**Commonwealth of Massachusetts** Executive Office of Health and Human Services [www.mass.gov/masshealth](http://www.mass.gov/masshealth)

Redetermination Public Dashboard Definitions

| Key word | Definition |
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| **Age Filter** | Age is calculated based member’s date of birth to the last day of each reporting month. |
| **Active Members** | All MassHealth active members enrolled on the last day of the current reporting month. This excludes members with Health Safety Net (HSN), Children's Medical Security Plan (CMSP), or Commonwealth Care (CC) coverage as well as any members who passed away.  |
| **Benefit Type** | Percentage of active MassHealth members by benefit group on month being reported. |
| **Benefit Type Filter** | Benefit Type based on Medicaid/Children's Health Insurance Program (CHIP) Coverage * Standard
* Standard + Qualified Medicare Beneficiary (QMB)
* Qualified Medicare Beneficiary (QMB)
* Specified Low-Income Medicare Beneficiary (SLMB)
* Qualifying Individual (QI)
* CommonHealth
* Family Assistance
* CarePlus

Wrap / Secondary* Members with Third Party Liability (TPL) where MassHealth coverage is secondary

Emergency Services Only* MassHealth Limited
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| **Disability Status** | Percentage of verified disabled members active on the month being reported. |
| **Disability Status Filter** | Indicates members with or without a verified disability, based on selection.Please note there is some regular variation in Active Caseload for this population due to normal case updates. |
| **Priority Community (Y/N) Filter** | Priority Community indicates whether the member resides in one of the top 15 towns or cities where the most MassHealth members are at risk of losing coverage. |
| **Map** | The map shows member concentration by Massachusetts counties. Members with a residential address that is not in a Massachusetts Census block are not included in the map.Higher member population has darker color intensity. Count of members will be displayed for each county. If the result is less than 100, it will display “<100”. |
| **MassHealth Caseload as of (Month)** | Total of all MassHealth members on last day of the current reporting month. |
| **MassHealth Caseload as of April 1, 2023** | The static distinct count of active MassHealth members on April 1, 2023, the start of the redetermination process. This number stays constant from month to month and will not reflect retro-eligibility changes. |
| **MassHealth and Health Connector Caseload Over Time** | First bar represents all MassHealth members.Second bar represents all Massachusetts Health Connector Care members.The line represents all MassHealth members in February 2020 as a benchmark for MassHealth caseload prior to the COVID-19 pandemic. |
| **MassHealth Members** | Total number of MassHealth members based on the filter(s) selected. |
| **MassHealth Reopenings by Month**  | First bar represents number of MassHealth members over time who depart coverage and regain MassHealth coverage in 0-3 months. Second bar represents number of MassHealth members over time who depart coverage and regain MassHealth coverage in 4-6 months.Third bar represents number of MassHealth members over time who depart coverage and regain MassHealth coverage in 7-12 months. |
| **Member Age** | Percentage of MassHealth members by age group on month being reported.  |
| **Member Departures** | Member Departures represent MassHealth members who have lost their MassHealth coverage in the in current reporting month (e.g., voluntary withdrawals, individuals who passed away, individuals who are no longer eligible, etc.). |
| **Member Departures by Month** | MassHealth members who have departed coverage by month. |
| **Member Selected for Renewals by Month** | MassHealth members selected for renewal by month. |
| **Members with Disabilities Departed from MassHealth Count** | Appears only when Member Departures is selected. Number of members with a verified disability departing coverage based on the verified disability data from previous month.  |
| **Monthly Change** | Percentage change from previous reporting period based on member category, county, and filter(s) selected. |
| **New Members** | New Members represents new MassHealth members joining MassHealth caseload in current reporting month. To be included, members must not have had MassHealth coverage in previous 12 months. |
| **New Members by Month** | New Members represents new MassHealth members added to MassHealth caseload in the 12 months reporting period. To be included, members must not have had MassHealth coverage in previous 12 months. |
| **Percent Change as of (date)** | Percent change in Member caseload from April1, 2023. |
| **Report as of** | Current reporting period |
| **Cumulative Metrics - Member Renewals** | Total number of MassHealth members selected for renewal since April 1, 2023.  |
| **Cumulative Metrics - New Members** | Total number of new MassHealth members since April 1, 2023. To be included, members must not have had MassHealth coverage in previous 12 months. |
| **Top Reasons for Member Departures** | The top 3 reasons members departed from MassHealth by month.Confirmed Ineligible* MassHealth received information confirming that the individuals do not meet the eligibility requirements for MassHealth. This includes individuals found ineligible through a renewal, individuals who voluntarily withdrew, individuals who moved out of state, as well as other scenarios.

Insufficient Information* MassHealth did not receive requested information by the required deadline to confirm eligibility for these individuals.

Unable to Contact* This group of members had their mail returned to MassHealth and did not respond to outreach by other methods.
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