

Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans as of March 31, 2020<sup>1</sup>

INDIVIDUAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members <sup>2,3</sup>															
Aetna Health Inc. <sup>4</sup>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Allways Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>5</sup>	335	1	740	1,728	4,063	0	33	2	5,852	1,257	3,111	1,858	2,011	968	21,959
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	881	351	608	130	1,745	155	460	467	5,474	252	2,609	1,325	1,686	1,459	17,602
Boston Medical Center Health Plan, Inc.	2,549	1	10,985	1	18,609	104	7,682	2,214	10,301	0	7,104	8,693	17,068	2,108	87,419
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	7	0	0	0	0	0	0	0	7
Fallon Community Health Plan, Inc.	9	11	86	0	104	15	95	17	1,727	0	405	306	39	8,161	10,975
Harvard Pilgrim Health Care, Inc.	322	74	281	88	601	55	142	90	2,319	46	1,050	562	636	518	6,784
Health New England, Inc.	0	452	0	0	1	2,782	2,072	884	3	0	0	0	0	429	6,623
Tufts Associated HMO, Inc. <sup>6</sup>	443	157	557	287	1,095	175	293	216	3,955	183	1,900	1,111	948	1,287	12,607
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>6</sup>	12,315	5,570	13,761	6	19,749	314	7,363	2,804	47,130	6	17,612	12,027	16,442	23,370	178,469
Total Individual Members	16,854	6,617	27,018	2,240	45,967	3,600	18,147	6,694	76,761	1,744	33,791	25,882	38,830	38,300	342,445

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Individual Members <sup>2,3</sup>															
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	260	127	206	67	498	40	69	109	2,039	109	854	309	563	286	5,536
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Harvard Pilgrim Health Care, Inc.	57	18	53	23	114	3	26	16	473	7	214	58	139	62	1,263
Health New England, Inc.	0	40	0	0	0	0	9	9	0	0	0	0	0	11	69
Tufts Associated HMO, Inc. <sup>6</sup>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Individual Members	317	185	259	90	612	43	104	135	2,512	116	1,068	367	702	359	6,869

<sup>1</sup> Information reported by HMOs as of the end of the second quarter of 2019 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>2</sup> Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

<sup>3</sup> Carriers that do not show any "Individual" members are not reflected on this report.

<sup>4</sup> Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all individual and small group health business as of April 1, 2011.

<sup>5</sup> Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

<sup>6</sup> Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP).