



**Vehicle Owner's Limited Power of Attorney (POA) - Effective August 21, 2023**  
Questions and Answers (Q&As)

| Question  | Answer   |
|---|--|
| If the customer signs this limited power of attorney, is the dealership person named able to sign the Registration and Title Application (RTA), Certificate of Origin (CO) or Title on their behalf?      | Yes.   |
| Am I correct that if we order a duplicate title, we must have the customer sign one of these if the duplicate title is to be mailed to us?  | Nothing has changed to the Duplicate Title Policy. Please review the <a href="#">Duplicate Title Instructions</a> and the <a href="#">Duplicate Title Application</a> for additional information.  |
| We currently process Courtesy Deliveries for Fleet companies, and we are provided with a power of attorney from them. Would the new RMV form need to be used moving forward? Or is their form sufficient? | Yes, their POA form is acceptable as long as it meets RMV requirements provided in the RMV's <a href="#">POA Policy</a> .  |
| Are we to use the new form for Leases? We do sign for the leasing company with their POA.   | This process has not changed, you can continue to use the POA provided by the leasing company.   |
| As a truck dealership, is this required for every Mass. RTA transaction? What if the customer has signed the RTA?   | As stated in the policy, a POA is required whenever a third-party agent (i.e., anyone other than the principal, also known as the applicant or owner) is <b>signing</b> any document necessary to process any Registration or Title transaction on the behalf of the principal/applicant/owner Customer signatures on RTA Forms are acceptable and preferred.  |
| Are we now required to use the RMV's POA Form instead of any other POA Forms?   | No, the RMV's form is not required, but it is preferred. You may, however, use any POA Form that meets the requirements outlined in the RMV's <a href="#">POA Policy</a> .   |
| With the new POA, can we sign the title when received, on behalf of the customer during the lease, and register the vehicle?  | As stated in the policy, a POA is required whenever a third-party agent (i.e., anyone other than the principal, also known as the applicant or owner) is <b>signing</b> any document necessary to process any Registration or Title transaction on the behalf of the principal/applicant/owner Customer signatures on RTA Forms are acceptable and preferred.<br>The RMV's rules and policies have not changed regarding Lease processing. |

|   |   |
|---|---|
| What can the new POA Form be used for?  | The RMV's POA Form may be used for Registration and Title transactions, as outlined in the RMV's <a href="#">POA Policy</a> .   |
| Just to have clarity, do we have to have this POA Form filled out when it is a Business Corporations Lease? | As stated in the policy, a POA is required whenever a third-party agent (i.e., anyone other than the principal, also known as the applicant or owner) is <b>signing</b> any document necessary to process any Registration or Title transaction on the behalf of the principal/applicant/owner. Customer signatures on RTA Forms are acceptable and preferred. The RMV's rules and policies have not changed regarding the Business Corporation Lease process.  |
| Does this change the POA for lease companies?   | No. The RMV's rules and policies have not changed regarding Lease transactions.   |
| Can we have the customer sign this POA Form and use it for anything?  | No. The RMV's Limited POA allows the agent to perform Registration and Title transactions only.   |
| Do I use this for duplicate titles?   | In the circumstance where you are signing the Duplicate Title Application on the behalf of the owner, you may use the new POA Form. You may also use any POA Form that meets the requirements outlined in the RMV's <a href="#">POA Policy</a> .  |
| When would I use this?  | As stated in the policy, a POA is required whenever a third-party agent (i.e., anyone other than the principal, also known as the applicant or owner) is <b>signing</b> any document necessary to process any Registration or Title transaction on the behalf of the principal/applicant/owner. Customer signatures on RTA Forms are acceptable and preferred. If the applicant has signed their own application, a third-party may submit the application to the RMV on behalf of the applicant without a POA. |
| Do I need this for every transaction?   | No. As stated in the policy, a POA is required whenever a third-party agent (i.e., anyone other than the principal, also known as the applicant or owner) is <b>signing</b> any document necessary to process any Registration or Title transaction on the behalf of the principal/applicant/owner. Customer signatures on RTA Forms are acceptable and preferred.  |
| Do I use this for leases?   | The POA is not really for that option unless the customer has given the dealer the permission to sign on their behalf. The RMV's rules and policies have not changed regarding the Lease process.   |
| Whose ID do I need to copy?   | A clear, legible, quality photocopy of the third-party agent's driver's license or identification as an attachment to the POA is required. A valid ID from any State or Country is acceptable. If the agent is not an individual (for example, a business or corporation), the agent shall provide a copy of the identification of the representative who signed the POA. The language "on behalf of/as an agent of [business or corporation]" shall be required following their signature.                     |

|   |  |
|---|--|
| Is this LPOA for dealer sales only?                             | The LPOA is not only for dealers. The LPOA can be used by various parties as needed. |
| Does the LPOA need to be the original submitted for processing? | A clear, legible, quality photocopy of the LPOA is acceptable.                       |