

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

Mass Workforce Issuance

100 DCS 14.180

☐ Policy

☒ Information

To: Chief Elected Officials
Workforce Development Board Chairs
Workforce Development Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Date: March 16, 2017

Subject: **Reemployment Services and Eligibility Assessment (RESEA) Training**

Purpose: To notify Local Workforce Development Boards, One-Stop Career Center Operators, and other local workforce development partners of the upcoming RESEA Training in April presented by the DCS Central Programs Unit, DUA, and the MOSES Team.

This is a comprehensive training, covering the core basics of the RESEA program and process intended specifically for any new employees or staff recently assigned to the RESEA Program. All staff conducting RESEA Reviews, scheduling Career Center Seminars and/or providing reemployment services to RESEA customers will benefit from this training and must attend prior to conducting RESEA Review. Each attendee will receive a copy of the RESEA Policy and Procedures program manual to use as an informational guide to assist in working with RESEA customers and navigating the program process. This session will consist of an overview of the RESEA Program with emphasis on the RESEA Program processes, MOSES data entry, common errors, and reports that are available to assist with managing the program, and communicating with DUA.

Background: The RESEA program has provided claimant entry to a full array of reemployment services available at Career Centers and has helped to ensure that claimants comply with all UI eligibility requirements. Individuals filing UI claims are active job seekers who, through the state's RESEA program are made aware of

the variety of reemployment services that are available to them. They are referred to the appropriate employment opportunities and reemployment service for their individual needs.

Date and Time	Location	Max Number of Seats	Online Registration
Wednesday Apr. 5, 2017 9am - 4pm	FutureWorks Career Center 1 Federal Street Building 103-3 Springfield, MA 01105	15	https://resea101_futureworks_4517.eventbrite.com

Please have each individual attendee register separately for the training so we have everyone's name and contact information.

Action

Requested: Please share this issuance with all RESEA Specialists and other appropriate staff and ensure that all staff assigned to the RESEA program register for this training.

Staff must register for this training by clicking on the appropriate RESEA 101 course link located above through Eventbrite.

It is highly recommended staff complete MOSES training before attending this training.

- Assure appropriate staff register in advance
- Attendees arrive on time as training sessions will begin promptly

Inquiries: Please direct all questions to David Ledonne at David.Ledonne@MassMail.State.MA.US. Please reference this Mass Workforce Issuance number in your inquiry.