

## Commonwealth of Massachusetts Executive Office of Health and Human Services Office of Medicaid



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MassHealth Transmittal Letter PSY-25 January 2023

**TO:** Psychologists Participating in MassHealth

FROM: Amanda Cassel Kraft, Assistant Secretary for MassHealth

RE: Psychologist Manual (Updates to the Psychologist Services Program Regulation and

Service Codes)

## **Changes to the Psychologist Regulations**

This letter transmits updates to the psychologist program regulation at 130 CMR 411.000. Relevant sections for 130 CMR 411.000 have also been revised to reflect changes to the programmatic regulations.

#### Revisions include:

Modify

- Allowing eligible providers to bill MassHealth for the diagnostic and treatment services codes established in 101 CMR 329.00;
- Adding two new codes:
  - 90887 (Interpretation or explanation of results of psychiatric, or other medical examinations and procedures), and
  - 90791-HA (psychiatric diagnostic evaluation performed with Children and Adolescent Needs and Strengths (CANS) assessment);
- Adding licensed independent clinical social workers (LICSWs) as eligible providers to provide and bill certain therapy, diagnostic, and case consultation codes; and
- Changing the name of the current title of 101 CMR 329.00 to "Rates for Psychological and Independent Clinical Social Work Services" to be consistent with EOHHS' naming convention for rate regulations.

#### **Updates to the Service Codes and Descriptions**

1. Effective for dates of service beginning January 1, 2023, the following codes have been deleted, modified or added to the of codes available in Subchapter 6 of the *Psychologist Manual*.

96139		
00100		
<u>Add</u>		
96116	90832	90847
96121	90934	90853
90791	90837	90882
		90887

MassHealth Transmittal Letter PSY-25 January 2023 Page 2

2. Effective for dates of service beginning January 1, 2023, the following modifiers have been added to the list of modifiers available in Subchapter 6 of the *Psychologist Manual* 

#### Add

- -AH
- -HA

#### Rates

Rates for Psychologists participating in MassHealth are set by regulation by the Executive Office of Health and Human Services and available at <a href="https://www.mass.gov/sevice-details/eohhs-regulations">www.mass.gov/sevice-details/eohhs-regulations</a>.

The applicable rate regulations for codes deleted, modified, or added to the Subchapter 6 of this *Psychologist Manual* are 101 CMR 329.00: *Rates for Psychological and Independent Clinical Social Work Services*.

These regulations are effective January 1, 2023.

#### **MassHealth Website**

This transmittal letter and attached pages are available on the MassHealth website at www.mass.gov/masshealth-transmittal-letters.

<u>Sign up</u> to receive email alerts when MassHealth issues new transmittal letters and provider bulletins.

#### Questions

If you have any questions about the information in this transmittal letter, please contact the MassHealth Customer Service Center at (800) 841-2900, email your inquiry to providersupport@mahealth.net, or fax your inquiry to (617) 988-8974.

#### **NEW MATERIAL**

(The pages listed here contain new or revised language.)

## Psychologist Manual

Pages iv and 4-1 through 4-8 Pages vi and 6-1 through 6-2 Page vii

#### **OBSOLETE MATERIAL**

(The pages listed here are no longer in effect.)

## Psychologist Manual

Pages iv and 4-1 through 4-8 — transmitted by Transmittal Letter PSY-20 Pages vi and 6-1 through 6-2 — transmitted by Transmittal Letter PSY-24

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title Table of Contents	<b>Page</b> iv
Psychologist Manual	Transmittal Letter	Date
r sychologist Maridal	PSY-25	01/01/23

# 4. Program Regulations

130 CMR 411.000: Psychologist Services

411.401:	Introduction
411.402:	Definitions
411.403:	Eligible Members
411.404:	Provider Eligibility
	Payable Services
411.406:	Nonpayable Services
411.407:	Nonpayable Circumstances
411.408:	Maximum Allowable Fees
411.409:	Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Services
411.410:	Orders
(130 CM)	R 411.411 Reserved)
411.412:	Procedures for Psychological Assessment
411.413:	Recordkeeping Requirements
411.414:	Service Limitations

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title 4. Program Regulations (130 CMR 411.000)	<b>Page</b> 4-1
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

#### 411.401: Introduction

All psychologists participating in MassHealth must comply with the regulations of the MassHealth agency, including but not limited to regulations set forth in 130 CMR 411.000 and 450.000: *Administrative and Billing Regulations*.

