



MASSACHUSETTS HOUSEHOLDS GOODS MOVER TARIFF

RAMSURE MOVERS

TARIFF NO. 1

SUPPLEMENT NO. 2

Effective Date: October 4, 2021

This tariff contains the description, regulations, and rates applicable to the furnishing of services and facilities for household goods services provided by **Ramsure Movers** with the principal address at **25 Dorchester Ave Room 1, Boston, Massachusetts, 02205**. This tariff is on file with the Commonwealth of Massachusetts Department of Public Utilities, and copies may be requested during normal business hours by contacting Company Principals.

The Company's telephone number is: **(857)-417-8143**

SECTION 1 -- MILEAGE CALCULATIONS & SERVICES

Every reasonable effort will be made to determine the correct mileage between the pick-up point and delivery point by the shortest practical truck routes. Where there is more than one desirable route with differing mileage, the shipper will be charged for the route with the least number of miles. Each mile travelled by vehicle will be charged \$0.70/mile. **Mileage will be determined using GPS.**

RULE 1

When the point of origin and/or point of destination is not available in PC MILES AND MILES, **Ramsure Movers** will use the latest edition available of the *American Moving and Storage Association Mileage Guide* to determine mileage.

RULE 2

The job for the customer is billed from the point of origin and concludes upon offloading at the final destination. This is called travel time. The rate(s) included for travel time are designated by number of movers, packers and vans (Please see below for service charges). **Ramsure Movers** does not bill for travel time leading back to point of origin.

ITEM 2 -- SERVICES AND CHARGES

ITEM 2A - Packing and Unpacking

Packing and unpacking services are charged on an hourly basis based on number of movers and seasonality. Packing and unpacking are considered the same charge as man-labor. Use of truck is considered for pricing breakdown. Additional movers can only be requested after it is determined during the job that is a necessity.

Standard Rates (January 1-December 31)

1 mover= \$80/hr

2 movers=\$120/hr
3 movers=\$155/hr
4 movers=\$185/hr

Additional mover=\$50/hr
Additional truck=\$90

RULE 3

A minimum charge of 3 hours is required for packing services for residential customers. Commercial customers require a minimum charge of 6 hours.

RULE 4

Articles that must be packed, crated, or wrapped may be prepared for shipping by the shipper or **Ramsure Movers** will perform the service at the request of the shipper.

ITEM 2B - Labor Charges

These charges apply to services not otherwise covered in this tariff when such services are requested by the shipper. All services which include packing and unpacking are charged together. A minimum charge of 3 hours is required for residential moving services. A minimum charge of 6 hours is required for commercial moving services.

Peak (January 1-December 31)

1 mover= \$80/hr
2 movers=\$120/hr
3 movers=\$155/hr
4 movers=\$185/hr

Additional mover=\$50/hr
Additional truck=\$90

ITEM 2C – Packing & Supply Charges

Ramsure Movers will charge the following for requested supplies utilized during a move:

Small box=\$2
Medium box=\$4.25
Large box=\$5.95
Dish pack=\$6.75
Wardrobe box=\$16
Shrink wrap=\$9/roll
Bubble wrap=\$13
Furniture pad=\$10/pad (One way moves or request for possession)
Mattress bag=\$13
Flat-screen TV Cover=\$10.50
Packing tape=\$3.75/roll
Packing paper=\$16/bundle

ITEM 3 -- ADDITIONAL COMMODITIES AND CHARGES

ITEM 3A - Household Appliances

Ramsure Movers will charge the following rates for household appliances that require special handling to assure safe transportation.

\$35 per item

All appliances must be disconnected from water and gas lines before the move. Ramsure Movers reserves the right not to move these items unless they are disconnected prior to the move.

ITEM 3B - Bulky Items

The following charges will apply to the loading of the following items.

ITEM	CHARGE
Spinnet Piano	\$95
Upright Pianos	\$185
Baby Grand Piano	\$350
Grand Piano	\$500
Treadmills	\$70
Other Excersice Equipment (Greater than 80 lbs)	\$100
Safe (80 lbs. or less)	\$45
Safe (Greater than 80 lbs.)	\$60

ITEM 3C- Hoisting Service Charges

Ramsure Movers will charge rates for hoisting items of various size and weight. For items that are not pianos or under 200 pounds, we will charge \$80 per item being hoisted. For pianos and bulky items that require the use of cranes, we will charge \$1500.

ITEM 3D- Household Furniture Assembly

Ramsure Movers will complete furniture assembly and disassembly services as agreed upon as part of the contracted move. Ramsure Movers does not perform assembly and disassembly for furniture items that are packaged or delivered, or already disassembled.

SECTION 2-- RULES AND REGULATION – RATES, PROTECTION & LIMITATIONS

RULE 5 -- Warehouse Delivery & Storage

Except as provided in *Rule 4*, when goods are consigned or delivered to a warehouse not owned by **Ramsure Movers**, the location of the warehouse will be considered the destination and must be noted on the Bill of Lading. **Ramsure Movers** liability will end when the shipment is unloaded into the warehouse or designated storage facility. The goods will be stored in the name of the shipper, owner, or consignee, subject to a lien for transportation and other lawful charges.

