Commonwealth of Massachusetts

Executive Office of Health and Human Services



EOHHS QUALITY MEASURE ALIGNMENT TASKFORCE

Meeting #31 December 9, 2019





1. Welcome

- 2. Revisit the process for considering non-endorsed measures
- 3. Quality Catalogue analysis of non-aligned measures
- 4. Continue the annual review of the Aligned Measure Set
- 5. Next steps

Taskforce Charter



- During the 11/19 Taskforce meeting, the Taskforce decided to finalize its charter once "Problem Statement" was changed to "The Case for Advancing a Coordinated Quality Strategy."
- Prior to today's meeting, we distributed the finalized charter reflecting that change.





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Revisit the Process for Considering Non-endorsed Measures



- Taskforce staff developed draft criteria for the review of nonendorsed measures. Those draft criteria were initially distributed to the Taskforce for comment on 9/19, with feedback requested by 10/9.
- After staff incorporated feedback, the Taskforce discussed the criteria during the 11/19 Taskforce meeting.
- Prior to today, Taskforce staff distributed further revised criteria for your review.
- Is the Taskforce comfortable adopting the updated criteria?
- For consistency, would the Taskforce prefer to use the term "criteria or "principles" going forward?





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Quality Catalogue Analysis of Non-Aligned Measures



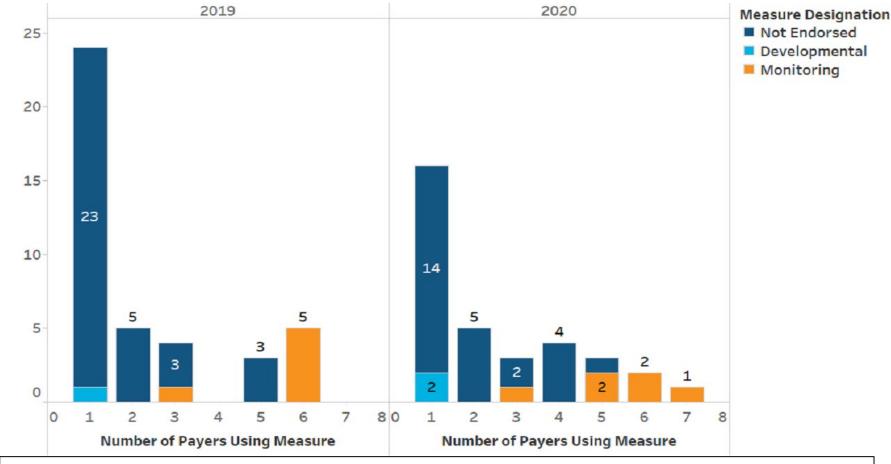
- During the 11/19 Taskforce meeting, Taskforce staff shared results from the fall 2019 Quality Measure Catalogue collection of measures that will be used in 2020 global budget-based risk contracts.
- A Taskforce member requested analysis of how many non-aligned measures have been endorsed by a nationally recognized body.
- The next slide displays the 11/19 results and the following slide displays results of the additional analysis.



CONFIDENTIAL WORKING DRAFT – POLICY IN DEVELOPMENT

Plans Report Continued Use of Non-Aligned Quality Measures and Developmental/Monitoring Measures in Global Budget Contracts





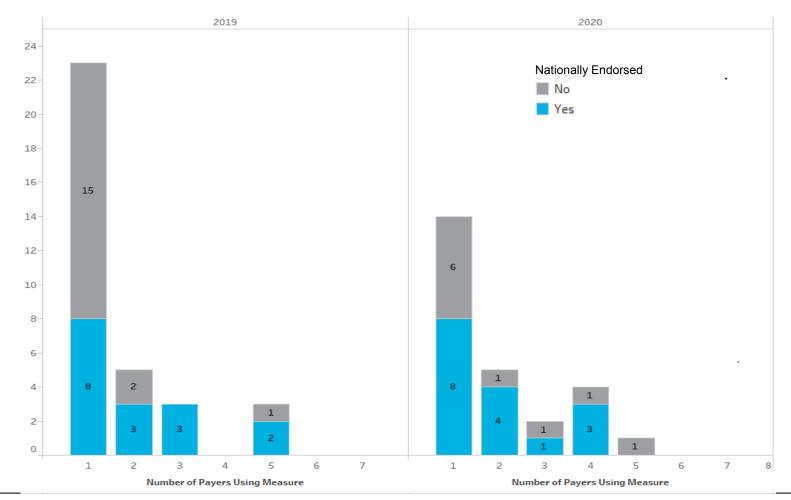
- Many non-aligned measures continue to be included in global budget-based contracts, though fewer in 2020 than in 2019.
- 26 non-endorsed measures are in use in contracts in 2020 (down from 34 in 2019), and 14 by only a single payer (down from 23 in 2019)
- Developmental measures include: Community Tenure, Joint Replacement Patient Reported
 Outcome Measure, and Depression Remission or Response for Adolescents and Adults (2020 only)