#### 411.402: Definitions

The following terms used in 130 CMR 411.000 have the meanings given in 130 CMR 411.402, unless the context clearly requires a different meaning.

<u>Case Consultation</u> – intervention, including scheduled audio-only telephonic, audio-video, or inperson meetings, for behavioral and medical management purposes on a member's behalf with agencies, employers, or institutions which may include the preparation of reports of the member's psychiatric status, history, treatment, or progress (other than for legal purposes) for other physicians, agencies, or insurance carriers.

<u>Child and Adolescent Needs and Strengths (CANS)</u> – a tool that provides a standardized way to organize information gathered during behavioral-health clinical assessments. A Massachusetts version of the tool has been developed and is intended to be used as a treatment decision support tool for behavioral-health providers serving MassHealth members under 21 years of age.

<u>Couple Therapy</u> — psychotherapeutic services provided to a couple whose primary complaint is the disruption of their marriage, family, or relationship.

<u>Diagnostic Services Evaluation</u> — the examination and determination by interview techniques of a member's physical, psychological, social, economic, educational, and vocational capabilities and disabilities for the purposes of developing a diagnostic formulation and designing a treatment plan.

<u>Family Consultation</u> — a scheduled meeting of at least one-half hour with one or more of the parents, legal guardian, or foster parents of a child who is being treated by the provider when the parents, legal guardian, or foster parents are not clients of the provider.

<u>Family Therapy</u> — the psychotherapeutic treatment of more than one member of a family simultaneously in the same session.

<u>Group Therapy</u> — the application of psychotherapeutic or counseling techniques to a group of persons, most of whom are not related by blood, marriage, or legal guardianship.

<u>Individual Therapy</u> — psychotherapeutic services provided to an individual.

<u>Intelligence Assessment</u> — a battery of tests to measure intelligence and cognitive ability, listed in the *Mental Measurement Yearbook*, or that conforms to the *Standards for Educational and Psychological Tests* of the American Psychological Association, such as a full Wechsler Adult Intelligence Scale, Wechsler Intelligence Scale for Children, or Stanford-Binet Intelligence Scales.

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title 4. Program Regulations (130 CMR 411.000)	Page 4-2
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

Neuropsychological Assessment — a battery of performance-based assessments provided by an eligible provider that assesses cognitive functioning, in order to examine the cognitive consequences of brain damage, brain disease, physical, and mental illness, and other conditions that may impact cognitive functioning. A neuropsychological assessment may include tests of intelligence, attention and concentration, learning and memory, processing speed, visual spatial perception, language skills, visual motor and fine motor skills, sensory perception, executive functioning, and emotional functioning.

<u>Personality Assessment</u> — a battery of techniques that yield an evaluation of personality, using at least two personality tests that are listed in the *Mental Measurement Yearbook*, or that conform to the *Standards for Educational and Psychological Tests* of the American Psychological Association, unless clinically contraindicated.

<u>Psychological Assessment</u> — the use of standardized test instruments and procedures to evaluate aspects of a member's functioning. Psychological assessment includes intelligence, neuropsychological, and personality assessments. Test instruments used for psychological assessment must be published, valid, and in general use as defined by listing in the *Mental Measurement Yearbook* or successor publication, or by conformity to the *Standards for Educational and Psychological Testing* of the American Psychological Association.

Psychotherapy – the use of psychological and interpersonal theories and related practice methodologies to assess, interpret and modify conscious and unconscious processes of behavior.

<u>Telehealth</u> – the use of synchronous or asynchronous audio, video, electronic media or other telecommunications technology, including, but not limited to:

- (1) interactive audio-video technology;
- (2) remote patient monitoring devices;
- (3) audio-only telephone; and
- (4) online adaptive interviews, for the purpose of evaluating, diagnosing, consulting, prescribing, treating or monitoring of a patient's physical health, oral health, mental health or substance use disorder condition.