RULE 6 -- Regular Hours of Service

Ramsure Movers regular hours of service are between 8 AM and 7 PM each day except for legal holidays, except as otherwise provided.

RULE 7 -- Minimum Charge

Unless otherwise specifically provided for in this pricing structure, all services will be billed with a 3-hour minimum service charge for all residential services. Commercial moving services require a 6-hour minimum charge.

RULE 8 – Payments

A. **Ramsure Movers** will not deliver or hand over any shipment or any part of a shipment until the minimum deposit is collected via cash and/or credit and debit card(s). Minimum non-refundable deposit of \$100 is required. Full charges are expected to be paid in the

aforementioned methods at the completion of the job. Deposits are refundable only in the case of **Ramsure Movers** failing to appear at the scheduled date and location of the move.

B. When arrangements for credit are made between **Ramsure Movers** and the consignor or consignee, the following conditions apply:

1. **Ramsure Movers** will collect accurate billing information and charge customer at the completion of the job.

C. **Ramsure Movers** may require the shipper to pre-pay, in full or in part, for a specific service required by the shipper on or before starting the performance of the service.

RULE 9 -- Replacement Value Protection

When *Replacement Value Protection* is requested in writing by the customer, **Ramsure Movers** will be liable to the maximum declared released value for replacement of the articles lost or damaged while in **Ramsure Movers** custody.

Replacement Value Protection will be provided by **Ramsure Movers** only if it is requested by the shipper and if the shipper owns items that qualify for it. The weight of the shipment must be valued at a minimum of \$1000, and a maximum of \$35,000 for a singular moving van.

Option A -- Basic Value Protection

If the customer selects Basic Value Protection, the carrier's maximum liability shall be the actual loss or damage not exceeding \$0.60 per pound of weight of any lost or damaged article(s).

Option B -- Partial Replacement Value Protection

If the customer selects Partial Replacement Value Protection, Ramsure Movers' maximum liability shall be \$500 in total liability. Any damage amounts in excess of \$500 will be covered by \$0.60 per pound. This comes at a cost of \$35.

Option C -- Full Replacement Value Protection

If the customer selects Full Replacement Value Protection, Ramsure Movers' maximum liability shall be the amount of the actual loss or damage not exceeding \$35,000. The customer pays \$20 per \$1,000 of the declared value up to \$35,000.

Limitations on Service

Service(s) may not be used for any unlawful purposes.

Ramsure Movers reserves the right to discontinue service(s) upon written or verbal notice, when necessitated by conditions beyond its control or when the customer is using its services in violation of the provisions of this tariff or in violation of the law.

Ramsure Movers reserves the right to refuse hauling items that pose a safety risk, or perform a maneuver that could potentially increase unforeseen damages. In the event that the customer

wishes to continue a service that would result in physical, cargo, or property damages, liability waivers must be signed and agreed upon to continue.

Ramsure Movers does not handle the following items:

Non-concealed packages

Food items

Liquids

Automobiles

Animals

Flammable commodities (gas tanks, aerosol, etc.)

Customers may include the following items in a shipment however, Ramsure Movers is not responsible for the condition or safe delivery of:

- Coins, currency, deeds, notes, postage stamps, letters, drafts or valuable papers of any kind.
- Jewelry, precious stones, or precious metals.
- Items of extraordinary value.
- Items requiring temperature control.
- Plants.
- Perishable items.
- Furniture or other items made of pressboard, particle board or similar pressed material.

The listed items above will not be covered by replacement value protection

Ramsure Movers is not liable for the loss or damage to any article from external cause while being carried, handled, transported, or held in Storage-In-Transit, due to the following circumstances:

a. Breakage, when items are packed, padded, or crated by the customer or the customer's representative

b. Loss or damage from insects, moths, vermin, mold, fungus or bacteria that develop within the belongings due to conditions present before the Ramsure Movers picks up the customer's belongings.

c. Loss or damage because the item was in an obvious state of disrepair at the time of shipment, provided that Ramsure Movers noted the disrepair in the inventory.

d. Defective design of an article, including susceptibility to damage because of atmospheric conditions such as temperature or humidity changes.

e. Seizure, confiscation or destruction under quarantine by order of any government or public authority.

f. Strikes, lockouts, labor disturbances, riots, civil commotions or the acts of any person or persons taking part in any such occurrence or disorder.

g. Acts of God.

SECTION 3-- WRITTEN PROPOSALS-SPECIAL CONDITIONS

ITEM 4- NOT-TO EXCEED BILLING SITUATIONS

Ramsure Movers will under special circumstances charge a flat rate for local residential moves depending on the size and scope of the specified move. For special circumstances such as these, Ramsure Movers designates "Not-To-Exceed" billing in its estimates and bill of lading. This means that for these moves, the maximum that can be billed for labor must not be greater than 125% of the written estimate. This however, does not include supplemental charges for mileage, materials, bulk item fees, and hoisting.