

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of December 31, 2020^{1,2}

GROUP MEMBERSHIP BY COUNTY

Closed Network³

Group Members	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	5	11	91	0	163	0	0	1	158	0	57	63	45	67	661
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	2,889	21	3,658	701	13,078	16	168	75	16,390	489	7,627	5,920	5,737	4,111	60,880
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	9,849	4,443	24,140	1,129	39,537	2,769	12,380	7,538	80,949	1,052	36,706	29,973	24,328	44,936	319,729
Boston Medical Center Health Plan, Inc.	14	0	87	2	102	4	18	32	123	0	66	42	73	16	579
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	1	131	28	0	0	0	0	0	1	163
Fallon Community Health Plan, Inc.	32	79	1,139	2	802	489	1,421	571	2,555	0	745	676	259	19,676	28,446
Harvard Pilgrim Health Care, Inc.	4,148	455	8,723	348	11,919	747	1,337	697	29,363	103	14,727	10,305	9,970	18,985	111,827
Health New England, Inc.	4	6,461	6	1	13	4,735	25,955	8,359	62	0	11	6	7	1,753	47,373
Tufts Associated HMO, Inc. ⁶	4,211	1,752	10,748	191	16,677	526	3,128	1,342	35,003	70	16,308	12,871	11,491	20,099	134,417
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	2,528	226	2,775	1	3,354	29	344	237	5,186	2	2,152	2,160	1,131	1,829	21,954
Total Group Members	23,680	13,450	51,367	2,375	85,645	9,316	44,882	18,880	169,789	1,716	78,399	62,016	53,041	111,473	726,029

1,053,721

Preferred Network

Group Members	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc.(formerly Neighborhood Health Plan, Inc.) ⁵	5	2	76	0	181	0	9	0	308	0	163	65	59	52	920
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	1,801	633	5,453	315	14,482	405	2,218	1,123	52,854	800	20,223	7,649	15,837	10,415	134,208
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	0	0	0	0	0	0	0	0	1
Harvard Pilgrim Health Care, Inc.	278	19	626	114	2,346	31	172	92	7,564	15	2,861	1,092	1,946	1,394	18,550
Health New England, Inc.	26	671	8	0	38	347	2,702	828	81	1	49	13	23	453	5,240
Tufts Associated HMO, Inc. ⁶	1	15	1	0	39	0	0	0	158	0	69	33	25	34	375
Total Group Members	2,111	1,340	6,164	429	17,086	784	5,101	2,043	60,965	816	23,365	8,852	17,890	12,348	159,294

¹ Information reported by HMOs as of the end of the fourth quarter of 2020 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Carriers that do not have any "Group" business are not reflected on this report.

⁴ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").