<u>Treatment Service</u> — a service related to diminishing the distress and symptoms of mental health or substance use disorder, as defined by the current edition of the *Diagnostic and Statistical Manual of Mental Disorders* including, but not limited to, individual, couple, family, and group psychotherapy.

#### 411.403: Eligible Members

- (A) (1) <u>MassHealth Members</u>. The MassHealth agency covers psychologist services only when provided to eligible MassHealth members, subject to the restrictions and limitations described in 130 CMR 411.000 and 130 CMR 450.000: *Administrative and Billing Regulations*. The regulations at 130 CMR 450.105 specifically state for each MassHealth coverage type which services are covered and which members are eligible to receive those services.
  - (2) <u>Recipients of the Emergency Aid to the Elderly, Disabled and Children Program</u>. For information on covered services for recipients of the Emergency Aid to the Elderly, Disabled and Children (EAEDC) Program, see 130 CMR 450.106: *Emergency Aid to the Elderly, Disabled and Children Program*.

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title 4. Program Regulations (130 CMR 411.000)	Page 4-3
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

- (B) For information on verifying member eligibility and coverage type, see 130 CMR 450.107.
- (C) See 130 CMR 450.105: Coverage Types and 130 CMR 450.124: Behavioral Health Services for limitations on mental health and substance use disorder services provided to members enrolled with a MassHealth managed care provider.

## 411.404: Provider Eligibility

Payment for the services described in 130 CMR 411.000 is made only to providers who are participating in MassHealth as of the date of service. The eligibility requirements are as follows.

- (A) <u>In State</u>. A psychologist is eligible to participate in MassHealth only if the psychologist is licensed to practice by the Massachusetts Board of Registration of Psychologists, with a specialization listed in clinical or counseling psychology, neuropsychology, or a closely related specialty, and is a Medicare provider.
- (B) <u>Out of State</u>. A psychologist located outside of Massachusetts is eligible to participate in MassHealth only if the psychologist is licensed to practice by his or her state's appropriate board of registration and is a Medicare provider. Out-of-state psychological services are covered only as provided in 130 CMR 450.109: *Out-of-state Services*.

## 411.405: Payable Services

The MassHealth agency pays for medically necessary services personally provided by an eligible psychologist, subject to the restrictions and limitations in 130 CMR 411.000.

- (A) The MassHealth agency pays for medically necessary services provided in any suitable location, such as the psychologist's office, the member's place of residence, other facility, or by telehealth.
- (B) The MassHealth agency pays for the following services personally provided by an eligible psychologist:
  - (1) psychological assessment, including:
    - (a) intelligence assessment;
    - (b) personality assessment; and
    - (c) neuropsychological assessment
  - (2) case consultation and family consultation
  - (3) diagnostic services evaluation
  - (4) psychotherapy including:
    - (a) individual therapy;
    - (b) couple therapy;
    - (c) family therapy; and
    - (d) group therapy.

## 411.406: Nonpayable Services

<u>Research and Experimental Treatment</u>. The MassHealth agency does not pay for research or experimental treatment.

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title 4. Program Regulations (130 CMR 411.000)	Page 4-4
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

## 411.407: Nonpayable Circumstances

The MassHealth agency does not pay a psychologist for services provided under any of the following circumstances.

- (A) The psychologist provided the service in a facility approved by the MassHealth agency and is paid by the facility to provide that service, whether or not the cost of the service is included in the MassHealth agency's rate of payment for that facility.
- (B) The psychologist provided the service in a facility that is organized to provide primarily nonmedical services and is paid by the facility to provide the service.
- (C) The psychologist already received or will receive payment for the service from the Commonwealth, county, or municipality.
- (D) Under comparable circumstances, the psychologist does not customarily bill patients who do not have health insurance.

