

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of March 31, 2021^{1,2}

MEMBERSHIP TRENDS

Closed Network^{3,4,5}

COMPARISON OF 1st QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	2nd Quarter 2020 Members at End of Quarter ²	3rd Quarter 2020 Members at End of Quarter ²	4th Quarter 2020 Members at End of Quarter ²	1st Quarter 2021 Members at End of Quarter ²	Member Change from 4th Qtr. 20 to 1st Qtr. 21	Percent Change from 4th Qtr. 20 to 1st Qtr. 21	1st Quarter 2021 Share of Massachusetts Closed Network Market
Aetna Health Inc. ⁶	711	1,223	1,220	1,212	(8)	-0.66%	0.06%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁷	115,661	119,701	120,225	118,846	(1,379)	-1.15%	6.07%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	389,570	374,257	361,752	352,824	(8,928)	-2.47%	18.01%
Boston Medical Center Health Plan, Inc.	322,302	334,432	334,536	337,308	2,772	0.83%	17.21%
ConnectiCare of Massachusetts, Inc.	155	136	166	138	(28)	-16.87%	0.01%
Fallon Community Health Plan, Inc.	167,181	172,970	176,127	177,363	1,236	0.70%	9.05%
Harvard Pilgrim Health Care, Inc.	127,182	127,117	126,308	126,014	(294)	-0.23%	6.43%
Health New England, Inc.	104,630	105,537	106,252	112,688	6,436	6.06%	5.75%
Tufts Associated HMO, Inc. ⁸	258,434	253,860	253,635	248,897	(4,738)	-1.87%	12.70%
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁸	476,154	491,939	494,139	484,118	(10,021)	-2.03%	24.71%
Totals	1,961,980	1,981,172	1,974,360	1,959,408	(14,952)	-0.76%	100.0%

Preferred Network

COMPARISON OF 1st QUARTER MEMBERSHIP TO THOSE OF PRIOR THREE QUARTERS	2nd Quarter 2020 Members at End of Quarter	3rd Quarter 2020 Members at End of Quarter	4th Quarter 2020 Members at End of Quarter	1st Quarter 2021 Members at End of Quarter	Member Change 4th Qtr. 20 to 1st Qtr. 21	Percent Change 4th Qtr. 20 to 1st Qtr. 21	1st Quarter 2021 Share of Massachusetts PPO Market
Aetna Health Inc. ⁶	0	0	0	0	0	0.00%	0.00%
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁷	691	863	939	956	17	1.81%	0.44%
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	189,040	189,393	188,627	190,652	2,025	1.07%	87.83%
ConnectiCare of Massachusetts, Inc.	21	21	2	14	12	600.00%	0.01%
Harvard Pilgrim Health Care, Inc.	19,818	19,881	19,829	19,865	36	0.18%	9.15%
Health New England, Inc.	5,035	5,283	5,499	5,345	(154)	-2.80%	2.46%
Tufts Associated HMO, Inc. ⁸	375	383	375	227	(148)	-39.47%	0.10%
Totals	214,980	215,824	215,271	217,059	1,788	0.83%	100.00%

¹ Information reported by HMOs as of the end of the fourth quarter of 2020 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Reported membership declined for Fallon Community Health Plan, Inc., Health New England, inc. and AllWays Health Partners, Inc. primarily due to Massachusetts Group Insurance Commission members switching on July 1, 2018 from insured coverage (which is reported in this table) to self-funded coverage that is not reported to the Division of Insurance.

⁴ Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁵ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

