



THE COMMONWEALTH OF MASSACHUSETTS  
EXECUTIVE OFFICE OF LABOR AND WORKFORCE DEVELOPMENT  
DEPARTMENT OF UNEMPLOYMENT ASSISTANCE

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July 26, 2021

Dear Third-Party Administrator,

As a follow-up to our email on July 15th, please be advised that adjusted 2021 UI Rates and COVID-19 Recovery Assessment Rates are now available. Employers can view their 2021 UI rate and their COVID-19 Recovery Assessment rate by logging on to their UI Online account and clicking on “**Account Maintenance**” then “**View Rate Notice**”. If an employer was previously charged a solvency assessment in the employer’s 2021 rate calculation, the portion of the previously charged solvency assessment that was credited back to their reserve account balance is indicated on the “**Account Balance Adjustments**” row.

**The TPA Client/Rate Download file with adjusted 2021 rates and the COVID-19 Recovery Assessment Rate will be available tomorrow, July 27, 2021.** To download the appropriate file, please enter a date of July 26, 2021 or later in the date range field. Any previously filed Q1 and Q2 wage reports have been recalculated using adjusted 2021 UI rates and the new COVID-19 Recovery Assessment rate. The adjusted rates are reflected in the contribution amounts due. Credits generated in Q1 have been applied to the Q1 COVID-19 Recovery Assessment. As a reminder, DUA is unable to issue refunds, and therefore TPAs must absorb client credits in Q2 and continue doing so for future contributions.

Q2 is open for filing and contributions will be calculated using the adjusted UI Rate and the COVID-19 Recovery Assessment rate. **Contributions for Q1 and Q2 are due on or before 3:00PM EST, August 31, 2021.**

If you have any questions regarding the TPA Client/Rate Download file, please contact Employer Reports at [UIEmployerReports@detma.org](mailto:UIEmployerReports@detma.org). Please contact DUA Employer Customer Service at (617) 626-5075 with all other questions.

Thank you,

DUA Rate Setting Team