#### 411.408: Maximum Allowable Fees

The Executive Office of Health and Human Services (EOHHS) determines the maximum allowable fees for psychologist services as set forth in 101 CMR 329.00: *Rates for Psychological and Licensed Independent Clinical Social Work Services*. The fees include payment for the complete cost of psychological assessments of the member including scoring the test, interpreting the results, writing the report, and other psychological diagnostic and treatment services. Payment is always subject to the conditions, exclusions, and limitations set forth in 130 CMR 411.000 and 130 CMR 450.000: *Administrative and Billing Regulations*. Payment for a service is made at the lower of the following:

- (A) the psychologist's usual and customary charge to the general public for the same or similar service; or
- (B) the maximum allowable fee listed in the applicable EOHHS fee schedule.

#### 411.409: Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Services

The MassHealth agency pays for all medically necessary psychologist services for EPSDT-eligible members in accordance with 130 CMR 450.140: *Early and Periodic Screening, Diagnostic and Treatment (EPSDT) Services: Introduction*, without regard to service limitations described in 130 CMR 411.000 and with prior authorization.

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title 4. Program Regulations (130 CMR 411.000)	Page 4-5
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

#### 411.410: Orders

The MassHealth agency pays a psychologist for psychological assessment when the following conditions are met:

- (A) A qualified individual responsible for providing services to the member orders the psychological assessment. This ensures that the service is provided within the context of an overall service plan. A qualified individual includes a physician, psychologist, physician assistant, nurse practitioner, clinical nurse specialist, psychiatric clinical nurse specialist, or licensed independent clinical social worker who is either practicing independently, or as staff of a community health center, mental health center or hospital. Any other individual or entity wishing to order psychological assessment (such as therapists or other staff at clinics, day habilitation centers, intermediate care facilities for individuals with intellectual disabilities, hospitals, schools, courts, group homes, or state agencies) must coordinate with a qualified individual to obtain the necessary order.
- (B) Upon request by the MassHealth agency, the provider must provide documentation that psychological assessment was initiated and provided in accordance with 130 CMR 411.410(A)(1). The MassHealth agency may deny or recover payment if the provider fails to provide such documentation to the MassHealth agency when requested.
- (C) The MassHealth agency pays a psychologist for psychological assessment for the purposes of determining or redetermining eligibility for the EAEDC Program pursuant to 130 CMR 450.106: *Emergency Aid to the Elderly, Disabled and Children Program*, only if a physician or qualified individual on the staff of a community health center orders such assessment.

(130 CMR 411.411 Reserved)

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title 4. Program Regulations (130 CMR 411.000)	<b>Page</b> 4-6
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

## 411.412: Procedures for Psychological Assessment

As a prerequisite to payment, the psychologist must:

- (A) interact directly with the member during assessment, with the exception noted in 130 CMR 411.414(C);
- (B) personally administer and score the test, with the exception noted in 130 CMR 411.414(C);
- (C) personally evaluate the responses to the test;
- (D) write a report of the evaluation results in a manner that communicates useful information to the individual or agency ordering such assessment; and
- (E) forward a copy of the comprehensive report to the ordering individual or agency without additional charge to the MassHealth agency, ordering individual or agency, or member.

#### 411.413: Recordkeeping Requirements

- (A) Payment for any service listed in 130 CMR 411.000 is conditioned upon its full and complete documentation in the member's medical record. The psychologist must maintain an electronic or hard copy record of all services provided to a member for a period of at least six years following the date of service, subject to any applicable federal or state standard requiring a longer retention period. For all psychological services, the record must contain the following information:
  - (1) the member's name and case number, MassHealth identification number, address, telephone number, sex, age, date of birth, marital status, next of kin, school or employment status (or both), and date or dates of services, including date of initial contact;
  - (2) the ordering source, if applicable;
  - (3) the reason for the order or visit;
  - (4) For psychological assessments, the record must also contain the following:
    - (a) a brief description of behavioral observations, and any relevant personal information elicited during assessment;
    - (b) the original responses to all psychological assessments completed;
    - (c) a summary of scores;
    - (d) a comprehensive written report describing the psychological assessment and interpretation of responses; and
    - (e) documentation of compliance with the requirements of 130 CMR 411.412.
  - (5) For psychological treatment services, the record must also contain the following:
    - (a) a report of a physical examination performed within six months of the date of intake or documentation that the member did not want to be examined and any stated reason for that preference:
    - (b) the name and address of the member's primary care physician or, if not available, another physician who has treated the member;
    - (c) the member's description of the problem, and any additional information from other sources, including the referral source, if any;
    - (d) the events precipitating contact with the psychologist;
    - (e) the relevant medical, psychosocial, educational, and vocational history;