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Breakout of Measures Not Aligned in the Aligned Measure Set by National Endorsement Status





- Of the 26 measures in use in contracts in 2020 that were not endorsed by the Taskforce for inclusion in the Aligned Measure Set, approximately $^2/_3$ have national endorsement (16 measures)
- In 2019, approximately $\frac{1}{2}$ of non-endorsed measures that were in use had national endorsement (16/34 measures)





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Continue the Annual Review of the Aligned Measure Set



- Today, we will continue the annual review of the Aligned Measure Set. Specifically we will:
- 1. Revisit guiding principles
- 2. Discuss Taskforce member proposals for additions, subtractions and replacements for 2021
- 3. Conduct an initial review of new measures/topics
- 4. Review the 2020 Aligned Measure Set for possible changes for 2021





1. Background

Revisit guiding principles

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Taskforce Guiding Principles



- During the 11/19 meeting, Taskforce members recommended a number of changes to the Guiding Principles.
- The next few slides show changes made to the Guiding Principles based on Taskforce member feedback.
 - Note: These edits do not reflect the 11/20 emailed recommendation by Arlene Ash. Those recommended changes can be discussed today.
- We will allocate up to 30 minutes for this conversation today, mindful that we need to commence discussions of the 2021 set today if we are to meet our deadline of a March recommendation to the EOHHS Secretary.
 - If additional time is needed, we can continue discussion during the January meeting.

Principles Applied to Individual Measures



- 1. Evidence-based, scientifically acceptable, nationally endorsed and valid and reliable at the level at which it is being used (ACO-level in particular).
- 2. Required data should be either readily available, not overly burdensome to collect, or, if burdensome, of demonstrable value for improving patient care.
- 3. Represents an opportunity for improvement to improve population health at the total population and/or subpopulation level.
- 4. Is important to consumers and supports the triple aim of better care, better health and lower cost.



Principles to be Applied to the Measure Set



- 1. Prioritize health outcomes, including measures sourced from clinical and patient-reported data.
- 2. Provide a largely complete and holistic view of the entity being evaluated (e.g., ACO, primary care practice, hospital).
- 3. The measure set should strive for parsimony.
- 4. Taken as a whole, high performance on the proposed measure set should significantly advance the delivery system toward the goals of safe, timely, effective, efficient, equitable, patient-centered (STEEP) care.
- 5. Promotes value for consumers patients, purchasers, and providers and supports the triple aim of better care, better health, and lower cost.



Principles to be Applied to Core Measures



- 1. No more than five in number
- 2. Outcomes-oriented
- 3. At least one measure is focused on behavioral health
- 4. Universally applicable to the greatest extent possible
- 5. Crucial from a public health perspective
- 6. Comprised of measures that are highly aligned across existing payer global budget-based risk contract measures
- 7. Enhances value





2. Solicit Proposals for Additions, Subtractions and Replacements for 2021



Solicit Proposals for Additions, Subtractions and Replacements for 2021

- We will begin our review by asking you for your recommended additions, subtractions and replacements for the 2021 Aligned Measure Set.
 - Do you have any recommended changes you wish to voice now?
 - If you have additional thoughts, please email Justine with your recommendations at jzayhowski@bailit-health.com by 12/27.
- We will also seek public input on recommended changes to the Aligned Measure Set.
- We will discuss any recommended changes during the January Taskforce meeting.





3. Initial Review of New Measures/Topics

- Consider whether to add hospital measures for 2021
- Review candidate pediatric measures for further consideration
- Consider other new measure topics
- Review new HEDIS measures
- Review new Medicaid Core Set measures



Initial Review of New Topics and Measures



- We will now consider new topics and new measures for consideration.
- For the topics of hospital measures and pediatric measures, we seek your initial feedback on inclusion of the topic or particular measures.
 - Following initial feedback, Taskforce staff will pull together specifications and performance, where available, for further consideration at a future meeting.
- For new HEDIS measures and recommended new Medicaid Core Set measures, we seek your feedback on whether the new measures should be adopted into the Aligned Measure Set.



