

**Massachusetts Division of Insurance  
Quarterly Report of Health Maintenance Organization Membership in  
Insured and Government Health Plans as of Decmeber 31, 2020<sup>1,2</sup>**

**TOTAL MEMBERSHIP BY COUNTY**

**Closed Network<sup>3,4</sup>**

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. <sup>5</sup>	5	12	189	0	262	0	26	6	258	0	114	115	113	120	1,220
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>6</sup>	3,229	24	4,369	2,351	53,941	21	231	80	23,082	1,726	10,623	7,666	7,758	5,124	120,225
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	12,300	5,008	27,064	1,272	43,269	3,644	15,348	8,904	90,614	1,289	41,865	33,928	27,114	50,133	361,752
Boston Medical Center Health Plan, Inc.	6,875	452	71,446	105	25,054	1,221	56,074	5,246	19,917	27	28,755	40,262	66,189	12,913	334,536
ConnectiCare of Massachusetts, Inc.	0	2	0	0	0	1	134	28	0	0	0	0	0	1	166
Fallon Community Health Plan, Inc.	1,129	19,301	2,792	4	5,508	882	3,667	799	57,254	0	4,909	3,616	6,250	70,016	176,127
Harvard Pilgrim Health Care, Inc.	4,463	529	11,853	441	13,222	801	1,464	787	32,462	149	16,636	11,901	11,030	20,570	126,308
Health New England, Inc.	9	7,885	20	1	34	8,503	75,818	11,516	100	0	15	10	30	2,311	106,252
Tufts Associated HMO, Inc. <sup>7</sup>	8,383	1,940	14,024	437	30,178	693	7,930	2,875	76,999	226	30,715	20,915	18,923	39,397	253,635
Tufts Health Public Plans, Inc. (formerly Network Health, LLC) <sup>7</sup>	19,554	10,081	29,435	29	61,630	1,705	27,331	8,527	138,654	85	52,386	32,051	61,772	50,899	494,139
<b>Total HMO Members</b>	<b>55,947</b>	<b>45,234</b>	<b>161,192</b>	<b>4,640</b>	<b>233,098</b>	<b>17,471</b>	<b>188,023</b>	<b>38,768</b>	<b>439,340</b>	<b>3,502</b>	<b>186,018</b>	<b>150,464</b>	<b>199,179</b>	<b>251,484</b>	<b>1,974,360</b>
<b>2019 Massachusetts Population<sup>8</sup></b>	<b>212,990</b>	<b>124,944</b>	<b>565,217</b>	<b>17,332</b>	<b>789,034</b>	<b>70,180</b>	<b>466,372</b>	<b>160,830</b>	<b>1,611,699</b>	<b>11,399</b>	<b>706,775</b>	<b>521,202</b>	<b>803,907</b>	<b>830,622</b>	<b>6,892,503</b>
<b>Market Penetration Rate<sup>9</sup></b>	<b>26.27%</b>	<b>36.20%</b>	<b>28.52%</b>	<b>26.77%</b>	<b>29.54%</b>	<b>24.89%</b>	<b>40.32%</b>	<b>24.10%</b>	<b>27.26%</b>	<b>30.72%</b>	<b>26.32%</b>	<b>28.87%</b>	<b>24.78%</b>	<b>30.28%</b>	<b>28.65%</b>

**Preferred Network**

	Barnstable	Berkshire	Bristol	Dukes	Essex	Franklin	Hampden	Hampshire	Middlesex	Nantucket	Norfolk	Plymouth	Suffolk	Worcester	Massachusetts
	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter	Members at End of Quarter
Aetna Health Inc. <sup>5</sup>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
AllWays Health Partners, Inc. (formerly Neighborhood Health Plan, Inc.) <sup>6</sup>	5	2	78	2	186	0	9	0	313	0	165	65	62	52	939
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc.	6,063	769	9,426	379	20,272	1,696	6,670	3,365	63,794	907	26,160	11,781	18,391	18,954	188,627
ConnectiCare of Massachusetts, Inc.	0	0	0	0	0	1	0	1	0	0	0	0	0	0	2
Harvard Pilgrim Health Care, Inc.	335	43	679	135	2,463	34	196	109	8,052	20	3,079	1,152	2,090	1,442	19,829
Health New England, Inc.	27	756	8	1	38	363	2,801	873	81	1	49	13	23	465	5,499
Tufts Associated HMO, Inc. <sup>7</sup>	1	15	1	0	39	0	0	0	158	0	69	33	25	34	375
<b>Total HMO Members</b>	<b>6,431</b>	<b>1,585</b>	<b>10,192</b>	<b>517</b>	<b>22,998</b>	<b>2,094</b>	<b>9,676</b>	<b>4,348</b>	<b>72,398</b>	<b>928</b>	<b>29,522</b>	<b>13,044</b>	<b>20,591</b>	<b>20,947</b>	<b>215,271</b>
<b>2019 Massachusetts Population<sup>8</sup></b>	<b>212,990</b>	<b>124,944</b>	<b>565,217</b>	<b>17,332</b>	<b>789,034</b>	<b>70,180</b>	<b>466,372</b>	<b>160,830</b>	<b>1,611,699</b>	<b>11,399</b>	<b>706,775</b>	<b>521,202</b>	<b>803,907</b>	<b>830,622</b>	<b>6,892,503</b>
<b>Market Penetration Rate<sup>9</sup></b>	<b>3.02%</b>	<b>1.27%</b>	<b>1.80%</b>	<b>2.98%</b>	<b>2.91%</b>	<b>2.98%</b>	<b>2.07%</b>	<b>2.70%</b>	<b>4.49%</b>	<b>8.14%</b>	<b>4.18%</b>	<b>2.50%</b>	<b>2.56%</b>	<b>2.52%</b>	<b>3.12%</b>

<sup>1</sup> Information reported by HMOs as of the end of the fourth quarter of 2020 is based upon the Massachusetts Division of Insurance's "Guidelines for Reporting Membership & Utilization Statistics - Version 6.1" that instructs HMOs to exclude members for whom the HMO did not bear any financial risk.

<sup>2</sup> Starting with the first quarter of 2017, carriers no longer submit data for this report directly to the Division. Instead, the data shown in this report was produced by the Center for Health Information and Analysis using data submissions by the HMOs to the All-Payer Claims Database.

<sup>3</sup> Effective December 31, 2017, CeltiCare Health Plan of Massachusetts, Inc. ceased offering plans in Massachusetts and exited the Massachusetts market as of December 31, 2017.

<sup>4</sup> Membership in plans offered by Minuteman Health, Inc. began January 1, 2014. Minuteman Health, Inc. exited the Massachusetts market as of December 31, 2017.

<sup>5</sup> Effective September 1, 2010, Aetna Health Inc. ceased offering small group health plans in Massachusetts and began nonrenewing all small group health business as of April 1, 2011.

<sup>6</sup> Doing business as AllWays Health Partners. Previously Neighborhood Health Plan, Inc. the company was in the process of renaming its company to AllWays Health Partners, Inc. which was completed on January 8, 2019.

<sup>7</sup> Doing business as Tufts Associated Health Plan ("TAHP") and as Tufts Health Plan (THP).

<sup>8</sup> 2019 Population Source: U.S. Census Bureau; Vintage 2019 Population Estimates: Population Estimates

<sup>9</sup> Total HMO members in each county divided by the 2019 population in each county.

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TOTAL MEMBERSHIP BY COUNTY

Total HMO Membership in Closed Network Plans vs. Massachusetts Population by County

