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| CERTIFICATION |

Make sure to send your regional office of the DEP Drinking Water Program and local Board of Health a copy of each type of notice and this form within ten days after the end of each period in which the system is required to perform public education tasks. This form serves as certification that you have met all the public education program requirements of 310 CMR 22.06B(6). **Please be aware that in communities where a significant proportion of the population speaks a language other than English (see the reverse of this form), public education materials shall be communicated in the appropriate language(s)**. **Delivery of the Public Education Program on the Health Effects of Lead must continue for as long as the lead action level is exceeded. Also, please remember that all records are required to be maintained for 12 years.** The *EPA Lead in Drinking Water Regulation: Public Education Guidance (June 2002)* provides additional aids to help water systems develop educational materials. An electronic copy of this guidance manual is available at EPA's web site: [*http://nepis.epa.gov/Exe/ZyPDF.cgi?Dockey=P10058E4.txt*](http://nepis.epa.gov/Exe/ZyPDF.cgi?Dockey=P10058E4.txt)

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| *PWS ID#: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_* [ ]  Community [ ]  Non-Community Non-Transient*PWS Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ City/Town: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_***For Lead Action Level Exceedance**As a result of lead and copper tap samples collected on: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ [Date(s)]The Public Water System indicated above hereby affirms that public education program on the health effects of lead in drinking water has been delivered to consumers in accordance with 310 CMR 22.06B(6) including: content, delivery and format requirements, and delivery deadlines. The following actions have been taken: Consultation with/approval for program from DEP on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ [Date] *I certify under penalty of law that I am the person authorized to fill out this form and the information contained herein is true, accurate and complete to the best of my knowledge and belief.*\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_ [ Print Name] [Signature of owner or operator] [Date] **FOR COMMUNITY SYSTEMS:** **1.** Informational brochure distributed to each customer on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ [Date] By: [ ]  Mail [ ]  Hand [ ]  Electronic Delivery (*special systems* only) [ ]  Consumer Confidence Report is used for repeat delivery of informational brochure.**2.** Contacted and delivered informational brochures to local health agencies [attach list] on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ [Date(s)] [ ]  Not applicable (*special systems* only) but, Posted informational poster in the following public/common areas in each building served by the system: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ on date: \_\_\_\_\_\_\_\_\_\_\_\_.**3.** Delivered informational brochures to facilities/organizations served by the system [attach list] on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ [Date] [ ]  Not applicable (system does not serve any facilities/organizations regularly visited by children or pregnant women).**4.** Printed on or included in each water bill the Alert Message with bills issued on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ [Date(s)] [ ]  Not applicable (customers are not individually billed for water service) **5.** Systems serving >100,000 people, posted informational brochure on system’s website on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ [Date]**6.** Systems serving >3,300 people, submitted a press release two times each calendar year to the following newspaper/radio/ TV outlets: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_[Date(s)]**7.** A minimum of three of the following activities were conducted ***in addition*** to the required delivery (for systems serving  3,300 or less persons, only one activity required):[ ]  Public Service Announcement [ ]  Paid Advertisement [ ]  Public Area Information Display[ ]  Email to Customers [ ]  Public Meeting [ ]  Household Deliveries[ ]  Targeted Individual Customer Contact [ ]  Direct Material Distribution to all multi-family homes and institutions[ ]  Other method approved by MassDEP \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **FOR NTNC SYSTEMS: (all systems #1 & #2 below required)****1.** Informational brochure distributed to each person regularly served by the water system on date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. By: [ ]  Mail [ ]  Hand [ ]  Electronic Delivery **AND****2.** Posted an Informational Poster in the following public/common areas in each building served by the system (list locations): \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ on \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_[Date] |

*The table below is taken from:* The Consumer Confidence Report Rule, Appendix J – Language Requirement Per City/Town

