

**Resident Care Facility Cost Quotient (RCC-Q)
Fiscal Year 2024 Reporting Period**

- In July of 2022, the Executive Office of Health and Human Services (EOHHS) implemented the Resident Care Cost Quotient (RCC-Q) as a regulatory requirement to hold facilities financially accountable for prioritizing the support of resident care staff through revenue spent.
- In accordance with 101 CMR 204.10 and Administrative Bulletin 23-25, the RCC-Q requires facilities to spend at least 80% of total facility revenue on direct care. For every full percentage point below the 80% RCC-Q threshold, a 0.5% downward adjustment—up to a maximum of 5%—will be applied to the resident care and operating components of the facility’s per diem rate effective the following rate year.
- The “**Reported**” RCC-Q score was calculated by dividing resident care workforce expenses, such as nursing, dietary, recreational therapy, or social service worker staff expenses, by the facility’s total revenue, excluding the revenue for non-residential care facility lines of business.

**Table 1: Summary of Results^{1,2}
Reporting Period Fiscal Year 2023
(July 1, 2023 – June 30, 2024)**

	Reported Count	Reported Percent
100% or higher ³	5	10%
Less than 100% and equal to or above 80%	33	65%
Below 80%	13	25%
Total	51	100%

Table 2: Results by Facility

Residential Care Facility	RCC-Q Score	Late Filer
ANNS REST HOME INC	181%	No
APPLEWOOD HOME FOR ELDERS	96%	No
BEAVEN KELLY HOME	69%	No

¹ Counts in Table 1 are determined by unrounded RCC-Q results, while Table 2 presents RCC-Q values as rounded whole numbers.

² Rate adjustments are applied if a facility is a full percentage point below 80%, not to exceed a penalty of 5%. Facilities with fewer than 1,700 publicly-funded days, as reported in the facility’s most recent cost report filing, are exempt from the downward adjustment (see [101 CMR 204.10\(5\)](#)).

³ RCC-Q scores over 100% may reflect cost and revenue fluctuations during a particular period.

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Residential Care Facility	RCC-Q Score	Late Filer
BROOKHAVEN ASSISTED CARE	80%	Yes
BROOKHOUSE HOME FOR AGED WOMEN	77%	No
BURGOYNE REST HOME INC	97%	No
CAPE WINDS RH OF HYANNIS	80%	No
CAPE WINDS RH OF SANDWICH	110%	No
CHARLTON MANOR REST HOME LLC	80%	No
CRESCENT MANOR ASSISTED CARE LLC	95%	Yes
CUSHNG MAN COM SUP FAC INC	104%	No
DALTON REST HOME	81%	No
DARTMOUTH MANOR REST HOME	95%	No
DAUGHTERS OF ST PAUL COMMUNITY FOUNDATION INC	63%	No
DODGE PARK REST HOME LLC	83%	No
DONNA KAY REST HOME	82%	No
ELIZABETH CATHERINE REST HOME LLC	89%	Yes
ELLEN RICE REST HOME INC	95%	No
FAIRMOUNT REST HOME INC	90%	No
HALE HOUSE	82%	No
HAVENWOOD REST HOME	80%	No
HILLSIDE REST HOME	81%	No
HOMESTEAD HALL	87%	No
IVY HILL ASSISTED CARE LLC	87%	Yes
LABELLE'S REST HOME INC	83%	No
LATHROP HOME	63%	No
LINCOLN HILL MANOR	82%	Yes
LYNN SHORE REST HOME	79%	No
MARILLAC RESIDENCE INC	79%	No
MILL POND REST HOME	148%	No
MOUNT PLEASANT HOME	81%	No
PENNY LANE ASSISTED CARE LLC	87%	No
PETTEE HOUSE	94%	No
PLEASANT ACRES RESTHOME	82%	No
PLEASANT ST REST HOME INC	79%	No
PROVIDENCE HOUSE	11,410%	No
RIVER VALLEY REST HOME	79%	Yes
ROCKRIDGE/LAUREL PARK	78%	No
SAINT LUKE'S HOME	66%	No
SERENITY REST HOME, LLC	94%	Yes
ST JOSEPH'S ABBEY RC FAC	83%	No
ST JULIE BILLIART RES CARE	92%	No
THE GERMAN OLD FOLKS HOME INC	83%	No

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Residential Care Facility	RCC-Q Score	Late Filer
THE WILLOWS AT WORCESTER LLC	95%	No
VILLAGE REST HOME OF BROCKTON	90%	No
VILLAGE REST HOME OF EASTON	85%	No
VILLAGE REST HOME OF LEOMINSTER	79%	No
VNA SENIOR LIVING - HIGHLAND AVENUE CAMPUS	85%	No
WEST VIEW HOME INC.	78%	No
WILLOWBROOK MANOR REST HOME	64%	No
WINTER HILL REST HOME	81%	No