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title 4. Program Regulations (130 CMR 411.000)	Page 4-7
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

- (f) a comprehensive diagnostic services evaluation of the member at intake and semiannually thereafter;
- (g) the clinical impression of the member and a diagnostic formulation, including a specific diagnosis using standard nomenclature;
- (h) a listing of realistic long-range goals, and a time frame for their achievement;
- (i) a listing of short-term objectives, which must be established in such a way as to lead toward accomplishment of the long-range goals;
- (j) the proposed schedule of therapeutic activities necessary to achieve such goals and objectives and the responsibilities of each individual member of the interdisciplinary team;
- (k) a schedule of dates for utilization review to determine the member's progress in accomplishing goals and objectives;
- (l) a written record of quarterly reviews by the psychologist, which relate to the short- and long-range goals;
- (m) all information and correspondence regarding the member, including appropriately signed and dated consent forms;
- (n) a medication-use profile;
- (o) when the member is discharged, a discharge summary, including a recapitulation of the member's treatment and recommendations for appropriate services concerning follow-up as well as a brief summary of the member's condition and functional performance on discharge; and
- (p) for members under 21 years of age, a CANS completed during the initial behavioral health assessment and updated at least every 90 days thereafter.
- (B) Release of information in the record is limited to the following:
  - (1) those instances required by federal or state statute or regulation in accordance with the confidentiality provisions of the profession; and
  - (2) qualified personnel or consultants of the MassHealth agency or the U.S. Department of Health and Human Services for the purpose of monitoring the provision of services in accordance with 130 CMR 411.000.

## 411.414: Service Limitations

- (A) <u>Frequency of Psychological Assessment</u>. The MassHealth agency does not pay for a psychological assessment if the psychologist or another MassHealth provider has provided the same type of psychological assessment (intelligence, neuropsychological, or personality) to the member within the preceding six months, unless the following conditions exist and are documented in the billing provider's medical record:
  - (1) Psychological assessment is provided in order to ascertain changes relating to suicidal, homicidal, traumatic, or neurological conditions of the member; or
  - (2) Psychological assessment is provided in order to ascertain changes following specialized treatment or interventions such as electroconvulsive therapy (ECT) or inpatient psychiatric treatment.
- (B) The MassHealth agency does not pay for the following types of psychological assessments:
  - (1) periodic evaluation to measure the member's response to psychotherapy;
  - (2) self-rating forms and other paper-and-pencil instruments, unless administered as part of a comprehensive battery of tests and interpreted by the psychologist; or
  - (3) group forms of intelligence assessments.

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title 4. Program Regulations (130 CMR 411.000)	<b>Page</b> 4-8
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

- (C) <u>Psychological Assessment</u>. The psychologist is eligible to receive payment for the psychological assessment when administered by a technician only if:
  - (1) the technician is trained to perform the individual tests;
  - (2) the psychologist selects the specific tests to be included in the assessment;
  - (3) the technician performs the tests under the direct, personal, and continuous supervision of the psychologist who must assume professional responsibility for the tests performed; and
  - (4) the psychologist personally interprets the tests and writes the evaluation report.
- (D) <u>Diagnostic and Individual Treatment Services</u>. The MassHealth agency pays for diagnostic and treatment services only when a psychologist, as defined by 130 CMR 411.000, personally provides these services to the member or the member's family. The services must be provided to the member on an individual basis.
- (E) <u>Multiple Visits on a Same Date of Service</u>. The MassHealth agency pays for only one visit of a single type of service (except for diagnostics) provided to an individual member on one date of service. Return visits on the same date of service are not reimbursable.
- (F) <u>Multiple Therapies</u>. The MassHealth agency pays for more than one mode of therapy used for a member during one week when it is clinically justified, and when any single approach has been shown to be necessary but insufficient. The need for multiple therapies must be documented in the member's record.

