

Commonwealth of Massachusetts

Executive Office of Health and
Human Services



EOHHS QUALITY MEASUREMENT ALIGNMENT TASKFORCE

Meeting #19
July 24, 2018



Agenda



- **Welcome**
- **Recap of 6-19-18 Meeting Decisions & Discussion of Follow-up Items**
 - **Revisit Timeline for Measure Set Implementation**
 - **Revisit Measure Set Categories**
- **Revisit Monitoring Measures**
- **Identify Measure Gaps and Prioritize Developmental Measures**
- **Review Summary of HEDIS 2019 Changes**
- **Next Steps**



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Recap of 6-19-18 Meeting Decisions



1. The Taskforce finalized the Massachusetts Aligned Measure Set!



- The Taskforce endorsed an approach for a behavioral health Core measure and endorsed CG-CAHPS (MHQP version) as a Core measure.
- The final measure set includes four Core measures and 19 Menu measures in total.



Recap of 6-19-18 Meeting Decisions (Cont'd)



Domain	Sub-Domain	Number of Endorsed Measures	Number of Tentatively Endorsed Monitoring Measures	Number of Tentatively Endorsed Developmental Measures
Prevention and Early Detection	Physical Health Conditions	7	3	1
	Mental Health Conditions	1	0	1
	SUD Conditions	0	0	1
	Oral Health Conditions	0	0	1
Chronic Illness Care	Physical Health Conditions	5	2	4
	Mental Health Conditions	8	0	0
	SUD Conditions	2	0	0
Acute Care		1	0	2
Maternity Care		0*	3	0
Equity		0	0	2
Social Determinants of Health		0	0	1
Patient Experience		1	0	2
Integration		0	0	1
Total		25	8	16

*The Taskforce endorsed "Timeliness of Prenatal Care" as a MassHealth-only Menu measure.

Note: The following domains have no measures in them:

- Health Behaviors
- Care Coordination
- Patient/Provider Communication
- Patient Engagement
- Team-based Care
- Relationship-centered Care

Please note, however, that some measures span multiple domains (e.g., CG-CAHPS is listed under "Patient Experience" but can also be placed within "Patient/Provider Communication").



Recap of 6-19-18 Meeting Decisions (Cont'd)



Massachusetts Aligned Core Measures:

1. Controlling High Blood Pressure
2. Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Poor Control (>9.0%)
3. CG-CAHPS (MHQP version) – no specific question or composite
4. At least one of the following measures focused on behavioral health:
 - a. Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment (either the Initiation or Engagement Phase)
 - OR*
 - b. At least one of the following depression-related measures:
 - i. Depression Screening and Follow-Up (CMS or NCQA)
 - ii. Depression Response – Progress Towards Remission (MNCM)
 - iii. Depression Remission (MNCM)
 - iv. Depression Remission or Response (HEDIS)



Recap of 6-19-18 Meeting Decisions (Cont'd)



Massachusetts Aligned Menu Measures:*

1. Childhood Immunization Status (Combo 2)
2. Immunizations for Adolescents (Combo 10)
3. Influenza Immunization
4. Chlamydia Screening
5. Breast Cancer Screening
6. Cervical Cancer Screening
7. Colorectal Cancer Screening
8. Asthma Medication Ratio
9. Comprehensive Diabetes Care: Eye Exam
10. Comprehensive Diabetes Care: Blood Pressure Control (<140/90 mm Hg)
11. Metabolic Monitoring for Children and Adolescents on Antipsychotics
12. Child and Adolescent Major Depressive Disorder: Suicide Risk Assessment
13. Follow-Up After Hospitalization for Mental Illness (7-Day)
14. Follow-Up After Hospitalization for Mental Illness (30-Day)
15. Follow-up After Emergency Department Visit for Mental Health (7-Day)
16. Continuity of Pharmacotherapy for Opioid Use Disorder
17. Use of Imaging Studies for Low Back Pain

**The Taskforce endorsed "Timeliness of Prenatal Care" as a MassHealth-only Menu measure.*



Recap of 6-19-18 Meeting Decisions (Cont'd)