Consider Whether to Add Hospital Measures for 2021



- Previously, the Taskforce recommended deferring discussion of possibly including inpatient measures in the Aligned Measure Set until the 2019 annual review process.
 - The rationale at that time was that only one payer was using hospital measures in global budget-based risk contracts.
- The most recent Quality Measure Catalogue results show that five payers are now using hospital measures in global budget-based risk contracts in 2019.
- We heard from Cory King in October that Rhode Island includes hospital measures in its aligned ACO measure set.
- Does the Taskforce recommend adding hospital measures to the Aligned Measure Set for 2021?

Pediatric Measures



- During the 10/18 Taskforce meeting, a few Taskforce members recommended adding additional pediatric measures to the Aligned Measure Set.
- Prior to November's meeting, we distributed a crosswalk of candidate pediatric measures for your consideration.
- Today, we request that you flag any candidate (or other) pediatric measures you wish the Taskforce to consider.
 - After initial discussion, Taskforce staff will pull together specifications and performance data, where available, for a more in-depth review during a future meeting.

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Consideration of Other New Measure Topics/Special Populations



- Are there other topics or subpopulations the Taskforce wishes to consider?
 - Previously, one member of the Taskforce expressed interest in explicitly considering other special populations, including pregnant/post-partum women.
- Should there be any additional topics, Taskforce staff will pull together specifications and performance, where available, for further consideration at a future meeting.



New HEDIS Measures Introduced in HEDIS 2019 and 2020



- During our last (abbreviated) annual review, conducted during early 2019, the Taskforce did not consider new HEDIS measures.
- Therefore, we will review new HEDIS 2019 and HEDIS 2020 measures for your consideration during this year's annual review.
 - Benchmark data are not available from NCQA for first-year measures.
- As we review each measure, please indicate if you are interested in potentially adding the measure to the Aligned Measure Set.

Note: We did not include Hospitalization Following Discharge from a Skilled Nursing Facility as it is a Medicare-only measure.

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What are ECDS Measures?



- A number of the new HEDIS measures use Electronic Clinical Data System (ECDS) as their reporting standard.
 - These measures use electronic databases arranged so that queries can extract information both efficiently and accurately.
- Data systems eligible for HEDIS ECDS reporting include:
 - member eligibility files
 - EHRs
 - clinical registries
 - HIEs
 - administrative claims systems
 - electronic laboratory reports

- electronic pharmacy systems
- immunization information systems
- disease/case management registries



CONFIDENTIAL WORKING DRAFT - POLICY IN DEVELOPMENT

New HEDIS Measures Introduced in HEDIS 2019 and 2020 (cont'd)



Measure	LOB	Data Source	Description
Adult Immunization Status – proposed for addition to CMS ACOs in 2020	Comm., Medicaid, Medicare	ECDS	The percentage of adults 19 years and older who are up to date on recommended routine vaccines for influenza, tetanus and diphtheria (Td) or tetanus, Tdap, herpes zoster and pneumococcal.
Prenatal Immunization Status	Comm., Medicaid	ECDS	The percentage of deliveries on or after 37 gestational weeks in which women received influenza and diphtheria and pertussis (Tdap) vaccines.

^{*}indicates new for HEDIS 2020



CONFIDENTIAL WORKING DRAFT - POLICY IN DEVELOPMENT

New HEDIS Measures Introduced in HEDIS 2019 and 2020 (cont'd)



Measure	LOB	Data Source	Description
Prenatal Depression Screening and Follow-up*	Comm., Medicaid	ECDS	The percentage of deliveries in which members were screened for clinical depression while pregnant and, if screened positive, received follow-up care. Two rates are reported.
Post- partum Depression Screening and Follow-up*	Comm., Medicaid	ECDS	The percentage of deliveries in which members were screened for clinical depression during the postpartum period, and if screened positive, received follow-up care.

^{*}indicates new for HEDIS 2020





New HEDIS Measures – Introduced in HEDIS 2019 and 2020 (cont'd)



Measure	LOB	Data Source	Description
Follow-Up After High- Intensity Care for Substance Use Disorder*	Comm., Medicaid, Medicare	Admin	The percentage of acute inpatient hospitalizations, residential treatment or detoxification visits for a diagnosis of substance use disorder among members 13 years of age and older that result in a follow-up visit or service for substance use disorder.
Pharmaco- therapy for Opioid Use Disorder*1	Comm., Medicaid, Medicare	Admin	The percentage of new opioid use disorder (OUD) pharmacotherapy events with OUD pharmacotherapy for 180 or more days among members age 16 and older with a diagnosis of OUD.
Risk of Continued Opioid Use	Comm., Medicaid, Medicare	Admin	The percentage of members 18 years and older who have a new episode of opioid use that puts them at risk for continued use.

