

**PSAP/RECC ANNUAL CERTIFICATION OF COMPLIANCE FORM**  
**FOR FISCAL YEAR 2024**  
**Continuing Education Hours for Enhanced 911 Telecommunicators**

Please be advised that, in order to maintain certification, each certified enhanced 911 telecommunicator shall successfully complete sixteen (16) hours of Department-approved continuing education annually. If a person fails to comply with this requirement, in whole or in part, in a given annual period, the person may be required to complete additional hours of continuing education in a subsequent annual period, and the State 911 Department reserves the right to withhold grant funding for such additional hours of continuing education.

- \* Please list certified enhanced 9-1-1 telecommunicators **alphabetically by last name, first name**
- \* Please ONLY list **1 (one) course** per line.
- \* Please LEAVE **1 (one) blank line** after each individual that is listed.
- \* If additional continuing education sheets are needed please email [venus.wheeler@mass.gov](mailto:venus.wheeler@mass.gov)
- \* If submitting your own spreadsheet please follow format listed below.

**To see a completed sample of this page please visit [www.mass.gov/e911](http://www.mass.gov/e911)**

LAST NAME	FIRST NAME	TITLE	VENDOR	DATE	Hours