPO) Edward Dolan, Commissioner Dianne Fasano, Deputy Commissioner Anthony Gully, BMC -Roxbury CPO Dawn Kiernan, Lowell District ACPO Laura Lempicki, Research Director Christian Moran, Superior Probation Office Manager (POM) Marguerite Riley, Suffolk Probate & Family CPO Joel West, Plymouth Juvenile CPO

Probation Department Wide Working Group

District Court & Boston Municipal Court Task Force

Maureen Chamberlain, Worcester District CPO Lois Cuiffredo, Worcester District Probation Office Manager Marisa Cogliandro-Vaughan, Malden Assistant CPO Christopher Gillis, BMC-Roxbury PO Nicole Guidoboni, Malden District PO



Left to right: ELMO employee Luis Strazzullo, Chief Justice Ralph D. Gants, Harry Spence, and ELMO employees: Lynette Etienne and Meghan Ryan. Chief Justice Paula Carey, Deputy Commissioner Dianne Fasano, ELMO Manager Joseph Jackson, and Commissioner Edward J. Dolan. Photo credit: Trial Court.

During the month of November, more than 90 Probation employees were honored at two statewide events, the 7th Annual Statewide Conference Recognition Awards of the Massachusetts Juvenile Detention Alternatives Initiative (JDAI) and the Massachusetts Trial Court Excellent Awards.

Four Probation employees—John Millett, Laura Lempicki, Daniela Lopes and Patricia Horne—were recognized by the JDAI for their work on behalf of children. Millett, Statewide Supervisor for the Juvenile Court, received the Jane E. Tewksbury Leadership Award, Lempicki, Research Director in the Office of the Commissioner of Probation, was honored with the Unsung Hero Award. Lopes, Clinical Services Manager in the Office of Community Corrections, and Patricia Horne, OCC Assistant Director, received the Promising Practices Award.

Commissioner Edward J. Dolan presented Electronic Monitoring employees with the Massachusetts Trial Court Excellence Award. The employees traveled to Boston to accept the award on behalf of their colleagues at the Adams Courthouse ceremony held November 13th.

Probation employees from all of the five court divisions were recognized with the Excellence Award for their work and contributions to the Probation Department Statewide Working Group. Two employees in the Office of the Commissioner of Probation (OCP) and one Office of Community Corrections employee were acknowledged for assisting the Judiciary Public Website Planning and Development Team. A number of Probation employees were nominated for these awards. (See Page 4 for more awards news).

> Dawn Kiernan, Associate Probation Officer Shannon Panas, Probation Case Specialist (PCS) III

Juvenile Court-Probation Task Force

Joseph Abber, Plymouth Juvenile ACPO Tracy Breen, Norfolk Juvenile PCS Joanne Downey, Plymouth Juvenile POM Kari Enfield-O'Brien, Bristol Juvenile PO Shauna Lydon, Barnstable Juvenile APO Jeff Malmberg, Norfolk Juvenile PO Steven McKeown, Bristol Juvenile ACPO Marilyn Sweeney, Essex Juvenile PO Sandy Nordstorm, Worcester Juvenile POM Joel West, Plymouth Juvenile PO

Probate and Family Court-Probation Task Force

Nancy Cunningham, Essex P&F (Probation Office Specialist) POS

JoAna Lopez, Hampden P&F ACPO Michele Mullin, Bristol P&F CPO Stephen Nickoski, Franklin P&F Patrice O'Brien, Suffolk P&F ACPO Richard O'Neil, P&F Statewide Supervisor Rose Ponte, Barnstable P&F POS Marguerite Riley, Suffolk P&F CPO Ted Welch, Middlesex P&F PO

Superior Court-Probation Task Force

Milton Britton, Norfolk Superior CPO

Nancy Capone, Barnstable Superior POM

Kathleen Lydon, Worcester Supe-

rior ACPO Brandon McClellan, Plymouth Su-

perior PO Nadine Murkison, Essex Superior

ACPO Chrissy Ruuska, Worcester Superior POM

# **Probation Update**

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# Middlesex P&F Probation Employees Receive Office of Court Management Team Award

Middlesex Probate & Family (P&F) Court Probation employees were the recipients of an Employee Recognition Team Award, a recognition by the Office of Court Management. Judge Patricia Gorman presented the certificates to the 16 Probation employees at an October 16th barbecue luncheon at the court.

The luncheon was hosted by Middlesex P&F judges, the Registrar of Probate, Deputy Registers of Probate, and Chief Probation Officer G. Scott Angelo. The barbecue was held to thank all Middlesex P&F employees for their hard work and dedication, said Chief Angelo. Chief Justice Angela Ordonez attended the event, according to Angelo.

Professional Development Group Hosts Event At MCI-Framingham



Left to right: Beth Cobb, Nicole Peterson, Heather Rose, Denise Pelchat, Monica Coven, Melissa Melia, Julie Bennett, Heather Rocheford, Kim Ashcroft, Elizabeth McCarthy, Carol Silvia, and Nicole Guidoboni.

More than 70 Probation employees traveled to the Massachusetts Correctional Institution (MCI)-Framingham, a facility for women, as part of a Professional Development Group event on November 19th.

The meeting featured a showcase of MCI-Framingham Programs, including an inmate dog training program for the American Veterans Dogs Program and Dogs for Deaf and Disabled Americans. One of the trained dogs was placed with Congresswoman Gabby Gifford. The prison's culinary and horticultural programs were also on display as lunch prepared by the inmates was served and flowers from the prison's gardens decorated the tables.

Among the 70 attendees were Commissioner Edward J. Dolan, General Legal Council Crispin Birnbaum, and Deputy Commissioners Dianne Fasano and Michael Coelho.

The Professional Development Group is an association of Massachusetts Women Probation Officers which was established in 1995.

"It was introduced to provide programs of interest to women in the Probation Service, build relationships through networking, mentorship, develop leaders, and to be a resource to the Service," said Julie Bennett, the group's long-time president.

# Peers Nominate Employees For Excellence Awards

Teamwork was one of the themes of this year's Trial Court Excellence Awards where 90 Probation employees received awards. There was one group of employees, nominated by their peers but did not receive awards, who also deserve recognition. They include:

Jillian Lanney, Essex Juvenile Assistant Probation Officer (APO); Amy Koenig, Berkshire Probate & Family Chief Probation Officer; Donna Moore, Newton District APO; Sarah Eleey, Norfolk Superior Probation Case Specialist (PCS); Karen Aaronson, Springfield District PCS; William Haley, Middlesex Juvenile Probation Officer; Tracy Breen, Norfolk Juvenile PCS; William Haley, Middlesex Juvenile Probation Officer; Marilyn Sweeney, Essex Juvenile Probation Officer; Jessica Goodrich, East Brookfield Probation Officer Manager; OCP (Office of the Commissioner of Probation) Fiscal Office- Payroll Department: Krystn Lennon, Robin Valentine, Renee Ancheta, Nancy Squarey, and Donna Connolly; Hampshire Superior Probation Officer Lori Sheehan; and Erin Lynch, Norfolk Juvenile Probation Officer.



**Chiefs and POIC's:** Do you have a Probation or Community Corrections story idea, photo, or event you would like to see in the Probation Update newsletter, please share it by submitting a Story Submission Form. Check with your Regional or Statewide Supervisor for Online Story Submission and Event Calendar forms which are now available. The submission deadline is the 20th day of each month.

Probation Update is an internal publication featuring the current news of The Massachusetts Probation Service.

Please forward comments or suggestions on the newsletter to:

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