

**Resident Care Facility Cost Quotient (RCC-Q)  
Fiscal Year 2023 Reporting Period**

- In July of 2022, the Executive Office of Health and Human Services (EOHHS) implemented the Resident Care Cost Quotient (RCC-Q) as a regulatory requirement to hold facilities financially accountable for prioritizing the support of resident care staff through revenue spent.
- In accordance with 101 CMR 204.10 and Administrative Bulletin 23-25, the RCC-Q requires facilities to spend at least 80% of total facility revenue on direct care. For every full percentage point below the 80% RCC-Q threshold, a 0.5% downward adjustment—up to a maximum of 5%—will be applied to the resident care and operating components of the facility’s per diem rate effective the following rate year.
- In the following report, two values are presented:
  - **“Unadjusted”** RCC-Q was calculated by dividing resident care workforce expenses, such as nursing, dietary, recreational therapy, or social service worker staff expenses, by the facility’s total revenue, excluding the revenue for non-residential care facility lines of business.
  - **“Adjusted”** RCC-Q was calculated in the same manner as Unadjusted, except that it excludes certain reported capital grants, forgivable loans received, or state/federal relief funds or supplemental payments provided to a facility from its reported revenue during the reporting period.

**Table 1: Summary of Results<sup>1,2</sup>  
Reporting Period Fiscal Year 2023  
(July 1, 2022 – June 30, 2023)**

	<b>Unadjusted Count</b>	<b>Unadjusted Percent</b>	<b>Adjusted Count</b>	<b>Adjusted Percent</b>
100% or higher <sup>3</sup>	3	6%	3	6%
Less than 100% and equal to or above 80%	36	70%	37	72%
Below 80%	12	24%	11	22%
<b>Total</b>	<b>51</b>	<b>100%</b>	<b>51</b>	<b>100%</b>

**Table 2: Results by Facility**

<sup>1</sup> Counts in Table 1 are determined by unrounded RCC-Q results, while Table 2 presents DCC-Q values as rounded whole numbers.

<sup>2</sup> Rate adjustments are applied if a facility is a full percentage point below 80%, not to exceed a penalty of 5%. Of the 11 facilities below 80%, 10 will receive rate adjustments.

<sup>3</sup> RCC-Q scores over 100% may reflect cost and revenue fluctuations during a particular period.

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<b>Residential Care Facility Name</b>	<b>Unadjusted RCC-Q Score*</b>	<b>Adjusted RCC-Q Score**</b>
ANNS REST HOME INC	80.9%	80.9%
APPLEWOOD HOME FOR ELDERS	81.2%	81.2%
BEAVEN KELLY HOME	53.0%	56.4%
BROOKHAVEN ASSISTED CARE	62.5%	62.5%
BROOKHOUSE HOME FOR AGED WOMEN	71.5%	72.9%
BURGOYNE REST HOME INC	95.4%	95.4%
CAPE WINDS RH OF HYANNIS	108.2%	108.2%
CAPE WINDS RH OF SANDWICH	128.2%	128.2%
CHARLTON MANOR REST HOME LLC	75.3%	75.3%
CRESCENT MANOR ASSISTED CARE LLC	96.2%	96.2%
CUSHNG MAN COM SUP FAC INC	82.6%	82.6%
DALTON REST HOME	81.8%	81.8%
DARTMOUTH MANOR REST HOME	84.6%	84.6%
DAUGHTERS OF ST PAUL COMMUNITY FOUNDATION INC	61.6%	64.3%
DODGE PARK REST HOME LLC	92.4%	92.4%
DONNA KAY REST HOME	85.4%	85.4%
ELIZABETH CATHERINE REST HOME LLC	88.6%	88.6%
ELLEN RICE REST HOME INC	80.0%	80.0%
FAIRMOUNT REST HOME INC	82.2%	82.2%
HALE HOUSE	81.5%	84.2%
HAVENWOOD REST HOME	80.2%	80.2%
HILLSIDE REST HOME	82.9%	87.3%
HOMESTEAD HALL	83.1%	87.5%
IVY HILL ASSISTED CARE LLC	69.5%	69.5%
LABELLE'S REST HOME INC	86.8%	86.8%
LATHROP HOME	84.4%	84.4%
LINCOLN HILL MANOR	93.6%	93.6%
LYNN SHORE REST HOME	84.4%	84.4%
MARILLAC RESIDENCE INC	78.5%	80.7%
MILL POND REST HOME	82.4%	82.4%
MOUNT PLEASANT HOME	80.7%	80.7%
PENNY LANE REST HOME	80.6%	86.3%
PETTEE HOUSE	82.0%	85.8%
PLEASANT ACRES RESTHOME	66.3%	66.3%
PLEASANT ST REST HOME INC	81.3%	81.3%
PROVIDENCE HOUSE	160.6%	160.6%
RIVER VALLEY REST HOME	81.0%	88.4%
ROCKRIDGE/LAUREL PARK	99.5%	99.5%

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SAINT LUKE'S HOME	57.4%	60.5%
SERENITY REST HOME, LLC	81.2%	87.2%
ST JOSEPH'S ABBEY RC FAC	76.8%	78.6%
ST JULIE BILLIART RES CARE	81.5%	81.5%
THE GERMAN OLD FOLKS HOME INC	84.9%	84.9%
THE WILLOWS AT WORCESTER LLC	85.7%	85.7%
VILLAGE REST HOME OF BROCKTON	89.4%	89.4%
VILLAGE REST HOME OF EASTON	81.8%	81.8%
VILLAGE REST HOME OF LEOMINSTER	79.9%	79.9%
VNA SENIOR LIVING - HIGHLAND AVENUE CAMPUS	83.8%	83.8%
WEST VIEW HOME INC.	80.4%	80.4%
WILLOWBROOK MANOR REST HOME	77.5%	77.5%
WINTER HILL REST HOME	82.0%	82.0%

\*These scores reflect data submitted as of the original September 1st, 2023, deadline.

\*\*Changes to a facility's score reflects any revised data submitted as of September 28th, 2023.