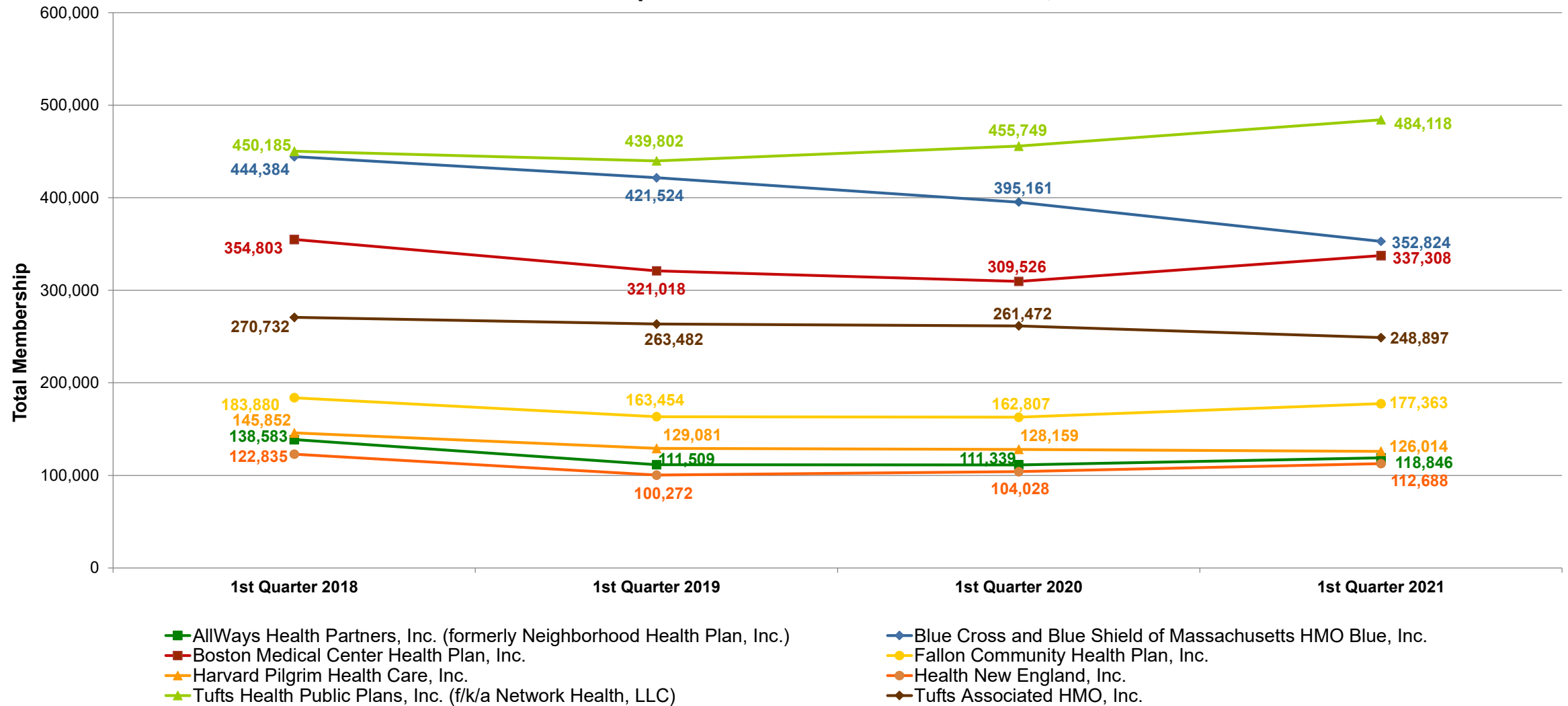
⁶ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁷ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

