

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of June 30, 2020^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	4	12	132	0	116	1	26	5	109	0	72	76	80	78	711
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	3,116	22	4,435	2,431	50,560	19	247	55	22,608	1,745	10,527	7,303	7,859	4,734	115,661
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	12,966	5,513	29,064	1,341	45,524	3,934	15,907	9,388	97,207	1,308	47,039	37,146	29,784	53,449	389,570
Boston Medical Center Health Plan, Inc.	6,896	430	67,739	105	25,779	1,143	53,614	5,164	19,940	24	27,129	38,273	64,017	12,049	322,302
CeltiCare Health Plan of Massachusetts, Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	1	131	18	0	0	2	0	0	1	155
Fallon Community Health Plan, Inc.	1,074	17,387	2,544	3	5,310	892	3,761	758	53,648	1	4,492	3,343	5,557	68,411	167,181
Harvard Pilgrim Health Care, Inc.	4,569	477	11,946	432	13,163	783	1,491	802	32,976	135	16,471	12,159	11,318	20,460	127,182
Health New England, Inc.	11	8,059	24	2	28	8,770	73,976	11,619	84	0	10	7	19	2,021	104,630
Minuteman Health, Inc. ⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tufts Associated HMO, Inc. ⁷	8,281	1,771	14,277	441	32,117	698	8,252	2,968	77,948	233	31,406	21,095	19,255	39,692	258,434
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁷	19,345	10,011	28,857	19	59,472	1,638	26,677	8,113	132,391	76	49,676	31,028	59,076	49,775	476,154
Total HMO Members	56,262	43,684	159,018	4,774	232,069	17,879	184,082	38,890	436,911	3,522	186,824	150,430	196,965	250,670	1,961,980
2019 Massachusetts Population ⁸	212,990	124,944	565,217	17,332	789,034	70,180	466,372	160,830	1,611,699	11,399	706,775	521,202	803,907	830,622	6,892,503
Market Penetration Rate ⁸	26.42%	34.96%	28.13%	27.54%	29.41%	25.48%	39.47%	24.18%	27.11%	30.90%	26.43%	28.86%	24.50%	30.18%	28.47%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	7	2	52	1	151	0	10	0	221	0	124	59	24	40	691
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	5,717	796	9,452	347	20,271	1,644	6,911	3,304	63,902	935	26,245	11,700	19,158	18,658	189,040
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	14	6	0	0	0	0	0	0	21
Harvard Pilgrim Health Care, Inc.	352	33	689	137	2,456	21	184	97	8,099	17	3,058	1,149	2,228	1,298	19,818
Health New England, Inc.	28	778	9	1	28	317	2,645	776	81	0	43	11	22	296	5,035
Tufts Associated HMO, Inc. ⁷	1	11	1	0	39	0	0	0	161	0	61	37	25	39	375
Total HMO Members	6,105	1,620	10,203	486	22,945	1,983	9,764	4,183	72,464	952	29,531	12,956	21,457	20,331	214,980
2019 Massachusetts Population ⁸	212,990	124,944	565,217	17,332	789,034	70,180	466,372	160,830	1,611,699	11,399	706,775	521,202	803,907	830,622	6,892,503
Market Penetration Rate ⁹	2.87%	1.30%	1.81%	2.80%	2.91%	2.83%	2.09%	2.60%	4.50%	8.35%	4.18%	2.49%	2.67%	2.45%	3.12%

¹ Information reported by HMOs as of the end of the second quarter of 2019 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁴ Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁵ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

⁶ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc, the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁷ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP").

⁸ 2018 Population Source: U.S. Census Bureau; Vintage 2018 Population Estimates: Population Estimates

⁹ Total HMO members in each county divided by the 2018 population in each county.

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