2. **The Taskforce did not reach consensus on the following topics and agreed to continue discussions during this meeting:**
 - Timeline for implementation of the Aligned Measure Set
 - Measure set categories and evolution of categories



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Revisit Timeline for Measure Set Implementation



- The Taskforce began to discuss a timeline for implementation of the Massachusetts Aligned Measure set during the 6-19-18 meeting. Some Taskforce members expressed concern about the feasibility of implementing the measure set by 1-1-19 due to a) the extended time period required to negotiate contract measures, and b) the difficulty of opening up multi-year contracts to make measure changes.
- Taskforce staff reached out to payers following the meeting and received feedback from BCBSMA, Harvard Pilgrim, and Health New England and Tufts.
- Given pending legislation to be resolved in the next week that could impact the implementation timeline, Taskforce staff will communicate the legislative outcome to Taskforce members and the Taskforce will resume this conversation during the September meeting.



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Revisit Measure Set Categories



- The Taskforce has reached consensus on the use of five different measure sets plus Innovation measures. Some of the measures are for contractual use and some for non-contractual use.

Contractual Measures

1. Core Set
2. Menu Set
3. Innovation

Non-Contractual Measures

4. Monitoring Set
5. Developmental Set*
6. On Deck Set*

**Payers and providers could potentially elect to utilize these measures in their contracts as Innovation measures.*



Revisit Measure Set Categories (Cont'd)



1. **Core** – Measures that all payers and ACOs are expected to use, and adhere to the following criteria:
 - no more than five in number
 - outcomes-oriented
 - include at least one measure focused on behavioral health
 - universally applicable to the greatest extent possible
 - crucial from a public health perspective
 - comprised of measures that are highly aligned across existing payer ACO contract measures
 - enhance value
2. **Menu** – Measures from which payers and ACOs are expected to choose for the balance of their contractual measure set (with the possible exception of Innovation measures)



Revisit Measure Set Categories (Cont'd)



- Taskforce staff revised the definition of the following measure category to respond to 6-19-18 feedback from Taskforce members:
 3. **Innovation** – Measures which address a) clinical topics or clinical outcomes in the Core or Menu Sets utilizing a novel approach or b) clinical topics that are not addressed in the Core or Menu Sets. Measures cannot have been previously considered and rejected by the Taskforce as Core or Menu measures.
 - Innovation measures can be used as pay-for-performance *or* pay-for-reporting at the mutual agreement of the payer and ACO.
 - Payer use of Innovation measures, at the outset, will not be limited in number.

During 2020 the Taskforce will revisit the decision to not limit use of Innovation measures to ensure the measure category is not undermining the goal of alignment. In the meantime, Taskforce staff will develop a process for payers to submit information on use of Innovation measures to support Taskforce understanding.



Revisit Measure Set Categories (Cont'd)



