

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Issued and Government Health Plans as of December 31, 2020^{1,2}

INDIVIDUAL MEMBERSHIP BY COUNTY

Closed Network³

Individual Members	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Aetna Health Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Allways Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	338	2	681	1,649	3,750	1	35	4	5,446	1,237	2,977	1,741	1,915	899	20,675
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	895	359	639	128	1,805	154	473	514	5,511	235	2,640	1,402	1,752	1,481	17,988
Boston Medical Center Health Plan, Inc.	2,092	0	10,142	2	17,142	107	6,651	1,875	9,135	2	6,291	7,773	15,156	1,947	78,315
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	3	0	0	0	0	0	0	0	3
Fallon Community Health Plan, Inc.	12	14	61	1	103	8	76	19	1,801	0	453	277	39	7,512	10,376
Harvard Pilgrim Health Care, Inc.	308	74	318	93	612	54	127	87	2,291	46	1,092	590	584	539	6,815
Health New England, Inc.	1	465	0	0	1	2,512	2,133	849	3	0	0	0	1	483	6,448
Tufts Associated HMO, Inc. ⁶	476	160	541	233	1,137	151	301	182	3,886	156	1,910	1,222	966	1,348	12,669
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁶	11,925	5,328	13,780	10	19,343	326	7,023	2,749	46,181	3	17,279	11,709	16,376	22,371	174,403
Total Individual Members	16,047	6,402	26,162	2,116	43,893	3,313	16,822	6,279	74,254	1,679	32,642	24,714	36,789	36,580	327,692

Preferred Network

Individual Members	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at	Members at
	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter	End of Quarter
Allways Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁵	0	0	2	2	5	0	0	0	5	0	2	0	3	0	19
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	270	135	190	64	512	41	72	110	2,026	107	863	315	556	300	5,561
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	0	0	1	0	0	0	0	0	0	1
Harvard Pilgrim Health Care, Inc.	57	24	53	21	117	3	24	17	488	5	218	60	144	48	1,279
Health New England, Inc.	0	49	0	0	0	0	12	21	0	0	0	0	0	12	94
Tufts Associated HMO, Inc. ⁶	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Individual Members	327	208	243	85	629	44	108	149	2,514	112	1,081	375	700	360	6,935

¹ Information reported by HMOs as of the end of the fourth quarter of 2020 based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Carriers that do not show any "Individual" members are not reflected on this report.

⁴ Effective September 1, 2010 Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all individual and small group health business as of April 1, 2011.

⁵ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁶ Doing business as Tufts Associated Health Plan ("TAHMO") and as Tufts Health Plan (THP").