

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

# Mass Workforce Issuance

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**100 DCS 14.123**

☐ Policy

☒ Information

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**To:** Chief Elected Officials  
Workforce Board Chairs  
Workforce Board Directors  
Title I Administrators  
Career Center Directors  
Title I Fiscal Officers  
DCS Operations Managers

**cc:** WIOA State Partners

**From:** Alice Sweeney, Director  
Department of Career Services

**Date:** March 3, 2016

**Subject:** **Reemployment Services and Eligibility Assessment (RESEA) Training**

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**Purpose:** To notify Local Workforce Boards, One-Stop Career Center Operators, and other local workforce partners of the additional RESEA Training scheduled in March. DCS Central Programs Unit, DUA, and the MOSES team will conduct training:

**Date:** Wednesday, March 16, 2016

**Time:** 9:00 a.m. - 4:00 p.m.

**Location:** DCS – Boston  
19 Staniford Street  
4th Floor – Gazda Room  
Boston, MA 02114

Due to high demand, this second Reemployment Services and Eligibility Assessment (RESEA) in-person training has been added. This training is intended for any new employees or staff recently assigned to the RESEA Program. All staff conducting RESEA Reviews, scheduling CCS and/or providing reemployment services to RESEA customers must attend this training if they did not attend the full day training in 2015. All RESEA Specialists must attend this training prior to conducting RESEA Reviews. This session will consist of an overview of the RESEA Program with emphasis on the RESEA Program processes, MOSES data entry, common errors, and reports that are available to assist with managing the program, and communicating with DUA.

**Background:** The RESEA program has provided claimants entry to a full array of reemployment services available at Career Centers and has helped to ensure that claimants comply with all UI eligibility requirements. Individuals filing UI claims are active job seekers who, through the state's RESEA program are made aware of the variety of reemployment services that are available to them and are referred to the appropriate employment opportunities and reemployment service for their individual needs.

DCS and DUA are in full support and share the national vision and framework for providing increased and improved Reemployment Services (RES) to UI claimant customers. Therefore, DCS and DUA will continue to implement Massachusetts' program model for UI claimants that has always leveraged reemployment services with RESEA components as part of the mandatory program.

### **Action**

#### **Required:**

Please share this issuance with all REA Specialists and other appropriate staff and ensure that all staff assigned to the RESEA program register for this training.

Please register using EventBrite at the following Link:

<https://www.eventbrite.com/e/resea-training-march-16-2016-tickets-22499429399>

*\*\*Notes:* It is highly recommend staff complete MOSES training before attending this training. Seating is limited to 20 participants and assigned on a first-come first-serve basis. Due to limited space, early registration is recommended.

#### *Reminder:*

- Photo ID is required for Boston, Hurley Building attendees
- Assure appropriate staff register in advance
- Attendees arrive on time as training sessions will begin promptly

#### **Inclement Weather Policy**

In case of inclement weather please call the Adverse Weather number 617-626-6277. If the agency is closed, then training will be canceled.

If public schools in the city or town where the training is being held is canceled, then the training is canceled and will be rescheduled. In that instance please report to your regular assigned Career Center unless otherwise directed by the Adverse Weather line instructions.

#### **Inquiries:**

Please direct all questions to Donna Gambon at [dgambon@detma.org](mailto:dgambon@detma.org). Please reference this Mass Workforce Issuance number in your inquiry.