^{*}indicates new for HEDIS 2020

¹Differences between this measure and the Continuity of Pharmacotherapy for Opioid Use Disorder are described on the next slide.

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Comparison of CMS and NCQA Pharmacotherapy Measures



	Topic	CMS MIPS	HEDIS	MA Aligned Set
POLICY IN DEVELOPMENT	Name	Continuity of Pharmacotherapy for Opioid Use Disorder	Pharmacotherapy for Opioid Use Disorder	Continuity of Pharmacotherapy for Opioid Use Disorder
- 1	Steward	Developer: RAND Steward: U. of Southern California	NCQA	RAND
CONFIDENTIAL WORKING DRAFT	Descripti on	Percentage of adults aged 18 years and older with pharmacotherapy for opioid use disorder (OUD) who have at least 180 days of continuous treatment	Percentage of new opioid use disorder (OUD) pharmacotherapy events with OUD pharmacotherapy for 180 or more days among members age 16 and older with a diagnosis of OUD.	Percentage of adults 18-64 years of age with pharmacotherapy for opioid use disorder (OUD) who have at least 180 days of continuous treatment
	Major Adapta- tions from CMS Version	The NCQA version of the meast adaptations: 1) a focus on "new," or incided pharmacotherapy, and 2) the inclusion of adolescents whom certain OUD pharmacopy approved to treat OUD (so		



New Medicaid Core Set Measures



- On 11/19, CMS released its 2020 updates to the Medicaid and CHIP Child and Medicaid Adult Core Sets.¹ CMS added three new measures:
 - One of these measures, Metabolic Monitoring for Children and Adolescents on Antipsychotics, is already a Menu measure.
 - Another of these measures, National Core Indicators (NCI) addresses the experience and outcomes of individuals with intellectual and developmental disabilities, populations primarily covered by Medicaid, and is therefore not well-suited for an aligned set spanning commercial and Medicaid contracts.
- As we review the remaining measure, please consider whether you recommend adding the measure to the Aligned Measure Set, should it be adopted for the 2020 Medicaid Core.
- Following review of the new measures, we will review other changes made to the Core Sets.



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New Medicaid Core Set Measures (cont'd)



Measure	Steward	Data Source	Description	Rationale for Addition
Use of Pharmaco- therapy for Opioid Use Disorder*	CMS	Admin	The percentage of Medicaid beneficiaries ages 18 to 64 with an OUD who filled a prescription for or were administered or ordered an FDA-approved medication for the disorder during the measure year.	 Fill measure gap by tracking appropriate treatment of OUDs Good first step, tracking initiation of medicationassisted treatment

^{*}The Aligned Measure Set currently has Continuity of Pharmacotherapy for Opioid Use Disorder in the Menu Set.

Note: DPH and other substance use stakeholders now use medication for opioid use disorder instead of medication- assisted treatment.



3. Review the 2020 Aligned Measure Set

- Review adoption in global budget-based risk contracts
- Review substantive HEDIS changes
- Review CMS-driven changes to existing measures in the MassHealth ACO, Medicaid Core, and Medicare ACO Sets
- Review performance of Core, Menu, and Monitoring measures



Review of the 2020 Aligned Measure Set



- The next several slides display Core and Menu measures. When you consider whether these measures should remain in the 2021 Aligned Measure Set, please consider:
- 1. Use in global budget-based risk contracts
 - Source: Quality Catalogue Fall 2019
- 2. Substantive changes to the measures

Topic	Source
HEDIS	 NCQA Summary of HEDIS 2020 Changes These changes were reviewed with the Taskforce via survey in the spring of 2019. At the time, the Taskforce recommended adopting all changes once finalized.
MassHealth	 MassHealth There are no CMS-driven changes to the MassHealth slate. There are no new measures moving to payment for 2021.
Medicaid Core	Changes from CMS' 2020 Updates to the Child and Adult Core Health Care Quality Measurement Sets
CMS ACOs	No changes noted in the <u>QPP Final Rule</u>



Review of the 2020 Aligned Measure Set



3. Performance:

- Source: Taskforce staff reviewed performance using data from NCQA's Quality Compass product and from MassHealth.
- We compared commercial performance for the three largest plans to national commercial ALOB benchmarks.
- We compared MassHealth performance (MCO and PCC Plan combined) to national Medicaid HMO benchmarks.
- While the next set of slides only displays 2018 performance, 2016 through 2018 performance can be found in the appendix.