### (G) Case Consultation.

- (1) The MassHealth agency pays only for a case consultation that involves a personal meeting with a professional of another agency. Personal meetings may be conducted via audio-only telephonic, audio-video, or in person meetings.
- (2) The MassHealth agency pays for case consultation delivered in person or via telephonic or audio-visual methods only when written communication alone, and other non-reimbursable forms of communication, clearly will not suffice. Such circumstances must be documented in the member's record. Such circumstances are limited to situations in which both the provider and the other party are actively involved in treatment or management programs with the member (or family members) and where a lack of direct communication would impede a coordinated treatment program.
- (3) The MassHealth agency does not pay the provider for court testimony.
- (H) <u>Family Consultation</u>. The MassHealth agency pays for consultation with family or other responsible persons who is not an eligible member, when such consultation is integral to the treatment of the member.

#### (I) Group Therapy.

- (1) Payment is limited to one fee per group member with a maximum of 12 members per group.
- (2) The MassHealth agency does not pay for group therapy when it is performed as an integral part of a psychiatric day treatment services, or intensive outpatient program services.

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title  Table of Contents	<b>Page</b> vi
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

## 6. Service Codes and Descriptions

Psychological Testing	6-1
Appendix A. Directory	A-1
Appendix C. Third-Party-Liability Codes	C-1
Appendix T. CMSP Covered Codes	T-1
Appendix U. DPH-Designated Serious Reportable Events That Are Not Provider Preventable Conditions	U-1
Appendix V. MassHealth Billing Instructions for Provider Preventable Conditions	V-1
Appendix W. EPSDT Services Medical and Dental Protocol and Periodicity Schedules	W-1
Appendix X. Family Assistance Copayments and Deductibles	X-1
Appendix Y. EVS Codes and Messages	Y-1
Appendix Z. EPSDT/PPHSD Screening Services Codes	<b>Z</b> -1

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title  Table of Contents	<b>Page</b> 6-1
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

## 601 Psychological Testing

MassHealth pays for the services represented by the codes listed in Subchapter 6 in effect at the time of service, subject to all conditions and limitations in MassHealth regulations at 130 CMR 411.000.

#### Service

Code Service Description

#### **Neurobehavioral Assessment Services by Professional**

- Neurobehavioral status exam (clinical assessment of thinking, reasoning and judgement, *e.g.*, acquired knowledge, attention, language, memory, planning and problem solving, and visual spatial abilities), by physician or other qualified health care professional, both face-to-face time with the patient and time interpreting test results and preparing the report; first hour.
- Each additional hour. (List separately in addition to code for primary procedure.) (Add-on code to 96116.)

## **Psychological Assessment Services by Professional**

- Psychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour (not to exceed one unit).
- Each additional hour. (List separately in addition to code for primary procedure.) (Add-on code to 96130 not to exceed seven one-hour units).

## **Neuropsychological Assessment Services by Professional**

- Neuropsychological testing evaluation services by physician or other qualified health care professional, including integration of patient data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the patient, family member(s) or caregiver(s), when performed; first hour (not to exceed one one-hour unit).
- Each additional hour. (List separately in addition to code for primary procedures.) (Add-on code to 96132 not to exceed seven one-hour units.)

#### **Test Administration and Scoring by Professional**

- Psychological or neuropsychological test administration and scoring by physician or other qualified health care professional, two or more tests, any method; first 30 minutes (not to exceed one thirty-minute unit).
- Each additional 30 minutes. (List separately in addition to code for primary procedure.) (Add-on code to 96136 not to exceed eleven thirty-minute units.)

