**Redistribution Guidance – Pfizer-BioNTech COVID-19 vaccine (as of 12/15/2020)**

Pfizer-BioNTech COVID-19 Vaccine:

* Minimum order of 975 doses.
* 5 dose multi-dose vial.
* Ships in a thermal shipper which can be used for temporary storage for up to 30 days if replenished with dry ice.
* Frozen and refrigerated vials should be stored upright.
* Whenever possible, frozen vials should be transported in unopened, full cartons.
* Do not open vial trays or remove vials until you are ready for thawing or use.
* **Once vaccine has been thawed it should NOT be refrozen.**

**Redistribution**of vaccine may be required in some instances. Prior to redistribution, preferably 24 hours, providers should email the COVID-19 Vaccine Transfer form to the Vaccine Management Unit. Based on information to date from the manufacturer, for the Pfizer-BioNTech COVID-19 Vaccine, the following general principles for vaccine redistribution should be considered:

* Only full unopened trays (195 vials) should be redistributed at freezer temperatures.
* Individual vials and opened trays must be redistributed at 2°C to 8°C.
* Vials should never be in direct contact with dry ice.
* Use a temperature monitoring device during transport. If you need a device to transport refrigerated vaccine, contact [DPH-Vaccine-Management@massmail.state.ma.us](mailto:DPH-Vaccine-Management@massmail.state.ma.us).
* Send necessary ancillary supplies including diluent.

Transportation

* Vials must be transported un-diluted. Do not transport vials after dilution.
* Full unopened trays should not be at room temperature for longer than 5 minutes.
* If repacking vials in room temperature environment, time at room temperature should be tracked and not exceed 2 hours.

Receiving

* Upon receipt, confirm vaccine temperature and store vaccines in recommended temperatures immediately.
* If there is an excursion, contact Pfizer: 1-877-829-2619 or cvdvaccine.com
* If transporting at 2°C to 8°C, vaccine should not be refrozen. Ensure that you know the time that vaccine entered the 2°C to 8°C range to ensure vaccine is used within 120 hours.