Key:				
<25th	25th - 50th	50th - 75th	75th - 90th	≥90th

CONFIDENTIAL WORKING DRAFT - POLICY IN DEVELOPMENT

2020 Core Measures



Measure	Contract Use 2020	Substantive Change	201 Perforn	
			Comm.	MH
CG-CAHPS (MHQP Version)	4 payers			
Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Poor Control (>9.0%)	5 payers		22.3	31.6
Controlling High Blood Pressure	4 payers		74.3	66.7
Depression Screening and Follow-Up for Adolescents and Adults (NCQA)	0 payers			
Depression Response at Six or Twelve Months -Progress Towards Remission (MNCM)	0 payers			
Depression Remission at Six or Twelve Months (MNCM)	1 payer			
Depression Remission and Response for Adolescents and Adults (NCQA)	1 payer			
Screening for Depression and Follow-up Plan (CMS) ¹	2 payers			

¹Recommended as a Core Measure for 2021.



Core Measures (cont'd)



Measure	Contract Use 2020	Substantive Change	201 Perforn	
			Comm.	MH
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment - Initiation	4 payers		34.4	47.5
Initiation and Engagement of Alcohol and Other Drug Dependence Treatment - Engagement	4 payers		12.8	18.9





Measure	Contract	Substantive	2018 Perfo	ormance
	Use 2020	Change	Comm.	MH
Asthma Medication Ratio	4 payers		75.5	58.7
Breast Cancer Screening	7 payers		83.1	68.5
Cervical Cancer Screening	7 payers	HEDIS 2020 Change*	84.2	70.8
Child and Adolescent Major Depressive Disorder: Suicide Risk Assessment	0 payers			
Childhood Immunization Status (Combo 10)	3 payers		71.8	50.6
Chlamydia Screening - Ages 16-24 Colorectal Cancer Screening	6 payers		74.2	72.1
Colorectal Cancer Screening	5 payers		79.0	N/A
Comprehensive Diabetes Care: Eye Exam	5 payers		73.1	68.0
Comprehensive Diabetes Care: Blood Pressure Control (<140/90 mm Hg)	6 payers		76.3	69.0 ¹
Continuity of Pharmacotherapy for Opioid Use Disorder	1 payer			

^{*}Added primary screening with a high-risk human papillomavirus test as a screening option.

¹One MCO did not do medical record review (resulting in a rate of 0%), likely pulling down the MassHealth rate by 3-4 percentage points.

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Menu Measures (cont'd)

Measure	Contract Use 2020	Substantive Change	201 Perforn	
			Comm.	MH
Follow-up After Emergency Department Visit for Mental Health (7-Day)	1 payer		69.7	76.6
Follow-Up After Hospitalization for Mental Illness (FUH) (7-Day)	2 payers		58.6	49.0
Follow-Up After Hospitalization for Mental Illness (FUH) (30-Day)	0 payers		78.3	70.1
Immunizations for Adolescents (Combo 2)	5 payers		29.3	36.0
Influenza Immunization	1 payer			
Metabolic Monitoring for Children and Adolescents on Antipsychotics	1 payer	Add to Medicaid Core; HEDIS 2020 Change*	40.2	37.9
Use of Imaging Studies for Low Back Pain	4 payers		82.2	76.7

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^{*}Added blood glucose and cholesterol indicators and combined the 1–5 years and 6–11 years age strata.

Monitoring Measures



- As a reminder, Monitoring measures are intended to be used for performance tracking to ensure performance does not decline.
 - If performance does decline, the Monitoring Set measures may be reconsidered by the Taskforce for inclusion in the Core and Menu Sets.
- The next slide displays performance over time on the Monitoring measures.
- Please indicate if you think change in performance warrants reconsideration for inclusion in the Core or Menu Sets.