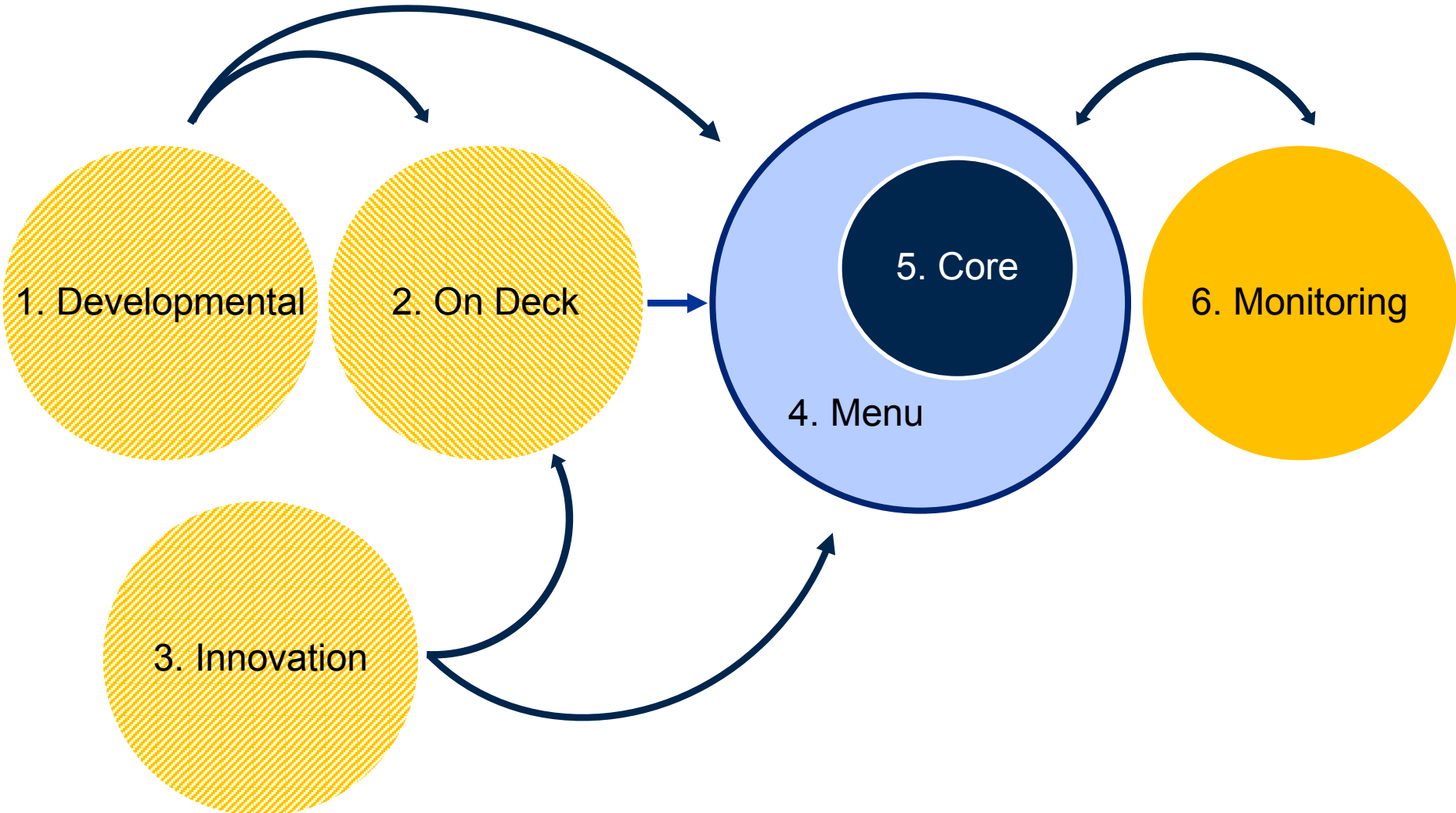
4. **Monitoring** – Measures for which performance will be tracked by the Taskforce, either because a) recent performance is high or b) data are not currently available (e.g., some opioid measures). These include:
 - measures that utilize claims data will be calculated at the ACO level
 - measures that utilize clinical data will be calculated at alternative levels (e.g., hospital, state)
5. **Developmental**
 - *Measure concepts* that address important areas of health or outcomes, but for which a specific measure has not been defined, and
 - *Measures* that address important areas of health or outcomes but are not yet validated and/or tested for implementation (e.g., weight loss, tobacco quit rate)
6. **On Deck** – Measures that will be moved into the contractual measure set in the next two (or three) years, including:
 - measures endorsed by the Taskforce, but not ready for implementation. The measures do not require testing or further refinement (i.e., they are not developmental).



Revisit Measure Set Categories (Cont'd)



Possible Evolution of Measure Set Categories



CONFIDENTIAL WORKING DRAFT – POLICY IN DEVELOPMENT



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Revisit Monitoring Measures



■ **As a reminder, the Taskforce has tentatively endorsed the following eight Monitoring measures:**

1. Well-Child Visits in the First 15 Months of Life
2. Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life
3. Adolescent Well-Care Visit
4. Comprehensive Diabetes Care: Hemoglobin A1c Testing
5. Comprehensive Diabetes Care: Medical Attention for Nephropathy
6. Contraceptive Care – Postpartum
7. Prenatal & Postpartum Care - Timeliness of Prenatal Care
8. Incidence of Episiotomy