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| City | **Languages for complete CCR translation –25%** |  |  |  |
| Chelsea | Spanish |  | **Holyoke** | Spanish |  | **New Bedford** | Portuguese |
| **Fall River** | Portuguese |  | **Lawrence** | Spanish |  |  |  |
|  |  |  |  |  |  |  |  |
| **City** | Languages for info statement on importance of CCR – 10% |  |
| Acushnet | Portuguese |  |  |  |  |  |  |
| **Amherst** | Spanish | Chinese |  |  |  |  |  |
| **Arlington** | Greek | Italian |  |  |  |  |  |
| **Attleboro** | Portuguese |  |  |  |  |  |  |
| **Blackstone** | French |  |  |  |  |  |  |
| **Boston** | German | Greek | Indic | Italian | French | Portuguese | Spanish |
|  | Russian | Arabic | Chinese | Japanese | Mon-Khmer | Vietnamese | Polish |
| **Brockton** | French | Portuguese | Spanish |  |  |  |  |
| **Brookline** | Spanish | Russian | Chinese |  |  |  |  |
| **Cambridge** | Italian | French | Portuguese | Spanish | Chinese | Korean |  |
| **Chicopee** | French | Spanish | Polish |  |  |  |  |
| **Dartmouth** | Portuguese |  |  |  |  |  |  |
| **Dracut** | French |  |  |  |  |  |  |
| **Everett** | Italian |  |  |  |  |  |  |
| **Fairhaven** | Portuguese |  |  |  |  |  |  |
| **Fall River** | French |  |  |  |  |  |  |
| **Fitchburg** | French | Spanish |  |  |  |  |  |
| **Framingham** | Portuguese | Spanish |  |  |  |  |  |
| **Gardner** | French |  |  |  |  |  |  |
| **Gloucester** | Italian |  |  |  |  |  |  |
| **Haverhill** | Greek | Spanish |  |  |  |  |  |
| **Holyoke** | French |  |  |  |  |  |  |
| **Hudson** | Portuguese |  |  |  |  |  |  |
| **Lawrence** | Italian | French |  |  |  |  |  |
| **Leominster** | French | Spanish |  |  |  |  |  |
| **Lowell** | Greek | French | Portuguese | Spanish | Mon-Khmer |  |  |
| **Ludlow** | Portuguese |  |  |  |  |  |  |
| **Lynn** | Greek | French | Spanish | Mon-Khmer |  |  |
| **Malden** | Italian | Spanish | Chinese |  |  |  |  |
| **Medford** | Italian |  |  |  |  |  |  |
| **Methuen** | Italian | French | Spanish |  |  |  |  |
| **Milford** | Portuguese |  |  |  |  |  |  |
| **New Bedford** | French | Spanish |  |  |  |  |  |
| **Newton** | Italian | Spanish | Chinese |  |  |  |  |
| **Peabody** | Greek | Portuguese | Spanish |  |  |  |  |
| **Quincy** | Italian | Spanish | Chinese |  |  |  |  |
| **Randolph** | Chinese |  |  |  |  |  |  |
| **Revere** | Italian | Spanish |  |  |  |  |  |
| **Salem** | French | Spanish |  |  |  |  |  |
| **Somerset** | Portuguese |  |  |  |  |  |  |
| **Somerville** | Italian | French | Portuguese | Spanish |  |  |  |
| **Southbridge** | French | Spanish |  |  |  |  |  |
| **Springfield** | Italian | French | Portuguese | Spanish | Polish |  |  |
| **Stoneham** | Italian |  |  |  |  |  |  |
| **Stoughton** | Portuguese |  |  |  |  |  |  |
| **Swansea** | Portuguese |  |  |  |  |  |  |
| **Taunton** | Portuguese | Spanish |  |  |  |  |  |
| **Waltham** | Italian | French | Spanish |  |  |  |  |
| **Watertown** | Italian |  |  |  |  |  |  |
| **Westfield** | Spanish |  |  |  |  |  |  |
| **Westport** | Portuguese |  |  |  |  |  |  |
| **Worcester** | Greek | Italian | French | Spanish | Polish | Vietnamese |  |