

July 2018

## ***A message about public safety wireless broadband***

***Curtis Wood, Secretary of Technology Services and Security and  
FirstNet Single Point of Contact***



Thank you for your ongoing interest in public safety wireless broadband here in Massachusetts. The following is a brief update on some of the major activities that have occurred over the past few months.

### **Statewide Contract Updates**

The Executive Office of Public Safety and Security (EOPSS) recently issued a Request for Quotation (RFQ) for Public Safety Broadband Data Services in Massachusetts. The RFQ is open to all active mobile data providers on the existing statewide contract (ITT46). This includes AT&T, Sprint, T-Mobile, and Verizon Wireless. Successful bidders will be added to a new contract subcategory for Public Safety Wireless Broadband Data Services. This new subcategory can be used by Massachusetts municipal, county, and state agencies to purchase public safety grade wireless data communication services for their first responders and public safety officials.

Responding vendors are asked to demonstrate how their proposed data services meet the expectations for public safety grade broadband data communications. This includes demonstrating how their mobile data network:

- Provides a comprehensive wireless data solution with a dedicated Public Safety Core
- Implements priority services and local control to assure first responders can communicate during emergencies
- Guarantees a high level of service availability
- Supports a wide range of public safety apps and features
- Is secure and protects data communications

Vendors that meet the threshold will be allowed to sell services on the statewide contract. The approved vendors will be required to report across several categories of data, including topics like:

- Actual observed service availability
- Dropped call rates
- Data and application usage
- Priority and preemption usage
- Network exclusive applications
- Use of deployables
- Major projects underway and changes to services
- Major event after action and security incident reporting

To make sure they can provide the required reporting information, vendors are asked to obtain up-front agreements from all user agencies that its Customer Proprietary Network Information (CPNI) can be shared with EOPSS.

Vendor responses are due on 07/16/18 with evaluations and contract awards to follow. Once awards have been made, EOPSS will notify municipal, county, and state public safety agencies about the approved services and available rate plans.

## Role Changes

As you may know, I recently became the Secretary of the Executive Office of Technology Services and Security (EOTSS) for Massachusetts. I am honored to take on this challenging new role. Though my title has changed my commitment to public safety has not. I remain deeply invested in the work we do and intend to stay involved in the FirstNet project. I am also pleased to welcome Matthew Moran as the new EOPSS Undersecretary of Forensic Science and Technology. I've worked closely with Matt for years at EOPSS and know he will continue to be a great asset to the Massachusetts public safety community.

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## Questions?

If you have any questions about FirstNet or public safety broadband, please do not hesitate to contact the Public Safety Broadband Office at [psbo@state.ma.us](mailto:psbo@state.ma.us) or visit our website at [www.mass.gov/psbo](http://www.mass.gov/psbo).

Sincerely,

Curtis M. Wood  
*Secretary*  
*Executive Office of Technology Services and Security*  
*Commonwealth of Massachusetts, Single Point of Contact with FirstNet*

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