■ **Does the Taskforce want to reconsider inclusion of any of these measures as Monitoring measures?**



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Identify Measure Set Gaps



- A “measure gap” is a priority aspect of ACO performance for which the endorsed measure set lacks a robust measure.
 - The gap may be specific to a condition, a treatment, a population or a dimension of care (e.g., outcome).
 - Identification of measure gaps can help:
 - Affirm Developmental measure endorsement
 - Identify as-yet unidentified areas for developmental work
 - Prioritize work on Developmental measures
- As you consider the final Core, Menu, and Monitoring Measure Sets, what measure gaps do you identify?**



Prioritize Developmental Measures



- The tentatively endorsed Developmental measures appear to fall into three categories.

Domain	Number of Measures		
	Fully Developed Specifications	Early Stages of Development	Measure Concept
Prevention/Early Detection	2	0	2
Chronic Illness Care	2	0	2
Acute Care	2	0	0
Equity	0	0	2
Social Determinants of Health	0	1	0
Patient Experience	0	0	2
Integration	0	1	0
Total	6	2	8



Prioritize Developmental Measures (Cont'd)



The following measures have fully developed specifications.

■ Prevention/Early Detection

- Developmental Screening for Behavioral Health Needs: Under Age 21*
- Primary Caries Prevention Intervention as Offered by Primary Care Providers, including Dentist

■ Chronic Illness Care

- Optimal Asthma Control
- Optimal Diabetes Care

■ Acute Care

- Functional Status Assessment for Total Knee Replacement
- Functional Status Assessment for Total Hip Replacement

*When the Taskforce first considered this measure, it was a MassHealth ACO (DSRIP) payment measure. It is now a DSRIP monitoring measure.



Prioritize Developmental Measures (Cont'd)



The following measures have specifications in the early stages of development.

■ *Social Determinants of Health*

- Social Services Screening

■ *Integration*

- Community Tenure



Prioritize Developmental Measures (Cont'd)



The following measures are measure concepts.

■ *Prevention/Early Detection*

- Obesity Reduction
- Tobacco Quit Rate

■ *Chronic Illness Care*

- Blood Pressure Control*
- Statin Therapy (Medication Intensity or Medical/LDL Goal) for Patients with Diabetes

*There is currently a HEDIS blood pressure control measure. The Taskforce adopted blood pressure control as a measure concept for developmental work based on Taskforce dissatisfaction with the existing measure.



Prioritize Developmental Measures (Cont'd)



The following measures are measure concepts (cont'd).

■ Equity

- Stratify existing measures by race/ethnicity, age, gender, language, disability status, etc.
- Stratifying measures, to the extent that data systems allow, by subpopulations, to be defined at a later time, as a Developmental measure *for monitoring purposes*

■ Patient Experience

- A modified version of CG-CAHPS that supplements, modifies, or substitutes questions (including, potentially, the PPIC and PICS)
- A modified version of CG-CAHPS for a non-primary care attributed population



Prioritize Developmental Measures (Cont'd)



- Which Developmental measures and measure gaps does the Taskforce want to prioritize for future developmental work?



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Review Summary of HEDIS 2019 Changes



- NCQA released specifications for its HEDIS 2019 measures in early July.
- A summary of changes to measures in the Massachusetts Aligned Measure Set impacted by HEDIS 2019 changes is included in the “HEDIS 2019 Changes to the Massachusetts Aligned Measure Set” document.
- **Does the Taskforce wish to adopt these changes for its Massachusetts Aligned Measure Set?**
 - Please note, the Taskforce already endorsed the changes to “Controlling High Blood Pressure.”



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Next Steps: Meeting Schedule



- **Meeting #20**
 - Revisit implementation of the Massachusetts Aligned Measure Set
 - Continue discussion of measure gaps and Developmental measures
 - Review and consider public comment
 - Reflect on the last year and discuss future directions





Reference Slides



The following slides may be helpful to have available for reference during today's meeting.



