

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of March 31, 2020¹

GROUP MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
Group ^{2,3} Members	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ⁴	2	12	26	0	20	0	0	1	16	0	19	25	8	24	153
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	2,733	9	3,552	710	12,927	15	191	56	15,078	501	7,137	4,970	6,103	3,038	57,020
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	10,717	5,160	26,665	1,131	42,394	3,125	13,325	8,334	88,493	1,098	42,583	33,847	27,332	49,811	354,015
Boston Medical Center Health Plan, Inc.	10	0	66	0	69	7	22	25	98	0	55	47	78	10	487
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	1	126	18	0	0	2	0	0	1	150
Fallon Community Health Plan, Inc.	32	132	1,076	1	1,024	604	1,737	560	2,962	0	867	794	281	22,483	32,553
Harvard Pilgrim Health Care, Inc.	4,347	152	8,985	338	12,189	726	1,376	700	30,552	87	15,163	10,969	10,810	17,864	114,258
Health New England, Inc.	4	7,089	8	2	9	5,077	27,025	8,619	36	0	10	7	4	1,395	49,285
Tufts Associated HMO, Inc. ⁶	4,233	1,671	11,183	178	19,194	537	3,613	1,447	37,264	69	17,491	13,589	12,381	20,727	143,577
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	2,419	197	2,622	4	3,282	33	342	203	5,312	2	2,185	2,071	1,127	1,794	21,593
Total Group Members	24,497	14,424	54,183	2,364	91,108	10,125	47,757	19,963	179,811	1,757	85,512	66,319	58,124	117,147	773,091

1,115,536

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
Group ^{2,3} Members	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc.(formerly Neighborhood Health Plan, Inc.) ⁵	0	2	36	0	131	0	11	0	213	0	120	39	22	28	602
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	1,702	656	5,667	286	14,781	390	2,693	1,163	53,360	867	20,726	7,864	16,799	10,347	137,301
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	19	5	0	0	0	0	0	0	25
Harvard Pilgrim Health Care, Inc.	293	10	602	114	2,317	16	137	81	7,514	13	2,783	1,085	2,040	1,254	18,259
Health New England, Inc.	28	720	13	0	28	298	2,491	711	76	0	30	12	23	230	4,660
Tufts Associated HMO, Inc. ⁶	1	11	1	0	39	0	0	0	157	0	60	42	25	41	377
Total Group Members	2,024	1,399	6,319	400	17,296	705	5,351	1,960	61,320	880	23,719	9,042	18,909	11,900	161,224

¹ Information reported by HMOs as of the end of the second quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.

Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1." Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").