

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of March 31, 2020^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	2	12	121	0	121	0	27	6	110	0	74	79	85	81	718
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	3,069	10	4,308	2,439	48,053	20	237	59	22,027	1,758	10,262	6,832	8,182	4,083	111,339
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	13,098	5,722	29,565	1,276	46,062	3,959	16,233	9,617	98,068	1,352	47,638	37,651	30,035	54,885	395,161
Boston Medical Center Health Plan, Inc.	6,774	399	64,512	95	25,534	1,114	51,651	5,003	19,502	22	25,641	36,210	61,669	11,400	309,526
CeltiCare Health Plan of Massachusetts, Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	1	133	18	0	0	2	0	0	1	157
Fallon Community Health Plan, Inc.	1,021	16,185	2,601	3	5,246	978	3,923	774	50,724	1	4,333	3,240	5,259	68,519	162,807
Harvard Pilgrim Health Care, Inc.	4,677	226	12,031	426	13,374	781	1,518	793	33,610	133	16,938	12,467	11,859	19,326	128,159
Health New England, Inc.	11	8,386	21	2	27	9,089	72,757	11,739	60	0	14	9	20	1,893	104,028
Minuteman Health, Inc. ⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tufts Associated HMO, Inc. ⁷	8,160	1,860	14,434	476	32,443	726	8,452	2,956	79,143	252	31,694	21,343	19,534	39,999	261,472
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁷	18,948	9,967	27,969	18	56,694	1,561	25,725	7,850	125,591	68	47,511	29,554	56,237	48,056	455,749
Total HMO Members	55,760	42,769	155,562	4,735	227,554	18,229	180,656	38,815	428,835	3,586	184,107	147,385	192,880	248,243	1,929,116
2019 Massachusetts Population ⁸	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,149
Market Penetration Rate ⁸	26.13%	33.85%	27.58%	27.29%	28.78%	25.69%	38.40%	24.06%	26.56%	31.66%	26.10%	28.45%	23.89%	29.88%	27.95%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	0	2	38	1	134	0	11	0	214	0	120	39	23	29	611
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	5,704	784	9,522	353	20,262	1,646	6,940	3,306	63,822	976	26,416	11,764	19,280	18,552	189,327
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	19	6	0	0	0	0	0	0	26
Harvard Pilgrim Health Care, Inc.	350	28	655	137	2,431	19	163	97	7,987	20	2,997	1,143	2,179	1,316	19,522
Health New England, Inc.	28	797	13	1	28	314	2,577	740	76	0	30	12	23	242	4,881
Tufts Associated HMO, Inc. ⁷	1	11	1	0	39	0	0	0	157	0	60	42	25	41	377
Total HMO Members	6,083	1,622	10,229	492	22,894	1,980	9,710	4,149	72,256	996	29,623	13,000	21,530	20,180	214,744
2019 Massachusetts Population ⁸	213,413	126,348	564,022	17,352	790,638	70,963	470,406	161,355	1,614,714	11,327	705,388	518,132	807,252	830,839	6,902,149
Market Penetration Rate ⁹	2.85%	1.28%	1.81%	2.84%	2.90%	2.79%	2.06%	2.57%	4.47%	8.79%	4.20%	2.51%	2.67%	2.43%	3.11%

¹ Information reported by HMOs as of the end of the second quarter of 2019 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁴ Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁵ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

⁶ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁷ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

⁸ 2018 Population Source: U.S. Census Bureau; Vintage 2018 Population Estimates: Population Estimates

⁹ Total HMO members in each county divided by the 2018 population in each county.

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