Prevention and Early Detection – Physical Health



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Endorsed

- Childhood Immunization Status
- Immunizations for Adolescents
- Influenza Immunization

- Chlamydia Screening - Ages 16-20
- Chlamydia Screening - Ages 21-24
- Colorectal Cancer Screening
- Cervical Cancer Screening
- Breast Cancer Screening

Monitoring

- Well-Child Visits in the First 15 Months of Life
- Well-Child Visits in the 3rd, 4th, 5th, and 6th Years of Life
- Adolescent Well-Care Visit

Developmental

None



Prevention and Early Detection – Mental Health and Oral Health



Mental Health

Oral Health

Endorsed

- Depression Screening and Follow-up for Adolescents and Adults

Endorsed

None

**Monitor-
ing**

None

**Monitor-
ing**

- Primary Caries Prevention Intervention as Offered by Primary Care Providers, including Dentists

**Develop-
mental**

- Developmental Screening for Behavioral Health Needs: Under Age 21

**Develop-
mental**

None



Chronic Illness Care – Physical Health



CONFIDENTIAL WORKING DRAFT – POLICY IN DEVELOPMENT

Endorsed
Monitoring
Developmental

- Asthma Medication Ratio
- Controlling High Blood Pressure (HEDIS 2019)
- Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Poor Control (>9.0%)
- Comprehensive Diabetes Care: Eye Exam
- Comprehensive Diabetes Care: Blood Pressure Control (<140/90 mm Hg)

- Comprehensive Diabetes Care: Hemoglobin A1c Testing
- Comprehensive Diabetes Care: Medical Attention for Nephropathy

- Optimal Asthma Control
- Optimal Diabetes Care
- Blood Pressure Control (Concept)
- Statin Therapy (Medication Intensity or Medical/LDL Goal) for Patients with Diabetes (Concept)



Chronic Illness Care – Mental Health



CONFIDENTIAL WORKING DRAFT – POLICY IN DEVELOPMENT

Endorsed

- *Metabolic Monitoring for Children and Adolescents on Antipsychotics*
- *Child and Adolescent Major Depressive Disorder: Suicide Risk Assessment*
- Depression Remission and Response for Adolescents and Adults
- *Follow-up After Hospitalization for Mental Illness (7-Day)*
- *Follow-up After Hospitalization for Mental Illness (30-Day)*
- *Follow-up After Emergency Department Visit for Mental Health*

Monitoring

None

Developmental

None

Italics indicate the measure may have an inadequate denominator size at the payer/ACO level.



Chronic Illness Care - Substance Use Disorder



CONFIDENTIAL WORKING DRAFT - POLICY IN DEVELOPMENT

Endorsed
Monitoring
Developmental

- Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment - Initiation
- Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment - Engagement
- *Continuity of Pharmacotherapy for Opioid Use Disorder*

None

None

Italics indicate the measure may have an inadequate denominator size at the payer/ACO level.



Acute Care and Maternity Care



Acute Care

Maternity Care*

Endorsed

- Use of Imaging Studies for Low Back Pain

Endorsed

- None

Monitoring

None

Monitoring

- Contraceptive Care - Postpartum
- Prenatal & Postpartum Care - Timeliness of Prenatal Care
- Incidence of Episiotomy

Developmental

- Functional Status Assessment for Total Knee Replacement
- Functional Status Assessment for Total Hip Replacement

Developmental

None

**The Taskforce did not consider hospital-based maternity care measures in Year 1, but will do so in Year 2.*



Patient Experience and Integration



Patient Experience

Integration

Endorsed

- CG-CAHPS (MHQP Version)

Endorsed

None

**Monitor-
ing**

None

**Monitor-
ing**

None

Developmental

- A version of CG-CAHPS that supplements, modifies, or substitutes questions (including potentially the PPIC and PICS)
- A modified version of CG-CAHPS for a non-primary care attributed population

Developmental

- Community Tenure



Equity and Social Determinants of Health



Equity

Social Determinants of Health

Endorsed

Monitor-
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Developmental

None

None

- Equity measure - stratify existing measures by race/ethnicity, age, gender, language, disability status, etc.
- Equity measure - stratifying measures, to the extent that data systems allow, by subpopulations, to be defined at a later time, as a Developmental measure *for monitoring purposes*

Endorsed

Monitor-
ing

Developmental

None

None

- Social Services Screening