

Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans as of September 30, 2020

GROUP MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group <sup>2,3</sup> Members															
Aetna Health Inc. <sup>4</sup>	3	11	85	0	159	0	0	1	162	0	65	61	49	69	665
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>5</sup>	2,837	21	3,700	705	13,197	21	167	68	16,516	495	7,661	5,921	5,889	4,068	61,266
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	10,267	4,813	24,769	1,158	40,717	2,991	12,708	7,893	84,379	1,047	37,884	30,912	25,455	47,028	332,021
Boston Medical Center Health Plan, Inc.	13	0	61	2	62	4	19	26	85	0	62	44	68	11	457
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	107	21	0	0	0	0	0	1	130
Fallon Community Health Plan, Inc.	34	90	1,178	2	870	485	1,472	595	2,623	0	788	698	249	20,025	29,109
Harvard Pilgrim Health Care, Inc.	4,233	471	8,856	343	11,867	736	1,376	682	29,671	106	15,073	10,530	10,110	18,673	112,727
Health New England, Inc.	3	6,444	8	2	11	4,704	26,431	8,380	56	0	12	5	11	1,526	47,593
Tufts Associated HMO, Inc. <sup>6</sup>	4,149	1,624	10,908	192	16,865	506	3,053	1,362	35,274	74	16,384	12,969	11,628	20,088	135,076
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>6</sup>	2,519	234	2,777	0	3,371	37	351	233	5,243	2	2,133	2,159	1,132	1,792	21,983
Total Group Members	24,058	13,708	52,342	2,404	87,119	9,485	45,684	19,261	174,009	1,724	80,062	63,299	54,591	113,281	741,027

1,084,250

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Group <sup>2,3</sup> Members															
Aetna Health Inc. <sup>4</sup>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc.(formerly Neighborhood Health Plan, Inc.) <sup>5</sup>	7	2	73	0	178	0	8	0	276	0	151	62	43	53	853
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	1,764	636	5,491	311	14,692	385	2,248	1,096	53,413	814	20,416	7,598	16,317	10,414	135,595
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	14	5	0	0	0	0	0	0	20
Harvard Pilgrim Health Care, Inc.	290	14	628	114	2,318	28	174	92	7,605	14	2,848	1,089	2,024	1,374	18,612
Health New England, Inc.	23	677	9	0	37	341	2,625	797	81	1	47	12	27	360	5,037
Tufts Associated HMO, Inc. <sup>6</sup>	1	15	1	0	39	0	0	0	162	0	63	33	25	44	383
Total Group Members	2,085	1,344	6,202	425	17,264	755	5,069	1,990	61,537	829	23,525	8,794	18,436	12,245	160,500

<sup>1</sup> Information reported by HMOs as of the end of the second quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>2</sup> Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division.

Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

<sup>3</sup> Includes all commercial group members as defined in the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1." Carriers that do not have any "Group" business are not reflected on this report.

<sup>4</sup> Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

<sup>5</sup> Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

<sup>6</sup> Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").