

Massachusetts Division of Insurance
Quarterly Report of Health Maintenance Organization Membership in
Insured and Government Health Plans as of September 30, 2020^{1,2}

TOTAL MEMBERSHIP BY COUNTY

Closed Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	3	12	184	0	260	0	24	6	257	0	122	111	121	123	1,223
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	3,162	25	4,440	2,403	52,636	27	223	71	23,326	1,759	10,793	7,738	7,951	5,147	119,701
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	12,688	5,382	27,702	1,313	44,511	3,864	15,677	9,226	94,109	1,291	43,114	34,870	28,295	52,215	374,257
Boston Medical Center Health Plan, Inc.	6,933	446	70,681	107	26,208	1,175	55,531	5,328	20,333	27	28,469	40,099	66,402	12,693	334,432
CeltiCare Health Plan of Massachusetts, Inc. ⁴	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	113	21	0	0	0	0	0	1	136
Fallon Community Health Plan, Inc.	1,117	18,528	2,778	5	5,433	867	3,707	826	55,783	1	4,753	3,543	6,008	69,621	172,970
Harvard Pilgrim Health Care, Inc.	4,561	544	11,963	436	13,147	791	1,509	783	32,779	156	16,922	12,109	11,176	20,241	127,117
Health New England, Inc.	10	7,843	21	2	34	8,627	75,238	11,520	100	0	14	7	32	2,089	105,537
Minuteman Health, Inc. ⁵	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tufts Associated HMO, Inc. ⁷	8,232	1,825	14,132	450	30,256	688	7,860	2,895	77,331	249	30,665	20,969	18,964	39,344	253,860
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) ⁷	19,799	10,297	29,439	24	61,325	1,697	27,290	8,403	137,371	86	51,726	31,937	61,426	51,119	491,939
Total HMO Members	56,505	44,902	161,340	4,740	233,810	17,737	187,172	39,079	441,389	3,569	186,578	151,383	200,375	252,593	1,981,172
2019 Massachusetts Population⁸	212,990	124,944	565,217	17,332	789,034	70,180	466,372	160,830	1,611,699	11,399	706,775	521,202	803,907	830,622	6,892,503
Market Penetration Rate⁸	26.53%	35.94%	28.54%	27.35%	29.63%	25.27%	40.13%	24.30%	27.39%	31.31%	26.40%	29.04%	24.93%	30.41%	28.74%

Preferred Network

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. ³	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) ⁶	7	2	75	1	178	0	8	0	278	0	153	62	45	54	863
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	5,912	772	9,453	370	20,415	1,667	6,653	3,330	64,199	924	26,295	11,658	18,877	18,868	189,393
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	14	6	0	0	0	0	0	0	21
Harvard Pilgrim Health Care, Inc.	353	34	680	137	2,436	31	199	108	8,084	20	3,062	1,149	2,164	1,424	19,881
Health New England, Inc.	24	760	9	1	37	357	2,715	840	81	1	47	12	27	372	5,283
Tufts Associated HMO, Inc. ⁷	1	15	1	0	39	0	0	0	162	0	63	33	25	44	383
Total HMO Members	6,297	1,583	10,218	509	23,105	2,056	9,589	4,284	72,804	945	29,620	12,914	21,138	20,762	215,824
2019 Massachusetts Population⁸	212,990	124,944	565,217	17,332	789,034	70,180	466,372	160,830	1,611,699	11,399	706,775	521,202	803,907	830,622	6,892,503
Market Penetration Rate⁹	2.96%	1.27%	1.81%	2.94%	2.93%	2.93%	2.06%	2.66%	4.52%	8.29%	4.19%	2.48%	2.63%	2.50%	3.13%

¹ Information reported by HMOs as of the end of the second quarter of 2019 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

² Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

³ Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

⁴ Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

⁵ Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

⁶ Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc. the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

⁷ Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

⁸ 2019 Population Source: U.S. Census Bureau; Vintage 2019 Population Estimates: Population Estimates

⁹ Total HMO members in each county divided by the 2018 population in each county.