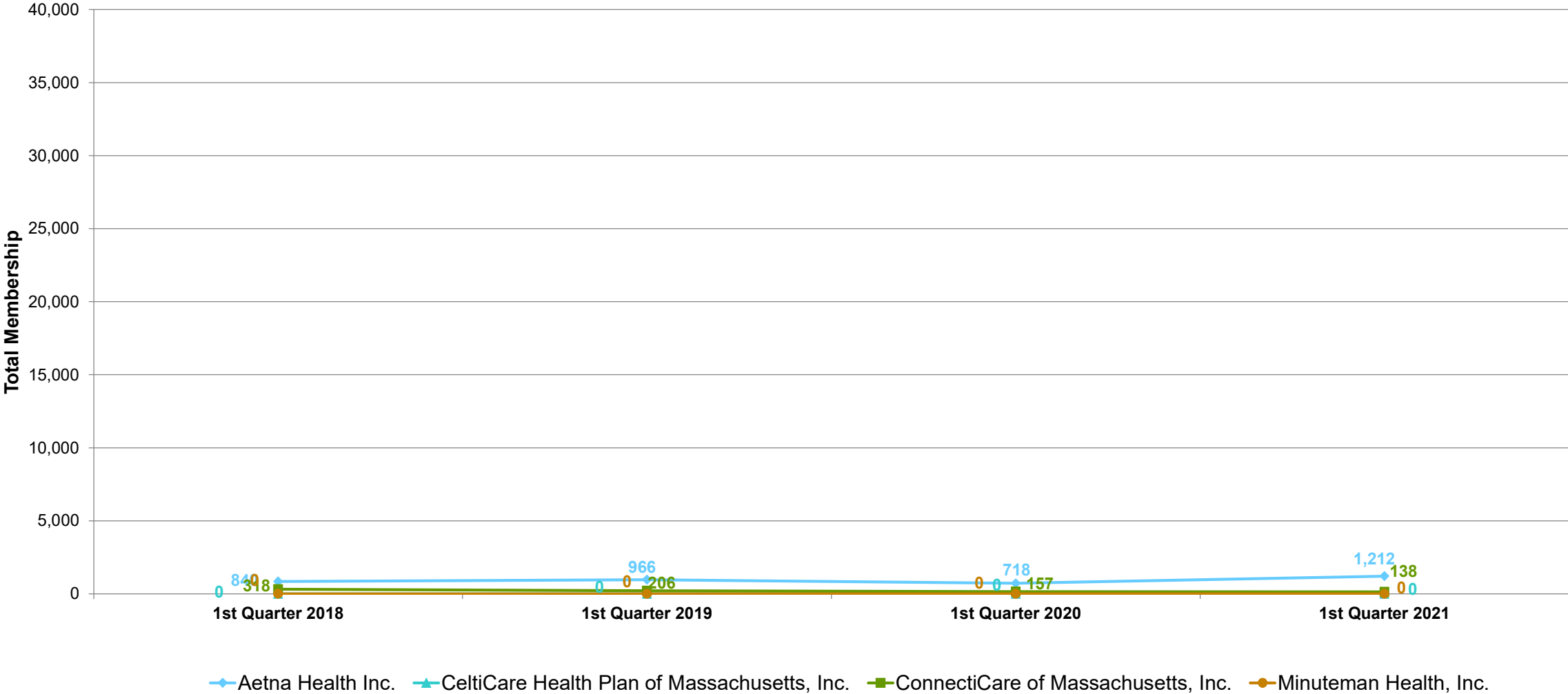
⁸ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

MEMBERSHIP TRENDS

HMOs with MA Membership in Closed Network Plans over 50,000 Members on 03/31/2021



HMOs with MA Membership in Closed Network Plans less than 50,000 Members on 03/31/2021