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title  Table of Contents	Page 6-2
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

## 601 Psychological Testing

601 <u>Psychological Testing</u>		
<b>Service</b> Code	Service Description	
	Test Administration and Scoring by Technician	
96138	Psychological or neuropsychological test administration and scoring by technician, two or more tests, any method; first thirty minutes (not to exceed one thirty-minute unit).	
96139	Psychological or neuropsychological test administration and scoring by technician, two or more tests, any method; each additional 30 minutes (List separately in addition to code for primary procedure). (Add-on code to 96138 – not to exceed eleven thirty minute units).	
	Psychiatric Evaluation	
90791 90791 HA	Psychiatric diagnostic evaluation. (Diagnostic services.) Psychiatric evaluation performed with a CANS (Children and Adolescent Needs and Strengths)	
	Individual Therapy	
90832 90834 90837	Psychotherapy, 30 minutes with patient. (Individual therapy.) Psychotherapy, 45 minutes with patient. (Individual therapy.) Psychotherapy, 60 minutes with patient. (Individual therapy.)	
	Couple/Family Therapy	
90847	Family psychotherapy (conjoint psychotherapy) (with patient present), 50 minutes	
	Group Therapy	
90853	Group psychotherapy (other than multiple-family group) (Group therapy. Limited to ten clients per group.)	
	Case Consultation	
90882	Environmental intervention for medical management purposes on a psychiatric patient's behalf with agencies, employers, or institutions	
	Family Consultation	
90887	Interpretation or explanation of results of psychiatric, other medical examinations and procedures, or other accumulated data to family or other responsible persons, or advising them how to assist patient (per one-half hour)	

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title  Table of Contents	<b>Page</b> 6-3
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

## 601 Psychological Testing

<u>Modifier</u>	Modifier Description
-AH	Clinical psychologist (This modifier is to be applied to service codes billed by the mental health center which were performed by doctoral level clinician, including PhD, PsyD, EdD)
-НА	Service Code 90791 must be accompanied by this modifier to indicate that the Child and Adolescent Needs and Strengths (CANS) is included in the psychiatric diagnostic interview examination. This modifier may be billed only by psychiatrists or psychiatric clinical nurse specialists.

This publication contains codes that are copyrighted by the American Medical Association. Certain terms used in the service descriptions for HCPCS codes are defined in the Current Procedural Terminology (CPT) code book.

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title  Table of Contents	Page 6-4
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

This page is reserved.

Commonwealth of Massachusetts MassHealth Provider Manual Series	Subchapter Number and Title  Preface	<b>Page</b> vii
Psychologist Manual	Transmittal Letter PSY-25	<b>Date</b> 01/01/23

The regulations and instructions governing provider participation in MassHealth are published in the Provider Manual Series. MassHealth publishes a separate manual for each provider type.

Manuals in the series contain administrative regulations, billing regulations, program regulations, service codes, administrative and billing instructions, and general information. MassHealth regulations are incorporated into the Code of Massachusetts Regulations (CMR), a collection of regulations promulgated by state agencies within the Commonwealth and by the Secretary of State. MassHealth regulations are assigned Title 130 of the Code. Pages that contain regulatory material have a CMR chapter number in the banner beneath the subchapter number and title.

Administrative regulations and billing regulations apply to all providers and are contained in 130 CMR Chapter 450.000. These regulations are reproduced as Subchapters 1, 2, and 3 in this and all other manuals.

Program regulations cover matters that apply specifically to the type of provider for which the manual was prepared. For psychologists, those matters are covered in 130 CMR Chapter 411.000, reproduced as Subchapter 4 in the *Psychologist Manual*.

Revisions and additions to the manual are made as needed by means of transmittal letters, which furnish instructions for substituting, adding, or removing pages. Some transmittal letters will be directed to all providers; others will be addressed to providers in specific provider types. In this way, a provider will receive all those transmittal letters that affect its manual, but no others.

The Provider Manual Series is intended for the convenience of providers. Neither this nor any other manual can or should contain every federal and state law and regulation that might affect a provider's participation in MassHealth. The provider manuals represent instead MassHealth's effort to give each provider a single convenient source for the essential information providers need in their routine interaction with MassHealth and its members.