

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

# Mass Workforce Issuance

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**100 DCS 14.137**

☐ Policy

☒ Information

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**To:** Chief Elected Officials  
Workforce Board Chairs  
Workforce Board Directors  
Title I Administrators  
Career Center Directors  
Title I Fiscal Officers  
DCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
Department of Career Services

**Date:** July 29, 2016

**Subject:** **Reemployment Services and Eligibility Assessment (RESEA) 2016 Training**

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**Purpose:** To notify Local Workforce Boards, One-Stop Career Center Operators, and other local workforce development partners of the upcoming RESEA Training scheduled for **August 10, 2016**.

**Date:** Wednesday, August 10, 2016

**Time:** 9:00am - 4:00pm

**Location:** Hurley Building  
19 Staniford Street  
4th Floor – Gazda Room  
Boston, MA 02114

The training is intended for One-Stop Career Center Supervisors and \*Local Office Experts (L.O.E) assigned to the RESEA Program. This session will consist of an overview of RESEA Program updates with emphasis on the RESEA Program processes, MOSES data entry, common errors, reports that are available to assist with managing the program, and communicating with DUA.

\*The Local Office Expert (L.O.E.) is usually a supervisor who has the authority to supervise RESEA staff and program performance. The L.O.E. works closely with the RESEA team to identify and resolve RESEA issues specific to their career center.

NOTE: RESEA training for new RESEA staff and RESEA specialists will be scheduled in the upcoming months.

**Background:** The Unemployment Insurance (UI) program provides an important core service in the comprehensive, integrated workforce system established under the Workforce Innovation and Opportunity Act (WIOA). Through the UI program, individuals who have lost employment through no fault of their own and have earned sufficient wage credits may receive UI benefits if they meet initial and continued UI eligibility requirements. DCS and DUA have been striving to address individual reemployment needs of UI claimants, and to prevent and detect UI improper payments through the UI RESEA program since 2005. Both activities are high priorities for the Department's Employment and Training Administration (ETA).

The RESEA program has provided claimants entry to a full array of reemployment services available at American Job Centers (AJC's), and has helped to ensure that claimants comply with all UI eligibility requirements. Individuals filing UI claims are active job seekers who, through the states RESEA program are made aware of the variety of reemployment services that are available to them. They are referred to the appropriate reemployment service for their individual needs.

\*Seating is limited to **25 participants** and assigned on a first-come first-serve basis. Due to limited space, we ask that each career center schedule only a supervisor or the L.O.E. to attend. Early registration is recommended.

**Reminders:**

- Photo ID is required for Boston, Hurley Building attendees
- Assure appropriate staff register in advance using the attached Registration Form
- Attendees arrive on time as training sessions will begin promptly
- Refreshments will not be provided
- Please indicate any special requests or accommodations, if needed

**Action**

**Requested:** Please share this issuance with all appropriate staff (One-Stop Career Center Supervisors and Local Office Experts (L.O.E)) assigned to the RESEA program to register for this training. **Please register using the attached Registration Form only.** Email completed registration form to David Ledonne.

**Please respond no later than 5:00 p.m. on Thursday, August 4, 2016**

**Inquiries:** Please direct all questions to David Ledonne at [David.Ledonne@MassMail.State.MA.US](mailto:David.Ledonne@MassMail.State.MA.US). Please reference this Mass Workforce Issuance number in your inquiry.

**Attachment:** A. RESEA Training Registration Form