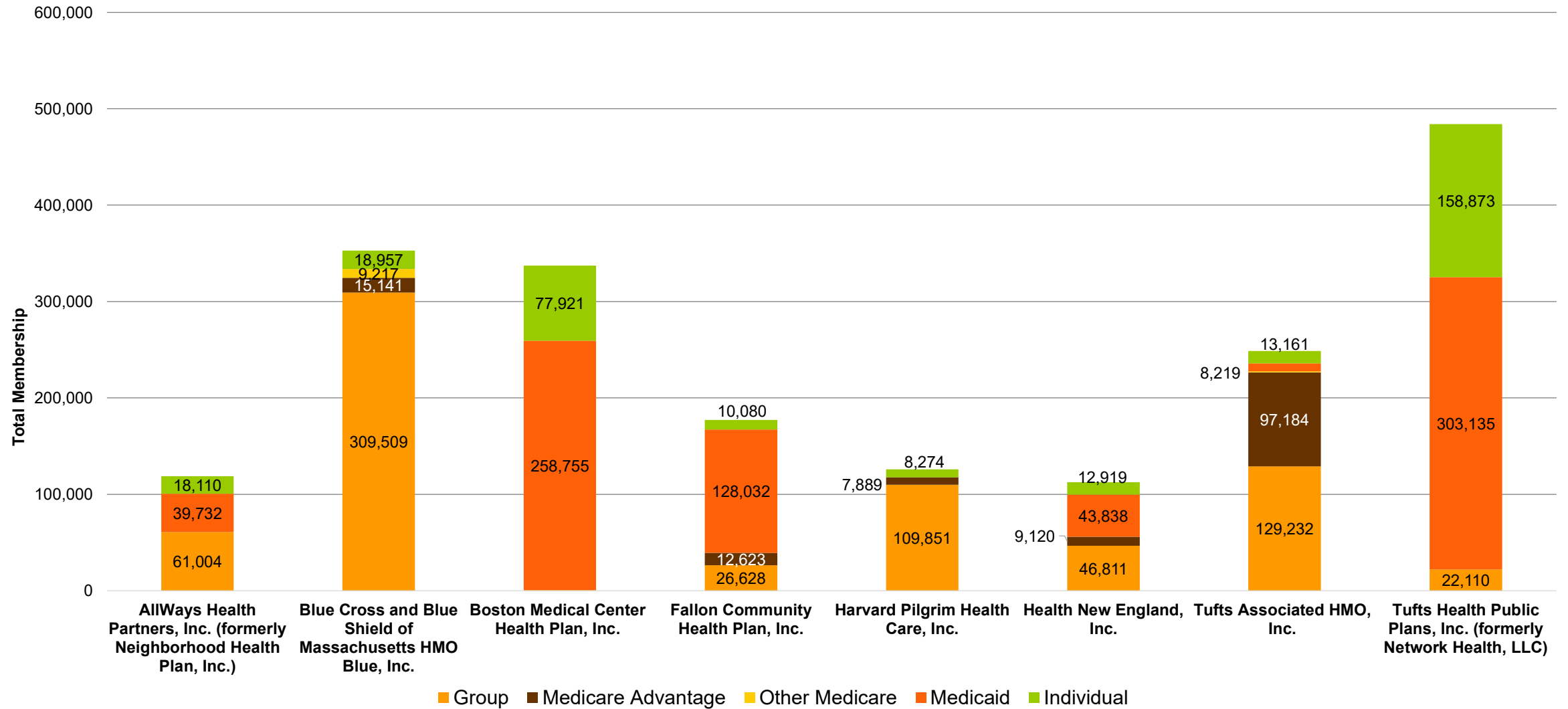


¹ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

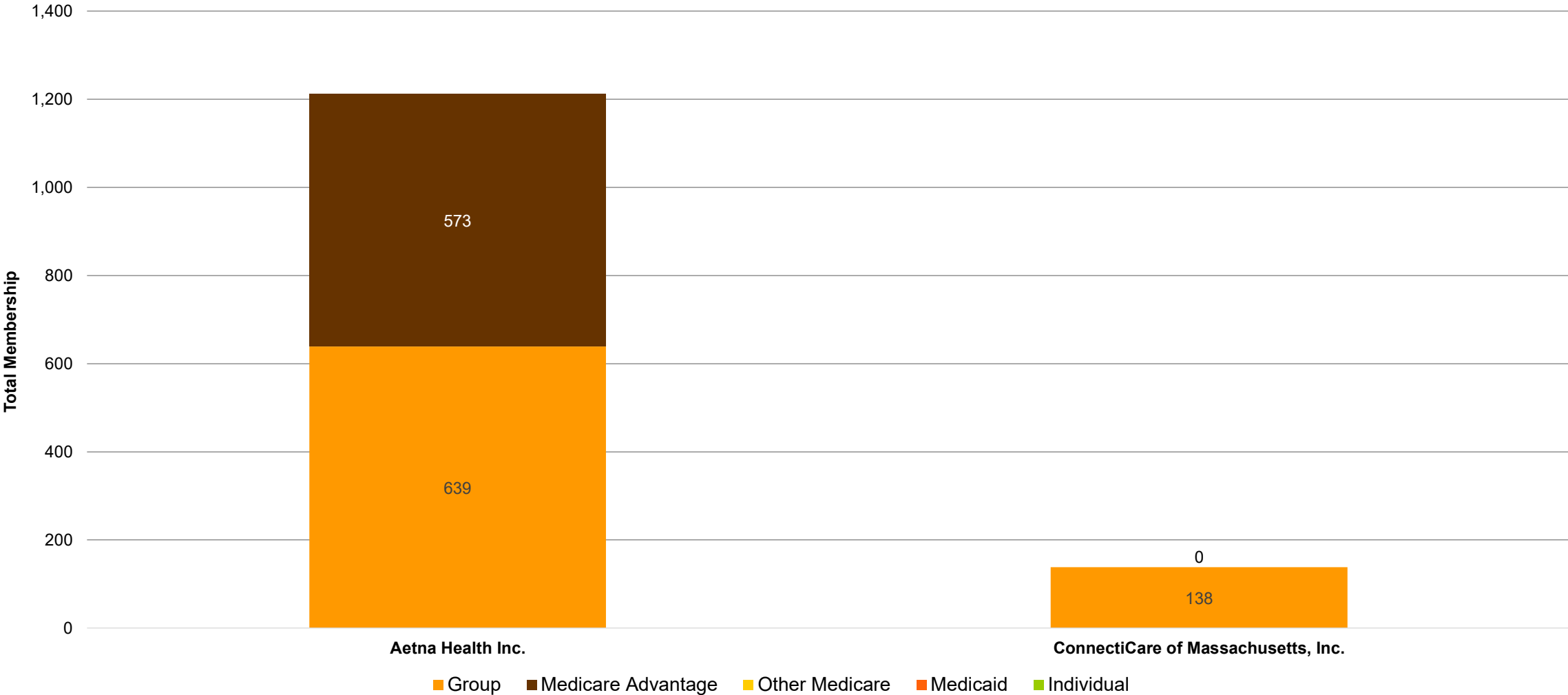
² Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

