# Prosthetics Provider Bulletin 14



Commonwealth of Massachusetts

Executive Office of Health and Human Services

Office of Medicaid

[www.mass.gov/masshealth](https://www.mass.gov/orgs/masshealth)

**DATE:** November 2024

**TO:** Prosthetics Providers Participating in MassHealth

**FROM:** Mike Levine, Assistant Secretary for MassHealth [signature of Mike Levine]

RE: Criminal Offender Record Information (CORI) Checks

**Introduction**

This bulletin requires prosthetics providers to conduct pre-employment Criminal Offender Record Information (CORI) checks. Please see [803 CMR 2.00](https://www.mass.gov/regulations/803-CMR-200-criminal-offender-record-information-cori): *Criminal Offender Record Information (CORI)* regulations for the definition of CORI.

### CORI Screening Requirements

Effective November 22, 2024, MassHealth requires pre-employment CORI checks for all prosthetics provider employees and subcontractors.

803 CMR 2.00 outlines the establishment and use of the CORI system to access CORI information for the purpose of evaluating applicants for employment.

All records of CORI checks must remain on file at the provider’s place of business. See [130 CMR 428.423](https://www.mass.gov/regulations/130-CMR-428000-prosthetics-services?_gl=1*5smo83*_ga*OTgzMzcxNDYxLjE2OTYyNzI5MTg.*_ga_MCLPEGW7WM*MTcyNzIyNDI3NC4xMy4xLjE3MjcyMjUyNTQuMC4wLjA.): *Recordkeeping Requirements*. Failure to follow the CORI requirements may result in actions including, but not limited to, sanctions. See [130 CMR 450.238](https://www.mass.gov/regulations/130-CMR-450000-administrative-and-billing-regulations)*: Sanctions: General*.

## MassHealth Website

This bulletin is available on the [MassHealth Provider Bulletins](http://www.mass.gov/masshealth-provider-bulletins) web page.

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## Questions?

If you have questions about the information in this bulletin, please contact:

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Portal: [MassHealthLTSS.com](https://www.masshealthltss.com/s/?language=en_US)

Mail: MassHealth LTSS

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Boston, MA 02215

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### All Other Provider Types

Phone: (800) 841-2900, TDD/TTY: 711

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