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Monitoring Measure Performance



Measure	Commercial			MassHealth		
Measure	2016	2017	2018	2016	2017	2018
Adolescent Well-Care Visits	78.0	77.6	78.3	68.5	67.8	68.6
Comprehensive Diabetes Care - HbA1c Testing	94.6	94.5	94.6	90.9	90.7	90.3
Comprehensive Diabetes Care - Medical Attention for Nephropathy	92.5	93.2	91.8	90.3	90.5	92.3
Prenatal and Postpartum Care - Timeliness of Prenatal Care	93.9	93.6	95.4	87.8	86.5	86.3
Well-Child-Visits in the 3rd, 4th, 5th, and 6th Years of Life	93.1	92.6	93.1	81.6	81.9	81.1
Well-Child Visits in the first 15 months of life (6 or more visits)	93.8	94.5	93.9	86.9	83.3	81.6

Key:					
<25th	25th - 50th	50th - 75th	75th - 90th	≥90th	

<u>Note</u>: Data not provided for Incidence of Episiotomy and Contraceptive Care – Postpartum.





- 1. Legislative update
- 2. Finalize Taskforce Charter
- 3. Process for considering non-aligned measures
- 4. Begin annual review of the Aligned Measure Set
- 5. Next steps





■ January 22

• Continue annual review of the Aligned Measure Set





References slides follow.



CONFIDENTIAL WORKING DRAFT - POLICY IN DEVELOPMENT

Core Measure Performance



	Commercial		Medicaid		d	
Measure	2016	2017	2018	2016	2017	2018
Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Poor Control (>9.0%)	21.1	20.8	22.3	32.3	35.0	31.6
Controlling High Blood Pressure	77.2	74.1	74.3	68.4	66.3	66.7
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment- Initiation of AOD	33.3	64.5	34.4	43.0	44.3	47.5
Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment- Engagement of AOD	12.5	15.7	12.8	17.7	19.5	18.9

Key:						
<25th	25th - 50th	50th - 75th	75th - 90th	≥90th		

<u>Note</u>: Data are not provided for: CG-CAHPS, Depression Remission and Response, Depression Remission, Depression Response, Depression Screening and Follow-up.



CONFIDENTIAL WORKING DRAFT – POLICY IN DEVELOPMENT

Menu Measure Performance (1 of 2)



			Commercial		MassHealth		alth	
Measure			2016	2017	2018	2016	2017	2018
Asthma Medicati	on Ratio		76.6	76.1	75.5	52.0	57.8	58.7
Breast Cancer Scr	reening		83.8	83.3	83.1	74.1	69.6	68.5
Cervical Cancer S	Screening		86.1	85.4	84.2	70.6	71.5	70.8
Childhood Immu 10)	nization Status (C	Combo	73.0	70.3	71.8	51.9	52.0	50.6
Chlamydia Screen	ning - Ages 16-24		72.9	73.7	74.2	71.5	72.3	72.1
Colorectal Cancer	r Screening		76.6	77.2	79.0	NA -	SCO	only
. I .	Diabetes Care: Blo (<140/90 mm Hg		80.6	76.7	76.3	72.9	71.1	69.0 ¹
Comprehensive I	Diabetes Care: Eye	Exam	74.7	74.6	73.1	63.4	66.1	68.0
Follow-up After l	Emergency Depar	tment	No	70.9	69.7	No	78.3	76.6
Visit for Mental I	llness (7-Day)		data	70.9	09.7	data	76.3	70.0
		Ke	ey:					
<25th	25th - 50th	50th -	75th	75tl	h - 90th		≥90t	h

¹One MCO did not do medical record review (resulting in a rate of 0%), likely pulling down the MassHealth rate by 3-4 percentage points.

Note: Data are not provided for: Child and Adolescent Major Depressive Disorder: Suicide Risk Assessment, Continuity of Pharmacotherapy for Opioid Use Disorder, Influenza Immunization

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Menu Measure Performance (2 of 2)



	Commercial			MassHealth		
Measure	2016	2017	2018	2016	2017	2018
Follow-Up After Hospitalization for Mental Illness (30-Day)	87.9	83.7	78.3	81.7	74.9	70.1
Follow-Up After Hospitalization for Mental Illness (7-Day)	74.6	65.8	58.6	65.8	53.6	49.0
Immunizations for Adolescents (Combo 2)	15.5	23.0	29.3	20.7	33.5	36.0
Metabolic Monitoring for Children and Adolescents on Antipsychotics	39.6	38.7	40.2	37.9	39.0	37.9
Use of Imaging Studies for Low Back Pain	81.7	82.2	82.2	77.4	76.8	76.7

Key:						
	<25th	25th - 50th	50th - 75th	75th - 90th	≥90th	

<u>Note</u>: Data are not provided for: Child and Adolescent Major Depressive Disorder: Suicide Risk Assessment, Continuity of Pharmacotherapy for Opioid Use Disorder, Influenza Immunization