MEMBERSHIP TRENDS

HMOs with Massachusetts Membership over 50,00 Members on 03/31/2021



HMOs with Massachusetts Membership less than 50,000 Members as of 03/31/2021

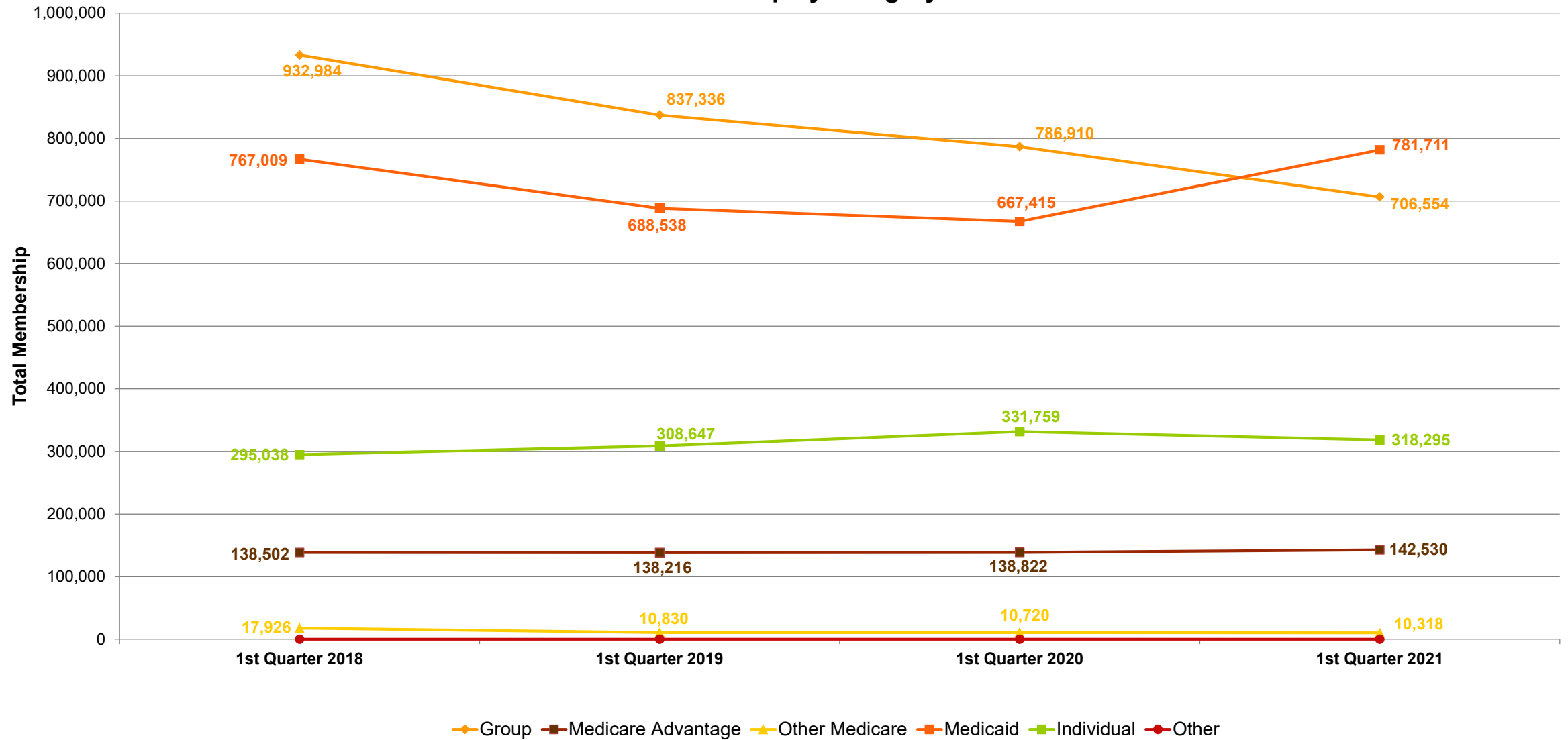


¹ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. All membership ceased as of December 31, 2017.

