

Partial HSN Claims and Secondary Carrier Code Requirements

December 28, 2018

Dear HSN Providers,

In March 2018, Health Safety Net began to inform HSN providers of two (2) upcoming claim requirements: Use of Carrier Codes on HSN secondary claims, and the use of additional informational fields on HSN Partial claims. Since that time, HSN has given clarification on the requirements, and provided more time to comply. The last updates indicated a deadline of HSN claims processed on or after January 1, 2019.

Unfortunately Health Safety Net continues to see a large volume of claims where the above requirements are still not being met by providers. Given this, HSN has determined that one (1) final postponement for these requirements will be given. **Both requirements will be effective for claims processed by HSN April 1, 2019 forward.** This means that providers who do not follow the requirements will have the claims deny at HSN and the claims will not move to HSN payment. Fatal edits/denials will be found on the HSN validation/denial reports in INET.

Health Safety Net strongly urges providers to continue to work with their internal IT staff, billing software companies, and billing intermediaries to implement the changes required in their billing systems before this final implementation date so that provider payments will not be effected.

Please refer to the following link for the HSN Billing updates and information.

<https://www.mass.gov/service-details/information-about-hsn-provider-guides-and-billing-updates>

Please contact the HSN Helpdesk at: hsnhelpdesk@state.ma.us with any questions.

Thank you,

Health Safety Net