MassHealth

Commonwealth of Massachusetts
Executive Office of Health and Human Services
www.mass.gov/masshealth

Redetermination Public Dashboard Definitions

Key word	Definition
Age Filter	Age is calculated based member's date of birth to the last day of each reporting month.
Active Members	All MassHealth active members enrolled on the last day of the current reporting month. This excludes members with Health Safety Net (HSN), Children's Medical Security Plan (CMSP), or Commonwealth Care (CC) coverage as well as any members who passed away.
Benefit Type	Percentage of active MassHealth members by benefit group on month being reported.
Benefit Type Filter	Benefit Type based on Medicaid/Children's Health Insurance Program (CHIP) Coverage • Standard • Standard + Qualified Medicare Beneficiary (QMB) • Qualified Medicare Beneficiary (QMB) • Specified Low-Income Medicare Beneficiary (SLMB) • Qualifying Individual (QI) • CommonHealth • Family Assistance • CarePlus Wrap / Secondary • Members with Third Party Liability (TPL) where MassHealth coverage is secondary Emergency Services Only • MassHealth Limited
Disability Status	Percentage of verified disabled members active on the month being reported.
Disability Status Filter	Indicates members with or without a verified disability, based on selection. Please note there is some regular variation in Active Caseload for this population due to normal case updates.
Priority Community (Y/N) Filter	Priority Community indicates whether the member resides in one of the top 15 towns or cities where the most MassHealth members are at risk of losing coverage.
Map	The map shows member concentration by Massachusetts counties. Members with a residential address that is not in a Massachusetts Census block are not included in the map. Higher member population has darker color intensity. Count of members will be displayed for each county. If the result is less than 100, it will display "<100".
MassHealth Caseload as of (Month)	Total of all MassHealth members on last day of the current reporting month.
MassHealth Caseload as of April 1, 2023	The static distinct count of active MassHealth members on April 1, 2023, the start of the redetermination process. This number stays constant from month to month and will not reflect retro-eligibility changes.

Key word	Definition
MassHealth and Health Connector Caseload Over Time	First bar represents all MassHealth members. Second bar represents all Massachusetts Health Connector Care members. The line represents all MassHealth members in February 2020 as a benchmark for MassHealth caseload prior to the COVID-19 pandemic.
MassHealth Members	Total number of MassHealth members based on the filter(s) selected.
MassHealth Reopenings by Month	First bar represents number of MassHealth members over time who depart coverage and regain MassHealth coverage in 0-3 months. Second bar represents number of MassHealth members over time who depart coverage and regain MassHealth coverage in 4-6 months. Third bar represents number of MassHealth members over time who depart coverage and regain MassHealth coverage in 7-12 months.
Member Age	Percentage of MassHealth members by age group on month being reported.
Member Departures	Member Departures represent MassHealth members who have lost their MassHealth coverage in the in current reporting month (e.g., voluntary withdrawals, individuals who passed away, individuals who are no longer eligible, etc.).
Member Departures by Month	MassHealth members who have departed coverage by month.
Member Selected for Renewals by Month	MassHealth members selected for renewal by month.
Members with Disabilities Departed from MassHealth Count	Appears only when Member Departures is selected. Number of members with a verified disability departing coverage based on the verified disability data from previous month.
Monthly Change	Percentage change from previous reporting period based on member category, county, and filter(s) selected.
New Members	New Members represents new MassHealth members joining MassHealth caseload in current reporting month. To be included, members must not have had MassHealth coverage in previous 12 months.
New Members by Month	New Members represents new MassHealth members added to MassHealth caseload in the 12 months reporting period. To be included, members must not have had MassHealth coverage in previous 12 months.
Percent Change as of (date)	Percent change in Member caseload from April1, 2023.
Report as of	Current reporting period
Cumulative Metrics - Member Renewals	Total number of MassHealth members selected for renewal since April 1, 2023.
Cumulative Metrics - New Members	Total number of new MassHealth members since April 1, 2023. To be included, members must not have had MassHealth coverage in previous 12 months.

Key word	Definition
Top Reasons for Member Departures	The top 3 reasons members departed from MassHealth by month. Confirmed Ineligible • MassHealth received information confirming that the individuals do not meet the eligibility requirements for MassHealth. This includes individuals found ineligible through a renewal, individuals who voluntarily withdrew, individuals who moved out of state, as well as other scenarios. Insufficient Information • MassHealth did not receive requested information by the required deadline to confirm eligibility for these individuals. Unable to Contact • This group of members had their mail returned to MassHealth and did not respond to outreach by other methods.