



SMART Participant Customer Disclosure Form

(Direct Ownership)

The purpose of this form is to provide consumers with a straightforward, uniform, and transparent resource to evaluate potential solar transactions under the Solar Massachusetts Renewable Target (SMART) Program.

CUSTOMER INFORMATION	
Customer Name:	
Name on Electric Bill (if different):	
Site Address:	
City, State, Zip:	
Phone:	
Email:	
INSTALLER CONTACT INFORMATION	PRIMARY SERVICE CONTACT INFORMATION
Company:	Company:
Street Address:	Street Address:
City, State, Zip:	City, State, Zip:
Phone:	Phone:
Email:	Email:
DESIGN, COST, AND WARRANTY INFORMATION	
System Size (kW DC):	
System Size (kW AC):	
Will a battery be included for energy storage? Yes or No	
If yes, what is the battery size? (kWh of usable energy DC)	
Has a shading analysis been completed for the property? Yes or No	
How much production is expected to be lost due to shading? (%):	
Estimated Year One Production (kWh):	
What is the Final Purchase Price for the system before any rebates or other incentives (\$):	
Where in the contract is the warranty information located?	
If you move, is the contract transferable? Yes or No	
If yes, where is the information located?	
FINANCING INFORMATION*	
Does the above-listed Final Purchase Price include any dealer fees or other finance-related charges that would not be charged to a customer in a similar cash transaction? Yes or No	
Amount of dealer fees or other finance-related charges in the Final Purchase Price (\$):	
OTHER INFORMATION	
Does the system installation contract conform to the requirements of the State Home Improvement Contractor Law?*** Yes or No	
Describe any system performance or electricity production guarantees:	
Have you and the customer discussed the condition of the roof and the potential for removing and reinstalling the array in the event that repair or replacement of the roof is needed? Yes or No	

Describe any protection(s) for the customer in the event that the service provider goes out of business:

KEY RESPONSIBILITIES CHECKLIST	PRIMARY INSTALLER	OWNER
System Operations and Maintenance		
Submission of Interconnection Application to Utility		
Securing Required Permits		
Obtaining Engineering Approvals		
Scheduling Inspections		
Participation in Inspections		
Application for SMART Program	X	
OWNERSHIP OF INCENTIVES	PRIMARY INSTALLER	OWNER
Owner of SMART Incentive Payments***		X
Owner of Federal Investment Tax Credit		X
Owner of State/Local Tax Credits		X

* If your System is financed, carefully read any agreement and/or disclosure forms provided by your lender. Your installer may not be aware of the terms of your financing agreement, which may include fees not listed above. This disclosure does not contain the terms of your financing agreement. If you have any questions about your financing arrangement, contact your finance provider before signing a Contract.

**Homeowners have certain rights and protections under the Massachusetts Home Improvement Contractor Law (M.G.L. Chapter 142A). To learn more about the law visit www.mass.gov/consumer.

*** Your system is estimated to have a SMART Solar Incentive Payment of \$_____/kilowatt hour.

NOTE: A Renewable Energy Certificate (REC) represents the Environmental Attributes associated with one megawatt-hour of renewable energy as defined by Massachusetts law. RECs generated by the facilities participating in the SMART Program are transferred to the utility company in exchange for the incentive payments made to the facility owner under the program. Therefore, while you cannot claim that you are using the solar power generated by the facility, your purchase of a solar array does support solar development in Massachusetts and increase the amount of solar energy consumed by all electric ratepayers in the Commonwealth.

I, _____, hereby confirm that I have received and understand the above information. I further confirm that I have had a chance to ask questions of my provider and have received sufficient answers, if applicable.

Customer Signature

Date

Relevant Links and Contact Information

Department of Energy Resources

Website: www.mass.gov/doer | Email: doer.smart@mass.gov

Complaints and Grievances

If you have any questions or concerns, you should contact your installer. If the issue remains unresolved, please contact: Attorney General's Office | Website: <https://www.mass.gov/get-consumer-support>