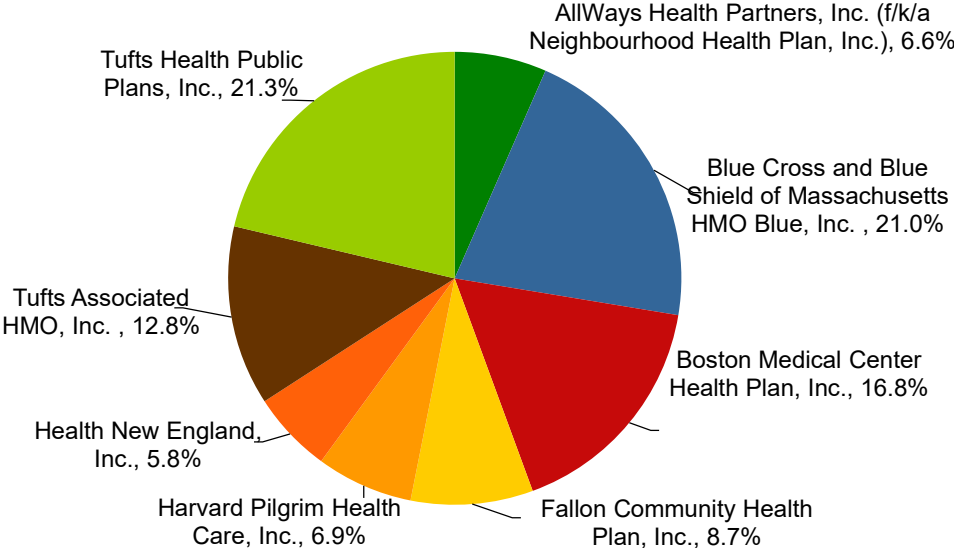
² Effective December 31, 2017, CeltiCare Health, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

MEMBERSHIP TRENDS

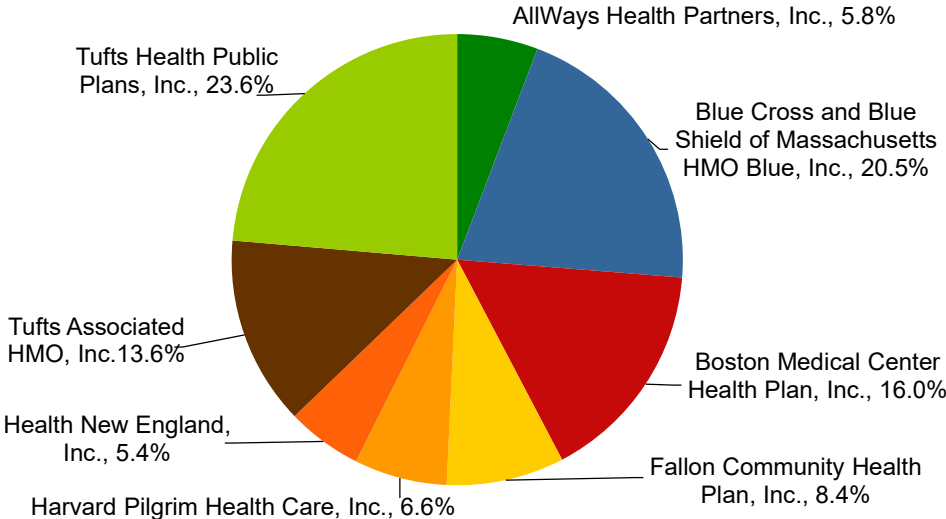
Total HMO Membership by Category of Business



