



Commonwealth of Massachusetts
Executive Office of Health and Human Services
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**MassHealth
Psychiatric Outpatient
Hospital Bulletin 2
November 2006**

TO: Psychiatric Outpatient Hospitals Participating in MassHealth
FROM: Beth Waldman, Medicaid Director *BW*
RE: Clarification of Provider Manuals

Background

There are various outpatient hospital manuals for hospital providers participating in MassHealth. This bulletin is intended to clarify which provider manual applies to psychiatric outpatient hospitals.

**Psychiatric Outpatient
Hospital Manual**

Recently, MassHealth has realized that some psychiatric outpatient hospitals may have been referring to both the *Psychiatric Outpatient Hospital Manual* and the *Outpatient Hospital Manual*.

Important: Psychiatric outpatient hospitals should refer to the *Psychiatric Outpatient Hospital Manual* only, and should discard any copies of the *MassHealth Outpatient Hospital Manual*.

The *Psychiatric Outpatient Hospital Manual*, along with all other MassHealth provider manuals, is available on the Web at www.mass.gov/masshealthpubs. Click on Provider Library, then on MassHealth Provider Manuals.

**MassHealth Outpatient
Hospital Manuals**

The following table lists the three different outpatient hospital provider manuals along with an explanation of who should use each. Please note that for each outpatient hospital manual, there is a corresponding inpatient hospital version.

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**MassHealth Outpatient
Hospital Manuals
(cont.)**

Provider Manual	Audience
<i>Psychiatric Outpatient Hospital Manual</i>	All psychiatric outpatient hospitals participating in MassHealth. Note: Psychiatric outpatient hospitals should see 130 CMR 450.124 of the administrative and billing regulations for important information about service authorization and payment for behavioral health services for MassHealth members.
<i>Acute Outpatient Hospital Manual</i>	All acute outpatient hospital providers participating in MassHealth, regardless of whether they have signed an RFA with MassHealth. Note: Acute outpatient hospitals that have signed an RFA with MassHealth must refer to the RFA for additional requirements.
<i>Chronic Disease and Rehabilitation Outpatient Hospital Manual (formerly Outpatient Hospital Manual)</i>	All chronic disease and rehabilitation outpatient hospital providers participating in MassHealth. Note: Chronic disease and rehabilitation outpatient hospitals that have signed an RFA with MassHealth must refer to the RFA for additional requirements.

Bulletins

MassHealth issues provider bulletins to communicate information that is not contained in the provider manual. Provider bulletins typically provide clarifications or describe procedures. Provider bulletins are available on the Web at www.mass.gov/masshealthpubs. Click on Provider Library, then on Provider Bulletins. MassHealth will no longer issue "Outpatient Hospital Bulletins." Instead, MassHealth will issue "Psychiatric Outpatient Hospital Bulletins," "Acute Outpatient Hospital Bulletins," and "Chronic Disease and Rehabilitation Outpatient Hospital Bulletins" as needed.

Questions

If you have any questions about the information in this bulletin please contact MassHealth Customer Service at 1-800-841-2900, e-mail your inquiry to providersupport@mahealth.net, or fax your inquiry to 617-988-8974.