

PUBLIC HEALTH ADVISORY

for recalled ByHeart Whole Nutrition Infant Formula and Anywhere Pack™ products

November 20, 2025

Affected products

All batches of ByHeart Whole Nutrition Infant Formula have been [recalled](#). This includes all unexpired lots of formula cans and single-serve “anywhere pack” sticks. ByHeart Whole Nutrition Infant Formula was available for sale online and in-store at major retailers nationwide. These products have been linked to an illness called botulism in several infants. **Do not use any ByHeart infant formula.**



Symptoms of infant botulism

[Infant botulism](#) symptoms can develop several weeks after drinking the formula.

Infants with botulism may first have:

- Hard or no bowel movements (constipation)
- Poor feeding/Not eating well
- Trouble swallowing
- Weak or different-sounding cry
- Droopy eyelids
- Loss of head control/Unable to hold head up
- Trouble breathing
- Respiratory arrest (stopping breathing)

[Infant botulism is diagnosed by a healthcare provider.](#)

FDA investigation announcement: [Outbreak Investigation of Infant Botulism: Infant Formula | fda.gov](#)

Action steps for parents and caregivers

- **Seek medical care immediately** for infants who drank the formula and have **symptoms**
- **Do not use ByHeart formula products.** Thoroughly wash and sanitize bottles, surfaces, and kitchenware that came into contact with the formula.
- **Monitor infants closely** over the next several weeks for symptoms, if they drank the product but do not currently have symptoms
- **Save the container**, record the lot information, and **label it “DO NOT USE”**
- Discard all ByHeart formula, unless otherwise directed by DPH, for infants who do not develop symptoms after 30 days



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