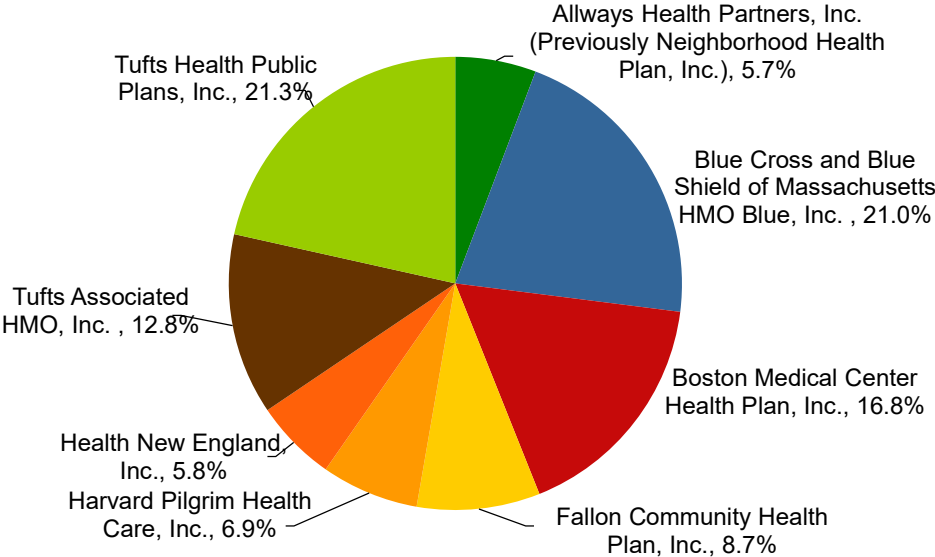
1st Quarter 2018 Share of Massachusetts HMO Market



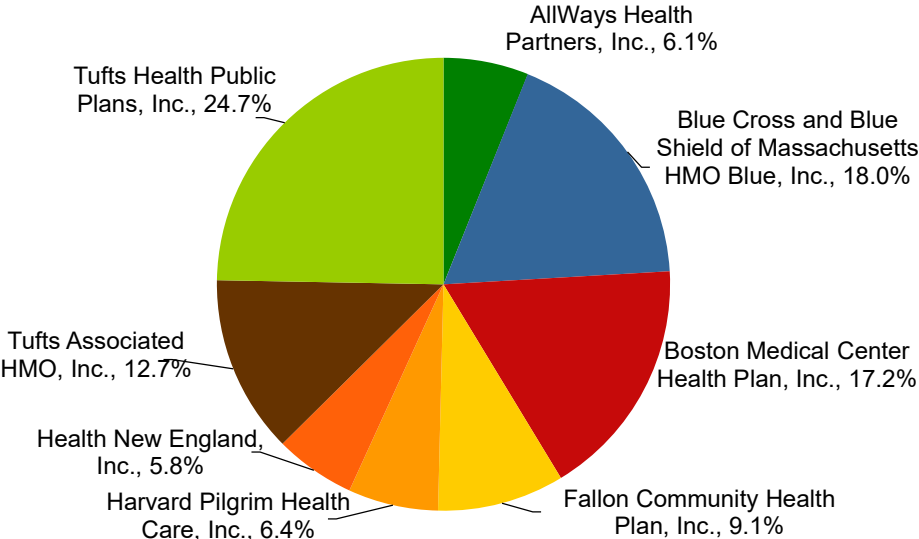
1st Quarter 2020 Share of Massachusetts HMO Market



1st Quarter 2019 Share of Massachusetts HMO Market



1st Quarter 2021 Share of Massachusetts HMO Market



¹Membership charts reflect those persons enrolled only in closed network plans; so-called "dual certificate option" plan (POS) members and insured preferred provider plan members are not included in this report.

²Effective December 31, 2017, CeltiCare Health of MA, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

³Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.